

## guide to old Orange plans



## 2011 VAT change

The Government is increasing the VAT rate from $17.5 \%$ to $20 \%$. So from 4 January 2011 the amount of VAT we add to your bill will become 20\%. The new VAT rate will also apply to any charges outside of your package, for example, text messages or calls abroad.


## Talk Plans and senices available prior to 17 September 2014

This guide is for your reference, as the Talk Plans and services featured are no longer available. You can't change over to any of the Talk Plans featured, or add any of the additional services listed in the following pages

[^0]you will lose any rollover minutes which you may have accumulated in the previous month


## administration and other charges

payment related charges
non-direct debit payment
payment failure - direct debit*
late payment - a charge for paying your bill late in any one month ${ }^{\text {t }}$

| per mobile number | $£ 3.58$ |
| :---: | :---: |
| per failure | $£ 5.00$ |
| per bill | $£ 5.00$ |

Payments are required to be made by Direct Debit. In the event of a Direct Debit failure, or payment of the bill is not made, a non-payment fee of $£ 5$ will be charged to the account.
The cost of the telecommunications services remain the same irrespective of the payment method.
Late payment charges are not subject to VAT on consumer price plans

## SIM Only plans

From: 26 March 2014-16 September 2014.

| 30 days SIM only plans |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: |
| cost | $£ 12.12$ | $£ 15.14$ | $£ 20.21$ | $£ 26.27$ |
| minutes | 500 | 1000 | 2000 | unlimited |
| texts | 500 |  | unlimited |  |
| Mobile Internet browsing <br> and tethering | 100 MB | 250 MB | 500 MB | 1 GB |
| WiFi | no | yes |  |  |
| Magic Numbers |  |  |  |  |
| free Answer Phone |  |  |  |  |
| itemised paper billing |  |  |  |  |


| 12 month SIM only plans |
| :--- |
| cost |
| minutes |
| texts |
| Mobile Internet browsing <br> and tethering |
| WiFi |
| Magic Numbers |
| free Answer Phone |
| itemised paper billing |

## 24m plans

## From: 26 March 2014-5 August 2014.

Pay Monthly 24 month plans

| monthly cost (inc VAT)* | £12.12 | £17.17 | £22.22 | £28.28 | £33.34 | £38.40 | £43.44 | £48.50 | $£ 53.56$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| bundle ${ }^{1}$ | - |  |  | 2.5GB data, unlimited minutes, unlimited texts |  |  |  |  |  |
|  | - |  | 1 GB data, unlimited minutes, unlimited texts |  |  |  |  |  | - |
|  | - |  | 500 MB d | a, 1000 m | nutes, unli | mited texts |  |  |  |
|  |  | 250MB | ta, 500 m | utes, unli | ited texts |  |  | - |  |

'The monthly and inclusive allowance of your price plan depends on how much you have chosen to pay upfront.

## From: 30 October 2013-25 March 2014.

Pay Monthly 24 month plans

| monthly cost (inc VAT)* | £12.31 | £17.45 | £22.57 | $£ 28.74$ | £33.88 | £39.01 | £44.15 | £49.28 | £54.42 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| allowances ${ }^{1}$ | - |  |  | 5 GB data, unlimited minutes, unlimited texts |  |  |  |  |  |
|  | - |  | 1GB data, unlimited minutes, unlimited texts |  |  |  |  |  | - |
|  | - |  | 500 MB | a, 1000 m | nutes, uni | mited texts |  |  |  |
|  |  | 250MB | ta, 500 m | nutes, uni | ited texts |  |  | - |  |

The monthly cost and inclusive allowance of your price plan depends on how much you have chosen to pay upfront.

## SIM Only plans

## From 30 April 2013-25 March 2014.

| 12 month SIM Only plans |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| cost | £8.22 | $£ 11.30$ | £16.43 | £21.56 | $£ 26.71$ |
| minutes | 500 | 1000 | 2000 | unlimited |  |
| text | 500 | unlimited |  |  |  |
| Mobile Internet browsing and tethering | 100MB | 250MB | 500 MB | 1GB | 3GB |
| WiFi | no |  |  | yes |  |
| Magic Numbers |  |  |  |  |  |
| free Answer Phone |  |  |  |  |  |
| itemised paper billing | no |  |  |  |  |


| 30 days SIM Only plans |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| cost | £10.26 | £13.34 | £18.49 | £23.63 | $£ 28.75$ |
| minutes | 500 | 1000 | 2000 |  |  |
| text | 500 | unlimited |  |  |  |
| Mobile Internet browsing and tethering | 100MB | 250MB | 500 MB | 1GB | 3GB |
| WiFi | no |  |  | yes |  |
| Magic Numbers |  |  |  |  |  |
| free Answer Phone |  |  |  |  |  |
| itemised paper billing | no |  |  |  |  |

Standard call charges for customers joining 24 month plans from 30 October 2013 or SIM only plans from 26 March 2014

|  | included in allowance? $?^{1.28}$ | Pay Monthly plans | SIM Only plans |
| :---: | :---: | :---: | :---: |
|  |  | cost of calls made outside of allowances (inc. VAT) ${ }^{4}$ |  |
| calls to UK mobile numbers | $\checkmark$ | 40p per minute |  |
| calls to certain MVNOs ${ }^{3}$ | $\checkmark$ | 40p per minute |  |
| calls to starting with 01,02 or 03 (not including Jersey, Guernsey and Isle of Man) | $\checkmark$ | 40p per minute |  |
| calls to Freephone (080) ${ }^{5}$ | * | 20p per minute |  |
| calls to 08 Numbers (not including Freephone 080) | $\times$ | 40p per minute |  |
| calls to retrieve voicemail/answerphone | $\checkmark$ | 40p per minute |  |
| text messages to UK mobile numbers | $\checkmark$ | 15p per message |  |
| text messages to certain MVNOs | $\checkmark$ | 15 p per message |  |
| picture messages | $x$ | 40p per message |  |
| calls to Customer Services (during normal working hours) | $\times$ | free ${ }^{6}$ |  |
| calls to Customer Services (during extended working hours) | $\times$ | 50p per call ${ }^{\text {c }}$ |  |
| call divert ${ }^{\text {² }}$ | $\checkmark$ | standard call rates apply |  |
| out of bundle data charge | $\checkmark$ | $£ 5$ for each $250 \mathrm{MB}^{8}$ | £1.99 per day ${ }^{9}$ |

Your inclusive minutes and texts are from the UK to UK mobile networks, voicemail, and numbers beginning 01,02 and 03 .
Calls made within your allowance are charged on a per second basis.
Calls \& text messages to certain MVNO ranges and call forwarding services are not included in your allowance. A pre call announcement may be heard prior to call connection. Text messages are charged at 15 p per message. See 'points to note' for more information.
Calls to some charity helplines (e.g Child line) are free to call and will not be deducted from your allowance. For a full list please visit the help section of our website ee.co.uk
Well as alternative longen ing on the time of your call as well as other optional selections that you may choose. Charges apply to calls made to 150 as well as alternative longer numbers. You will be notified of call costs and have the option to end the call at that point without incurring any charge. Please
see our 'Non-Standard Service' brochure for further details and for definitions of our "normal working hours" and "extended working hours". 7 Call divert is included in your allowance where the diverted to number would have ordinarily been included in your allowance. Standard call rates apply you exceed your monthly d
exceed 1 GB of data above your mown se during any billing month you will be charged $£ 5$ for each additional 250 MB of data you use up to 1 GB. If you exceed GB of data above your monthly data allowance, you will be charged $£ 20$ for an additional 1 GB (on top of the 250 MB bundles). The charge A daily flat rate of $£ 1.99$ per day applies for out of bundle data usage. This is subject to a daily fair usage allowance of 25 MB , and a a monthly download limit of 500 MBB . 25 MB provides enough data for normal levels of email usage and browsing. Please note, should you regularty exceed the 255B daily fair usage allowance and as a result, you reach your 500 MB limi

## The Works 24m plans

8 May 2013-29 September 2013.

## The Works 24 month package

| cost |
| :--- |
| minutes |
| text |
| anytime Mobile |
| Internet |
| Swert |


| $£ 27.73$ | £32.87 | £37.99 | £43.14 | £48.28 | $£ 53.40$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| unlimited |  |  |  |  |  |
| unlimited |  |  |  |  |  |
| 250MB | 500MB | 1GB | 3GB | 5GB | 8GB |
| 1 |  |  |  |  |  |

## Animal and iPhone plans

10 April 2013-29 October 2013.
Canary 18 month package

| cost | $£ 15.50$ | $£ 20.50$ | $£ 21.50$ | $£ 31.00$ |
| :--- | :---: | :---: | :---: | :---: |
| minutes | 100 | 200 | 300 | 500 |
| texts | 500 | unlimited |  |  |
| free Answer Phone | yes |  |  |  |
| Magic Numbers |  |  |  |  |

## Racoon 18 month package

| cost | $£ 20.50$ | $£ 26.00$ | $£ 31.00$ |  |
| :--- | :---: | :---: | :---: | :---: |
| minutes | 50 | 200 | 400 |  |
| benefit | unlimited UK landline calls |  |  |  |
| free Answer Phone | - |  |  |  |
| Magic Numbers | yes |  |  |  |

Dolphin 18 month package

| cost |
| :--- |
| minutes |
| texts |
| anytime Mobile |
| Internet |
| inclusive multimedia |
| services |
| free Answer Phone |
| Magic Numbers |


| £15.50 | £20.50 | £26.00 | £31.00 | £36.00 | £41.00 | £46.00 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 30 | 100 | 200 | 400 | 600 | 900 | 1200 |
| 500 | unlimited |  |  |  |  |  |
| 100MB |  |  | 250MB |  |  |  |
| - |  | push email |  |  |  |  |
| - |  |  |  |  |  | yes |
| yes |  |  |  |  |  |  |

Panther 18 month package

| cost | £20.50 | £26.00 | $£ 31.00$ | £36.00 | £41.00 | £46.00 | $£ 51.00$ | £66.00 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| minutes | 50 | 100 | 200 | 400 | 600 | 900 | 1200 | 3000 |
| texts | unlimited |  |  |  |  |  |  |  |
| anytime Mobile Internet browsing \& tethering | 250MB | 500 MB | 750 MB |  | 1GB |  |  | 2GB |
| inclusive multimedia services | push email \& unlimited WiFi |  |  |  |  |  |  |  |
| Swapable benefit | 1 |  | 2 |  |  |  |  |  |
| free Answer Phone | - |  |  |  |  | yes |  |  |
| Magic Numbers | yes |  |  |  |  |  |  |  |
| additional benefit | - |  |  |  |  |  |  | dedicated <br> Customer Service, itemised billing |



| iPhone 6 month SIM only package |  |
| :--- | :---: |
| cost | $£ 25$ |
| minutes | 900 |
| text | unlimited |
| Mobile Internet | 750 MB |
| WiFi | unlimited |
| Magic Numbers | yes |
| Voicemail | yes |
| itemised paper billing | y per month <br> tethering |

## iPhone extra 18 month package

| cost | $£ 31.00$ | £36.00 | £41.00 | £46.00 | £51.00 | £61.00* |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| minutes | 100 | 300 | 600 | 900 | 1200 | 3000 |
| text | 500 |  |  |  |  |  |
| Mobile Internet browsing \& tethering | 1GB |  |  |  |  | 2GB |
| WiFi | unlimited |  |  |  |  |  |
| Magic Numbers | yes |  |  |  |  |  |
| free Answer Phone | yes |  |  |  |  |  |
| itemised paper billing | $£ 1.54$ per month |  |  |  |  | included |
| tethering | from $£ 1$ per day |  |  |  |  |  |

〔61 tariff includes dedicated Customer Service

## Animal plans

1 February 2013-29 October 2013.


For new and upgrading customers joining these plans from 30 June 2013, you will receive a $£ 5$ discount on your normal monthly plan charges. Your bill
*For new and upgrading customers joining these plans fro
will show your normal plan charges plus the $£ 5$ discount.


Canary plans
15 September 2011-29 October 2013.
Canary 24 month package

| cost | $£ 10.79$ | $£ 15.92$ | $£ 21.05$ | $£ 26.71$ |
| :--- | :---: | :---: | :---: | :---: |
| minutes | 100 | 200 | 300 | 500 |
| texts | 500 | unlimited |  |  |
| free Answer Phone | yes |  |  |  |
| Magic Numbers |  |  |  |  |

The Works 24m plans

## 1 February 2013-7 May 2013.

| 24 month package |  |  |  |  |  |  |  |  |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| cost <br> cost <br> minutes <br> text |  |  |  |  |  |  |  |  |  |  |  |  |
| $£ 26.71$ |  |  |  |  |  |  |  | $£ 31.84$ | $£ 36.97$ | $£ 42.11$ | $£ 47.23$ | $£ 52.38$ |
| anytime Mobile <br> Internet |  |  |  |  |  |  |  |  |  |  |  |  |
| Swappable benefits |  |  |  |  |  |  |  |  |  |  |  |  |

## SIM only packages

10 April 2013-29 April 2013.

Racoon 30 days SIM only package

| cost | $£ 15.50$ | $£ 20.50$ |  |
| :--- | :--- | :---: | :---: |
| minutes | 200 | 500 |  |
| benefit | unlimited UK landline calls |  |  |
| free Answer Phone | - |  |  |
| Magic Numbers |  | - |  |

Racoon 12 month SIM only package

| cost | $£ 10.50$ |  |  |
| :--- | :---: | :---: | :---: |
| 200 | £15.50 |  |  |
| minutes | 200 | 500 |  |
| benefit | unlimited UK landline calls |  |  |
| free Answer Phone | - |  |  |
| Magic Numbers | yes |  |  |

Dolphin 30 days SIM only package


Panther 30 days SIM only package


Panther 12 month SIM Only package

| cost | $£ 10.50$ | $£ 15.50$ | $£ 20.50$ | $£ 26.00$ | $£ 31.00$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| minutes | 100 | 300 | 600 | 900 | 1200 |
| text | unlimited |  |  |  |  |
| anytime Mobile Internet | 100MB | 100MB | 250MB | 250MB | 250MB |
| inclusive multimedia services | push email \& unlimited WiFi |  |  |  |  |
| free Answer Phone | - |  |  |  |  |
| Magic Numbers | yes |  |  |  |  |


iPhone 12 month SIM Only package


Animal plans
4 October 2011-9 April 2013.

| Canary 18 month package |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: |
| cost | $£ 16.01$ | $£ 21.16$ | $£ 26.84$ | $£ 31.99$ |
| minutes | 100 | 200 | 300 | 500 |
| text | 500 | unlimited |  |  |
| free Answer Phone | yes |  |  |  |
| Magic Numbers |  |  |  |  |



Racoon 18 month package


Racoon 12 month SIM Only package

| cost | £10.85 | £16.01 |  |
| :--- | :---: | :---: | :---: |
| minutes | 200 | 500 |  |
| text | unlimited UK landline calls |  |  |
| free Answer Phone | - |  |  |
| Magic Numbers | yes |  |  |



Dolphin 12 month SIM Only package


## Panther 12 month SIM Only package

| cost | $£ 10.85$ | $£ 16.01$ | $£ 21.17$ | $£ 26.86$ | $£ 32.00$ |
| :--- | :---: | :---: | :---: | :---: | :---: |
| minutes | 100 | 300 | 600 | 900 | 1200 |
| text |  |  |  |  |  |
| anytime Mobile <br> Internet browsing <br> \& tethering' | 250 MB | 500 MB | 500 MB | 750 MB | 1 GB |
| inclusive multimedia <br> services | unlimited |  |  |  |  |
| free Answer Phone | push email \& unlimited WiFi |  |  |  |  |

Mobile internet: UK mobile browsing only. Data allowance shared across mobile devices.

