



BT SPORT APP

ADD-ON TERMS

Version 02

Valid from: 17 August 2016

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BT SPORT APP – ADD ON TERMS & CONDITIONS

AVAILABLE TO PAY MONTHLY HANDSET, TABLET & SIMO ONLY PHONE CUSTOMERS.

Access to the BT Sports App (the “**App**”) is available, subject to status, for pay monthly 4GEE customers on consumer or small business handset, tablet or SIM only phone Price Plans. To use the App you’ll need a compatible mobile phone or tablet containing an EE SIM card (a “**Connected Device**”). The App is for personal, non-commercial use only. It is not available to customers on a 4GEE WiFi Price Plan (including SIM Only) or customers with a second line on their Account designated for use with wearable technology or other non-tablet devices.

You must download and use the App on a mobile device that uses the latest IOS, Android and Windows operating systems. At present, these are: IOS 8, Android 4.3 or Windows 10. The App provides you with access to sport and other related content (the “**Content**”) and allows you to stream on up to two compatible devices, containing an EE SIM card, per BT ID (described below). Before using the App, you must ensure that you or your household has a TV licence. You must not attempt to view, whether directly or indirectly, the Content on digital media players. For example, televisions, computers or any other portable equipment capable of receiving or transmitting television broadcasts.

The App is provided to you as an Additional Service and does not form part of your Price Plan with us. This Additional Service can be added to each eligible line on your Account. We’ll refer to it as an Add-On in MyEE, on your bill, online and when you call or text customer services. You cannot have more than one Add-On of this type per eligible line registered to your Account.

At present the Add-On costs £5 per month and is made available on a 30 day rolling contract. We’ll apply the charge to your Account each month until you ask us to remove it. You can cancel the Add-On at any time but you’ll need to tell us at least 48 hours before we issue your monthly bill. If you don’t, a non-refundable charge for the Add-On will be applied to your Account and you’ll continue to get the Additional Service until your next bill is issued.

If you use 4GEE when using or streaming Content from the App, your Price Plan’s inclusive data allowance will decrement. Your data allowances will also decrement when downloading the App, although it is currently free to download from GooglePlay, the Windows Store or the Apple App Store.

Before downloading the App you must visit www.bt.com/eesport to register for a unique BT ID that will enable you to access the App and its Content. When registering, you must provide BT with some personal information, such as Your EE customer telephone number and email address. The information you supply when creating a BT Sport account will be processed in accordance with BT’s privacy policy. Visit www.bt.com/privacy for more information.

There may be times when we have to share information about you with BT and vice versa. This will happen in limited circumstances that relate to the

administration of your BT Sport account and to prevent fraudulent or unlawful activity. We'll process this information in accordance with EE's privacy policy, details of which can be found here www.ee.co.uk/privacy-policy.

The Content provided via the App is intended to cover a wide range of sporting interests. BT may choose to add or remove Content from time to time and it cannot guarantee the availability of any particular programmes, sporting events or channels.

Before requesting an Add-On for this Additional Service you must acknowledge and understand that any change to the Add-On's cost or the Content provided, will only entitle you to cancel the Additional Services. Such changes do not entitle you to cancel your Agreement with us for mobile network services.

The App is provided by BT Plc. You must read and accept BT's terms of use. Full terms can be found at www.bt.com/legalstuff.

Here is a summary of the important terms and conditions that you must be aware of before downloading the BT App.

- You mustn't do or authorise others to or attempt to reproduce, re-distribute, edit, adapt or copy any of the Content made available through the App.
- You mustn't display any Content in retail, business or commercial premises or for any business or commercial purpose.
- BT may suspend or terminate your access to some or all of the App if it is reasonably believed you're using or misusing the App or Content unlawfully or in breach of the terms and conditions of the App.
- The availability of the App is dependent on the quality and availability of your internet connection.
- Some of the App's Content may be unsuitable for viewing or use by persons under the age of 18. It's your responsibility to ensure that the Content viewed or used is suitable for those viewing or using it (including children). We're not responsible for this.

If you commit a material breach of BT's terms and conditions, we will be informed by BT and the Additional Service will be suspended or the Add-On removed from your Account. If this happens, we will not be responsible for providing you with a substitute service or for any other losses you may incur as a result. We may also suspend access to or terminate your contract for the Additional Service if you fail to pay a bill by the date set out on it or commit another material breach of your Agreement for mobile network services (visit ee.co.uk/terms to read the latest version of our terms and conditions).

Finally, please note that when entering into a contract for digital content as a consumer you're entitled to a 14 day cooling off period. Once you've entered into a contract for this Additional Service, you'll have 14 days to tell us you've changed your mind. However, once you've registered for a BT ID or once you've downloaded the app, whichever happens first, we'll assume that you've decided to waive this right to change your mind and you'll lose your right to cancel, except in accordance with the cancellation process described above.

SIX MONTHS FREE ACCESS TO THE BT SPORT APP –TERMS & CONDITIONS

Eligible customers (described above) on consumer and small business Price Plans can get access to the App, free for six months, when entering into a contract for the Additional Service for the first time. If you're an existing customer adding the Additional Service to your Account for the first time, the six month free period will start as soon as we accept your request for the Add-On. We therefore advise you create a BT ID and download the App immediately. If you're a new EE mobile customer, your six month free period will start as soon as we accept your request for mobile services and you have activated your SIM card. The six month free period will run in six consecutive months and cannot be deferred, paused, transferred to another EE customer of any type or redeemed in stages. If you choose to cancel the Add-On, for whatever reason, or if we have to remove it from your account because you've failed to comply with BT's terms and conditions applicable to your use of the App, you'll forfeit the opportunity to add the Add-On to your Account again for a free period. If you choose to upgrade, move plans or enter into a new contract for mobile services, you'll be unable to get the six months free offer again.