



## EETV App Terms and Conditions

If you're downloading or using the EE TV app (the **app**) the following legal terms will automatically apply to you.

This app is available to EE, T-Mobile or Orange customers who were eligible and purchased EETV. . The app should only be downloaded on to a compatible device. A list of compatible devices can be found on the EE website. If you use the app on a device which is not included on the list published by EE, we will not be responsible for any damage to your mobile device and we won't provide customer service support in relation to the use of the app on your mobile device.

The app is not to be used for copying or recording all or any content watched or held on your app or EE TV set-top box except as allowed by law for your own private, domestic and non-commercial use. You must not re-sell, or charge anyone for watching or using any part of the television service. You must not broadcast or show any live or recorded content to the public or to anyone in an office or commercial space. You must not "flick", stream, record or copy any text, graphics, photos, videos, music, sound-recordings, audio, audio-visual content or any other content which you don't legally own from your mobile device to the EETV set-top box. These are important conditions of us providing the set-top box. We will have the immediate right to terminate your agreement without notice if you do not comply with these requirements. EE may delete recordings from this app or your EE set top-box which infringe the intellectual property rights or any other rights of a third party.

The app allows you to view free to air channels only and other additional content that you have recorded from free to air channels. The number of channels and quality of those channels provided to you within this app may not be error free and depend on a number of factors over which we have no control. EE is not responsible for any loss or damage to your phone or other property resulting from any virus which infiltrates the app, except where such loss or damage is directly caused by EE's negligence. Remember the following rules apply when using the great features available on the app:

**Multi Screen and Fetch:** up to four compatible devices and software required. See our [website for compatible devices.](#)

**Pause, Record, Rewind:** Maximum of 600 hours of content across all recording applications. Compatible TV and device required for HD. **Replay:** Activate Replay and select six channels for automatic record. Box won't record between 3am - 5am. Recorded content only kept for maximum 24 hours.

**Restart:** Only available on one of your six Replay channels. Watch within 24 hours.

**Recordings To Go:** You can select programmes from the app on a mobile device before the original broadcast and watch the programmes later from the same device. Content in Replay and Record not available to Record To Go. Recordings To Go programmes will fail unless you connect your mobile device to your EE broadband and select your Recordings To Go to watch on your mobile device within 48 hours of the original broadcast.

**Electronic programme guide (EPG):** Your EPG may be accessed from the app in your home or out of your home. Selected EPG features are not available when you access the EPG out of home.



The content provided through this app may not be suitable for viewing or use by people of all ages. It is therefore your responsibility: (i) to set up and maintain parental controls on your EE TV set top box; and (ii) to ensure that any content viewed or used is suitable for those viewing or using it (including children). The app is free to download but data charges may apply when you visit the app store to download it; if we send the app software updates; when you browse social media from the app or otherwise connect to the internet from the app. You'll need mobile internet or broadband coverage to download and use the app – check your data charges with your network provider.

We'll do our best to keep the app up to date but can't promise that it will always be available or that it will work perfectly. We reserve the right to suspend the whole or part of the app at any time.

We may ask you to accept updates of the app and/or these app terms at any time, and you must download these updates in order to continue receiving the most up to-date functionality of the app. If you do not follow this reasonable advice, we are not responsible for any loss or damage that you suffer as a result of continuing to use the outdated version of the application.

You're not allowed to copy the app or to send it on to anyone else. You aren't allowed to modify the app, any part of the app, or our EE trade marks in any way.

Remember, that the EE TV plan terms and EE's network terms will apply when you sign up to EE TV and those are available on EE's website.

The EE TV app is provided by EE Ltd.