

pay monthly

mobile price guide



Pay Monthly Plans

Available from 6 August 2014.

24 month plans									
Monthly Cost (Inc VAT)*	£13.99	£18.99	£23.99	£29.99	£34.99	£39.99	£44.99	£49.99	£54.99
Bundle	–			2.5GB data, unlimited minutes, unlimited texts					
	–		1GB data, unlimited minutes, unlimited texts					–	
	–	500MB, 1000 minutes, unlimited texts					–		
	250MB, 500 minutes, unlimited texts						–		

*The monthly cost and inclusive allowance of your price plan depends on how much you have chosen to pay upfront.

Orange SIM Only Plans

Available from 17 September 2014.

30 days SIM only plans		
cost	£12.99	£15.99
minutes	250	500
texts	unlimited	
Mobile Internet browsing and tethering	250MB	500MB
WiFi	no	
Magic Numbers	no	
itemised paper billing	no	

12 month SIM only plans		
cost	£9.99	£12.99
minutes	250	500
texts	unlimited	
Mobile Internet browsing and tethering	250MB	500MB
WiFi	no	
Magic Numbers	no	
itemised paper billing	no	

	included in allowance? ^{1,2,3}	Pay Monthly plans	SIM Only plans
		cost of calls made outside of allowances (inc. VAT) ⁴	
calls to UK mobile numbers	✓	40p per minute	
calls to certain MVNOs	✓	40p per minute	
calls to starting with 01, 02 or 03 (not including Jersey, Guernsey and Isle of Man)	✓	40p per minute	
calls to Jersey, Guernsey & Isle of Man	✗	50p per minute	
calls to Freephone (080)	✗	20p per minute ⁵	
calls to 08 Numbers (not including Freephone 080)	✗	40p per minute	
calls to retrieve voicemail/answerphone	✓	40p per minute	
text messages to UK mobile numbers	✓	15p per message	
text messages to certain MVNOs	✓	15p per message	
picture messages	✗	40p per message	
calls to Customer Services (during normal working hours)	✗	free ⁶	
calls to Customer Services (during extended working hours)	✗	50p per call ⁶	
call divert	✓	standard call rates apply ⁷	
out of bundle data charge	✓	£5 for each 250MB ⁸	£1.99 per day ⁹

¹ Calls made within your allowance are charged on a per second basis.

² Calls & text messages to certain MVNO ranges and call forwarding services are not included in your allowance. A pre call announcement may be heard prior to call connection. Text messages are charged at 15p per message. See 'points to note' for more information.

³ Your inclusive minutes and texts are from the UK to UK mobile networks, voicemail, and numbers beginning 01, 02 and 03.

⁴ A one minute minimum call charge applies. Thereafter calls are charged on a per minute basis.

⁵ Calls to some charity helplines (e.g Childline) are free to call and will not be deducted from your allowance. For a full list please visit the help section of our website ee.co.uk

⁶ Call charges vary depending on the time of your call as well as other optional selections that you may choose. Charges apply to calls made to 150 as well as alternative longer numbers. You will be notified of call costs and have the option to end the call at that point without incurring any charge. Please see our 'Non-Standard Service' brochure for further details and for definitions of our "normal working hours" and "extended working hours."

⁷ Call divert is included in your allowance where the diverted to number would have ordinarily been included in your allowance. Standard call rates apply to outside of allowance calls.

⁸ If you exceed your monthly data allowance during any billing month you will be charged £5 for each additional 250MB of data you use up to 1GB. If you exceed 1GB of data above your monthly data allowance, you will be charged £20 for an additional 1GB (on top of the 250MB bundles). The charge will be incurred as soon as you exceed your data allowance during the billing month. After 2GB your speed is restricted. Maximum charge is £40.

⁹ A daily flat rate of £1.99 per day applies for out of bundle data usage. This is subject to a daily fair usage allowance of 25MB, and a monthly download limit of 500MB. 25MB provides enough data for normal levels of email usage and browsing. Please note, should you regularly exceed the 25MB daily fair usage allowance and as a result, you reach your 500MB limit before the end of the monthly period, network protection controls may be applied to your service. This may result in a reduced speed of transmission.

