# PAY MONTHLY ADD-ONS FOR 24 MONTH 4GEE PHONE PLANS WITH ROAMING BENEFITS IN EUROPE AND SELECTED COUNTRIES

# 50 photo messages add-on £6 per month

To choose the 50 photo messages add-on, text PHOTO 50 to 441 or visit your online account at MyEE. The first bill will include a pro-rated charge depending on when you added the add-on to your account during the month. The cost will then be added to your bill every month until you ask us to remove it. We'll send you a text to let you know when your add-on is ready to use. You can remove your add-on by visiting your online account at MyEE or texting STOP PHOTO 50 to 441. Once we receive notification that you wish to stop this add-on, you'll be notified by text that the service has stopped and standard charges will apply. The last monthly charge for the add-on will be pro-rated on your next bill. You'll get 50 photo messages each month to send to UK mobiles. If you don't use all 50 photo messages in any month, they will not be rolled over to the next month and you'll lose them.

#### 100 UK to EU calling abroad minutes add-on £6 per month

To choose the 100 UK to EU calling abroad minutes add-on, text CALL ABROAD 100 to 441 or visit your online account at MyEE. The first bill will include a pro-rated charge depending on when you added the add-on to your account during the month. The cost will be added to your bill every month until you ask us to remove it. We'll send you a text to let you know when your add-on is ready to use. You can remove your add-on by visiting your online account at MyEE or texting STOP CALL ABROAD 100 to 441. Once we receive notification that you wish to stop this add-on, you'll be notified by text that the service has stopped and standard charges will apply. The last monthly charge for the add-on will be pro-rated on your next bill. You'll get 100 minutes each month to call mobiles and landlines in Europe from your EE phone in the UK. Calls to premium rate numbers and other non-geographic numbers (which can vary over time) aren't included. If you don't use all 100 UK to EU calling abroad minutes in any month, they will not be rolled over to the next month and you'll lose them. Your minutes are from the UK to mobiles and landlines in Andorra, Austria, Belgium, Cyprus, Czech Republic, Denmark, Faroe Islands, Finland, France, Germany, Gibraltar, Greece, Hungary, Italy, Liechtenstein, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal, San Marino, Slovak Republic, Spain, Sweden, Switzerland, Vatican, Guernsey, Ireland, Isle of Man and Jersey. We can change any of the included countries from the addon upon reasonable notice.

### 50 UK to anywhere calling abroad minutes add-on £6 per month

To choose the 50 UK to anywhere calling abroad minutes add-on, text CALL ABROAD 50 to 441 or visit your online account at MyEE. The first bill will include a pro-rated charge depending on when you added the add-on to your account during the month. The cost will be added to your bill every month until you ask us to remove it. We'll send you a text to let you know when your add-on is ready to use. You can remove your add-on by visiting your online account at MyEE or textng STOP CALL ABROAD 50 to 441. Once we receive notification that you wish to stop this add-on, you'll be notified by text that the service has stopped and standard charges will apply. The last monthly charge for the add-on will be prorated on your next bill. You'll get 50 minutes each month to call mobiles and landlines anywhere in the world (excluding ships, ferries, planes and satellites) from your EE phone in the UK. Calls to premium rate numbers and other non-geographic numbers (which can vary over time) aren't included. If you don't use all 50 UK to anywhere calling abroad minutes in any month, they will not be rolled over to the next month and you'll lose them. We can change any of the included countries from the add-on upon reasonable notice.

# Calling abroad add-on

To choose the calling abroad add-on, text CALL ABROAD to 441 or visit your online account at MyEE. The add-on will be added to your account until you ask us to remove it. We'll send you a text to let you know when your add-on is ready to use. You can remove your add-on by visiting your online account at MyEE or text STOP CALL ABROAD to 441. You'll get cheaper rates to call and text mobiles and landlines in 60 countries around the world from your EE phone in the UK. Calls to premium rate numbers and other non-geographic numbers (which can vary over time) aren't included. The cheaper calls and texts are from your EE phone in the UK to mobiles and landlines in the list of countries and at the rates which can be found at ee.co.uk/callingabroad. We can remove this offer or change the countries and cost of calling the countries at any time, but we'll give you notice by text before we do this.

# **Roaming data add-ons**

To use mobile internet on your phone when you're roaming in the countries listed below you'll need to buy one of our roaming data add-ons. You get special roaming data rates for the below listed countries because you have a plan with roaming benefits. If you roam in any other country you'll have to buy a roaming data add-on from our standard range. When you try and use mobile internet either through your phone browser or via an app in your destination country you'll be offered a choice of roaming data add-ons relevant to the country you are in. If you've purchased an add-on within a Europe Roaming Zone country and then travel to a Roaming Zone A country (and vice versa), you'll be prompted to buy another roaming data add-on relevant to the country and zone you've entered. You'll need a compatible phone.

A 2MB add-on for 50p lasts for exactly 24 hours from when you buy it or until you use the 2MB, whichever comes first. Or buy a 100MB add-on for £2 which lasts for exactly 24 hours from when you buy it, or until you reach 100MB, whichever comes first. Our 250MB add-on for £12.50 lasts for 7 days from when you buy it or until you reach 250MB, whichever comes first; and our 1GB add-on for £25 lasts for 30 days from when you buy it or until you reach 1GB.

The cost of the add-on will be added to your monthly bill. Remember, we count the period the add-on is valid based on UK time. Once your roaming data add-on runs out, you'll have to buy another one to carry on using the mobile internet on your phone whilst roaming. You can use the roaming data add-on in any of the countries in that zone for the period of time that the add-on is valid. Remember, if you go outside any of the listed countries in that zone, you won't be able to use the mobile internet data and you'll be prompted to buy a different roaming data add-on relevant to your new country.

Remember, you can use mobile internet on your phone for peer to peer file sharing when you're roaming but your speed will be slower than usual as we monitor our network to protect it for all customers. Please see the network management policies on our website for more information. The country you're in may not have a compatible 4G network so you will have to use 3G (or whichever local network speed applies).

You can opt out of the roaming data add-ons by calling +44 7953 966250. Without one of our data add-ons, data will be charged at in accordance with our non-standard charges price guide. Please see ee.co.uk/priceguides.

**EE Europe Roaming Zone** countries are: Austria, Azores, Belgium, Bulgaria, Cyprus, Czech Republic, Canary Islands, Denmark, Estonia, Finland, France, French Guyana, Germany,

Gibraltar, Greece, Guadeloupe, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Liechtenstein, Lithuania, Luxembourg, Madeira, Malta, Martinique, Monaco, Netherlands, Norway, Poland, Portugal, Reunion, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland and the Vatican.

**EE Roaming Zone A** countries are: Armenia, Australia, China, Columbia Croatia, Ecuador, India, Israel, Macedonia, Martinique, Mexico, Peru, Russia and Turkey, USA.