



EU DATA ROAMING PACKS

Pay Monthly

Version 03

Last Updated 30 November 2015

EU DATA ROAMING PACK

Terms and Conditions

1. Eligibility

EU Data Roaming Packs are only available to existing EE customers with any Pay Monthly handset plan or a Pay Monthly SIM Only plan over £9.99/month when upgrading or renewing their Pay Monthly plan over the phone or at an EE retail store. They are not available online or through non-EE retail stores. Packs are only available for a 12 month minimum term and you'll have to pass our standard credit checks.

The available EU Data Roaming Packs are:

Pack	Description	Price
Roaming Data - 250MB - £3pm	Europe roaming data allowance of 250MB in EE's Europe Roaming Zone.	£3.00
Roaming Data - 500MB - £5pm	Europe roaming data allowance of 500MB in EE's Europe Roaming Zone.	£5.00

2. Payment

You will be charged from the day that you choose your EU Data Roaming Pack. The cost of the Pack will be added to your next bill and then every bill until you contact us to remove the Pack. To contact us by phone please see <http://ee.co.uk/help/get-in-touch>.

We'll send you a text to let you know when your Pack is ready to use.

3. Termination

If you want to remove an EU Data Roaming Pack, you must give us 30 days' notice. If you choose to remove any EU Data Roaming Pack from your Pay Monthly plan within the 12 month minimum term, you will have to pay early termination charges. Please see our Non-standard Price Guide for how we calculate early termination charges. Please see ee.co.uk/priceguides.

We reserve the right to remove any EU Data Roaming Pack at any time. We will give you 30 days' notice of any withdrawal of any EU Data Roaming Pack you may have.

4. Countries Covered

You can use the data allowance from your EU Data Roaming Pack in any of the countries in EE's Europe Roaming Zone. Not all countries have a compatible 4G network so you may have to use 3G (or whichever local network speed applies).

EE's Europe Roaming Zone includes these countries only: Austria, Azores, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic,

Denmark, Estonia, Finland, France, French Guyana, Germany, Gibraltar, Greece, Guadeloupe, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Liechtenstein, Lithuania, Luxembourg, Madeira, Malta, Martinique, Monaco, Netherlands, Norway, Poland, Portugal, Reunion, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden and Vatican City (Italy).

If you go outside any of the countries in EE's Europe Roaming Zone you won't be able to use the mobile internet data and you'll be prompted to buy a roaming data add-on relevant to your new country and zone. Without the EU Data Roaming Pack or one of our data add-ons, data will be charged in accordance with our Non-standard Price Guide. Please see ee.co.uk/priceguides.

EU Data Roaming Packs are incompatible with Roam Like Home products.

Other data roaming add-ons can still be purchased and used if you have an EU Data Roaming Pack.