

pay monthly

guide to old Orange plans



2011 VAT change

The Government is increasing the VAT rate from 17.5% to 20%. So from 4 January 2011 the amount of VAT we add to your bill will become 20%. The new VAT rate will also apply to any charges outside of your package, for example, text messages or calls abroad.



Talk Plans and services available prior to 17 September 2014

This guide is for your reference, as the Talk Plans and services featured are no longer available. You can't change over to any of the Talk Plans featured, or add any of the additional services listed in the following pages

Note: If you change your Service Plan or number of inclusive minutes which you receive as part of your monthly subscription, you will lose any rollover minutes which you may have accumulated in the previous month.
Off peak calls are from 7pm to 7am Monday to Thursday and from 7pm Friday until 7am Monday morning and all day on Bank Holidays



administration and other charges

payment related charges		
non-direct debit payment	per mobile number	£3.58
payment failure – direct debit*	per failure	£5.00
late payment – a charge for paying your bill late in any one month*	per bill	£5.00

*Payments are required to be made by Direct Debit. In the event of a Direct Debit failure, or payment of the bill is not made, a non-payment fee of £5 will be charged to the account.

The cost of the telecommunications services remain the same irrespective of the payment method.

Late payment charges are not subject to VAT on consumer price plans

SIM Only plans

From: 26 March 2014 – 16 September 2014.

30 days SIM only plans				
cost	£12.58	£15.72	£20.96	£27.28
minutes	500	1000	2000	unlimited
texts	500	unlimited		
Mobile Internet browsing and tethering	100MB	250MB	500MB	1GB
WiFi				
Magic Numbers	no			yes
free Answer Phone				
itemised paper billing	no			

12 month SIM only plans

cost	£9.42	£12.58	£17.83	£24.13
minutes	500	1000	2000	unlimited
texts	500	unlimited		
Mobile Internet browsing and tethering	100MB	250MB	500MB	1GB
WiFi				
Magic Numbers	no			yes
free Answer Phone				
itemised paper billing	no			

24m plans

From: 26 March 2014 – 5 August 2014.

Pay Monthly 24 month plans

monthly cost (inc VAT)*	£12.28	£17.39	£23.06	£29.36	£34.62	£39.88	£45.11	£50.36	£55.63
bundle ¹	–			2.5GB data, unlimited minutes, unlimited texts					
	–		1GB data, unlimited minutes, unlimited texts					–	
	–		500MB data, 1000 minutes, unlimited texts				–		
	–		250MB data, 500 minutes, unlimited texts				–		

¹The monthly and inclusive allowance of your price plan depends on how much you have chosen to pay upfront.

From: 30 October 2013 – 25 March 2014.

Pay Monthly 24 month plans

monthly cost (inc VAT)*	£12.89	£18.28	£22.76	£28.74	£34.18	£39.01	£44.15	£49.28	£54.42
allowances ¹	–			5GB data, unlimited minutes, unlimited texts					
	–		1GB data, unlimited minutes, unlimited texts					–	
	–		500MB data, 1000 minutes, unlimited texts				–		
	–		250MB data, 500 minutes, unlimited texts				–		

¹The monthly cost and inclusive allowance of your price plan depends on how much you have chosen to pay upfront.

SIM Only plans

From 30 April 2013 – 25 March 2014.

12 month SIM Only plans

cost	£10.09	£13.13	£16.81	£23.24	£26.71
minutes	500	1000	2000	unlimited	
text	500	unlimited			
Mobile Internet browsing and tethering	100MB	250MB	500MB	1GB	3GB
WiFi					
Magic Numbers	no			yes	
free Answer Phone					
itemised paper billing	no				

30 days SIM Only plans

cost	£10.73	£13.55	£18.48	£23.63	£28.75
minutes	500	1000	2000	unlimited	
text	500	unlimited			
Mobile Internet browsing and tethering	100MB	250MB	500MB	1GB	3GB
WiFi					
Magic Numbers	no			yes	
free Answer Phone					
itemised paper billing	no				

Standard call charges for customers joining 24 month plans from 30 October 2013 or SIM only plans from 26 March 2014

	included in allowance ^{2,1,2,3}	Pay Monthly plans	SIM Only plans
		cost of calls made outside of allowances (inc. V)	
calls to UK mobile numbers	✓	50p per minute	
calls to certain MVNOs ⁴	✓	50p per minute	
calls to starting with 01, 02 or 03 (not including Jersey, Guernsey and Isle of Man)	✓	50p per minute	
Calls to Freephone (080) prefix 5 & (116)	✗	Free	
Calls to 08 numbers (not including Freephone 080), 09 and 118 ⁵	✗	Access Charge of 50p per minute plus a Service Charge	
calls to retrieve voicemail/answerphone	✓	50p per minute	
text messages to UK mobile numbers	✓	15p per message	
text messages to certain MVNOs	✓	15p per message	
picture messages	✗	50p per message	
calls to Customer Services (during normal working hours)	✗	free ⁶	
calls to Customer Services (during extended working hours)	✗	50p per call ⁶	
call divert ⁷	✓	standard call rates apply	
out of bundle data charge	✓	£5 for each 250MB ⁸	£1.99 per day ⁹

1 Your inclusive minutes and texts are from the UK to UK mobile numbers, voicemail, and numbers beginning 01, 02 and 03.

2 Calls made within your allowance are charged on a per second basis.

3 Calls & text messages to certain MVNO ranges and call forwarding services are not included in your allowance. A pre call announcement may be heard prior to call connection. Text messages are charged at 15p per message. See 'points to note' for more information.