## iPhone plans

From 18 October 2011-9 April 2013.


| 6 month iPhone SIM Only package |  |
| :--- | :---: |
| cost | $£ 25.81$ |
| minutes | 900 |
| text | unlimited |
| Mobile Internet | 750 MB |
| Wifi | unlimited |
| Magic Numbers | yes |
| Voicemail | yes |
| itemised paper billing |  |
| tethering | from $£ 1$ per day |


| 12 month iPhone SIM Only package |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| cost | £10.85 | £16.01 | £21.17 | £26.86 | £32.00 |
| minutes | 100 | 300 | 600 | 900 | 1200 |
| text | unlimited |  |  |  |  |
| Mobile Internet browsing \& tethering | 250MB |  |  | 750MB | 1GB |
| WiFi | unlimited |  |  |  |  |
| Magic Numbers | yes |  |  |  |  |
| Voicemail | yes |  |  |  |  |
| itemised paper billing | $£ 1.54$ per month |  |  |  |  |
| tethering | from $£ 1$ per day |  |  |  |  |

## Connected plans

## From 26 October 2012-9 April 2013.

Connected Tablet and Handset plan

| cost | $£ 47.50$ |  | £52.67 |  | £57.83 |  | £62.99 |  | £68.15 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| device | handset | tablet | handset | tablet | handset | tablet | handset | tablet | handset | tablet |
| minutes | 100 |  | 300 |  | 600 |  | unlimited |  |  |  |
| text | unlimited |  |  |  |  |  |  |  |  |  |
| Mobile Internet browsing \& tethering ${ }^{3}$ | 1GB |  |  |  | 2GB |  |  |  | 5GB |  |
| inclusive WiFi 1,2 | unlimited |  |  |  |  |  |  |  |  |  |

WiFi: BT Openzone hotspots in the UK.
${ }^{2}$ Subject to fair usage policy of 3 GB per $r$.
C2 pat
§2 per day out of bundle charge for data

Standard call charges for customers joining 24 month plans from 1 February 2013 to 30 October 2013 or SIM only plans from 30th April 2013 to 26 March 2014
All voice calls outside allowance will be subject to minimum call charge of 1 minute and then charged per minute. Calls are calculated per second in bundle.

| zone | cost per minute |
| :--- | :---: |
| standard UK landline (01, 02, 03 numbers) (excluding <br> Jersey, Guernsey and Isle of Man) | $40 p$ |
| calls to UK mobile operators' customers | $40 p$ |
| Answer Phone retrieval ${ }^{1}$ | 35 p |
| Standard text Messaging | 15p per message |
| Text Message delivery receipt | 2p* |
| Photo Messaging | 40p per message |
| Video Messaging | 31.1 p per message |
| Video Calling Orange to Orange calls <br> to customers of other UK mobile operators <br> including calls to T-Mobile customers | 51.1 p (min 0p) |

Answer Phone retrieval is chargeable, unless stated otherwise. "Not included within talk plan text message allowance.
Camel Connected Orange plan*
Up to 25 October 2012.

| Camel Connected 24 month package |  |  |
| :---: | :---: | :---: |
| cost | $£ 42.32$ |  |
| device | phone | tablet |
| minutes | 200 | - |
| text | unlimited | - |
| Mobile Internet browsing \& tethering | 2GB |  |
| WiFi | unlimited ${ }^{2}$ |  |

Selected devices only. ${ }^{1}$ WiFi: BT Openzone hotspots in the UK. ${ }^{2}$ Subject to fair usage policy of 3 GB per month per device.
iPad and iPhone Connected plan
22 November 2011-25th October 2012.

| 24 month package |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| cost | $£ 48.76$ |  | $£ 59.36$ |  | £69.96 |  |
| device | iPhone | iPad | iPhone | iPad | iPhone | iPad |
| minutes | 200 | - | 400 | - | 600 | - |
| text | unlimited | - | unlimited | - | unlimited | - |
| Mobile Internet browsing \& tethering | 2GB |  |  |  |  |  |
| WiFi | unlimited ${ }^{2}$ |  |  |  |  |  |

WiFi: BT Openzone hotspots in the UK. ${ }^{2}$ Subject to fair usage policy of 3 GB per month per device

## Connected iPad and iPhone tethering bundles

| cost | $£ 5.10$ | £10.21 | £15.32 | $£ 25.54$ | out of bundle cost per MB |
| :---: | :---: | :---: | :---: | :---: | :---: |
| bundle taken at contract sign/resign | 500MB | 1.5GB | 3GB | 10GB | 2p/MB |
| bundle taken at any other occesion | - | - | 3GB | 10GB | $5.1 \mathrm{p} / \mathrm{MB}$ |
| combined tethering bundles |  |  |  |  |  |
| cost | £6 | £6 |  |  | £30 |
| combined Mobile Internet and tethering allowance | 500 MB | 500 MB |  |  | 3GB |
| duration | 1 month | Monthly Rolling |  |  |  |

## old Orange plans

From 15 May 2012-31 January 2013 (iPhone and iPhone extra 24M Plans) Animal plans: 6 September 2011-31 January 2013.

iPhone extra Connected 24 month package

| cost | $£ 32.86$ | $£ 38.17$ | $£ 43.46$ | $£ 48.76$ | £54.06 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| minutes | 100 | 300 | 600 | 900 | 1200 |
| text | unlimited |  |  |  |  |
| Mobile Internet browsing \& tethering | 2GB |  |  |  |  |
| WiFi | unlimited |  |  |  |  |
| Magic Numberss | Yes |  |  |  |  |
| free Answer Phone | - |  | Yes |  |  |

Panther extra (a) 24 month package

| cost | £26.50 | $£ 37.10$ |
| :---: | :---: | :---: |
| minutes | 500 | 1000 |
| text | unlimited |  |
| anytime Mobile Internet | 500 MB | 750MB |
| inclusive multimedia services | push email \& unlimited WiFi |  |
| Swapable benefit | - |  |
| free Answer Phone | - |  |
| Magic Numbers | yes |  |
| optional benefit | free for the first 30 days for one of the service (New \& upgrade customer only): sat nav with Orange Maps, 50 Photo messages, Sky News and Sports or Orange Game Zone charged $£ 5$ per month unless cancelled |  |

Panther extra (b) 24 month package*


Tariffs are available to selected handsets only

| Racoon 24 month package |  |  |  |
| :---: | :---: | :---: | :---: |
| cost | £16.44 | $£ 21.73$ | £27.56 |
| minutes | 50 | 200 | 400 |
| benefit | unlimited UK landline calls |  |  |
| free Answer Phone | - |  |  |
| Magic Numbers | yes |  |  |

Dolphin 24 month package

| cost | $£ 38.17$ | $£ 43.46$ |
| :---: | :---: | :---: |
| minutes | 900 | 1200 |
| texts | unlimited |  |
| anytime Mobile Internet | $250 \mathrm{MB}$ |  |
| inclusive multimedia services | push email |  |
| free Answer Phone | - | yes |
| Magic Numbers | yes |  |


| Panther 24 month package | $£ 64.67$ |
| :--- | :---: |
| cost | 3000 |
| minutes | unlimited |
| texts | $2 G B$ |
| anytime Mobile Internet <br> browsing and tethering | push email \& unlimited WiFi |
| inclusive multimedia <br> services | 2 |
| Swapable benefit | dedicated Customer Service, itemised billing |
| free Answer Phone |  |
| Magic Numbers |  |
| additional benefit |  |

## Panther Connected 24 month package

| cost | $£ 32.86$ | $£ 38.17$ | $£ 43.46$ | $£ 48.76$ |  |
| :--- | :---: | :---: | :---: | :---: | :---: |
| minutes | 400 | 600 | 900 | 1200 |  |
| text |  |  |  |  |  |
| Mobile Internet <br> browsing \& tethering | 1.5 GB | 2 GB | 2 GB | 2 GB |  |
| inclusive multimedia <br> services | unlimited |  |  |  |  |
| Swapable benefit <br> free Answer Phone | 2 | push email \& unlimited WiFi |  |  |  |
| Magic Numbers |  |  |  |  |  |

WiFi: BT Openzone hotspots in the UK.
Mobile internet: UK mobile browsing only. Data allowance shared across mobile devices
Subject to 10GB per month fair usage policy

## Standard call charges (exclude Panther extra a)

You get loads of minutes and texts in your package, but if you use these up, the following charges apply.
All voice calls outside allowance will be subject to minimum call charge of 1 minute and then charged per minute.
Calls are calculated per second in bundle.

| price per minute | cost per minute |
| :--- | :---: |
| standard UK landline (01, 02, 03 numbers) | 40 p |
| calls to UK mobile operators' customers | 40 p |
| Answer Phone retrieval ${ }^{1}$ | 35 p |
| Standard text Messaging | 15p per message |
| Text Message delivery receipt | $1 p^{*}$ |
| Photo Messaging | 40 p per message |
| Video Messaging | 51.1 p per message <br> Video Calling Orange to Orange calls <br> to customers of other UK mobile operators <br> including calls to T-Mobile customers 51.1p |

Answer Phone retrieval is chargeable, unless stated otherwise. "Not included within talk plan text message allowance

## Standard call charges for Panther Extra plan (a)

All voice calls outside allowance will be subject to minimum call charge of 1 minute, then charged per minute.

| zone | cost per minute |
| :--- | :---: |
| standard UK landline (01, 02, 03 numbers) | $40 p$ |
| calls to UK mobile operators' customers | $40 p$ |
| Answer Phone retrieval ${ }^{1}$ | $25 p$ |
| Standard text Messaging | 15p per message |
| Text Message delivery receipt | $1 p^{*}$ |
| Photo Messaging | 40p per message |
| Video Messaging | $31.1 p$ per message |
| Video Calling Orange to Orange calls <br> to customers of other UK mobile operators <br> including calls to T-Mobile customers | 51.1 p |

${ }^{1}$ Answer Phone retrieval is chargeable, unless stated otherwise. *Not included within talk plan text message allowance.
Mobile Internet: A daily flat rate of $£ 1$ per day applies for out of bundle data usage. This is subject to a daily fair usage allowance of 25 MB , and a monthly download limit of 500 MB . 25 MB provides enough data for normal levels of email usage and browsing. However, for customers who are planning to downdaily fair usage allowance and as a result, you reach your 500 MB limit before the end of the monthly. period, network protection controls may be applied to
Your service. This may result in a reduced speed of transmission". "Ase. If you're on a plan that includes mobile internet and tethering, you'll pay $£ 1$ a day if you use tethering and $£ 1$ a day ifr or ou use uobile internet for out of of undle use. This sis subpect toa daily fair usage allowance of 25 MB t theering. Please tote should you reach your 500 MB limit before the end of the monthly period, network protection controls may be

## old Orange plans

From 17 October 2011-14 May 2012

| iPhone 24 month package |  |  |
| :--- | :---: | :---: |
| cost | $£ 43.46$ | $£ 48.76$ |
| mins | 900 | 1200 |
| text |  |  |
| Mobile Internet | unlimited |  |
| Wifi | 750 MB |  |
| Magic Numbers | unlimited |  |
| free Answer Phone | yes |  |
| itemised paper billing | £1.54 per month |  |
| tethering | from $£ 1$ per day |  |

## From 14 February 2012 to 14 May 2012

| iPhone extra plan 24 month package |  |  |  |
| :---: | :---: | :---: | :---: |
| cost | $£ 43.46$ | $£ 48.76$ | $£ 54.06$ |
| mins | 600 | 900 | unlimited |
| text | unlimited |  |  |
| Mobile Internet browsing \& tethering | 1GB |  | 2GB |
| WiFi | unlimited |  |  |
| Magic Numbers | yes |  |  |
| free Answer Phone | yes |  |  |
| itemised paper billing | £1.54 per month |  |  |
| tethering | from $£ 1$ per day |  |  |

## 4 October 2011-13 February 2012

| iPhone extra plan 24 month package |  |  |
| :---: | :---: | :---: |
| cost | £54.06 | £64.67 |
| minutes | 100 | 300 |
| text | unlimited |  |
| Mobile Internet browsing \& tethering' | 1GB | 2GB |
| WiFi* | unlimited ${ }^{\wedge}$ |  |
| free Answer Phone | yes |  |
| itemised paper billing | $£ 1.54$ per month | included |
| tethering | from $£ 1$ per day |  |

WiFi: BT Openzone hotspots in the UK.
Mobile internet: UK mobile browsing only. Data allowance shared across mobile devices
Subject to 10 GB per month fair usage policy.
All voice calls outside allowance will be subject to minimum call charge of 1 minute and then charged per minute. Calls are calculated per second in bundle.

| price per minute | cost per minute |
| :--- | :---: |
| standard UK landline (01, 02, 03 numbers) | 40 p |
| calls to UK mobile operators' customers | 40 p |
| Answer Phone retrieval ${ }^{1}$ | 35 p |
| Standard text Messaging | 15 p per message |
| Text Message delivery receipt | $1 \mathrm{p}^{\star}$ |
| Photo Messaging | 40 p per message |
| Video Messaging | 51.1 p per message |
| Video Calling Orange to Orange calls to customers of other <br> UK mobile operators including calls to T-Mobile customers | 35 p (min Op) |

## Answer Phone retrieval is chargeable, unless stated otherwise. *Not included within talk plan text message allowance

## July 2011-21 November 2011

| cost | £65 |  |
| :---: | :---: | :---: |
| device | iPhone | iPad |
| minutes | 600 | - |
| text | unlimited | - |
| anytime Mobile Internet' | 2GB |  |
| WiFi* | unlimited ${ }^{\wedge}$ WiFi |  |

WiFi: BT Openzone hotspots in the UK.
Mobile internet: UK mobile browsing only. $5.1 \mathrm{p} / \mathrm{MB}$ charge will be applied when the data allowance is used up. "Subject to fair usage policy of 10 GB per month per device.
administration and other charges
payment related charges

| non-direct debit payment | per mobile number | $£ 3.58$ |
| :--- | :---: | :---: |
| payment failure - direct debit | per failure | $£ 5.00$ |
| late payment - a charge for paying your bill late in any one month | per bill | $£ 5.00$ |

The cost of the telecommunications services remain the same irespective of the payment method.
Late payment charges are not subject to VAT on consumer price plans
calls to premium rate and other special numbers
From 28 May 2014, new call charges will be applied to 08 ranges, unless stated otherwise. For more information, please find details below.

| number prefix | Call charges if <br> using an Orange <br> phone (per min) | Minimum call <br> charge |
| :--- | :---: | :---: |
| calls to 08 Numbers (not including <br> Freephone 080) | 40 p | 40 p |
| calls to Freephone $(080)^{1}$ | 20 p | 20 p |

${ }^{1}$ For details of free to call helpline service numbers, go to: ee.co.uk/help

## 1 April 2011-17 October 2011

Canary 30 days SIM only package

|  |  |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: |
| cost | $£ 10$ | $£ 15$ | $£ 20$ | $£ 25$ | $£ 30$ |
| minutes | 100 | 200 | 600 | 700 | 1200 |
| texts | unlimited |  |  |  |  |
| Mobile Internet |  |  |  |  |  |


| Racoon 30 days SIM only package |  |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: |
| cost |  |  |  |  |  |
| minutes |  |  |  |  |  |
|  |  |  |  |  |  |
| text |  |  |  |  |  |
| benefit |  |  |  |  |  |
| Mobile Internet |  |  |  |  |  |



1 April - 17 October 2011 (Except iPhone 24M £21.53 \& £26.90 Plans) iPhone 24-month £21.53: 25 July - 17 October 2011
iPhone 24-month £26.90: 3 May - 17 October 2011

| Standard Phone plans 18 month package |
| :--- |
| cost |
| minutes |
|  |
| text |
| Mobile Internet |
| Wifi |
| Magic Number |
| Voicemail |

Standard iPhone plans 24 month package

| cost | $£ 22.10$ | £27.64 | $£ 33.17$ | $£ 38.70$ | £44.22 | $£ 49.75$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| minutes | 50 | 75 | 150 | 600 | 900 | 1200 |
| text | 50 | 125 | 250 | unlimited | unlimited | unlimited |
| Mobile Internet | 100MB | 250MB | 500 MB |  |  | 750MB |
| WiFi | unlimited |  |  |  |  |  |
| Magic Number | included |  |  |  |  |  |
| Voicemail | included |  |  |  |  |  |


| iPhone extra 18 month package |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| cost | £38.70 | £44.22 | £49.75 | £55.28 | $£ 82.93$ |
| minutes | 400 | 700 | 1000 | 1200 | 3000 |
| text | 500 | 500 | 500 | 500 | 500 |
| Mobile Internet | 750MB |  | 1GB |  |  |
| Wifi | unlimited |  |  |  |  |
| Magic Number | included |  |  |  |  |
| Voicemail | included |  |  |  |  |
| Inclusive multimedia service | 50 photo messages \& sat nav with Orange Maps |  |  |  |  |
| itemised billing | £1.54 per month |  |  |  | included |
| Internet Everywhere - Tethering | from $£ 5.10$ per month |  |  |  |  |


| iPhone extra 24 month package |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| cost | $£ 38.70$ | £44.22 | $£ 49.75$ | £55.28 | £82.93 |
| minutes | 400 | 700 | 1000 | 1200 | unlimited |
| text | unlimited | unlimited | unlimited | unlimited | unlimited |
| Mobile Internet | 750 MB | 750 MB | 1GB | 1GB | 1GB |
| WiFi | unlimited |  |  |  |  |
| Magic Number | included |  |  |  |  |
| Voicemail | included |  |  |  |  |
| Inclusive multimedia service | 50 photo messages \& sat nav with Orange Maps |  |  |  | 50 photo messages \& sat nav with Orange Maps 20MB roaming data * 100 roaming minutes* |
| itemised paper billing | £1.54 per month |  |  |  | included |
| Internet Everywhere <br> - Tethering | from $£ 5.10$ per month |  |  |  | 3GB |

within Ireland, the Channel Islands and Orange Roaming Zone Europe

| iPhone SiM only 30 days |  |
| :--- | :---: |
| cost | $£ 25$ |
| minutes | 600 |
| text | unlimited |
| Mobile Internet | 500 MB |
| WiFi | unlimited |
| Magic Number | included |
| Voicemail | included |
| itemised paper billing | $£ 1.54$ per month |
| Internet Everywhere | from $£ 5.10$ per month |
| - Tethering |  |

## 1 April 2011-14 September 2011

| Canary 24 month package |  |
| :--- | :---: |
| cost | $£ 33.17$ |
| minutes | 600 |
| text | unlimited |
|  |  |

1 April 2011-5 September 2011

| Canary 18 month package |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: |
| cost | $£ 27.64$ | $£ 33.17$ | $£ 38.70$ | $£ 44.22$ |
| minutes | 200 | 400 | 600 | 900 |
| text | unlimited |  |  |  |

Canary 24 month package

| cost | $£ 11.04$ | $£ 16.57$ | $£ 22.10$ | $£ 27.64$ | $£ 38.70$ |
| :--- | :---: | :---: | :---: | :---: | :---: |
| minutes | 100 | 200 | 300 | 400 | 900 |
| texts | 500 | unlimited |  |  |  |
|  |  |  |  |  |  |

Racoon 18 month package


Racoon 24 month package

| cost | $£ 16.57$ | $£ 22.10$ | $£ 27.64$ | $£ 33.17$ | $£ 38.70$ |
| :--- | :---: | :---: | :---: | :---: | :---: |
| minutes | 50 | 200 | 400 | 600 | 900 |
| text | 100 | 300 |  |  |  |
| benefit | unlimited landline minutes |  |  |  |  |
|  |  |  |  |  |  |

