

30 Days, 12 and 24 month Dongle and Mobile WiFi Plans

You'll have to promise to stay with us for 30 days, 12 or 24 months and pass our standard credit check. All services are for use in the UK only, unless specified otherwise.

Your monthly payment is for mobile broadband using a dongle or a mobile WiFi device to connect your phone, laptop or tablet to the internet. You'll need 3G or 4G coverage to use the internet. You can only use internet on our 4G network if you're within a 4G enabled area, in range of a 4G base station and have a compatible 4G dongle or mobile Wi-Fi device from us. 4G is currently only available in select cities in the UK. Your dongle or mobile WiFi device may not be compatible with any 4G network outside the UK. You can check your 3G and 4G coverage at ee.co.uk/coverage.

If you're using a mobile WiFi device, you can have additional WiFi enabled devices (such as a mobile phone, laptop or tablet) registered to the mobile WiFi device to use your mobile broadband signal. Remember, the more devices you have connected to your mobile WiFi device at the same time, the slower your internet connection will be on each connected device.

Each mobile broadband option gives you a data allowance to use each month. We'll let you know by text when your data is running low (80% of your allowance used up) and when it has run out.

If you join a plan with a compatible 4G device and a monthly data allowance of 3GB or less, you can experience speeds of up to 30Mbps only. If you're using a compatible 4G device on a plans with a data allowance of 15GB or more could experience 4GEE speeds over 30Mbps, where double speed 4GEE is available and depending on a range of factors affecting speed and coverage such as; your location; whether any trees or buildings are affecting your signal; and what the building is made from if you're using your phone indoors. Check your coverage at ee.co.uk/doublespeed.

You can use your mobile broadband to make internet phone calls ('VoIP'). Remember, you can use mobile internet on your laptop/tablet for peer to peer file sharing but your speed will be slower than usual as we monitor our network to protect it for all customers. Please see the network management policies on our website for more information. We won't charge you anymore if you reach your monthly data allowance, but you won't be able to use the internet. To continue to use mobile broadband once you reach your monthly data allowance, you will need to buy one of our data add-ons to use mobile broadband until your next bill date. The cost of your data-add on will be added to your bill.

If you don't use mobile broadband in accordance with these terms and conditions or if you use your SIM card in another internet enabled device, for example a mobile phone, we reserve the right to withdraw your mobile broadband plan. We will also charge you for the additional services that you have used. For more information about these charges, please read the Non-Standard Charges Price Guide at ee.co.uk/priceguides.

Finally, please remember that if you join a plan with mobile WiFi device that is designed for in-car use you are responsible for using the device in such a way that complies with all relevant laws, including road safety law. We will not be responsible to you if you do not.

EE Mobile Broadband Plans from 28 May 2014

Please see ee.co.uk or your in-box literature for more information about using your equipment safely.

30 Days and 12 month SIM Only Plans

You'll have to promise to stay with us for 30 days or 12 months and pass our standard credit check. All services are for use in the UK only, unless specified otherwise.

Your monthly payment is for mobile broadband using your own dongle, mobile Wi-Fi device or iPad to connect to the internet. To use our 4G network you'll need a compatible 4G mobile broadband device which you purchased on the EE, T-Mobile or Orange networks or through an authorised retailer.

You'll need 3G or 4G coverage to use the internet. You can only use internet on our 4G network if you're within a 4G enabled area, in range of a 4G base station and have a compatible 4G device. 4G is currently only available in select cities in the UK. Your device may not be compatible with any 4G network outside the UK. You can check your 3G and 4G coverage at ee.co.uk/coverage

Each mobile broadband option gives you a data allowance to use each month. We'll let you know by text when your data is running low (80% of your allowance used up) and when it has run out.

If you join a plan with a monthly data allowance of 3GB or less, you can experience speeds of up to 30Mbps only. Plans with a data allowance of 4GB or more could experience 4GEE speeds over 30Mbps, where double speed 4GEE is available and depending on a range of factors affecting speed and coverage such as your location; whether any trees or buildings are affecting your signal; and what the building is made from if you're using your phone indoors. Check your coverage at ee.co.uk/doublespeed.

You can use your mobile broadband to make internet phone calls ('VoIP'). Remember, you can use mobile internet on your laptop/tablet for peer to peer file sharing but your speed will be slower than usual as we monitor our network to protect it for all customers. Please see the network management policies on our website for more information. We won't charge you anymore if you reach your monthly data allowance, but you won't be able to use the internet. To continue to use mobile broadband once you reach your monthly data allowance, you will need to buy one of our data add-ons to use mobile broadband until your next bill date. The cost of your data-add on will be added to your bill.

