

## **SMART WATCH PLAN**

PLAN TERMS - 24 month plan

Version 1

Date 15 September 2017

- The Smart Watch pay monthly plan (the "Smart Watch Plan") gives you unlimited UK data. You'll need to promise to stay with us for a minimum term of 24 months and pass our standard credit check. Your allowance will commence on your contract start date. EE's Pay Monthly Network terms apply to your use of this service.
- 2. The Smart Watch Plan is only available to new and existing Consumer and Small Business Customers on a Consumer Pay Monthly or SIM only phone plan with an iPhone 6 or later release (the "iPhone"), who take an Apple Watch Series 3 (4G) ("Apple Watch") on an additional line.
- 3. Your iPhone must be using iOS 11 or later operating system.
- 4. An additional Smart Watch Plan is required if you wish to pair your Apple Watch to a second iPhone on EE network.
- 5. The Smart Watch Plan is not eligible for the Multiplan discount.
- 6. The Apple Watch must be paired to your iPhone on the EE network on an eligible plan as above (the "iPhone Plan"). If your Apple Watch is not paired with an iPhone on the EE network, you will not be able to use data or receive/make calls and texts on your Apple Watch. Your iPhone Plan and Smart Watch Plan must be on the same Account. Your Apple Watch will not work on another network.
- 7. If you terminate your iPhone Plan or no longer have an iPhone on the EE network (because for example you have switched to an Android device) you will no longer be able to use data or receive/make calls and texts on your Apple Watch. In accordance with EE's Pay Monthly Network Terms, you can give us notice to terminate your Smart Watch Plan by calling customer services and providing us with 30 days' notice, at any time. If we accept notice from you to terminate your Smart Watch Plan within the minimum term, you will have to pay us a cancellation charge.
- 8. The Apple Watch app (the "App") is pre-loaded on your iPhone. If you have uninstalled the App, you will need to download it to your iPhone. The App is free to download but data charges may apply when you visit the app store to download it.
- 9. You'll need 4G coverage to use mobile internet on your Apple Watch. You can only use mobile internet on our 4G network if you're within a 4G enabled area and in range of a 4G base station. 4G isn't available everywhere in the UK. You can check your coverage at ee.co.uk/coverage
- 10. The Smart Watch Plan gives you access to speeds of up to 60Mbps in the UK on your Apple Watch. The speeds you achieve will also depend on a number of factors including: your location, the device you are using and geographic factors such as tree coverage and population density. If you are using your phone indoors, the materials of the building you're in may also affect mobile internet speeds. Access to our enhanced 4GEE speeds will also be impacted by the location of our masts and equipment optimised for enhanced 4GEE speeds. Such equipment is not available everywhere in the UK and so you should check your coverage at ee.co.uk/coverage before selecting your plan.



- 11. You cannot use your Apple Watch as a modem ('tethering'), for peer to peer or any internet file sharing.
- 12. The Smart Watch Plan does not include an allowance of calls or texts. It is not possible to purchase add-ons via your Apple Watch. When you are in the UK, subject to coverage, you can use your Apple Watch to make and receive calls and texts using the allowance from your iPhone Plan. These activities will decrement from the allowances on your iPhone Plan. Any chargeable activities will be charged in accordance with your iPhone Plan and will show on you iPhone Plan's bill. The telephone number for calls and texts will display on the recipient's device as that of your iPhone Plan.
- 13. If your iPhone is switched off, you will not receive text messages on your Apple Watch.
- 14. Whilst your Apple Watch is in proximity to your iPhone connected via Bluetooth, your Apple Watch will use the data allowance from your iPhone Plan. If your Apple Watch is not in proximity to your iPhone or the two devices are not connected via Bluetooth or on the same WiFi network, the Apple Watch will use the data allowance from your Smart Watch Plan.
- 15. The Plan is for normal person to person use from your Apple Watch and is subject to your acceptance of our standard terms and conditions for pay monthly services. We monitor use in accordance with those terms. The terms state that you can't use these plans to sell access to our network to anyone else. They are also not to be used for anything unlawful or to send nuisance communications. At the moment, we'll decide that you're breaking these terms if you text and/or call more than 300 different numbers in a month. Remember, we're free to decide that other types of use may also be breaking this term. If you do break this term, we'll contact you and ask you to stop and if you don't then we may disconnect your Apple Watch from our network.
- 16. If you receive a replacement Apple Watch or you have a new or replacement iPhone, your Apple Watch will need to be re-paired with your iPhone via the App.

