

What it costs

Pay monthly

For customers with an iPhone only

Available between 14 July 2010 to 15 February 2012

Monthly line rental (24 months)						
Prices from 28th May 2014	£28.66	£33.96	£39.61	£45.29	£50.95	£67.92
Inclusive allowance						
Inclusive minutes (each month) to call customers of UK mobile networks and numbers starting with 01, 02 and 03 (not including Jersey, Guernsey and the Isle of Man) from the UK at any time	100	300	600	900	1200	Unlimited (subject to fair use policy)
Unlimited internet on your phone each month subject to the following fair use policy amount each month	1					
Inclusive texts (each month) to text customers of UK mobile networks at any time	100	300	500			
Inclusive internet on your phone (each month)	500MB				750MB	1GB
Rollover	No					
Service Type	Included in Allowance? ^{1,2}	Cost of Calls Made Outside of Allowances (inc. VAT) ³				
Calls to UK mobile numbers	✓	40p per minute ⁴				
Calls to Landlines numbers starting with 01, 02 or 03 (excluding Jersey, Guernsey and Isle of Man)	✓	40p per minute				
Calls to 08, 09 & 118 numbers (not including Freephone 080) ⁸	✗	Access Charge of 44p per minute plus a Service Charge				
Calls to Freephone (080) & (116)	✗	Free ⁵				
Calls to retrieve voicemail	✗	12p per minute				
Text Messages to UK mobile numbers	✓	15p per message ^{4,6}				
Picture Messages	✗	40p per message				
Calls to Customer Services (During Normal Working Hours)	✗	Free ⁷				
Calls to Customer Services (During Extended Working Hours)	✗	50p per call ⁷				
Call Divert	✗	Standard Call Rates Apply				

Prices correct as at May 2015.

The legal stuff you need to know:

- 1 Your inclusive minutes are from the UK to UK mobile customers and numbers beginning 01, 02 and 03 (excluding Jersey, Guernsey and Isle of Man).
- 2 Calls made within your allowance are charged on a per second basis.
- 3 Unless otherwise stated a one minute minimum call charge applies. Thereafter, calls are charged on a per minute basis.
- 4 Calls & text message to certain MVNO ranges and call forwarding services are not included in your allowance. A pre call announcement may be heard prior to call connection. See 'points to note' for more information.
- 5 Calls to some charity helplines (e.g. Childline) are free to call. For a full list please visit the "Help & Support" section of our website, ee.co.uk
- 6 Applies to messages sent from your phone or via the T-Mobile website www.t-mobile.co.uk
- 7 Call charges vary depending on the time of your call as well as other optional selections that you may choose. You will be notified of call costs and have the option to end the call at that point without incurring any charge. Please see our 'Non-Standard Service' brochure for further details and for definitions of our "normal working hours" and "extended working hours".
- 8 Please see ee.co.uk/ukcalling for a list of Service Charges.

*Please go to the "Help & Support" section of our website, t-mobile.co.uk for details around "non-standard" service charging. This includes charges for numbers starting with 05, 070, 08 (including 0870), 09 and 118. Calls to these numbers are subject to a 1 minute minimum call charge unless otherwise stated. Remember that calls to these numbers are not included in your monthly allowance.

Life's for Sharing



You'll have to promise to stay with us for 24 months and pass our standard credit check.

Your monthly payment is for your inclusive minutes and texts from the UK to the customers of UK mobile networks and numbers starting with 01, 02 & 03 any time. This doesn't cover Jersey, Guernsey and the Isle of Man.

Where your plan includes unlimited minutes a fair use policy applies to the use of those unlimited minutes. If you use over 3000 minutes a month, we may ask you to reduce your usage so we can protect our network for all our customers. If you fail to reduce your usage, we reserve the right to ask you to move your account to another, more appropriate, price plan.

You also get a flexible booster as part of your plan. You can choose one flexible booster at a time from our current range and it applies from when you make your choice. You can change it once every 30 days, counting from the last time that you changed it. To change your choice of booster, just send us a text with the code of your new choice. We'll send you a text when your new booster is ready to use. Other legal stuff applies to each booster, check it all out at www.t-mobile.co.uk

Your plan also includes internet on your phone, you'll need internet coverage, check it at t-mobile.co.uk/streetcheck Remember that you can only use internet on your phone in the UK and you can't use your phone as a modem or use internet on your phone for peer to peer file sharing, instant messaging or making internet phone calls. *Internet on your phone comes with a fair use policy. We'll monitor how much you send and receive each calendar month so that we can protect our network for all our customers. If you use more than your fair use policy amount, we won't charge you any more, but we may restrict how you can use your internet, depending on how often you go over your amount and by how much. The fair use policy for plans at £45 a month is 750 Mb a month, and for plans at £60 a month it is 1 GB a month. For all other plans, the fair use policy is 500Mb a month.

If you buy this phone, that means that you understand and agree that your phone is "always on" for using the internet in the UK. You can switch this off by going to settings -> general settings -> Network and then making sure data is switched off. However, we've set up your phone so that it is not always connected to the internet if you travel outside the UK. If you change this set up and then use your phone outside the UK, you also understand and agree that you'll be charged our usual roaming charges, see www.t-mobile.co.uk

Points to note.

- You can also choose one flexible booster at a time from our range with this plan. Flexible boosters are available with your plan as an additional service. For further information and the legal stuff, please see "non standard what it costs". "Non standard what it costs" also includes the prices and legal stuff for all our other additional services, like using your phone abroad and calls to premium rate numbers.
- **If your inclusive allowance runs out during a call**, we will charge you for the remainder of that call.
- A text message consists of up to 160 characters. If you send a longer message, you will be charged for two or more text messages as appropriate.
- The allowance you have used is worked out when we print your bill. You can **get an estimate of the amount used** by calling T-Mobile account enquiry service (dial 150). The estimate includes the inclusive allowance you have used up to the time of the enquiry, in the current billing period. If there is a difference between the account services estimates and the amount shown on the bill, the latter takes precedence.
- Diverted calls are charged at the local or national rate, or if appropriate, the relevant mobile or special number rate. Diverted calls are not included in your inclusive allowance.
- **Per minute charging** applies to all types of chargeable calls (unless otherwise stated). Charging starts when a call is answered by a person or an answering device. The call is billed at the rate applicable at the start of the call. However, for pay monthly customers, if the call exceeds two hours in length and crosses over into different parts of the day (for example, from, 'daytime' to 'evening') the remainder of the call will be charged at the new rate. The call is billed at the rate applicable at the start of the call.
- On the bill, for pay monthly customers the **charge for each call** is rounded to the nearest tenth of a penny. The total of each of the sub-categories of 'call charges' and 'other usage charges' will be rounded to the nearest penny on the bill, then added together before VAT is added to this final figure. All chargeable calls will be subject to a 1 minute minimum charge unless otherwise stated.
- **A call ends when:**
 - a) you end the call on your device;
 - b) 16 seconds after your calling device loses signal for any reason (note: we continue to maintain the call in case your device re-establishes a signal with our network within this period); or
 - c) you do not end the call on your device, up to 30 seconds after the last third party you were connected to has ended their call.
- When you join a T-Mobile pay monthly plan, you should be sent your first bill within two weeks of becoming a customer. Your first months charge and inclusive minutes will be proportionate to the number of days from your date of joining to the end date of your bill. All monthly charges and inclusive minutes and texts allowances will be proportionate to part months used, except where this would cause conflict with any other part of the agreement.