## Dolphin 18 month package

| cost | £27.64 | £33.17 | $£ 38.70$ | £44.22 | £49.75 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| minutes | 100 | 300 | 500 | 700 | 1200 |
| texts | unlimited |  |  |  |  |
| anytime mobile internet | 250MB | 500 MB |  |  |  |
| inclusive multimedia services | push email |  |  |  |  |

## Dolphin 24 month package

| cost | £11.04 | £16.57 | £22.10 | £27.64 | £33.17 | £38.70 | £44.22 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| minutes | 30 | 100 | 200 | 300 | 500 | 700 | 1200 |
| text | unlimited |  |  |  |  |  |  |
| anytime mobile internet | 100MB | 250MB |  | 500 MB |  |  |  |
| inclusive multimedia services | - |  |  | push email |  |  |  |
| optional benefit | push email |  |  | - |  |  |  |

Panther 18 month package

| cost | $£ 38.70$ | $£ 44.22$ | £49.75 | £55.28 | $£ 88.46$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| minutes | 300 | 600 | 900 | 1200 | 3000 |
| text | unlimited |  |  |  |  |
| anytime mobile internet | 750MB |  |  | 1GB |  |
| inclusive multimedia services | push email, unlimited WiFi and 50 photo messages |  |  |  |  |
| additional benefit | - |  | free Answer Phone |  | dedicated Customer Service, itemised billing and free Answer Phone |

## Panther 24 month package

| cost | $£ 33.17$ | $£ 38.70$ | £44.22 | £49.75 | £82.93 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| minutes | 300 | 600 | 900 | 1200 | 3000 |
| text | unlimited |  |  |  |  |
| anytime mobile internet | 750MB |  |  | 1 GB |  |
| inclusive multimedia services | push email, unlimited WiFi and 50 photo messages |  |  |  |  |
| additional benefit | - |  | free Answer Phone |  | dedicated Customer Service, itemised billing and free Answer Phone |


| cost | £26.50 | $£ 33.17$ | $£ 37.10$ | £66.34 |
| :---: | :---: | :---: | :---: | :---: |
| minutes | 500 | 600 | 1000 | 3000 |
| text | unlimited |  |  |  |
| anytime mobile internet | 500MB |  |  | 1GB |
| inclusive multimedia services | push email, unlimited WiFi |  |  | push email, unlimited WiFi, 250MB tethering data |

Panther extra (a) 24 month package

| cost | $£ 26.50$ | $£ 37.10$ |
| :---: | :---: | :---: |
| minutes | 500 | 1000 |
| text | unlimited |  |
| anytime Mobile Internet | 500MB | 750MB |
| inclusive multimedia services | push email \& unlimited WiFi |  |
| Swapable benefit | - |  |
| free Answer Phone | - |  |
| Magic Numbers | yes |  |
| optional benefit | free for the first 30 days for one of the service (New \& upgrade customer only): sat nav with Orange Maps, 50 Photo messages, Sky News and Sports or Orange Game Zone charged $£ 5$ per month unless cancelled |  |

Panther extra (b) 24 month package*

| cost | £27.56 | £32.86 | $£ 38.17$ | $£ 43.46$ |
| :---: | :---: | :---: | :---: | :---: |
| minutes | 500 | 750 | unlimited |  |
| text | unlimited |  |  |  |
| Anytime Mobile Internet | 500 MB | 750MB | 1GB | 2 GB |
| inclusive multimedia services | email \& unlimited WiFi |  |  |  |
| Swapable benefit | 1 |  |  |  |
| free Answer Phone | - |  |  | yes |
| Magic Numbers | yes |  |  |  |
| optional benefit | free for the first 30 days for one of the service (New \& upgrade customer only): sat nav with Orange Maps, 50 Photo messages, Sky News and Sports or Orange Game Zone charged $£ 5$ per month unless cancelled |  |  |  |

## Standard call charges

You get loads of minutes and texts in your package, but if you use these up,
the following charges apply. From 4 January 2011, for standard talk plans, all voice calls outside allowance will be subject to minimum call charge of 1 minute, then charged per second. SIM only calls outside of your inclusive bundle will be rounded up to the next minute when they are charged. Calls are charged per second in bundle.

| zone | cost per minute |
| :--- | :---: |
| standard UK landline <br> (01, 02, 03 numbers) | 40 p |
| calls to UK mobile numbers | 40 p |
| Answer Phone retrieval ${ }^{1}$ | 25 p |
| Standard text Messaging | 15p per message |
| Text Message delivery receipt | 1p* |
| Photo Messaging | 40p per message |
| Video Messaging | 51.1 p per message |
| Video Calling Orange to Orange calls <br> to customers of other UK mobile operators <br> including calls to T-Mobile customers | 50.6 p (min 0p) |

Answer Phone retrieval is chargeable, unless stated otherwise.
Not included within talk plan text message allowance.
calls to premium rate and other special numbers

| number prefix | Call charges if <br> using an Orange <br> phone (per min) | Minimum call <br> charge |
| :--- | :---: | :---: |
| calls to charity helplines | Free. Visit ee.co.uk/priceguides for full details |  |
| calls to 056 | $20.4 p$ | $20.4 p$ |
| calls to call forwarding services* | $20.4 p$ | $20.4 p$ |
| calls to 08 Numbers (not including <br> Freephone 080) | $40 p$ | $40 p$ |
| calls to Freephone (080) | $20 p$ | $20 p$ |
| calls to personal number services <br> beginning with 070 | $76.6 p$ | $76.6 p$ |
| satellite calls | £5.87 | $13.2 p$ |
| 076 paging number service | $10.2 p$ | up to 51.1p |
| calls to 055 |  | $10.2 p$ |

* Further detail for call forwarding number ranges can be found at orange.co.uk/pmcf

| number prefix | call charges if using an Orange phone (per minute) |
| :---: | :---: |
| premium rate numbers (09) | For specific details on 09 call charges, please visit orange.co.uk/paymonthly guide and download the '09 Premium rate number' guide <br> The call will be charged between $£ 1.25$ and $£ 2.25$ per minute or as a fixed charge. <br> 09 numbers charged per minute are rounded for the first minute and billed per second thereafter (if applicable) |
| International premium rate numbers (calls to premium rate services operating on international prefixes) | $£ 1.54$ |

2011. 

For details of free to call helpline service numbers, go to: ee.co.uk/priceguides

## 1 June 2011-31 July 2011

| Orange 24M plans |  |  |
| :--- | :---: | :---: |
| cost | $£ 11.04$ | $£ 16.57$ |
| minutes | 50 | 100 |
| text | 50 | 500 |
| anytime mobile internet | - | 100 MB |
| email | - | unlimited |
|  |  |  |

Calls outside of your inclusive bundle will be rounded up to the next minute when they are charged.

## 1 June 2009-1 July 2009

| 36 month plan |  |  |  |
| :--- | :---: | :---: | :---: |
|  | $£ 5.63$ | $£ 11.29$ | $£ 16.94$ |
| minutes | 50 | 100 | 200 |
| text | 50 | 300 | unlimited |
| benefit | free to call Orange customer service |  |  |
| mobile internet |  | - |  |
|  |  |  |  |

Calls outside of your inclusive bundle will be rounded up to the next minute when they are charged.

## 1 July 2009-2 May 2011

| 36 month plan |  |  |  |
| :--- | :---: | :---: | :---: |
| cost | $£ 5.52$ | $£ 11.04$ | $£ 16.57$ |
| minutes | 50 | 100 | 200 |
| text | 50 | 300 | 1000 |

Calls outside of your inclusive bundle will be rounded up to the next minute when they are charged.

## Standard call charges

| zone | cost per minute |
| :--- | :---: |
| standard UK landline <br> (01, 02, 03 numbers) | 40 p |
| calls to UK mobile numbers | 40 p |
| Answer Phone retrieval ${ }^{1}$ | 25 p |
| Standard text Messaging | 15p per message |
| Text Message delivery receipt | 1p* |
| Photo Messaging | 40p per message |
| Video Messaging | 51.1p per message |
| Video Calling Orange to Orange calls <br> to customers of other UK mobile operators <br> including calls to T-Mobile customers | 51.1 p (min 0p) |

## calls to premium rate and other special numbers

| number prefix | Call charges if <br> using an Orange <br> phone (per min) | Minimum call <br> charge |
| :--- | :---: | :---: |
| calls to charity helplines | Free. Visit ee.co.uk/priceguides for full details |  |
| calls to 056 | $20.4 p$ | $20.4 p$ |
| calls to call forwarding services* | $20.4 p$ | $20.4 p$ |
| calls to 08 Numbers (not including <br> Freephone 080) | $40 p$ | $40 p$ |
| calls to Freephone (080) | $20 p$ | $20 p$ |
| calls to personal number services <br> beginning with 070 | $76.6 p$ | $76.6 p$ |
| satellite calls | £5.87 | $11.2 p$ |
| 076 paging number service | $10.2 p$ | to 51.1p to $51.1 p$ |
| calls to 055 |  | $10.2 p$ |

Further detail for call forwarding number ranges can be found at orange.co.uk/pmcf.

| number prefix | call charges if using an Orange phone <br> (per minute) |
| :--- | :--- |
| premium rate numbers (09) | For specific details on 09 call charges, please <br> visit orange.co.uk/paymonthly guide and <br> download the 'O9 Premium rate number' guide <br> The call will be charged between £1.25 and <br> £2.25 per minute or as a fixed charge. <br> 09 numbers charged per minute are rounded for <br> the first minute and billed per second thereafter <br> (if applicable) |
| International premium rate numbers <br> (calls to premium rate services oper- <br> ating on international prefixes) | £1.54 |

${ }^{1}$ A list of Department of Work and Pensions numbers will be free of charge to Pay monthly customers from 1st February 2011, For details of free to call helpline service numbers, go to: ee.co.uk/priceguides

## 1 November 2010-31 March 2011

| Panther 18 month package |
| :--- |
| cost |
| minutes |
|  |
| text |
|  |
| anytime mobile internet |
| inclusive multimedia <br> services |

## Panther 24 month package

| cost | £33.88 | $£ 39.53$ | £45.16 | £50.82 | $£ 84.70$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| minutes | 300 | 600 | 900 | 1200 | 3000 |
| text | unlimited |  |  |  |  |
| anytime mobile internet | 750MB |  |  | 1GB |  |
| inclusive multimedia services | push email, sat nav with Orange Maps \& 50 photo messages |  |  |  |  |

ree answer phone for 900 minutes or above packages.
Dedicated Customer service and itemised billing are available for 3000 minutes package
12 month SIM only package

| cost | $£ 10.55$ | $£ 15.83$ |  |
| :--- | :---: | :---: | :---: |
| minutes | 500 | 600 |  |
| text | unlimited |  |  |
| benefit | Magic number |  |  |
|  |  |  |  |

## April 2010-31 March 2011*

*Canary $£ 10.2130$ days SIM only, Racoon 24 Month £16.94, Dolphin 24 month $£ 16.94, £ 22.57$ \& $£ 39.53$, Dolphin 18 month $£ 28.22$ \& $£ 45.16$ are available from 1 November 2010.

| Canary 18 month package |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: |
| cost | $£ 28.22$ | $£ 33.88$ | $£ 39.53$ | $£ 45.16$ |
| minutes | 200 | 400 | 600 | 900 |
| text | unlimited |  |  |  |



Canary 30 days SIM only package


| cost | $£ 16.94$ | $£ 22.57$ | $£ 28.22$ | $£ 33.88$ | $£ 39.53$ |
| :--- | :---: | :---: | :---: | :---: | :---: |
| minutes | 50 | 200 | 400 | 600 | 900 |
| text | 100 | 300 |  |  |  |
| benefit | unlimited landline minutes |  |  |  |  |
|  |  |  |  |  |  |

Racoon 30 days SIM only package

| cost | £15.32 | £20.42 | £25.54 | £30.64 |
| :---: | :---: | :---: | :---: | :---: |
| minutes | 300 | 600 | 700 | 1200 |
| text |  | 100 |  | 500 |
| anytime mobile internet |  | - |  | 500 MB |
| benefit | unlimited landline minutes |  |  |  |

Dolphin 18 month package

| cost | £28.22 | $£ 33.88$ | $£ 39.53$ | £45.16 | £50.82 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| minutes | 100 | 300 | 500 | 700 | 1200 |
| text | unlimited |  |  |  |  |
| anytime mobile internet | 250 MB | 500MB |  |  |  |
| benefit | push email |  |  |  |  |

Dolphin 24 month package

| cost | £16.94 | £22.57 | £28.22 | $£ 33.88$ | £39.53 | £45.16 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| minutes | 50 | 100 | 300 | 500 | 700 | 1200 |
| text | unlimited |  |  |  |  |  |
| anytime mobile internet | 250MB |  | 500 MB |  |  |  |
| benefit | - | push email |  |  |  |  |

Dolphin 30 days SIM only package

| cost | $£ 20.42$ | $£ 25.54$ |  |
| :--- | :---: | :---: | :---: |
| minutes | 500 | 600 |  |
| text | unlimited |  |  |
| anytime mobile internet | 500 MB |  |  |
|  |  |  |  |


| 36 month package |
| :--- |
| cost |
| minutes |
| text |

## 18 month SIM only package

| cost | $£ 10.55$ | $£ 15.83$ | $£ 21.08$ | $£ 31.63$ |
| :--- | :---: | :---: | :---: | :---: |
| minutes | 200 | 300 | 800 | 1600 |
| text | unlimited |  |  |  |
| anytime mobile internet |  |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |

## 1 March 2011-31 March 2011

iPhone 18 month package

| cost | £33.88 | $£ 39.53$ | $£ 45.16$ | £50.82 |
| :---: | :---: | :---: | :---: | :---: |
| minutes | 150 | 600 | 900 | 1200 |
| text | 250 |  | 500 |  |
| anytime mobile internet | 500MB |  |  | 750MB |
| benefit | WiFi^ and voicemail |  |  |  |

## iPhone 24 month package

| cost | £33.88 | $£ 39.53$ | £45.16 | $£ 50.82$ |
| :---: | :---: | :---: | :---: | :---: |
| minutes | 150 | 600 | 900 | 1200 |
| text | 250 | unlimited ${ }^{2}$ |  |  |
| anytime mobile internet | 500 MB |  |  | 750MB |
| benefit | WiFi^ and voicemail |  |  |  |

Mobile internet: UK mobile browsing only. 61.3p daily data cap is applicable for out of bundle data usage.
Unlimited offer is subiected to fair usage.
Unlimited offer is subjected to fair usage
Wifi: BT Openzone hotspots in the UK. Subject to 10 GB per month fair usage policy.
iPhone Extra 18 month package

| cost | $£ 39.53$ | £45.16 | £50.82 | $£ 56.46$ | £84.70 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| minutes | 400 | 700 | 1000 | 1200 | 3000 |
| text | 500 |  |  |  |  |
| anytime mobile internet | 750 MB |  | 1GB |  |  |
| inclusive multimedia services | Sat nav with Orange Maps and 50 photo messages. |  |  |  |  |
| benefit | WiFi^ and voicemail |  |  |  |  |

iPhone Extra 24 month package

| cost | $£ 39.53$ | £45.16 | £50.82 | £56.46 | £84.70 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| minutes | 400 | 700 | 1000 | 1200 | unlimited $^{2}$ |
| text | unlimited ${ }^{2}$ |  |  |  |  |
| anytime mobile internet | 750MB |  | 1GB |  |  |
| inclusive multimedia services | Sat nav with Orange Maps and 50 photo messages. |  |  |  | Sat nav with Orange Maps, 50 photo messages, 20MB roaming data $^{3}$ and 100 roaming minutes ${ }^{3}$ |
| Internet Everywhere <br> - Tethering | - |  |  |  | 3GB |
| benefit | WiFi^ and voicemail |  |  |  |  |

84.70 package is entitled to Free itemised billing service.

Mobile internet: UK mobile browsing only. 61.3 p daily data cap is applicable for out of bundle data usage.
"Unlimited offer is subjected to fair usage.
Can be used in Ireland, Channel Islands and Europe 1 Zone.
WiFi: BT Openzone hotspots in the UK. Subject to 10 GB per month fair usage policy
iPhone 30 Days SIM only package

| cost | $£ 25.54$ |
| :---: | :---: |
| minutes | 600 |
| text | unlimited $^{2}$ |
| anytime mobile internet | 500 MB |
| benefit | WiFi^ and voicemail |

'Mobile internet: UK mobile browsing only. 61.3p daily data cap is applicable for out of bundle data usage.
Unimime offer is subjected to tir usag.
WiFi: BT Openzone hotspots in the UK. Subject to 10 GB per month fair usage policy

## 4 January 2011-31 March 2011

Animal plans, Nokia comes with music, SIM Only (exc. 30day) and iPhone

| price per minute | cost per minute |
| :--- | :---: |
| standard UK landline <br> (01, 02, 03 numbers) | 40 p |
| calls to UK mobile numbers | 40 p |
| Answer Phone retrieval |  |

## Standard Call charge for 1 month SIM only plans.

| price per minute | cost per minute |
| :---: | :---: |
| standard UK landline (01, 02, 03 numbers) | 25.5p |
| calls to other Orange customers | 25.5p |
| calls to other mobile operators including calls to T-Mobile customers | 25.5p |
| Answer Phone retrieval ${ }^{1}$ | 25.5p |
| Standard text Messaging ${ }^{1}$ | 15.3p per message |
| Text Message delivery receipt | 1p |
| Photo Messaging | 30.6p per message |
| Video Messaging | 51.1p per message |
| Video Calling Orange to Orange calls to customers of other UK mobile operators including calls to T-Mobile customers | 30.6p (min Op) <br> 51.1p (min Op) |

Animal plans, Nokia comes with music, SIM Only (exc. 30day) and iPhone calls to premium rate and special numbers

| number prefix | cost per minute | Minimum call <br> charge |
| :--- | :---: | :---: |
| calls to charity helplines | Free. Visit ee.co.uk/help for full details |  |
| calls to 056 | $20.4 p$ | 20.4 p |
| calls to call forwarding services* | $20.4 p$ | 20.4 p |
| calls to 08 Numbers (not including <br> Freephone 080) | $40 p$ | $40 p$ |
| calls to Freephone (080) | $20 p$ | $20 p$ |
| calls to personal number services <br> beginning with 070 | $76.6 p$ | $76.6 p$ |
| satellite calls | $£ 5.87$ | $13.2 p$ |
| 076 paging number service | up to 51.1 p | up to 51.1 p |
| calls to 055 | $10.2 p$ | $10.2 p$ |

'Answer Phone retrieval is chargeable, unless stated otherwise.
"Not included within talk plan text message allowance.
All calls will be subject to a minimum call charge of 1 minute of any call type, unless stated otherwise.
Customers are on iPhone, SIM Only and 36 month plans are subject to minimum call charge of 5.1 p, when charge is applied.