Connected tablet and handset plan

24 month package											
cost	£48.76		£54.06		£59.36		£64.66		£69.96		
device	handset	tablet	handset	tablet	handset	tablet	handset	tablet	handset	tablet	
minutes	100		300		600		unlimited				
text	unlimited										
Mobile Internet browsing & tethering ¹	1GB				2GB				5GB		
inclusive WiFi ^{2,3}	unlimited										

¹£2 per day out of bundle charge for data.

²WiFi: BT Openzone hotspots in the UK.

³Subject to fair usage policy of 3GB per month per device.

Connected data bundles		
cost	£15.00	£25.00
Shared data allowance for mobile internet and tethering	3GB	5GB
duration	monthly rolling	

Standard call charges for customers on 24 month Connected handset and tablet plans

zone	cost per minute
standard UK landline (01, 02, 03 numbers)	40p
calls to UK mobile operators' customers	40p
Answer Phone retrieval ¹	35p
Standard Text Messaging	15p per message
Text Message delivery receipt	1p*
Photo Messaging	40p per message
Video Messaging	51.1p per message
Video Calling Orange to Orange calls to customers of other UK mobile operators including calls to T-Mobile customers	35p 51.1p
calls to Customer Services ² (during normal working hours)	Free
calls to Customer Services ² (during extended working hours)	50p

¹Answer Phone retrieval is chargeable, unless stated otherwise. *Not included within talk plan text message allowance.

Calls made within your bundle are charged on a per second basis.

Outside of your bundle, a one minute minimum call charge applies. Thereafter, calls are charged on a per minute basis.

²Call charges vary depending on the time of your call as well as other optional selections that you may choose. You will be notified of call costs and have the option to end the call at that point without incurring any charge. Please see our 'Non-Standard Service' brochure for further details and for definitions of our "normal working hours" and "extended working hours".