If you don't use mobile broadband in accordance with these terms and conditions or if you use your SIM card in another internet enabled device, for example a mobile phone, we reserve the right to withdraw your mobile broadband plan. We will also charge you for the additional services that you have used. For more information about these charges, please read the Non-Standard Charges Price Guide at ee.co.uk/priceguides.

UK Data Add-ons – all plans

If your monthly data allowance run outs, you can choose to buy one of these data add-ons. If you try to use mobile internet once your monthly data allowance has run out, we'll direct

Everything Everywhere Restricted

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you to our data add-ons page. A data add-on gives you additional data to use for UK mobile internet until your next bill date (at which point your monthly data allowance starts again). You'll be charged the full cost of the data add-on no matter when you buy it and when your bill date occurs. If you don't use all the data before your bill date, it won't roll over to the next month and you'll lose it. You won't be entitled to any pro-rated refund of unused data.

The speed of your data add-on will depend on which price plan you originally joined. For example, if you purchased a plan with 15GB or more, you will experience our double 4G speeds. If you purchased a plan with less data than this, you'll experience our 4GEE speeds.

Roaming Broadband Data Add-ons – all plans

To use mobile broadband using a dongle or mobile WiFi device when you're roaming abroad, you'll need to buy one of our roaming broadband data add-ons. When you try and go on the internet either through your browser or via an app in your destination country you'll be offered a choice of data add-ons relevant to the country you are in.

All add-ons last for 30 days from when you buy it or until you have used your data allowance up, whichever comes first in time. For a pay monthly customer the cost of the add-on will be added to your monthly bill. Remember we count the 30 day period based on UK time. Once your add-on runs out, you'll have to buy another one in order to connect to the internet whilst roaming. You can use the data in any of the countries in the relevant zone for the period of time that the add-on is valid. Remember, if you go outside any of the countries in the zone for which you've purchased the data, you won't be able to use the data and you will be prompted to buy a different data add-on relevant to your new country and zone.

Remember, you can use mobile internet on your laptop/tablet for peer to peer file sharing when you're roaming but your speed will be slower than usual as we monitor our network to protect it for all customers. Please see the network management policies on our website for more information. The country you're in may not have a compatible 4G network so you will have to use 3G (or whichever local network speed applies).

You can opt out of the data roaming add-ons by calling +44 7953 966 250. Without one of our data add-ons, data will be charged in accordance with our non-standard charges price guide. Please see ee.co.uk/priceguides.

Our Roaming Zones

EE Europe Roaming Zone countries are: Austria, Azores, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Germany, Gibraltar, Greece, Guernsey, Guadeloupe, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Liechtenstein, Lithuania, Luxembourg, Madeira, Malta, Martinique, Monaco, Netherlands, Norway, Poland, Portugal, Reunion Islands, Romania, Saint Martin, Saint Bathelémy, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland and Vatican City (Italy).

EE Roaming Zone A countries are: Armenia, Australia, China, Columbia, India, Israel, Macedonia, Martinique, Mexico, Peru, Russia, Turkey and the USA.

EE Roaming Zone B countries are: Antigua and Barbuda, Bahamas, Barbados, Botswana, Canada, Ivory Coast, Dominican Republic, Egypt, Indonesia, Jamaica, Malaysia, Montserrat,

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Morocco, New Zealand, Nigeria, Saudi Arabia, Senegal, Seychelles, Singapore, South Africa, South Korea, Sri Lanka, Serbia, Tanzania, Uganda, Ukraine and Zambia.

EE Roaming Zone C countries are: Anguilla, Bermuda, Brunei Darussalam, Cape Verde, Cayman Island, Chile, Congo, Dominica, El Salvador, Gabon, Grenada, Guyana, Honduras, Hong Kong, Kenya, Lesotho, Namibia, Nicaragua, Pakistan, St Lucia, Taiwan, Thailand, Trinidad & Tobago, Tunisia, Turks & Caicos Islands, United Arab Emirates and Venezuela.

EE Roaming Zone D countries are: Afghanistan, Albania, Algeria, Andorra, Angola, Argentina, Azerbaijan, Bahrain, Bangladesh, Belarus, Bolivia, Bosnia and Herzegovina, Brazil, Cambodia, Cameroon, Cuba, Faroe Islands, Fiji, Gambia, Georgia, Ghana, Greenland, Iraq, Japan, Jordan, Kazakhstan, Kuwait, Lao, Lebanon, Macau, Madagascar, Maldives, Air and Maritime, Mauritius, Mongolia, Mozambique, Nepal, Oman, Panama, Paraguay, Philippines, Qatar, Rwanda, Sudan, Tajikistan, Uruguay, Uzbekistan, Vietnam and Zimbabwe.