## Standard Call charge for 1 month SIM only plans

## calls to premium rate and special numbers

| number prefix | cost per minute | Minimum call charge |
| :---: | :---: | :---: |
| calls to charity helplines | Free. Visit ee.co.uk/help for full details |  |
| calls to 0808 | 15.3p | 5.1p |
| calls to 0800¹, 0500 | 15.3p | 5.1p |
| calls to 0845 and 0870 | 20.4p | 5.1p |
| calls to 056 | 20.4p | 1p |
| calls to call forwarding services* | 20.4p | 5.1p |
| calls to 0844 followed by 477 | 10.2p | $1 p$ |
| calls to 0844 followed by 428, 462 or 566 | 76.6p | 76.6p |
| calls to all other 0844 and 0843 numbers | 12.3p | 1 p |
| calls to 0871, 0872, 0873 | 35.7p | 1p |
| calls to personal number services beginning with 070 | 76.6p | 76.6p |
| satellite calls | $£ 5.87$ | 13.2p |
| 076 paging number service | up to 51.1p | up to 51.1p |
| calls to 055 | 10.2p | 10.2p |

'Answer Phone retrieval is chargeable, unless stated otherwise.
*Not included within talk plan text message allowance.
All calls will be subject to a minimum call charge of 1 minute of any call type, unless stated otherwise.
Customers are on iPhone, SIM Only and 36 month plans are subject to minimum call charge of 5.1 p, when charge is applied.

1 April - 30 October 2010


## Dolphin 18/24 month packages

|  | 18 month | 24 month |
| :--- | :---: | :---: |
| cost | $£ 45.16$ | $£ 39.53$ |
| minutes | 800 | 800 |
| text | Anytime Mobile internet 500MB and push email2 |  |
| inclusive multimedia <br> services | unlimited |  |

${ }^{2}$ Compatible handsets only.

Panther 18 month package

| cost | £39.53 | £45.16 | £50.82 | £90.34 |
| :---: | :---: | :---: | :---: | :---: |
| minutes | 400 | 600 | 1200 | 3000 |
| text | unlimited |  |  |  |
| anytime mobile internet | unlimited |  |  |  |
| inclusive multimedia services | push email, sat nav with Orange Maps and 50 photo messages. |  |  |  |
| optional benefit | Sky news \& Sports or Orange Games Zone. |  |  |  |
| additional benefit |  |  | Free answer phone | Dedicated Customer Service itemised billing and free answer phone. |
| inclusive Sat nav | Handset specific |  |  |  |

## 1 September 2010-28 February 2011

## iPhone plans

| 18 month package |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| cost | $£ 33.88$ | $£ 39.53$ | £45.16 | $£ 50.82$ |
| minutes | 150 | 600 | 900 | 1200 |
| text | 250 | 500 | 500 | 500 |
| Mobile Internet ${ }^{1}$ |  | 500 MB |  | 750 MB |
| WiFi* | 3GB |  |  |  |
| Magic Number | included |  |  |  |
| voicemail | included |  |  |  |
| 24 month package |  |  |  |  |
| cost | $£ 33.88$ | $£ 39.53$ | £45.16 | £50.82 |
| minutes | 150 | 600 | 900 | 1200 |
| text | 250 | unlimited $^{2}$ | unlimited $^{2}$ | unlimited $^{2}$ |
| Mobile Internet ${ }^{\text {1 }}$ |  | 500 MB |  | 750 MB |
| WiFi* | 3GB |  |  |  |
| Magic Number | included |  |  |  |
| voicemail | included |  |  |  |

WiFi: Unlimited use of BT Openzone hotspots in the UK.
'Mobile Internet: UK mobile browsing only. 61 .3p daily data cap is applicable for out of bundle data usage. ${ }^{2}$ Unlimited offer is subject to fair usage.

## iPhone extra



| 24 month package |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| cost | £39.53 | £45.16 | £50.82 | $£ 56.46$ | £84.70 |
| minutes | 400 | 700 | 1000 | 1200 | unlimited ${ }^{1}$ |
| text | unlimited $^{3}$ |  |  |  |  |
| Mobile Internet ${ }^{\text {a }}$ | 750MB |  | 1GB |  |  |
| WiFit | 3GB |  |  |  |  |
| Magic Number | included |  |  |  |  |
| voicemail | included |  |  |  |  |
| inclusive multimedia service | 50 photo messages \& sat nav with Orange Maps |  |  |  | 50 photo messages \& sat nav with Orange Maps, 20 MB roaming data², 100 roaming minutes ${ }^{2}$ |
| intemised paper billing | $£ 1.54$ per month |  |  |  | included |
| Internet Everywhere <br> -Tethering | From $£ 5.10$ per month |  |  |  |  |

- WiFi: Unlimited use of BT Openzone hotspots in the UK subject to Fair Use Policy.

Mobile Internet: UK mobile browsing only. 61.3p daily data cap is applicable for out of bundle data usage. Can be used in Ireland, Channel Islands and Europe 1 Zone to Make or received calls
Unlimited offer is subject to fair usage.

## 6 October 2010-28 February 2011

iPhone 30 days SIM only plan

| cost |  |
| :--- | :---: |
| minutes |  |
| text |  |
| Mobile Internet |  |
| WiFi' $^{*}$ | unlimited ${ }^{2}$ |
| Magic Number | 500 MB |
| voicemail | 3 GB |
| intemised paper billing | included |
| Internet Everywhere | included |
| - Tethering | From $£ 5.10$ per month per month |

- WiFi: Unlimited use of BT Openzone hotspots in the UK subject to Fair Use Policy.

Mobile internet: UK mobile browsing only. 61.3p daily data cap is applicable for out of bundle data usage,
${ }^{2}$ Unlimited offer is subject to fair usage.

## 2 September - 5 October 2010

| iPhone $\mathbf{3 0}$ days SIM only plan | $£ 25.54$ |
| :--- | :---: |
| cost |  |
| minutes | 600 |
| text | unlimited |
| Mobile Internet | unlimited ${ }^{1}$ |
| Wifi* | $3 G B$ |
| Magic Number | included |
| Voicemail | included |
| intemised paper billing | Inter per month |
| Internet Everywhere | from $£ 5.10$ per month |
| - Tethering |  |

Mobile Internet: Unlimited anytime mobile internet browsing in the UK per month subject to Fair Use Policy. WiFi: Unlimited use of BT Openzone hotspots in the UK subject to Fair Use Policy. Fair usage of 750 MB applies

## 3 August 2010-31 August 2010 iPhone plans

| 18 month package |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: |
| cost | $£ 33.88$ | $£ 39.53$ | $£ 45.16$ | $£ 50.82$ |
| minutes | 150 | 600 | 900 | 1200 |
| text | 250 | 500 | 500 | 500 |
| Mobile Internet | 500 MB |  |  |  |
| WiFi | unlimited $^{4}$ |  |  |  |
| Magic Number | included |  |  |  |
| Voicemail | included |  |  |  |
| itemised paper billing | £1.54 per month |  |  |  |


| cost | $£ 33.88$ | $£ 39.53$ | $£ 45.16$ | $£ 50.82$ |
| :---: | :---: | :---: | :---: | :---: |
| minutes | 150 | 600 | 900 | 1200 |
| text | 250 | unlimited ${ }^{4}$ |  |  |
| Mobile Internet |  | 500MB |  | 750 MB |
| WiFii | unlimited ${ }^{4}$ |  |  |  |
| Voicemail | included |  |  |  |
| itemised paper billing | £1.54 per month |  |  |  |
| Internet Everywhere <br> - Tethering | from $£ 5.10$ per month |  |  |  |

## iPhone Extra tariffs



WiFi: Unlimited use of BT Openzone hotspots in the UK subject to Fair Use Policy.
Mobile Internet: 60p data daily cap is applicable for out of bundle data usage.
Unlimited offer is subject to fair usage.

| 24 month package |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| cost | $£ 39.53$ | $£ 45.16$ | $£ 50.82$ | $£ 56.46$ | £84.70 |
| minutes | 400 | 700 | 1000 | 1200 | unlimited ${ }^{1}$ |
| text | unlimited ${ }^{1}$ |  |  |  |  |
| Mobile Internet | 750MB |  | 1GB |  |  |
| WiFi | unlimited ${ }^{4}$ |  |  |  |  |
| Magic Number | included |  |  |  |  |
| Voicemail | included |  |  |  |  |
| Inclusive multimedia service | 50 photo messages \& sat nav with Orange Maps |  |  |  | 50 photo messages \& sat nav with Orange Maps 20MB roaming data ${ }^{2}$ 100 roaming minutes ${ }^{3}$ |
| itemised paper billing | £1.54 per month |  |  |  | included |
| Internet Everywhere - Tethering | from $£ 5.10$ per month |  |  |  | 3GB |

Wifi: Unlimited use of BT Openzone hotspots in the UK subject to Fair Use Policy
Mobile Internet: 60p data daily cap is applicable for out of bundle data usage.
${ }^{2}$ Can be used in Ireland, Channel Islands and Europe 1 Zone to Make or received calls
Can be used in Ireland, Channel Islands and Europe 1 Zone.
Unlimited offer is subject to fair usage.

31 March 2010-2 August 2010 iPhone plans

| 18 month package |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| cost | $£ 33.88$ | $£ 39.53$ | £45.16 | $£ 50.82$ | £67.74 | £84.70 |
| minutes | 150 | 600 | 900 | 1200 | 1200 | 3000 |
| text | 250 | 500 | 500 | 500 | 500 | 500 |
| European roaming minutes ${ }^{2}$ | - | - | - | - | - | - |
| European roaming mobile internet browsing ${ }^{3}$ | - | - | - | - | - | - |
| Mobile Internet \& WiFi | unlimited ${ }^{1}$ |  |  |  |  |  |
| Magic Number | included |  |  |  |  |  |
| Voicemail | included |  |  |  |  |  |
| itemised paper billing | £1.54 per month |  | included |  |  |  |
| Internet Everywhere <br> - Tethering | from $£ 5.10$ per month |  |  |  |  |  |
| Superfast home broadband ${ }^{5}$ | $£ 17.36$ |  |  |  | Included | £17.36 |

Mobile Internet: Unlimited anytime mobile internet browsing in the UK per month subject to Fair Use Policy
WiFi: Unlimited use of BT Openzone hotspots in the UK subject to Fair Use Policy
Fair usage of 750 MB applies
Can be used in Ireland, Channel Islands and Europe 1 Zone to Make or received calls
Can be used in Ireland, Channel Islands and Europe 1 Zone
${ }^{5}$ Superfast Home Broadband product is Home Max, 817.36 /month within Orange network areas


## 1 November 2009-2 August 2010 iPhone plans

| 18 month package |  |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: |
| cost | $£ 50.82$ | $£ 84.70$ | $£ 39.53$ | $£ 33.88$ |  |
| minutes | 150 | 600 | 1200 | 3000 |  |
| text | 250 | 500 | 500 | 500 |  |
| Mobile Internet \& WiFi | unlimited ${ }^{1}$ |  |  |  |  |
| Magic Number |  |  |  |  |  |
| itemised paper billing | included |  |  |  |  |
| Internet Everywhere |  |  |  |  |  |
| - Tethering |  |  |  |  |  |

## 1 November 2009-8 March 2010 iPhone plans



1 November 2009-30 March 2010 iPhone plans

| cost | £84.70 | £141.14 |
| :---: | :---: | :---: |
| minutes | 3000 | unlimited |
| text | 500 | unlimited |
| European roaming minutes ${ }^{2}$ | - | 100 |
| European roaming mobile internet browsing ${ }^{3}$ | - | 20MB |
| Mobile Internet \& WiFI | unlimited ${ }^{1}$ |  |
| Magic Number | included |  |
| itemised paper billing | $£ 1.54$ per month | included |
| Internet Everywhere <br> - Tethering | from $£ 5.10$ per month | 3GB |


| 24 month package |  |
| :--- | :--- |
| cost | £141.14 |
| minutes | unlimited $^{\prime}$ |
| text | unlimited $^{\prime}$ |
| European roaming minutes ${ }^{2}$ | 100 |
| European roaming mobile <br> internet browsing |  |
| Mobile Internet \& WiFi |  |
| Magic Number | 20MB |
| itemised paper billing |  |
| Internet Everywhere | unlimited ${ }^{3}$ |
| - Tethering | included |

## 19 January 2010-30 March 2010 iPhone plans

## 18 \& 24 month packages

|  | 18 month | 24 month |
| :---: | :---: | :---: |
| cost | £67.74 | £67.74 |
| minutes | 1200 | 1200 |
| text | 500 | unlimited |
| Mobile Internet \& WiFii | unlimited ${ }^{1}$ |  |
| Magic Number | included |  |
| itemised paper billing | included |  |
| Internet Everywhere <br> - Tethering | from $£ 5.10$ per month | from $£ 5.10$ per month |
| Super fast home broadband ${ }^{4}$ | included |  |

## call charges for iPhone plans

All voice calls are subjected to a one minute minimum call charge, unless otherwise stated.

| standard UK landline | cost per minute |
| :--- | :---: |
| (01, 02, 03 numbers) |  |$\quad 40 \mathrm{p}$.


| number prefix | call charges if using an Orange phone (per minute) |
| :---: | :---: |
| calls to charity helplines | Free. Visit ee.co.uk/help for full details |
| calls to 056 | 20.4 p |
| calls to call forwarding services beginning with 07 | 20.4 p |
| calls to 08 Numbers (not including Freephone 080) | 40p |
| calls to Freephone (080) | 20p |
| calls to personal number services beginning with $070^{1}$ | 76.6p |
| satellite calls | £5.87 |
| 076 paging number service | up to 51.1 p per minute |
| calls to 055 | 10.2 p |
| premium rate numbers (09) | For specific details on 09 call charges, please visit orange.co.uk/paymonthlyguide and download the '09 Premium rate number' guide. The call will be charged between $£ 1.25$ and $£ 2.25$ per minute or as a fixed charge. 09 numbers charged per minute are rounded for the first minute and billed per second thereafter (if applicable) |
| International premium rate numbers (calls to premium rate services operating on international prefixes) ${ }^{3}$ | £1.54 |



Dolphin SIM only package

| cost | $£ 15.83$ | $£ 21.08$ | $£ 26.36$ | $£ 31.63$ |
| :--- | :---: | :---: | :---: | :---: |
| minutes | 200 | 600 | 700 | 1200 |
| benefit | unlimited texts |  |  |  |
| Mobile Internet | - | - | Anytime Mobile <br> Internet (500MB) |  |

calls to premium rate and other special numbers

| number prefix | call charges if using an Orange phone |
| :--- | :---: |
| (per minute) |  |

## Nokia Comes With Music plans 6 June 2009-30 June 2010

All voice calls are subjected to 5.1 p minimum call charge when become chargeable.

| 24 month package |  |  |  |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| cost | $£ 22.57$ | $£ 28.22$ | $£ 33.88$ | $£ 39.53$ | $£ 45.16$ | $£ 50.82$ |  |
| minutes | 200 | 400 | 600 | 900 | 1200 | 3000 |  |
| text | Unlimited music download from the Nokia Music store with Nokia 5800 to |  |  |  |  |  |  |
| phone \& PC for the entire contract life. |  |  |  |  |  |  |  |

Unlimited offers are subject to fair usage

## 1 July 2009-31 March 2010 plans

| Dolphin 12 month package |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 30 | 35 | 40 | 45 |
| cost | $£ 33.88$ | $£ 39.53$ | $£ 45.16$ | $£ 50.82$ |
| minutes | 200 | 400 | 600 | 900 |
| text | 300 | 300 | 500 | 500 |
| benefit | 200 extra texts |  |  |  |
| Mobile Internet | free for the first 2 months evening \& weekend browsing (new customers), charged at $£ 5.10$ per month thereafter |  |  |  |

Racoon 12 month package

|  | 30 | 35 | 40 | 45 |
| :--- | :---: | :---: | :---: | :---: | :---: |
| cost | $£ 33.88$ | $£ 39.53$ | $£ 45.16$ | $£ 50.82$ |
| minutes | 200 | 400 | 600 | 900 |
| text | 300 | 300 | 500 | 500 |
| benefit | 200 landline minutes |  |  |  |
| Mobile Internet | free for the first 2 months evening \& weekend browsing <br> (new customers), charged at $£ 5.10$ per month thereafter |  |  |  |

