

TERMS AND CONDITIONS FOR SIM ONLY PLANS ON EE – 12 MONTH AND 30 DAY PLANS FROM 26 MARCH 2014

To be eligible to join a SIM only plan on EE, you will need to pass our standard credit checks.

MINIMUM TERM

- If you choose a 12 month plan, you'll have to promise to stay with us for 12 months.
- If you choose a 30 day plan, you'll have to promise to stay with us for 30 days. If you choose a 30 day plan and you decide to upgrade or cancel your contract, you'll have to give 30 days' notice to us by phone.

USE OF SERVICES

All services are for use in the UK only, unless specified otherwise.

Your monthly payment using mobile internet on your phone for checking voicemail and unlimited minutes and texts to customers of UK mobile networks and UK landlines starting with 01, 02 & 03. Your inclusive minutes and texts do not include 01, 02 & 03 landline numbers in Jersey, Guernsey and the Isle of Man and numbers starting with 08. Calls to numbers starting with 08, 070, 09 and 118 are not included in your inclusive allowance of minutes. Calls to 08 numbers costs up to 40p/min, calls to 070 numbers cost up to £1/min and 09 numbers cost up to £3/min. For further information see ee.co.uk/priceplans

These plans are for normal person to person use from your phone and are subject to your acceptance of our standard terms and conditions for pay monthly services. We monitor use in accordance with those terms. The terms state that you can't use these plans to sell access to our network to anyone else. They are also not to be used for anything unlawful or to send nuisance communications. At the moment, we'll decide that you're breaking these terms if you text and call more than 300 different numbers in a month. Remember, we're free to decide that other types of use may also be breaking this term. If you do break this term, we'll contact you and ask you to stop and if you don't then we may disconnect your SIM card from our network.

You'll need 3G or 4G coverage to use mobile internet on your phone and a compatible device. To use our 4G network you'll need a compatible 4G device which was purchased on the EE, T-Mobile or Orange networks (including from our indirect retailers such as Carphone Warehouse or Phones 4U) or a compatible iPhone 5 which was purchased in the UK. You can only use mobile internet on our 4G network if you're within a 4G enabled area and in range of a 4G base station. You'll also need a 4G SIM. 4G coverage is limited and only available in select cities in the UK. Your 4G phone may not be compatible with 4G networks outside the UK. You can check your 3G and 4G coverage at ee.co.uk/coverage

DATA ALLOWANCE

Each mobile internet option gives you a data allowance to use each month. We'll let you know by text message when your data is running low (80% of your allowance is used up) and when it has run out. You can use mobile internet on your phone to make internet phone calls ('VoIP') or to use your phone as a modem ('tethering'). Remember, you can use mobile internet on your phone for peer to peer file sharing but your speed will be slower than usual as we monitor our network to protect it for all customers. Please see the network management policies on our website for more information. We won't charge you any more if you reach your monthly data allowance, but you won't be able to use mobile internet. To continue to use mobile internet after you've used up your current month's data allowance, you'll need to buy one of our data add-ons which will allow you to use mobile internet until your next bill date.

Some of our SIM only plans come with double speed 4G. This means that customers purchasing such plans may be able to experience 4G speeds over 30Mbps, but only where double speed 4G is available and depending on a range of factors affecting speed and coverage such as your location; whether any trees or buildings are affecting your signal; and what the building is made from if you're using your phone indoors. Double speed 4G is not available everywhere in the UK so you should check your coverage at ee.co.uk/doublespeed before purchase.

