

Orange EURO Talk and Text Travel Bundle – General Terms and Conditions



Available to customers on Orange pay monthly plans only. Consumer plans only.

You can purchase a daily bundle for £2 which will give you unlimited calls and texts to and from mobiles and landlines in Europe and selected countries, when roaming abroad in countries set out below (the 'included countries'). You will need to opt in to the bundle by calling 150 on your phone or by texting EUDAY to 2088. If you opt-in to this bundle once, it will automatically trigger each and every time you're abroad in one of the included countries when you make a call, receive a call or send a text. You only pay for the days you use your phone to make a call, receive a call or send a text. Receiving a call when you are in one of the included countries will trigger the £2 charge, even if you only receive a call on a particular day but do not make a call or send a text. You will need to call 150 to remove the bundle if you no longer want it.

Included Countries

Austria, Azores, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Canary Islands, Denmark, Estonia, Finland, France, French Guyana, Germany, Gibraltar, Greece, Guadeloupe, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Liechtenstein, Lithuania, Luxembourg, Madeira, Malta, Martinique, Monaco, Netherlands, Norway, Poland, Portugal, Reunion Islands, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland and Vatican City (Italy).

This bundle includes:

- Making and receiving unlimited calls and texts whilst in an included country, to and from mobiles and landlines in the same country. For example, calls and texts within France are included;
- Making unlimited calls and texts to mobiles and landlines in the UK from an included country. For example, calls and texts from France to the UK are included; and
- Making and receiving unlimited calls and texts whilst in an included country, to and from mobiles and landlines in a different included country. For example, calls and texts to and from France to Germany are included in your bundle allowance because both are included countries.

This bundle does not include:

- Calls or texts to any international mobile, landline or premium rate numbers whilst in the UK. Such calls will be charged at your normal plan rate.
- Making and receiving calls or texts or using data whilst roaming on a satellite network (access to Satellite networks from your normal phone are offered on some aeroplanes and ships whilst in flight or away from land).
- Making or receiving calls and texts whilst in an included country to and from mobiles or landlines in a country outside the included country list above. For example, calls and texts to and from France (an included country) to Afghanistan (not an included country) are not included in your bundle allowance.

This bundle is for UK based customers only and your phone must be used in the UK at least once every 30 days to make calls. The maximum call duration per call on these plans is 120 minutes after which time, you must redial to continue the call.