Racoon 18 month package

|  | 25 | 30 | 35 | 40 | 45 | 75 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| cost | £28.22 | $£ 33.88$ | $£ 39.53$ | £45.16 | £50.82 | £84.70 |
| minutes | 200 | 400 | 600 | 900 | 1200 | 3000 |
| text | 300 | 300 | 500 | 500 | 500 | 500 |
| benefit | unlimited UK landline calls |  |  |  |  |  |
| Mobile Internet | free for the first 2 months evening \& weekend browsing (new customers), charged at $£ 5.10$ per month thereafter |  |  |  | Anytime Mobile internet (500MB) |  |
| inclusive sat nav | - |  | handset specific |  |  |  |
| additional benefit | - |  |  |  | free Answer Phone and Dedicated Customer Services |  |

## Racoon 24 month package

|  | 20 | 25 | 30 | 35 | 40 | 70 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| cost | $£ 22.57$ | £28.22 | $£ 33.88$ | £39.53 | £45.16 | $£ 79.03$ |
| minutes | 200 | 400 | 600 | 900 | 1200 | 3000 |
| text | 300 | 300 | 500 | 500 | 500 | 500 |
| benefit | unlimited UK landline calls |  |  |  |  |  |
| Mobile Internet | free for the first 2 months evening \& weekend browsing (new customers), charged at $£ 5.10$ per month thereafter |  |  | Anytime Mobile internet (500MB) |  |  |
| inclusive sat nav | - |  | handset specific |  |  |  |
| additional benefit | - |  |  |  | free Answer Phone and Dedicated Customer Services |  |

## Racoon SIM only package

|  | $\mathbf{1 5}$ | 20 | 25 | 30 |  |
| :--- | :---: | :---: | :---: | :---: | :---: |
| cost | $£ 15.83$ | $£ 21.08$ | $£ 26.36$ | $£ 31.63$ |  |
| minutes | 300 | 600 | 700 | 1200 |  |
| text | 100 | 100 | 100 | 500 |  |
| benefit | unlimited landline calls |  |  |  |  |
| Mobile Internet |  |  |  |  |  |


| Panther 18 month package |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | 30 | 35 | 40 | 45 | 75 |
| cost | $£ 33.88$ | $£ 39.53$ | $£ 45.16$ | $£ 50.82$ | $£ 84.70$ |
| minutes | 400 | 600 | 900 | 1200 | 3000 |
| text | 300 | 500 | 500 | 500 | 500 |
| benefit | unlimited email sent direct to phone* |  |  |  |  |
| Mobile Internet | - | unlimited ${ }^{1}$ |  |  |  |
| Inclusive sat nav | - | handset specific |  |  |  |
| addilitional benefit |  | - |  | dedicated Customer Service, itemised billing and Answer Phone |  |


| Panther 24 month package |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | 25 | 30 | 35 | 40 | 70 |
| cost | £28.22 | $£ 33.88$ | $£ 39.53$ | £45.16 | £79.03 |
| minutes | 400 | 600 | 900 | 1200 | 3000 |
| text | 300 | 500 | 500 | 500 | 500 |
| benefit | unlimited email sent direct to phone* |  |  |  |  |
| Mobile Internet | - | unlimited ${ }^{1}$ |  |  |  |
| inclusive sat nav | - | handset specific |  |  |  |
| additional benefit |  | - |  | dedicated Customer Service, itemised billing and Answer Phone |  |

compatible handsets only

Standard call charges for animal plans, Nokia Comes With Music plans, iPhone plans, 18 Month SIM Only, 36 month and iPhone SIM Only plans (exc. 30 day)

All voice calls are subjected to a one minute minimum call charge when become chargeable.

| standard UK landline | cost per minute |
| :--- | :---: |
| (01, 02, 03 numbers) |  |$\quad 40 \mathrm{p}$.

## Standard Call charge for 1 month SIM Only plans.

| zone | cost per minute |
| :--- | :---: |
| standard UK landline | 25.5 p |
| calls to other Orange customers | 25.5 p |
| calls to customers of other UK mobile operators including <br> calls to T-Mobile customers | 25.5 p |
| Answer Phone retrieval | 25.5 p |
| Standard text Messaging | 15.3 p |
| Text Message delivery receipt | $1 \mathrm{p}^{\star}$ |
| Photo Messaging | 30.6 p |
| Video Messaging | 51.1 p |
| Video Calling Orange to Orange calls <br> to customers of other UK mobile operators <br> including calls to T-Mobile customers | 30.6 p <br> 51.1 p |

Answer Phone retrieval is chargeable, unless stated otherwise
Not included within talk plan text message allowance. Calls are charged per second for in bundle. SIM Only Calls outside of your inclusive bundle will be rounded up to the next whole minute when they are charged. 36 month plan: Calls outside your inclusive bundle are subject to a 25.5 p minimum call charge

## calls to premium rate and other special numbers

| number prefix | call charges if using an Orange phone (per minute) |
| :---: | :---: |
| calls to charity helplines | Free. Visit ee.co.uk/help for full details |
| calls to 056 | 20.4p |
| calls to call forwarding services beginning with 07 | $20.4 p$ |
| calls to 08 Numbers (not including Freephone 080) | 40p |
| calls to Freephone (080) | 20p |
| calls to personal number services beginning with $070^{1}$ | 76.6p |
| satellite calls | £5.87 per minute at all times |
| 076 paging number service | up to 51.1 p per minute |
| Premium rate numbers (09) | For specific details on 09 call charges, please visit orange.co.uk/paymonthlyguide and download the '09 Premium rate number' guide. The cal will be charged between $£ 1.25$ and £2.25 per minute or as a fixed charge. 09 numbers charged per minute are rounded for the first minute and billed per second thereafter (if applicable) |
| International premium rate numbers (calls to premium rate services operating on international prefixed) ${ }^{3}$ | $£ 1.54$ |

For more information on premium rate services and network translation services (08 numbers) please see our codes of practice at orange.co.uk/ For more informa
Phone calls to numbers beginning with 070 will be charged at $76.6 \mathrm{p} /$ minute and also subject to a minimum call charge of 76.6 p per call. For more information just go to orange.co.uk/guidetopaymonthly.
A list of Department of Work and Pensions numbers will be free of charge to Pay monthly customers from 18 January 2010
For details of free to call helpline service numbers, go to: ee.co.uk/help
All calls will be subject to a minimum call charge of 1 minute of any call type, unless stated otherwise.

## 2 April 2009-25 December 2009 plans

| Dolphin 18/24 month packages |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 18 month |  |  | 24 month |  |  |
| cost | any network minutes | any network texts | extra benefit: off peak browsing | any network minutes | any network texts | extra benefit: off peak web browsing |
| £16.94 | - | - | - | 100 | Unlimited | - |
| £22.57 | - | - | - | 200 | Unlimited | - |
| £28.22 | 200 | Unlimited | - | 400 | Unlimited | - |
| $£ 33.88$ | 400 | Unlimited | - | 600 | Unlimited | - |
| £39.53 | 600 | Unlimited | - | 750 | Unlimited | Unlimited |
| £45.16 | 900 | Unlimited | - | 1200 | Unlimited | Any time mobile internet (500MB) |
| $£ 50.82$ | 1200 | Unlimited | Any time mobile internet $(500 \mathrm{MB})$ | - | - | - |
| £79.03 | - | - | - | 3000 | Unlimited | Any time mobile internet $(500 \mathrm{MB})$ |
| $£ 84.70$ | 3000 | Unlimited | Any time mobile internet (500MB) | - | - | - |


| Racoon 18/24 month packages |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 18 month |  |  | 24 month |  |  |
| cost | any network minutes | any network texts | extra benefit: off peak browsing | any network minutes | any network texts | extra benefit: off peak web browsing |
| $£ 22.57$ | - | - | - | 200 | 300 | Unlimited Landlne minutes |
| £28.22 | 200 | 300 | Unlimited Landlne minutes | 400 | 300 |  |
| £33.88 | 400 | 300 |  | 600 | 500 |  |
| $£ 39.53$ | 600 | 500 |  | 900 | 500 |  |
| £45.16 | 900 | 500 |  | - | - | Unlimited |
| £50.82 | 1200 | 500 | - | 1200 | 500 | anytime mobile internet (500MB) |
| £50.82 | 1200 | Unlimited | Unlimited Landline minutes and 500 MB anytime mobile internet | - | - | - |
| $£ 79.03$ | - | - | - | 3000 | 500 | Unlimited Landline minutes and 500 MB anytime mobile internet |
| £84.70 | 3000 | 500 | Unlimited Landline minutes and 500 MB anytime mobile internet | - | - | - |


| Panther 18/24 month packages |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 18 month |  |  | 24 month |  |  |
| cost | any network minutes | any network texts | extra benefit: off peak browsing | any network minutes | any network texts | extra benefit: off peak web browsing |
| $£ 33.88$ | - | - | - | 600 | 300 | Unlimited email |
| $£ 39.53$ | 600 | 500 | Unlimited email sent direct to phone *, | 900 | 300 | to phone *, unlimited mobile internet |
| £45.16 | 900 | 500 | internet | - | - | - |
| £50.82 | 1200 | 500 | Unlimited email sent direct to phone *, unlimited mobile internet and free ansswer phone | 1200 | 500 | Unlimited email sent direct to phone *, unlimited mobile internet and free ansswer |
| £79.03 | - | - | - | 3000 | 500 |  |
| $£ 84.70$ | 3000 | 500 | Unlimited email sent direct to phone *, unlimited mobile internet and free ansswer phone | - | - | - |

Unlimited offers are subject to fair usage.

* compatible handsets only.


## 1 July 2009-12 November 2009

| Nokia Comes With Music |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| cost | minutes | text |  | mobile internet |

Unlimited offers are subject to fair usage.

February 2006-10 November 2009

| message bundle |  |
| :---: | :---: |
| text bundle | cost per month |
| 250 | $£ 13.27$ |
| 500 | $£ 22.46$ |
| 1000 | $£ 30.64$ |

1June 2009-30 June 2009 plan

| 36 month package |  |  |  |
| :---: | :---: | :---: | :---: |
| cost | minutes | text | mobile internet |
| $£ 16.94$ | 200 | unlimited | - |

Calls are charged per second, however, calls outside of your inclusive bundle are subject to a minimum call charge of 25 p. Try Off peak data will not included in the tariffs.

## 30 June 2008-2 April 2009 plans

| Dolphin 12/18/24 month packages |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 12 month |  | 18 month |  |  | 24 month |  |  |
| cost | any network minutes | texts | any network minutes | any network texts | extra benefit: off peak browsing | any network minutes | any network texts | extra benefit: off peak web browsing |
| £16.94 | - | - | - | - | - | 100 | Unlimited | - |
| £22.57 | - | - | - | - | - | 200 | Unlimited | - |
| £28.22 | 75 | 150 | 200 | Unlimited | - | 400 | Unlimited | - |
| £33.88 | 100 | 300 | 400 | Unlimited | - | 600 | Unlimited | - |
| $£ 39.53$ | 100 | 500 | 600 | Unlimited | - | 750 | Unlimited | Unlimited |
| £45.16 | 600 | 500 | 750 | Unlimited | Unlimited | - | - | - |


| Dolphin SIM only package |  |  |  |
| :---: | :---: | :---: | :---: |
|  | any network, any time |  | extra benefits |
|  | minutes | text |  |
| $£ 15.83$ | 200 | unlimited | - |
| $£ 21.08$ | 200 | unlimited | - |
| $£ 21.08$ | 600 | unlimited | - |
| $£ 26.36$ | 700 | unlimited | - |
| $£ 31.63$ | 850 | unlimited | unlimited off-peak web browsing |

Racoon 12/18/24 month packages

|  | 12 month |  |  | 18 month |  |  | 24 month |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| cost | any network minutes | texts | extra benefit: landline minutes | network texts | texts | extra benefit: landline minutes | any network texts | texts | extra benefit: landline minutes |
| £22.57 | - | - | - | - | - | - | 300 | 100 | unlimited |
| £28.22 | - | - | - | 300 | 100 | unlimited | 500 | 100 | unlimited |
| £33.88 | 225 | 100 | - | 500 | 100 | unlimited | 700 | 100 | unlimited |
| £39.53 | 400 | 100 | - | 700 | 100 | unlimited | - | - | - |
| £45.16 | 700 | 100 | 200 | - | - | - | - | - | - |

Racoon SIM only package


| cost | any network, any time |  | extra benefits |
| :---: | :---: | :---: | :---: |
|  | minutes | text |  |
| $£ 21.08$ | 450 | 250 | - |
| $£ 31.63$ | 950 | 400 | unlimited anytime Orange to Orange calls |


|  | 12 month |  |  | 18 month |  |  | 24 month |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| cost | any network minutes | texts | extra benefit ${ }^{1}$ | any network texts | texts | extra benefit ${ }^{2}$ | any network texts | texts | extra benefit ${ }^{2}$ |
| £45.16 | - | - | - | - | - | - | 1200 | 500 | unlimited |
| £50.82 | - | - | - | 1200 | 500 | unlimited | - | - | - |
| £56.46 | 900 | 400 | 200 | - | - | - | 1800 | 500 | unlimited |
| £62.10 | - | - | - | 1800 | 500 | unlimited | - | - | - |
| £67.74 | 1200 | 500 | 200 | - | - | - | - | - | - |
| $£ 79.03$ | - | - | - | - | - | - | 3000 | 500 | unlimited |
| £84.70 | - | - | - | 3000 | 500 | unlimited | - | - | - |
| £90.34 | 1800 | 500 | 200 | - | - | - | - | - | - |

All Panther packages and 18 month Racoon include free calls to Answer Phone.
choice of texts or landline or Orange minutes plus unlimited 2 months of unlimited off-peak web browsing
${ }^{2}$ choice of texts, landlines minutes, Orange to Orange minutes or 250 MB anytime web browsing plus 2 months of unlimited off-peak web browsing

| Panther SIM only package |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| cost | any network, any time |  | Answer Phone | extra benefits |
|  | minutes | text |  |  |
| £30.64 | 1200 | unlimited | free | 500MB web browsing |
| $£ 35.75$ | 1300 | 500 | free | choice of unlimited texts, unlimited landlines, unlimited extra Orange to Orange minutes or 250MB anytime web browsing* |

* If 250 MB anytime web browsing is chosen as the extra benefit, then the 2 months of unlimited off peak browsing does not apply.


## Standard call charges

|  | cost per minute |
| :--- | :---: |
| standard UK landline (01, 02, 03 numbers) | 40 p |
| calls to UK mobile numbers | 40 p |
| Answer Phone retrieval | 12.3 p |
| Standard text Messaging | 15 p |
| Text Message delivery receipt | $1 \mathrm{p}^{*}$ |
| Photo Messaging | 40 p |
| Video Messaging | 51.1 p |
| Video Calling Orange to Orange <br> calls to other UK networks | 30.6 p |

Not included within talk plan text message allowance.
calls to premium rate and other special numbers

| number prefix | call charges if using an Orange phone (per minute) |
| :---: | :---: |
| calls to charity helplines | Free. Visit ee.co.uk/help for full details |
| calls to 056 | 20.4p |
| calls to call forwarding services beginning with 07 | 20.4p |
| all other call forwarding services | Charged at relevant standard call charge rate |
| calls to 08 Numbers (not including Freephone 080) | 40p |
| calls to Freephone (080) | 20p |
| calls to personal number services beginning with $070^{1}$ | 56.2p |
| satellite calls | £5.87 per minute at all times |
| Premium rate numbers (09) | For specific details on 09 call charges, please visit orange.co.uk/paymonthlyguide and download the '09 Premium rate number' guide. The call will be charged between $£ 1.25$ and $£ 2.25$ per minute or as a fixed charge. 09 numbers charged per minute are rounded for the first minute and billed per second thereafter (if applicable). |

subject to a minimum charge of 56.2 .
For more information on 09 number call charges, please visit ee.co.uk/priceguides and download the ' 09 Premium Rate number guide. For more information on premium rate services and network translations services (08 numbers) please see our codes of practice at orange.co.uk/codesoffractice

## 25 December 2008-2 April 2009 plans

| Panther 18 month package |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| cost | any network, any time |  |  |  |  |  |
|  | minutes | text | Answer Phone | extra benefits | multimedia* | Magic Numbers |
| $£ 50.82$ | 1200 | 500 | free | Choose either unlimited texts, unlimited landlines minutes, unlimited Orange to Orange minutes and 500MB anytime web browsing | 2 months of unlimited off-peak web browsing | 1 |
| $£ 62.10$ | 1800 |  |  |  |  |  |
| $£ 84.70$ | 3000 |  |  |  |  |  |

## 1 March 2008-30 June 2008 plans

| Dolphin 12/18/24 month package |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| cost | any <br> network <br> minutes |  | texts | any <br> network <br> minutes | texts | unlimited <br> benefit | any <br> network <br> minutes | texts | unlimited <br> benefit |
| $£ 22.57$ | - | - | - | - | - | 100 | 300 | - |  |
| $£ 28.22$ | 75 | 150 | 100 | 300 | - | 100 | unlimited | - |  |
| $£ 33.88$ | 100 | 300 | 100 | unlimited | - | 600 | unlimited | - |  |
| $£ 39.53$ | 100 | 500 | 600 | unlimited | - | 750 | unlimited | unlimited <br> off peak <br> browsing |  |
| $£ 45.16$ | 600 | 500 | 750 | unlimited | unlimited <br> off peak <br> browsing | - | - | - |  |


| Canary 12/18/24 month package |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 12 month |  |  | 18 month |  |  | 24 month |  |  |
| cost | any network minutes | texts | extra orange to orange minutes each month | any network minutes | texts | extra orange to orange minutes each month | any network minutes | texts | extra orange to orange minutes each month |
| £28.22 | - | - | - | - | - | - | 350 | 250 | unlimited |
| £33.88 | - | - | - | 350 | 250 | unlimited | - | - | - |
| £39.53 | 350 | 250 | - | - | - | - | 850 | 400 | unlimited |
| £45.16 | - | - | - | 850 | 400 | unlimited | - | - | - |
| £50.82 | 850 | 400 | 200 | - | - | - | - | - | - |


| Panther 12/18/24 month package |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 12 month |  |  | 18 month |  |  | 24 month |  |  |
| cost | any network minutes | texts | extra benefits each month | any network minutes | texts | extra benefits each month ${ }^{5}$ | any network minutes | texts | extra benefits each month ${ }^{5}$ |
| £45.16 | - | - | - | - | - | - | 900 | 400 | unlimited |
| £50.82 | - | - | - | 900 | 400 | unlimited | - | - | - |
| £56.46 | 900 | 400 | 200 | - | - | - | 1200 | 500 | unlimited |
| £62.10 | - | - | - | 1200 | 500 | unlimited | - | - | - |
| £67.74 | 1200 | 500 | 200 | - | - | - | - | - | - |
| £79.03 | - | - | - | - | - | - | 1800 | 500 | unlimited |
| £84.70 | - | - | - | 1800 | 500 | unlimited | - | - | - |
| £90.34 | 1800 | 500 | 200 | - | - | - | - | - | - |

