

What it costs

Bronze, Diamond, Silver and Gold plan.

Bronze: Not available after 14 February 2010.

	Bronze/ Bronze National	Diamond	Silver/ Silver National	Gold/ Gold National
Monthly line rental (inc. VAT)				
Prices effective from 28th May 2014	£19.80		£27.34	£39.35
Inclusive minutes (each month) from the UK	Inclusive calls Local and national calls during the weekend		Inclusive calls Local and national calls during the weekend	
Rollover	n/a			
Service Type	Included in Allowance?^{1,2}		Cost of Calls Made Outside of Allowances (inc. VAT)³	
Calls to UK mobile numbers	✗		40p per minute	
Calls to Landlines (numbers starting with 01, 02 or 03 excluding Jersey, Guernsey and Isle of Man)	✓		40p per minute	
Calls to 08, 09 & 118 numbers (not including Freephone 080) ⁷	✗		Access Charge of 44p per minute plus a Service Charge	
Calls to Freephone (080) & (116)	✗		Free ⁴	
Calls to retrieve voicemail	✗		Free	
Text Messages to UK mobile numbers	✗		15p per message ⁵	
Picture Messages	✗		40p per message	
Calls to Customer Services (During Normal Working Hours)	✗		Free ⁶	
Calls to Customer Services (During Extended Working Hours)	✗		50p per call ⁶	
Call Divert	✗		Standard Call Rates Apply	

Prices effective from May 2015.

- 1 Your inclusive minutes are from the UK numbers beginning 01, 02 and 03 (excluding Jersey, Guernsey and Isle of Man).
- 2 Calls made within your allowance are charged on a per second basis.
- 3 Unless otherwise stated a one minute minimum call charge applies. Thereafter, calls are charged on a per minute basis.
- 4 Calls to some charity helplines (e.g. Childline) are free to call. For a full list please visit the "Help & Support" section of our website, ee.co.uk
- 5 Applies to messages sent from your phone or via the T-Mobile website www.t-mobile.co.uk
- 6 Call charges vary depending on the time of your call as well as other optional selections that you may choose. You will be notified of call costs and have the option to end the call at that point without incurring any charge. Please see our 'Non-Standard Service' brochure for further details and for definitions of our "normal working hours" and "extended working hours".
- 7 Please see ee.co.uk/ukcalling for a list of Service Charges.

*Please go to the "Help & Support" section of our website, t-mobile.co.uk for details around "non-standard" service charging. This includes charges for numbers starting with 05, 070, 08 (including 0870), 09 and 118. Calls to these numbers are subject to a 1 minute minimum call charge unless otherwise stated. Remember that calls to these numbers are not included in your monthly allowance.

Life's for Sharing

T-Mobile

Points to note.

- As a T-Mobile customer on a pay monthly plan, you will receive a regular bill. All monthly charges and inclusive minute allowances you receive will be proportionate to part months used, except where this would conflict with our agreement with you.
- Per minute charging applies to all types of chargeable calls (unless otherwise stated). Charging starts when a call is answered by a person or an answering device. The call is billed at the rate applicable at the start of the call. However, if the call exceeds two hours in length and crosses into a different part of the day (for example, from 'daytime' to 'evening'), the remainder of the call will be charged at the new rate.
- On the bill, the charge for each call is rounded to the nearest tenth of a penny. The total of each of the sub-categories of 'call charges' and 'other usage charges' will be rounded to the nearest penny on the bill, then added together before VAT is added to this final figure.
- Free voicemail retrieval applies to the retrieval of messages when using the T-Mobile service in the UK.
- Calls between two T-Mobile (UK) phones on the same billing account and enabled with Partners will be charged at half the usual rates.
- Diverted calls are charged at the local or national fax/data call rate or, if appropriate, the relevant mobile or special number rate for fax/data calls. Diverted calls are not included in any inclusive time you may have.
- International option is inclusive on Gold/Gold National plans.
- Additional charges may apply whilst using your T-Mobile phone abroad.
- Additional charges (e.g. international call charges, premium rates etc) can be found on www.t-mobile.co.uk/whatitcosts or our 'Non standard charges' leaflet.
- T-Mobile reserves the right to vary or withdraw any individual or additional service with 30 days notice.
- A text message consists of up to 160 characters. If you send a longer message, you will be charged for two or more text messages as appropriate.



LOW CHLORINE
P A P E R



SUSTAINABLE
FORESTS

EE81018597_0316
70000004
Prices effective from
March 2016
BRONZE
LOY-BRNZE

	Midnight - 7am	7am - 7pm	7pm - Midnight
Monday			
Tuesday			
Wednesday			
Thursday			
Friday	Evening	Daytime	Evening
Saturday			
Sunday	Weekends		

Daytime, Evening and Weekend times for this pay monthly plan.
For pay monthly customers Weekday/Evening rates apply all day
on official public holidays in England and Wales.