SIM9BBDIR12SEP14	OR2.5GB29BBINMAY14	ORG1GB44BBINDMAY14	ORG500MB29IPINDMAY14
SIM12BBDIR12SEP14	OR2.5GB34BBINMAY14	ORG1GB49BBINDMAY14	ORG500MB34IPINDMAY14
SIM9DIR12SEP14	OR2.5GB39BBINMAY14	ORG1GB23IPINDMAY14	ORG500MB39IPINDMAY14
SIM12DIR12SEP14	OR2.5GB44BBINMAY14	ORG1GB29IPINDMAY14	ORG500MB44IPINDMAY14
SIM9BBIND12SEP14	OR2.5GB49BBINMAY14	ORG1GB34IPINDMAY14	ORG250MB13NBDIRMAY14
SIM12BBIND12SEP14	OR2.5GB54BBINMAY14	ORG1GB39IPINDMAY14	ORG250MB18NBDIRMAY14
SIM9IND12SEP14	OR2.5GB29IPINMAY14	ORG1GB44IPINDMAY14	ORG250MB23NBDIRMAY14
SIM12IND12SEP14	OR2.5GB34IPINMAY14	ORG1GB49IPINDMAY14	ORG250MB29NBDIRMAY14
SIM12BBDIR30SEP14	OR2.5GB39IPINMAY14	ORG500MB18NBDIRMAY14	ORG250MB34NBDIRMAY14
SIM15BBDIR30SEP14	OR2.5GB44IPINMAY14	ORG500MB23NBDIRMAY14	ORG250MB39NBDIRMAY14
SIM12DIR30SEP14	OR2.5GB49IPINMAY14	ORG500MB29NBDIRMAY14	ORG250MB13BBDIRMAY14
SIM15DIR30SEP14	OR2.5GB54IPINMAY14	ORG500MB34NBDIRMAY14	ORG250MB18BBDIRMAY14
SIM12BBIND30SEP14	ORG1GB23NBDIRMAY14	ORG500MB39NBDIRMAY14	ORG250MB23BBDIRMAY14
SIM15BBIND30SEP14	ORG1GB29NBDIRMAY14	ORG500MB44NBDIRMAY14	ORG250MB29BBDIRMAY14
SIM12IND30SEP14	ORG1GB34NBDIRMAY14	ORG500MB18BBDIRMAY14	ORG250MB34BBDIRMAY14
SIM15IND30SEP14	ORG1GB39NBDIRMAY14	ORG500MB23BBDIRMAY14	ORG250MB39BBDIRMAY14
OR2.5GB29NBDIMAY14	ORG1GB44NBDIRMAY14	ORG500MB29BBDIRMAY14	ORG250MB13IPDIRMAY14
OR2.5GB34NBDIMAY14	ORG1GB49NBDIRMAY14	ORG500MB34BBDIRMAY14	ORG250MB18IPDIRMAY14
OR2.5GB39NBDIMAY14	ORG1GB23BBDIRMAY14	ORG500MB39BBDIRMAY14	ORG250MB23IPDIRMAY14
OR2.5GB44NBDIMAY14	ORG1GB29BBDIRMAY14	ORG500MB44BBDIRMAY14	ORG250MB29IPDIRMAY14
OR2.5GB49NBDIMAY14	ORG1GB34BBDIRMAY14	ORG500MB18IPDIRMAY14	ORG250MB34IPDIRMAY14
OR2.5GB54NBDIMAY14	ORG1GB39BBDIRMAY14	ORG500MB23IPDIRMAY14	ORG250MB39IPDIRMAY14
OR2.5GB29BBDIMAY14	ORG1GB44BBDIRMAY14	ORG500MB29IPDIRMAY14	ORG250MB13NBINDMAY14
OR2.5GB34BBDIMAY14	ORG1GB49BBDIRMAY14	ORG500MB34IPDIRMAY14	ORG250MB18NBINDMAY14
OR2.5GB39BBDIMAY14	ORG1GB23IPDIRMAY14	ORG500MB39IPDIRMAY14	ORG250MB23NBINDMAY14
OR2.5GB44BBDIMAY14	ORG1GB29IPDIRMAY14	ORG500MB44IPDIRMAY14	ORG250MB29NBINDMAY14
OR2.5GB49BBDIMAY14	ORG1GB34IPDIRMAY14	ORG500MB18NBINDMAY14	ORG250MB34NBINDMAY14
OR2.5GB54BBDIMAY14	ORG1GB39IPDIRMAY14	ORG500MB23NBINDMAY14	ORG250MB39NBINDMAY14
OR2.5GB29IPDIMAY14	ORG1GB44IPDIRMAY14	ORG500MB29NBINDMAY14	ORG250MB13BBINDMAY14
OR2.5GB34IPDIMAY14	ORG1GB49IPDIRMAY14	ORG500MB34NBINDMAY14	ORG250MB18BBINDMAY14
OR2.5GB39IPDIMAY14	ORG1GB23NBINDMAY14	ORG500MB39NBINDMAY14	ORG250MB23BBINDMAY14
OR2.5GB44IPDIMAY14	ORG1GB29NBINDMAY14	ORG500MB44NBINDMAY14	ORG250MB29BBINDMAY14
OR2.5GB49IPDIMAY14	ORG1GB34NBINDMAY14	ORG500MB18BBINDMAY14	ORG250MB34BBINDMAY14
OR2.5GB54IPDIMAY14	ORG1GB39NBINDMAY14	ORG500MB23BBINDMAY14	ORG250MB39BBINDMAY14
OR2.5GB29NBINMAY14	ORG1GB44NBINDMAY14	ORG500MB29BBINDMAY14	ORG250MB13IPINDMAY14
OR2.5GB34NBINMAY14	ORG1GB49NBINDMAY14	ORG500MB34BBINDMAY14	ORG250MB18IPINDMAY14
OR2.5GB39NBINMAY14	ORG1GB23BBINDMAY14	ORG500MB39BBINDMAY14	ORG250MB23IPINDMAY14
OR2.5GB44NBINMAY14	ORG1GB29BBINDMAY14	ORG500MB44BBINDMAY14	ORG250MB29IPINDMAY14
OR2.5GB49NBINMAY14	ORG1GB34BBINDMAY14	ORG500MB18IPINDMAY14	ORG250MB34IPINDMAY14
OR2.5GB54NBINMAY14	ORG1GB39BBINDMAY14	ORG500MB23IPINDMAY14	ORG250MB39IPINDMAY14

Information correct as at September 2014

This is the Plan Price Guide referred to in your full pay monthly agreement with us. This Plan Price Guide forms part of your agreement with us.

For further information about Orange and our products and services please visit our website at orange.co.uk

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