${ }_{5}^{4}$ choice of texts, landline minutes or Orange to Orange minutes
choice of text, landline minutes, Orange to Orange minutes or 250MB anytime web browsing

## standard call charges

| zone | cost per minute |
| :--- | :---: |
| standard UK landline (01, 02, 03 numbers) | 40 p |
| calls to UK mobile numbers | 40 p |
| Answer Phone retrieval | 12.3 p |
| Standard text Messaging | 15 p |
| Text Message delivery receipt | $1 \mathrm{p}^{\star}$ |
| Photo Messaging | 40 p |
| Video Messaging | 51.1 p |
| Video Calling Orange to Orange | 30.6 p |
| calls to other UK networks | 51.1 p |

*Not included within talk plan text message allowance.

| number prefix | call charges if using an Orange phone (per minute) |
| :---: | :---: |
| calls to charity helplines | Free. Visit ee.co.uk/help for full details |
| calls to 056 | 20.4 p |
| calls to call forwarding services beginning with 07 | $20.4 p$ |
| all other call forwarding services | Charged at relevant standard call charge rate |
| calls to 08 Numbers (not including Freephone 080) | 40p |
| calls to Freephone (080) | 20p |
| calls to personal number services beginning with $070^{1}$ | 56.2p |
| satellite calls | $£ 5.87$ per minute at all times |
| Premium rate numbers (09) | Details on 09 call charges, please visit orange.co.uk/paymonthlyguide and download the '09 Premium rate number' guide. The call will be charged between $£ 1.25$ and $£ 2.25$ per minute or as a fixed charge. 09 numbers charged per minute are rounded for the first minute and billed per second thereafter (if applicable). |

subject to a minimum charge of 56.2 p .
all calls are subject to a one minute minimum call charge unless stated otherwise.
For more information on premium rate services and network translations services (08 numbers) please see our codes of practice at orange.co.uk/codesofpractice

## 1 March 2008-31 August 2008 plans

| Dolphin SIM only |  |  |  |
| :---: | :---: | :---: | :---: |
| cost $^{3}$ | any network minutes | texts | unlimited benefit |
| $£ 15.83$ | 150 | 300 | unlimited $^{2}$ off peak texts |

Racoon SIM only

| cost $^{4}$ | any network minutes | texts | unlimited benefit |
| :---: | :---: | :---: | :---: |
| $£ 15.83$ | 225 | 100 | unlimited $^{23}$ off-peak calls to landlines |

Panther SIM only

| cost $^{1}$ | any network minutes | texts | choice of texts, landline minutes, <br> orange to orange minutes or 250MB <br> anytime web browsing |
| :---: | :---: | :---: | :---: |
| $£ 35.75$ | 1000 | 400 | unlimited $^{23}$ |

All Panther packages and 18 month Racoon include free calls to Answer Phone.
Subject to payment by Direct Debit and non-itemised billing, except for Panther plans where itemised billing is inclusive.
${ }^{2}$ All unlimited offers are subject to fair usage and additional terms. See orange.co.uk for details.
Unlimited landline minutes are to standard UK landlines beginning with 01,02 or 03 only.
Calls to 08 numbers, 09 numbers and call forwarding services are not included in the inclusive minutes bundle and may be charged up to a maximum of $56.2 \mathrm{p} / \mathrm{min}, ~ £ 2.25 / \mathrm{min}$ and $40 \mathrm{p} / \mathrm{min}$ or standard call charge rates respectively.

## 1 March 2007-29 February 2008 plans

| Dolphin 12/18/24 month package |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 12 month |  |  | 18 month |  |  | 24 month |  |  |
| cost ${ }^{1}$ | any network minutes | texts | extra minutes each month | any network minutes | texts | extra minutes each month | any network minutes | texts | extra minutes each month |
| £28.22 | 75 | 200 | 0 | 100 | 300 | 0 | 150 | 450 | 0 |
| £39.53 | 200 | 500 | 0 | 500 | unltd ${ }^{2}$ | 0 | 750 | unltd $^{2}$ | 0 |


| Racoon 12/18/24 month package |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 12 month |  |  | 18 month |  |  | 24 month |  |  |
| cost $^{1}$ | any network minutes | texts | extra landline minutes each month | any network minutes | texts | extra landline minutes each month | any network minutes | texts | extra <br> landline <br> minutes <br> each <br> month |
| £28.22 | 150 | 50 | 0 | 225 | 100 | 0 | 350 | 150 | 0 |
| £33.88 | 300 | 50 | 0 | 400 | 100 | 0 | 600 | 150 | 0 |
| £39.53 | 400 | 50 | 200 | 700 | 100 | unltd ${ }^{23}$ | 1200 | 150 | unltd ${ }^{23}$ |


| Canary 12/18/24 month package |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 12 month |  |  | 18 month |  |  | 24 month |  |  |
| cost ${ }^{1}$ | any network minutes | texts | extra <br> Orange to <br> Orange minutes each month | any network minutes | texts | extra <br> Orange to Orange minutes each month | any network minutes | texts | extra <br> Orange to Orange minutes each month |
| £33.88 | 250 | 150 | 0 | 350 | 200 | 0 | 550 | 300 | 0 |
| £45.16 | 450 | 200 | 200 | 850 | 300 | unltd ${ }^{2}$ | 1250 | 450 | unltd $^{2}$ |

Panther 12/18 month package

| 12 month |  |  | 18 month |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| cost | any network <br> minutes | texts | choice of texts, <br> chandline minutes <br> or Orange to <br> Orange minutes | any network <br> minutes | texts <br> choice of texts, <br> landline minutes <br> or Orange to <br> Orange minutes |  |
| $£ 50.82$ | 600 | 200 | 200 | 900 | 300 | unlimited $^{2}$ |
| $£ 62.10$ | 800 | 200 | 200 | 1200 | 300 | unlimited $^{2}$ |
| $£ 84.70$ | 1000 | 200 | 200 | 1500 | 300 | unlimited $^{2}$ |

## 1 March 2007-28 February 2008 SIM only plans

| Dolphin SIM only package |  |  |  |
| :---: | :---: | :---: | :---: |
|  | any network, any time |  | extra benefits |
|  | minutes | text |  |
| $£ 15.83$ | 150 | 300 | unlimited $^{2}$ Off-peak text |
| $£ 21.08$ | 300 | 400 | unlimited $^{2}$ Off-peak text |
| $£ 26.36$ | 600 | unlimited | - |

Racoon SIM only package

| cost' | any network, any time |  | extra benefits |
| :---: | :---: | :---: | :---: |
|  | minutes | text |  |
| $£ 15.83$ | 225 | 100 | unlimited $^{23}$ off peak landline calls |
| $£ 21.08$ | 400 | 100 | unlimited $^{23}$ off peak landline calls |
| $£ 26.36$ | 800 | 100 | unlimited $^{23}$ landline calls |


${ }^{1}$ Subject to payment by Direct Debit and non-itemised billing, except for Panther plans where itemised billing is inclusive.
${ }^{2}$ All unlimited offers are subject to fair usage and additional terms. See orange.co.uk for details.
${ }^{3}$ Unlimited landline minutes are to standard UK landlines beginning with $01,02,03$ only.

## 1 August 2006-28 February 2007 plans

| 12 month |  | 18 month |  |  |
| :---: | :---: | :---: | :---: | :---: |
| cost ${ }^{1}$ | any network <br> minutes | texts | any network <br> minutes | texts |
| $£ 21.44$ | 50 | 25 | 75 | 75 |
| $£ 28.22$ | 75 | 200 | 150 | 200 |
| $£ 39.53$ | 250 | 250 | 500 | unlimited $^{2}$ |

## Racoon 12/18 month package

|  | 12 month |  |  | 18 month |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| cost' | any network <br> minutes | texts | extra landline <br> minutes each <br> month | any network <br> minutes | texts | extra landline <br> minutes each <br> month |
| $£ 28.22$ | 100 | 50 | 50 | 175 | 75 | 100 |
| $£ 33.88$ | 200 | 50 | 100 | 325 | 75 | 150 |
| $£ 39.53$ | 250 | 50 | 125 | 500 | 200 | unlimited $^{2}$ |


| Canary 12/18 month package |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 12 month |  |  | 18 month |  |  |
| cost ${ }^{1}$ | any network minutes | texts | extra Orange to Orange minutes each month | any network minutes | texts | extra Orange to Orange minutes each month |
| $£ 33.88$ | 200 | 75 | 50 | 325 | 150 | 100 |
| £45.16 | 300 | 100 | 75 | 600 | 400 | unlimited $^{2}$ |

Panther 12/18 month package

| 12 month |  | 18 month |  |  |
| :---: | :---: | :---: | :---: | :---: |
| cost' | any network <br> minutes | texts | any network <br> minutes | texts |

All Panther packages and 18 month Racoon include free calls to Answer Phone. 18 month Racoon packages include free calls to Answer Phone Subject to payment by Direct Debit and non-itemised billing.
All unlimited offers are subject to fair usage and additional terms. See orange.co.uk for details.
Unlimited landline minutes are to standard UK landlines beginning with 01,02 or 03 only.
Calls to 08 numbers, 09 numbers and call forwarding services are not included in the inclusive minutes bundle and may be charged up to maximum of $56.2 \mathrm{p} / \mathrm{min}, \varepsilon 2.25 / \mathrm{min}$ and $40 \mathrm{p} / \mathrm{min}$ or standard call charge rates respectively.

1 April 2006-31 July 2006 plans

| 12 month |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Dolphin 12/18/24 month package |  |  |  |  |
| cost | any network <br> minutes | texts | any network <br> minutes | texts |
| $£ 21.44$ | 50 | 25 | 50 | 25 |
| $£ 28.22$ | 0 | 500 | 0 | 500 |
| $£ 33.88$ | 75 | 125 | 75 | 125 |
| $£ 39.53$ | 100 | 200 | 100 | 200 |

Racoon 12/18 month package

| 12 month |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| cost' | any network <br> minutes | texts | extra landline <br> minutes each <br> month | any network <br> minutes | texts | extra landline <br> minutes each <br> month |
| $£ 28.22$ | 100 | 0 | 50 | 100 | 0 | 50 |
| $£ 33.88$ | 200 | 0 | 100 | 200 | 0 | 100 |
| $£ 39.53$ | 240 | 0 | 120 | 240 | 0 | 120 |


| Canary 12/18 month package |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 12 month |  |  | 18 month |  |  |
| cost ${ }^{1}$ | any network minutes | texts | extra Orange to Orange minutes each month | any network minutes | texts | extra Orange to Orange minutes each month |
| £33.88 | 200 | 75 | 50 | 200 | 75 | 50 |
| £45.16 | 300 | 100 | 75 | 300 | 100 | 75 |


| 12 month |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Panther 12/18 month package |  |  |  |  |
| cost' | any network <br> minutes | texts | any network <br> minutes | texts |
| $£ 50.82$ | 400 | 100 | 400 | 100 |
| $£ 62.10$ | 600 | 100 | 600 | 100 |
| $£ 84.70$ | 900 | 100 | 900 | 100 |

18 month Racoon packages include free calls to Answer Phone
Calls to 08 numbers, 09 numbers and call forwarding services are not included in the inclusive minutes bundle and may be charged up to a maximum of $56.2 \mathrm{p} / \mathrm{min}, £ 2.25 / \mathrm{min}$ and $40 \mathrm{p} / \mathrm{min}$ or standard call charge rates respectively.

| 12 month |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| cost ${ }^{2}$ | any network <br> minutes | texts | any network <br> minutes | texts |
| $£ 50.82$ | 500 | 100 | 600 | 100 |
| $£ 62.10$ | 750 | 100 | 900 | 100 |
| $£ 84.70$ | 1125 | 100 | 1350 | 100 |

All Panther packages and 18 month Racoon include free calls to Answer Phone
Subject to payment by Direct Debit and non-itemised billing, except for Panther plans where itemised billing is inclusive.

- Calis to 08 numbers, 09 numbers and call forwarding services are not included in the inclusive minutes bundle and may be charged up to a maximum of $40 \mathrm{p} / \mathrm{min}, ~ £ 2.25 / \mathrm{min}$ and $40 \mathrm{p} / \mathrm{min}$ or standard call charge rates respectively.


## standard call charges

|  | cost (per minute) |
| :--- | :---: |
| standard UK landline (01, 02, 03 numbers) | 40 p |
| calls to UK mobile numbers | 40 p |
| Answer Phone retrieval | 12.3 p |
| Text Messaging | 15 p |
| Text Message delivery receipt | $1 p^{\star}$ |
| Photo Messaging | 40 p |
| Video Messaging | 51.1 p |
| Video Calling Orange to Orange | 30.6 p |
| calls to other UK networks | 51.1 p |

All charges per minute and include VAT. Calls are billed per minute.
Not included within talk plan text message allowance.
for all Animal Plans Launched in 2006 and 2007

| number prefix | cost (per minute) |
| :---: | :---: |
| calls to charity helplines | Free. Visit ee.co.uk/help for full details |
| calls to 08 Numbers (not including Freephone 080) | 40p |
| calls to call forwarding services beginning with 07 | 20.4 p |
| all other call forwarding services | Charged at relevant standard call charge rate |
| calls to Freephone (080) | 20p |
| calls to personal number services beginning with 070 | 56.2p |
| satellite calls | £5.87 per minute at all times. This is applicable to Orange Service Plan customers |
| premium rate numbers (09) | For specific details on 09 call charges, please visit orange.co.uk/paymonthlyguide and download the '09 Premium rate number' guide <br> The cal will be charged between $£ 1.25$ and $£ 2.25$ per minute or as a fixed charge. <br> 09 numbers charged per minute are rounded for the first minute and billed per second thereafter (if applicable) |

## Your Plan

You can use your minutes to call all Orange phones, Orange Answer Phone, any UK network and fixed lines. All prices below include VAT.

| Talk - any network anytime | cost per month |
| :---: | :---: |
| 30 | $£ 16.94$ |
| 400 | $£ 56.46$ |
| 700 | $£ 79.03$ |
| 1000 | $£ 107.28$ |
| 2000 | $£ 201.00$ |


| calls to any network <br> anytime | cost per month |
| :--- | :---: |
| 60 minutes | $£ 21.44$ |
| 120 minutes | $£ 28.22$ |
| 200 minutes | $£ 33.88$ |
| 300 minutes | $£ 45.16$ |
| $* 600$ minutes | $£ 62.10$ |
| $* 900$ minutes | $£ 84.70$ |

*Orange Premier plans

| services and call types | cost per month |
| :--- | :---: |
| calls to UK landlines | 40 p |
| calls to Answer Phone | 12.3 p |
| calls to UK mobile numbers | 40 p |
| calls to call forwarding services beginning with 07 | 20.4 p |
| all other call forwarding services | Charged at relevant standard call charge rate |
| calls to 08 Numbers (not including Freephone 080) | 40 p |
| calls to personal number services beginning with 070 | 56.2 p |
| calls to Freephone (080) | 20 p |
| text message | 15 p |
| photo message | 40 p |
| video message | 51.1 p |
| video calling Orange to Orange <br> to other UK mobile networks | 30.6 p |

## Orange to Orange Anytime

- if you opt to only include calls to other Orange phones, Orange Answer Phone and landlines (not other mobile networks), you will get 50\% more inclusive minutes every month
- for example, for $£ 33.88$ you'll get 300 minutes each month

| minutes per month <br> (excluding calls to <br> other networks) | cost per month |
| :---: | :---: |
| 45 | $£ 16.94$ |
| 90 | $£ 21.44$ |
| 180 | $£ 28.21$ |
| 300 | $£ 33.88$ |


| minutes per month <br> (excluding calls to <br> other networks) | cost per month |
| :---: | :---: |
| 600 | $£ 56.46$ |
| 1050 | $£ 79.03$ |
| 1500 | $£ 107.28$ |
| 3000 | $£ 201.00$ |

All prices listed include VAT

## Family from Orange

This is a package that makes it a little easier to manage your family's mobile spend.

- one itemised bill for the whole family, pay monthly and pay as you go
- $50 \%$ extra free minutes every month for pay monthly customers
- 50 free texts each month for pay as you go customers
- Reserve Tank for pay as you go customers
- convenient weekly or monthly top ups from a minimum of $£ 2.50$ per week or $£ 10$ per month

Terms and conditions apply. For further details visit orange.co.uk/family.

## Everyday 50

| services and call types | cost per month |
| :---: | :---: |
| subscription for single phone | 55p per day |
| number of phones allowed | 1 |
| standard talk time included (minutes per day) | 50 minutes off-peak |
| calls to Orange customers | peak 35.8p/off-peak 5.1p |
| calls to UK landlines | peak 35.8p/off-peak 1p |
| calls to Answer Phone | $10.2 p$ |
| calls to customers of other UK mobile operators including calls to T-Mobile customers | peak 40.9p/off-peak 25.5p |
| calls to 0845 | peak 12.3p/off-peak 1p |
| calls to 0870 | peak 12.3p/off-peak 1p |
| calls to 0844 | 10.2p |
| calls to 0844 numbers followed by (428/462/566/093/444) | up to 30.6p |
| calls to call forwarding services beginning with 07 | 20.4 p |
| all other call forwarding services | Charged at relevant standard call charge rate |
| calls to 0871, 0872, 0873 | up to 30.6p |
| calls to personal number services beginning with 070 | 56.2p |
| calls to 0800/0500 | 10.2p |
| text message | 10.2p |
| photo message | 25.5p |
| CSD access to Orange World* | 5.1 p weekdays/2p weekends |
| Line 2 subscription** | £9.49 per month |
| itemised billing | £1.02 |

All rates above are pence per minute (ppm), but calls are billed per second and include VAT. Not available to customers after 1 October 2002.
*These charges apply to accessing services from Orange World via a CSD connection. If you change your setting to call other WAP services, will be charged at your standard rate. *" Line 1 must be of greater value than Line 2 .

Off-Peak Service Plans

| services and call types | Orange to Orange off-peak | Orange Combination | Any Network off-peak |
| :---: | :---: | :---: | :---: |
| monthly subscription for single phone | £22.57 | £28.22 | £28.22 |
| standard talk time included (minutes per month) | 1000 off-peak minutes to Orange phones, Answer Phone and standard UK landlines | 200 off-peak minutes to other UK mobile networks and 800 off-peak minutes to Orange phones, Answer Phone and standard UK landlines | 1000 off-peak minutes to any standard UK network or landline |
| calls to Orange customers $\begin{array}{r}\text { peak } \\ \text { off-peak }\end{array}$ | 35.8p |  |  |
|  | 5.1p |  |  |
| calls to Orange landlines $\quad \begin{array}{r}\text { peak } \\ \text { off-peak }\end{array}$ | 35.8p |  |  |
|  | 5.1p |  |  |
| calls to Orange Answer Phone $\begin{array}{r}\text { peak } \\ \text { off-peak }\end{array}$ | 35.8p |  |  |
|  | 5.1p |  |  |
| calls to customers of other UK mobile operators peak including calls to T-Mobile customers | 35.8p |  |  |
|  | 5.1p |  |  |
| calls to 0845 | 10.2p |  |  |
| calls to 0870 | 10.2p |  |  |
| calls to 0844 | 10.2p |  |  |
| calls to 0844 numbers followed by (428/462/566/093/444) | up to $30.6 p$ |  |  |
| calls to call forwarding services beginning with 07 | $20.4 p$ |  |  |
| all other call forwarding services | Charged at relevant standard call charge rate |  |  |
| calls to 0871, 0872, 0873 | up to 30.6p |  |  |
| calls to personal number services beginning with 070 | 56.2p |  |  |
| calls to 0800/0500 | 10.2p |  |  |
| text message | 10.2p |  |  |

All rates above are pence per minute (ppm), but calls are billed per second and include VAT.
These plans are not available to new connections.

## Orange Everytime

| services and call types | Orange Everytime | Orange Everytime 20 | Orange Everytime 200 | Orange Everytime 400 | Orange Everytime 1000 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| monthly subscription for single phone | $£ 14.65$ | £18.06 | $£ 33.88$ | £56.46 | £132.70 |
| monthly subscription per additional phone | n/a | n/a | £15 | £15 | £15 |
| number of phones allowed | 1 | 1 | 1 to 2 | 1 to 5 | 1 to 15 |
| standard talk time included <br> - minutes per month | 20 | 20 | 200 | 400 | 1000 |
| calls to Orange customers and UK landlines | 10p |  |  |  |  |
| calls to Answer Phone | 10p | 10p | free | free | free |
| calls to customers of other UK mobile operators including calls to T-Mobile customers | 35p | 35p | 35p | 35p | 35p |
| peak | 12.3p |  |  |  |  |
| calls to off-peak | 6 p |  |  |  |  |
| calls to 0870 peak | 10.2p |  |  |  |  |
| off-peak | 10.2 p |  |  |  |  |
| calls to 0844 | 10.2 p |  |  |  |  |
| calls to 0844 numbers followed by (428/462/566/093/444) | up to 30.6p |  |  |  |  |
| calls to call forwarding services beginning with 07 | 20.4 p |  |  |  |  |
| all other call forwarding services | Charged at relevant standard call charge rate |  |  |  |  |
| calls to 0871, 0872, 0873 | up to 30.6p |  |  |  |  |
| calls to personal number services beginning with 070 | $56.2 p$ |  |  |  |  |
| calls to 0800/0500 | 10.2p |  |  |  |  |
| photo message | 25.5p |  |  |  |  |
| access to Orange World* | 10.2p | $\begin{gathered} 10.2 \mathrm{p} \\ \text { weekdays/2p } \\ \text { weekends } \end{gathered}$ | 5.1p | 5.1p | 5.1p |
| Line 2 subscription** | £7.26 | n/a | n/a | n/a | n/a |

All rates above are pence per minute (ppm), but calls are billed per second and include VAT. Not available to customers after 1 October 2002 .
*These charges apply to accessing services from Orange World. If you change your setting to call other WAP services, you will be charged at your *These charges apply to accessing services from Orange Wor
standard rate. " Line 1 must be of greater value than Line 2 .

## Orange Talk Plans

| services and call types |  | $\begin{gathered} \text { Talk } \\ 60 \end{gathered}$ | $\begin{aligned} & \text { Talk } \\ & 150 \end{aligned}$ | $\begin{aligned} & \text { Talk } \\ & 200 \end{aligned}$ | Talk 500 | $\begin{aligned} & \text { Talk } \\ & 1800 \end{aligned}$ | Talk 5000 | $\begin{gathered} \text { Talk } \\ 10000 \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| monthly subscription for single phone |  | $£ 19.75$ | $£ 28.22$ | £28.21 | £66.34 | £199.03 | £480.00 | £960.00 |
| monthly subscription per additional phone |  | n/a | £15 | n/a | £15 | £15 | £15 | £15 |
| number of phones allowed |  | 1 | 1 to 2 | 1 | 1 to 5 | 1 to 15 | 1 to 35 | 1 to 100 |
| standard talk time included minutes per month |  | 60 | 150 | 200 | 500 | 1800 | 5000 | 10000 |
| Orange to landlines |  | $\begin{aligned} & \hline 15.3 \mathrm{p} \\ & 5.1 \mathrm{p} \\ & \hline \end{aligned}$ | $\begin{aligned} & \hline 10.2 p \\ & 5.1 \mathrm{p} \end{aligned}$ | $\begin{aligned} & \hline 10.2 p \\ & 5.1 \mathrm{p} \end{aligned}$ | $\begin{aligned} & 9.2 p \\ & 5.1 \mathrm{p} \end{aligned}$ | $\begin{aligned} & 9.2 p \\ & 5.1 p \end{aligned}$ | $\begin{aligned} & 7.1 \mathrm{p} \\ & 5.1 \mathrm{p} \end{aligned}$ | $\begin{aligned} & \hline 7.1 \mathrm{p} \\ & 5.1 \mathrm{p} \\ & \hline \end{aligned}$ |
| calls to other Orange customers |  | $\begin{aligned} & \hline 15.3 \mathrm{p} \\ & 5.1 \mathrm{p} \\ & \hline \end{aligned}$ | $\begin{gathered} \hline 15.3 \mathrm{p} \\ 5.1 \mathrm{p} \end{gathered}$ | $\begin{aligned} & \hline 15.3 \mathrm{p} \\ & 5.1 \mathrm{p} \end{aligned}$ | $\begin{aligned} & \hline 13.3 \mathrm{p} \\ & 5.1 \mathrm{p} \end{aligned}$ | $\begin{gathered} \hline 13.3 \mathrm{p} \\ 5.1 \mathrm{p} \end{gathered}$ | $\begin{aligned} & \hline 12.3 \mathrm{p} \\ & 5.1 \mathrm{p} \end{aligned}$ | $\begin{aligned} & \hline 12.3 p \\ & 5.1 \mathrm{p} \end{aligned}$ |
| calls to Answer Phone |  | 9.2p | 9.2p | 9.2p | free | free | free | free |
| calls to customers of other UK mobile operators including calls to T-Mobile customers | $\begin{array}{r} \text { peak } \\ \text { off-peak } \end{array}$ | $\begin{aligned} & 30.6 p \\ & 12.3 p \end{aligned}$ |  |  |  |  |  |  |
| calls to 0845 | $\begin{array}{r} \text { peak } \\ \text { off-peak } \end{array}$ | $\begin{aligned} & \hline 12.3 \mathrm{p} \\ & 6.1 \mathrm{p} \\ & \hline \end{aligned}$ |  |  |  |  |  |  |
| calls to 0870 | $\begin{array}{r} \text { peak } \\ \text { off-peak } \end{array}$ | $\begin{aligned} & \hline 10.2 \mathrm{p} \\ & 10.2 \mathrm{p} \end{aligned}$ |  |  |  |  |  |  |
| calls to 0844 |  | 10.2 p |  |  |  |  |  |  |
| calls to 0844 numbers followed by (428/462/566/093/444) |  | up to 30.6 p |  |  |  |  |  |  |
| calls to call forwarding services beginning with 07 |  | 20.4p |  |  |  |  |  |  |
| calls to call forwarding services |  | Charged at relevant standard call charge rate |  |  |  |  |  |  |
| calls to 0871, 0872, 0873 |  | up to 30.6p |  |  |  |  |  |  |
| calls to personal number services beginning with 070 |  | $56.2 p$ |  |  |  |  |  |  |
| calls to 0800/0500 |  | 10.2p |  |  |  |  |  |  |
| text message |  | 10.2p | 10.2p | 10.2p | 10.2p | 5.1p | 4.1p | 4.1p |
| photo message |  | 25.5p |  |  |  |  |  |  |
| access to Orange World* | weekdays | 5.1p |  |  |  |  |  |  |
|  | weekends | 2 p | 2p | 2p | - | - | - | - |
| Line 2 subscription** |  | £11.8 | n/a | n/a | n/a | £174.00 | £474.00 | £963.19 |

All rates above are pence per minute (ppm), but calls are billed per second and include VAT. Not available to customers after 1 October 2002.
These charges apply to accessing services from Orange World. If you change your setting to call other WAP services, you will be charged at your
standard rate. standard rate.
*Line 1 must be of greater value than Line 2 .

## Talkshare Plus

Talkshare Plus enables up to four sharers who are on one of the Service Plans that are no longer available to benefit from cheaper calls and texts and share inclusive minutes.

- sharers can call each other for a flat rate of 5.1p per minute and 5.1p per text message, all day every day after the inclusive minutes have been use up
- each sharer pays £15 per month


## Talkshare

- buy 120 minutes or more with the standard Your Plan, and you can share your minutes and costs with up to 19 other pay monthly customers
- each additional sharer will be charged $£ 15.94$ per month, and after the inclusive minutes have been used, calls between sharers cost 5.1p per minute, and text messages just 5.1 p each


## Orange in Front

It is no longer possible to add Orange in Front to your Service Plan.

- a new phone upgrade every 12 months up to the value of $£ 81.70$
- 30 inclusive text messages every month
- $£ 1$ a month credit towards international calls (unused credit will roll over each month, up to a maximum of $£ 6.13$ )
- Orange in Front costs $£ 5.10$ per month


## multimedia services

## 1 April 2010-6 September 2011

| chargeabale options |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | mobile internet | push email | Orange Maps | photo messages | Sky News and Sports* | Orange Games Zone |
| $£ 5$ | 500MB | push email | basic Orange Maps | 50 photo messages | Sky News and Sports | access to a catalogue of games |
| ¢7.50 | - | - | professional Orange Maps | 100 photo messages | - | - |

## discontinued data bundles

## 2 April 2009-1 August 2010 Pay as you use without a data bundle

If you do not want to buy an internet bundle you can pay as you use for $£ 3.06 / \mathrm{MB}$. The Daily Cap is automatically available to new customers, however, existing customers will need to request the service, Daily Cap will ensure that you will never spend more than $£ 1.54$ per day when browsing. You can buy a daily bundle for $£ 1.02$.

Mobile internet browsing bundles

| Mobile internet | cost | Information | out of bundle cost per day | Availability |
| :---: | :---: | :---: | :---: | :---: |
| Evening and weekends Monthly Browsing Bundle | $\begin{aligned} & \text { £5.10 } \\ & \text { per month } \end{aligned}$ | Evening and weekends mobile internet is inclusive | £3.06/MB | All PAY monthly customers |
| Evening and weekends Monthly Browsing Bundle taken at the point of contract sign/resign | $\begin{gathered} £ 5.10 \\ \text { per month } \end{gathered}$ | 500MB anytime allowance per month | £1.02/MB | New and upgrading customers |
| Anytime Monthly Browsing Bundle (500MB) | $\begin{gathered} £ 7.66 \\ \text { per month } \end{gathered}$ | 500 MB anytime allowance per month | £1.02/MB | Existing customers |
| Anytime Monthly Browsing Bundle (250MB) | £5.10 per month | 250MB anytime allowance per month | £1.02/MB | Existing customers |
| Unlimited ${ }^{2}$ Monthly Browsing | $\begin{gathered} £ 5.10 \\ \text { per month } \end{gathered}$ | Unlimited mobile internet access ${ }^{3}$ | - | PAY monthly customers who have 500 MB data bundle included in the talk plan. |
| Unlimited ${ }^{2}$ Monthly Browsing | $\begin{aligned} & £ 10.21 \\ & \text { per month } \end{aligned}$ | Unlimited mobile internet access ${ }^{3}$ | - | PAY monthly customers who do not have any data bundle included in the talk plan. |
| TRY Evening and Weekends Monthly Browsing Bundle ${ }^{1}$ | Free ${ }^{1}$ | First two Months Evening and Weekend Monthly Browsing Bundle for free when taken as part of TRY | £3.06/MB | New customers |

The unlimited evening and weekend pack includes 7 pm -7am Monday-Friday and 7pm Friday to 7 am Monday.
After 2 months there will be a $£ 5.10$ monthly subscription charge which will apply automatically unless you opt out.
Unlimited offers are subject to 1GB fair usage.
Should not to be used for Internet Tethering (e.g. using your handset as a modem)

| Mobile internet | cost | Information | out of bundle cost <br> per MB |
| :---: | :---: | :---: | :---: |
| Anytime Monthly <br> Browsing Bundle | $£ 7.66$ | 250 MB anytime allowance | 96p per MB |


| Product name | sizest <br> (inc VAT) | out of bundle <br> (inc VAT) |  |
| :---: | :---: | :---: | :---: |
| Orange World Access 1 | 1 MB | $£ 2.04$ | $£ 2.04$ |
| Orange World Access 3 | $3 \mathrm{MB}+10$ texts + 20 MMS | $£ 4.08$ | $£ 3.06$ |
| Orange World Access 4 | 4 MB | $£ 4.08$ | $£ 1.02$ |
| Orange World Access 10 | 10 MB | $£ 8.17$ | 81.7 p |
| Orange World Access 25 | 25 MB | $£ 16.34$ | 71.5 p |
| Orange World Access 80 | 80 MB | $£ 42$ | 66.4 p |
| Orange World Access 400 | 400 MB | $£ 54$ | 60.3 p |
| Orange World Access Max | Fair Use - 1000MB | $£ 90$ | N/A - Fair Use |
| £8.17 Monthly anytime access <br> to the internet | 30MB usage limit | $£ 8.17$ | Pay as You <br> Consume rates |


| discontinued BlackBerry Bundles - May 08 - November 08 |  |  |  |
| :---: | :---: | :---: | :---: |
| contract duration | email and browsing |  |  |
|  |  | $£ 7.66$ | unlimited |
| Talk | $£ 7.66$ | $£ 12.46$ | unlimited |
| Email | $£ 10.93$ |  |  |


| discontinued BlackBerry bundles - August 07 - April 08 |  |  |  |
| :---: | :---: | :---: | :---: |
| Product name | cost | inclusive data allowance | out of bundle cost per MB |
| Internet for BlackBerry (data only) | $\begin{aligned} & £ 16.80 \\ & £ 12.00 \\ & £ 9.60 \end{aligned}$ | 6MB <br> (BlackBerry APN only) | £2.04 per MB <br> 12.3p per text <br> Voice not possible |
| Internet Talk for BlackBerry (voice and data) | $\begin{gathered} £ 11.75 \\ £ 7.05 \\ £ 5.88 \end{gathered}$ | 6MB <br> (BlackBerry APN only) | $£ 2.04$ per MB <br> 12.3p per text <br> Voice charged at call plan rate |


| discontinued BlackBerry bundles - December 2006 - August 2007 |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Product name | cost | inclusive data <br> allowance | text message | out of bundle- <br> cost per MB |
| Internet for BlackBerry | $£ 17.36$ | 6 MB | 25 | $£ 2.04$ per MB |
| Internet Talk for BlackBerry <br> (Dolphin, Racoon \& Canary) | $£ 14.29$ | 6 MB | 25 | $£ 2.04$ per MB |
| Internet talk extra for <br> BlackBery Panther | $£ 10.21$ | 6 MB | 25 | $£ 2.04$ per MB |

From 1 March 2010 to 1 August 2010
We introduced a daily flat rate of 60p per day in replacement of the daily cap (see table below). This will apply automatically to new customers from 31 March 2010 for out of bundle data usage. Upgrading customers moving to a new talk plan will also get the new 61.3p per day flat rate automatically from April 30 2010. Existing customers will receive a SMS notifying them of when the new daily flat rate will apply to them.

| Mobile internet browsing bundles |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Mobile internet | cost | Information | out of bundle cost per day | Availability |
| Evening and weekends Monthly Browsing Bundle | £5.10 per month | Evening and weekends mobile internet is inclusive | $61.3 p$ | All PAY monthly customers |
| Anytime Monthly Browsing Bundle (500MB) | $\begin{gathered} £ 7.66 \\ \text { per month } \end{gathered}$ | 500MB anytime allowance per month | $61.3 p$ | Existing customers |
| Anytime Monthly Browsing Bundle (250MB) | $£ 5.10$ per month | 250MB anytime allowance per month | $61.3 p$ | Existing customers |
| Unlimited ${ }^{2}$ Monthly Browsing | $\begin{aligned} & £ 5.10 \\ & \text { per month } \end{aligned}$ | Unlimited mobile internet access ${ }^{3}$ | - | PAY monthly customers who have 500MB data bundle included in the talk plan. |
| Unlimited ${ }^{2}$ Monthly Browsing | $\begin{gathered} £ 10.21 \\ \text { per month } \end{gathered}$ | Unlimited mobile internet access ${ }^{3}$ | - | PAY monthly customers who do not have any data bundle included in the talk plan. |
| TRY Evening and Weekends Monthly Browsing Bundle ${ }^{1}$ | Free ${ }^{1}$ | First two Months Evening and Weekend Monthly Browsing Bundle for free when taken as part of TRY | $61.3 p$ | New customers |

## ${ }^{2}$ Unlimited offers are subject to 1 GB fair usage.

${ }^{3}$ Should not to be used for Internet Tethering (e.g. using your handset as a modem)
Existing customers can op-out from the 61.3 rate by contacting customer services and go back to the $£ 1.02$ cap. New customers from March 312010 or upgrading ones going onto new talk plans from April 30th will get the 60 p daily rate as default and not be entitled to opt out.

## 16 August 2010-31 May 2011

Travel in Countires in Ireland \& Channel Islands and Europe 1 Zones

| Bundle cost | Bundle elements | Bundle duration | Out of bundle <br> charges per MB |
| :---: | :---: | :---: | :---: |
| $£ 5.10$ | 4 MB | 30 Days | up to 19.8 p |
| $£ 12.26$ | 10 MB | 30 Days | up to 19.8 p |
| $£ 40.05$ | 50 MB | 30 Days | up to 19.8 p |
| $£ 91.92$ | 200 MB | 30 Days | up to 19.8 p |
| $£ 5.10$ | 4 MB | Monthly | up to 19.8 p |
| $£ 12.26$ | 10 MB | Monthly | up to 19.8 p |
| $£ 40.85$ | 50 MB | Monthly | up to 19.8 p |
| $£ 60.00$ | 100 MB | Monthly | up to 19.8 p |

Once you opt in, the bundle begins automatically, as soon as you start using data in Ireland and Channel Islands zone or Europe 1 zone. You will be charged the bundle fee each day for any data you use up until the allowance has been used. If you use more than the bundle allowance, costs revert to up to 19.8 p per MB. The bundle will last until midnight of that same day (local time).

## From 1 March 2010 to 1 August 2010

| Bundle cost | $£ 5.10$ | $£ 7.66$ | $£ 17.48$ | $£ 48.30$ | $£ 34.99$ | £17.87 | $£ 34.99$ | $£ 90.00$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Inclusive elements | 3MB | 5MB | 5MB | 50MB | 10MB | 10MB | 10MB | 50MB |
| Bundle duration | 30 days | monthly | monthly | monthly | 30 days | monthly | monthly | monthly |
| Zones covered | Travel in Countries in Ireland \& Channel Islands and Europe 1 zones |  |  |  | all around the world |  |  |  |
| Out of bundle charges (per MB) | $\begin{aligned} & \text { up to } \\ & 19.8 \mathrm{p} \end{aligned}$ | $\begin{aligned} & \text { up to } \\ & 19.8 \mathrm{p} \end{aligned}$ | $\begin{aligned} & \text { up to } \\ & 19.8 \mathrm{p} \end{aligned}$ | $\begin{aligned} & \text { up to } \\ & 19.8 \mathrm{p} \end{aligned}$ | £8.00 | £8.00 | £8.00 | £8.00 |

## using your phone abroad: set up and costs

Using your phone abroad is as simple as using it at home. 24 hours before you travel, call 150 to enable international calling. To set up your Answer Phone PIN call 123 from your Orange phone (this will enable you to retrieve messages from your Answer Phone whilst abroad).
If you need to know how much a call is going to be whilst you're away, you can text "FROM [COUNTRY]" to 159 and we'll let you know the cost. Don't forget this is FREE from the UK.

|  | Ireland \& Isle of Man | Guernsey \& Jersey | Europe 1 <br> (Vatable) | Europe 1 (Non-VAT) | Rest of the World 1 | Rest of the World 2 | Rest of the World 3 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| calling the UK, Ireland, Channel Islands or Europe 1 | 18.8p | 15.6p | 18.8p | 15.6p | £1.20 | $£ 1.50$ | £2.50 |
| calling any other zone | £1.20 | £1.20 | £1.20 | £1.20 | £1.20 | £1.50 | £2.50 |
| receiving calls | 4.9p | 4.1p | 4.9p | 4.1p | £1.20 | $£ 1.50$ | £2.50 |
| sending texts | 5.9p | 4.9p | 5.9p | 4.9p |  | 50p |  |
| listening to answer phone | 18.8p | 15.6p | 18.8p | 15.6p | £1.20 | £1.50 | £2.50 |
| mobile data (GPRS/3G data -per MB) | 19.8p | 16.5p | 19.8p | 16.5p |  | £8.00 |  |

## 01 September 2009-30 June 2011

Europe Traveller

| Europe Traveller | 30 day - holiday bundle | Monthly - frequent traveller |
| :---: | :---: | :---: |
| cost | $£ 5.10$ | £10.22 |
| allowance | 200 Mins @ discounted rate to make calls 200 Mins to receive calls for free in all countries in Europe | 1000 Mins @ discounted rate to make calls 1000 Mins to receive calls for free in all countries in Europe |

## World Traveller

For $£ 5.10$ a month get unlimited discounts on all your calls and texts when travelling in top international destinations such as the USA \& Canada, Australia, Turkey, Egypt and many more.

| calling <br> from zone* | making calls <br> abroad: <br> discount on <br> standard <br> roaming rates | receiving calls <br> abroad: $\%$ <br> discount on <br> standard <br> roaming rates | sending texts <br> abroad: <br> $\%$ discount on <br> standard <br> roaming rates |
| :--- | :---: | :---: | :---: |
|  <br> Channel <br> Islands | $10 \%$ | $14 \%$ | $10 \%$ |
| Europe 1 <br> (inc. France, Spain) | $10 \%$ | $14 \%$ | $10 \%$ |
| Europe 2 <br> (inc. Turkey) | $30 \%$ | $30 \%$ | $30 \%$ |
| Australia | $30 \%$ | $30 \%$ | $30 \%$ |
| USA \& Canada | $20 \%$ | $20 \%$ | $30 \%$ |
| Rest of <br> World 1 | $20 \%$ | $20 \%$ | $20 \%$ |
| Rest of <br> World 2 |  |  |  |

*See "Roaming Zones before 1 July 2014" for list of zones and included countries

- prices apply to all networks in all countries and zones
- where a discount rate is not applicable (some zones, products), standard charges will apply
- all calls made whilst in Ireland, Channel Islands \& Europe 1 will be charged per second with a 30 second minimum call charge, and all calls made whilst abroad other than Ireland, Channel Islands \& Europe 1 will be charged in 60 second increments
- all calls received whilst abroad will be charged in per second
- in countries where VAT is applicable, VAT is included in the above rates
mobile data bundles available before 1 July 2014
travel all around the world*

| bundle cost | bundie elemsnts | bundle duration | out of bundle charges per MB |
| :---: | :---: | :---: | :---: |
| £8.17 | 4MB | 30 days | EU up to 19.8p / The rest of world $£ 8^{* *}$ |
| £15.32 | 10MB | 30 days | EU up to 19.8 p / <br> The rest of world $£ 8^{* *}$ |
| £61.28 | 50MB | 30 days | EU up to 19.8p / The rest of world $£ 8^{* *}$ |
| $£ 137.87$ | 200MB | 30 days | EU up to 19.8p / The rest of world $£ 8^{* *}$ |
| £8.17 | 4MB | monthly | EU up to 19.8p / The rest of world $£ 8^{* *}$ |
| £15.32 | 10MB | monthly | EU up to 19.8p / <br> The rest of world $£ 8^{* *}$ |
| £61.28 | 50MB | monthly | EU up to 19.8p / <br> The rest of world $£ 8^{* *}$ |

Bundles are available in Ireland \& Channel Islands, Europe 1 (include France and Spain), Europe 2 (include Turkey, Australia, USA \& Canada, Rest of the World 1 and Rest of World 2 zones.
*To find out relevant region country list(s), please go to orange.co.uk/abroad for further information.

| travel in USA or Canada |  |  |  |
| :---: | :---: | :---: | :---: |
| bundle cost | bundle elemsnts | bundle duration | out of bundle charges <br> per MB |
| $£ 5.10$ | 4 MB | 30 days | $£ 8$ |
| $£ 12.25$ | 10 MB | 30 days | $£ 8$ |
| $£ 61.27$ | 50 MB | 30 days | $£ 8$ |
| $£ 5.10$ | 4 MB | monthly | $£ 8$ |
| $£ 12.25$ | 10 MB | monthly | $£ 8$ |
| $£ 61.27$ | 50 MB | monthly | $£ 8$ |

## standard roaming zones from 15 July 2014 (excluding MMS)

| Ireland and Isle of Man | Ireland (Republic off, Isle of Man |
| :---: | :---: |
| Jersey \& Guernsey | Jersey, Guernsey |
| Europe 1 <br> (Vatable) | Aaland Islands, Austria, Azores, Balearic Islands, Belgium, Bulgaria, Canary Islands, Croatia, Cueta, Cyprus (excluding North Cyprus), Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Germany, Greece, Hungary, Italy, Latvia, Lithuania, Luxembourg, Madeira, Malta, Monaco, Netherlands, Poland, Portugal, Romania, Slovak Republic, Slovenia, Spain, Sweden, Saint Barthelemy, Saint Martin |
| Europe 1 (Non-VAT) | Andorra, Gibraltar, Guadeloupe, Iceland, Liechtenstein, Martinique, Moldova, Norway, Réunion Island, San Marino, Switzerland, Vatican City |
| Rest of the World 1 | Australia, China, Israel, Thailand, Turkey, USA, Canada |
| Rest of the World 2 | Argentina, Bosnia and Herzegovina, Brazil, Caribbean, Columbia, Dominican Republic, Ecuador, Egypt, Hong Kong, India, Ivory Coast, Kenya, Macedonia, Madagascar, Malaysia, Mexico, Moldova (Republic of), Monserrat, Montenegro, Morocco, New Zealand, Nicaragua, Nigeria, Pakistan, Panama, Peru, Saudi Arabia, Senegal, Serbia, Singapore, South Africa, South Korea, Sri Lanka, Tajikistan, Tanzania, Uganda, Uruguay, Venezuela |
| Rest of the World 3 | Afghanistan, Air and Maritime, Albania, Algeria, Andorra, Angola, Armenia, Azerbaijan, Bahrain, Bangladesh, Belarus, Belize, Benin, Bermuda, Burundi, Bhutan, Bolivia, Botswana, Brunei Darussalam, Burkina Faso, Cambodia, Cameroon, Cape Verde, Centrafique, Chad, Chile, Congo, Cook Islands, Costa Rica, Cuba, Djibouti, Dutch Antilles, El Salvador, Equatorial Guinea, Ethiopia, Falkland Islands, Faroe Islands, Fiji, French Polynesia, Gabon, Gambia, Georgia, Ghana, Greenland, Guam, Guatemala, Guinee, Guyana, Honduras, Indonesia, Iran, Iraq, Japan, Jordan, Kazakhstan, Kuwait, Kyrgyzstan, Lao, Lebanon, Lesotho, Liberia, Libya, Macau, Malawi, Maldives, Mali, Mauritel, <br> Mauritius, Mongolia, Mozambique, Namibia, Nepal, Niger, Oman, Palestine, Palau, Papua New Guinea, Paraguay, Philippines, Qatar, Russia, Rwanda, Seychelles, Sierra Leone, Sudan, Suriname, Swaziland, Syria, Taiwan, Togo, Tunisia, Ukraine, United Arab Emirates, Uzbekistan, Vietnam, Yemen, Zambia, Zimbabwe |

standard roaming zones before 15 July 2014 (and MMS after this date)

| Ireland \& Isle of Man | Ireland (Republic off, Isle of Man |
| :---: | :---: |
| Jersey and Guernsey | Jersey, Guernsey |
| Europe 1 <br> (EU/EEA <br> Vatable) | Aaland Islands, Austria, Azores, Balearic Islands, Belgium, Bulgaria, Canary Islands, Croatia, Cueta, Cyprus (excluding North Cyprus), Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Germany, Greece, Hungary, Italy, Latvia, Lithuania, Luxembourg, Madeira, Malta, Monaco, Netherlands, Poland, Portugal, Romania, Slovak Republic, Slovenia, Spain, Sweden, Saint Barthelemy, Saint Martin |
| Europe 1 (EU/EEA non-VAT) | Andorra, Gibraltar, Greenland, Guadeloupe, Iceland, Liechtenstein, Martinique, Mayotte, Moldova, Norway, Réunion Island, San Marino, Switzerland, Vatican City |
| Europe 2 | Albania, Belarus, Bosnia Herzegovina, Faroe Islands, Georgia, Israel (inc. Palestine), Macedonia, Montenegro, Serbia, Turkey, Ukraine |
| Australia | Austraia |
| USA \& Canada | Canada, USA |
| Rest Of World 1 | Algeria, Bahrain, Bangladesh, China, Ghana, Hong Kong, Japan, Jordan, Korea (North), Korea (South), Lebanon, Lesotho, Liberia, Libya, Macau, Malaysia, Maldives, Morocco, Mozambique, Oman, Pakistan, Paraguay, Peru, Qatar, Saudi Arabia, Senegal, Serbia, Seychelles, Sierra Leoone, Singapore, South Africa, Taiwan, Thailand, Tunisia, United Arab Emirates, Vietnam |
| Rest Of World 2 | Afghanistan, American Samoa, Angola, Anguilla, Antigua \& Barbuda, Argentina, Armenia, Aruba, Ascension, Azerbaijan, Bahamas, Barbados, Barbuda, Belize, Benin, Bermuda, Bhutan, Bolivia, Botswana, Brazil, British Virgin Islands, Brunei, Burkina Faso, Burundi, Cambodia, Cameroon, Cape Verde Islands, Caribbean islands, Cayman Islands, Central African Republic, Chad, Chile, Columbia, Comoros, Congo, Congo (Dem Rep of), Cook Islands, Costa Rica, Cuba, Diego Garcia, Djibouti, Dominica, Dominican Republic, East Timor, Ecuador, Egypt, El Salvador, Equatorial Guinea, Eritrea, Ethiopia, Falkland Islands, Fiji, French Polynesia, Gabon, Gambia, Grenada, Guam, Guatemala, Guinea, Guinea-Bissau, Guyana, Haiti, Honduras, India, Indonesia, Iran, Iraq, Ivory Coast, Jamaica, Kazakhstan, Kenya, Kiribati, Kuwait, Kyrgyzstan, Laos, Lesotho, Liberia, Libya, Madagascar, Malawi, Mali, Marshall Islands, Mauritania, Mauritius, Mexico, Mongolia, Montserrat, Mozambique, Myanmar, Namibia, Nepal, Netherlands Antilles, New Caledonia, New Zealand, Nicaragua, Niger, Nigeria, Norfolk Island, Panama, Papua New Guinea, Philippines, Puerto Rico, Russia, Rwanda, Samoa, Saipan (Northern Marianas), Sao Tome \& Principe, Senegal, Seychelles, Sierra Leone, Solomon Islands, Somalia, Sri Lanka, St Helena, St. Kitts \& Nevis, St. Lucia, St. Pierre \& Miquelon, St. Vincent \& the Grenadines, Sudan, Suriname, Swaziland, Syria, Taijkistan, Tanzania, Togolese Republic, Tonga, Trinidad \& Tobago, Turkmenistan, Turks \& Caicos Islands, Tuvalu, Uganda, Uruguay, US Virgin Islands, Uzbekistan, Vanuatu, Venezuela, Western Samoa, Yemen, Zambia, Zimbabwe |
| Maritime / Aircraft | Air and Maritime, Aircraft |

## international calling

Valid until 28 February 2011
Call abroad Subscription.
Get our Call Abroad Subscription for $£ 2.56$ a month and benefit from discounts to all our international calling zones.

International calling

|  | Calling abroad from the UK |  | Texting abroad from UK | Photo Message abroad from UK - under/ over 50KB | Making an int'l video call | Receiving an int'l video call |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Standard | Discounted <br> Voice call charge per min |  |  |  |  |
| Orange | £1 | 18.4p |  |  |  |  |
| Europe 1 | £1 | 20.4 p |  |  |  |  |
| Europe 2 | £1 | 25.5p |  |  |  |  |
| Ireland (republic of), Isle of Man, Jersey and Guernsey | 50p | 12.3p | 25p | standard rate as per your price plan | 51.1p | free |
| Australia | £1 | 28.6 p |  |  |  |  |
| USA | £1 | 12.3 p |  |  |  |  |
| ROW 1 | £1 | 76.6p |  |  |  |  |
| ROW 2 | £1 | 81.7p |  |  |  |  |

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