4 Unless otherwise stated, a one minute minimum call charge applies. Thereafter calls are charged on a per minute basis.

5 Calls to some charity helplines (e.g. Childline) are free to call and will not be deducted from your allowance. For a full list please visit the help section of our website ee.co.uk

6 Call charges vary depending on the time of your call as well as other optional selections that you may choose. Charges apply to calls made to 150 as well as alternative longer numbers. You will be notified of call costs and have the option to end the call at that point without incurring any charge. Please see our 'Non-Standard Service' brochure for further details and for definitions of our "normal working hours" and "extended working hours".

7 Call divert is included in your allowance where the diverted to number would have ordinarily been included in your allowance. Standard call rates apply to outside of allowance calls.

8 If you exceed your monthly data allowance during any billing month you will be charged £5 for each additional 250MB of data you use up to 1GB. If you exceed 1GB of data above your monthly data allowance, you will be charged £20 for an additional 1GB (on top of the 250MB bundles). The charge will be incurred as soon as you exceed your data allowance during the billing month. After 2GB your speed is restricted. Maximum charge is £40.

9 A daily flat rate of £1.99 per day applies for out of bundle data usage. This is subject to a daily fair usage allowance of 25MB, and a monthly download limit of 500MB. 25MB provides enough data for normal levels of email usage and browsing. Please note, should you regularly exceed the 25MB daily fair usage allowance and as a result, you reach your 500MB limit before the end of the monthly period, network protection controls may be applied to your service. This may result in a reduced speed of transmission.

10 Please see ee.co.uk/calling for a list of Service Charges

¹¹Voicemails are charged on a per minute basis.

The Works 24m plans

8 May 2013 – 29 September 2013.

The Works 24 month package						
cost	£29.28	£34.70	£40.10	£45.54	£50.95	£56.38
minutes	unlimited					
text	unlimited					
anytime Mobile Internet	250MB	500MB	1GB	3GB	5GB	8GB
Swappable benefits	1					

Animal and iPhone plans

10 April 2013 – 29 October 2013.

Canary 18 month package				
cost	£15.50	£20.50	£21.50	£31.00
minutes	100	200	300	500
texts	500	unlimited		
free Answer Phone	-			
Magic Numbers	yes			

Racoon 18 month package				
cost	£20.50	£26.00	£31.00	
minutes	50	200	400	
benefit	unlimited UK landline calls			
free Answer Phone	-			
Magic Numbers	yes			

Dolphin 18 month package							
cost	£15.50	£20.50	£26.00	£31.00	£36.00	£41.00	£46.00
minutes	30	100	200	400	600	900	1200
texts	500	unlimited					
anytime Mobile Internet	100MB			250MB			
inclusive multimedia services	-	push email					
free Answer Phone	-						
Magic Numbers	yes						

Panther 18 month package								
cost	£20.50	£26.00	£31.00	£36.00	£41.00	£46.00	£51.00	£66.00
minutes	50	100	200	400	600	900	1200	3000
texts	unlimited							
anytime Mobile Internet browsing & tethering	250MB	500MB	750MB		1GB		2GB	
inclusive multimedia services	push email & unlimited WiFi							
Swappable benefit	1	2						
free Answer Phone	-					yes		
Magic Numbers	yes							
additional benefit	-							dedicated Customer Service, itemised billing

iPhone 18 month package				
cost	£31.00	£36.00	£41.00	£46.00
minutes	200	600	900	1200
text	250	500		
Mobile Internet	500MB		750MB	
WiFi	unlimited			
Magic Numbers	yes			
free Answer Phone	yes			
itemised paper billing	£1.54 per month			
tethering	from £1 per day			

iPhone 6 month SIM only package	
cost	£25
minutes	900
text	unlimited
Mobile Internet	750MB
WiFi	unlimited
Magic Numbers	yes
Voicemail	yes
itemised paper billing	£1.54 per month
tethering	£1 p er day

iPhone extra 18 month package						
cost	£31.00	£36.00	£41.00	£46.00	£51.00	£61.00*
minutes	100	300	600	900	1200	3000
text	500					
Mobile Internet browsing & tethering	1GB					2GB
WiFi	unlimited					
Magic Numbers	yes					
free Answer Phone	yes					
itemised paper billing	£1.54 per month					included
tethering	from £1 per day					

*£61 tariff includes dedicated Customer Service

Animal plans

1 February 2013 – 29 October 2013.

Dolphin 24 month package					
cost	£10.79	£15.92*	£21.05*	£26.71	£31.84
minutes	30	100	200	400	600
texts	500	unlimited			
anytime Mobile Internet	100MB			250MB	
inclusive multimedia services	-		push email		
free Answer Phone	-				
Magic Numbers	yes				

*For new and upgrading customers joining these plans from 30 June 2013, you will receive a £5 discount on your normal monthly plan charges. Your bill will show your normal plan charges plus the £5 discount.

Panther 24 month package							
cost	£15.92	£21.05	£26.71	£31.84	£36.97	£42.11	£47.23
minutes	50	100	200	400	600	900	1200
text	unlimited						
anytime Mobile Internet browsing & tethering	250MB	500MB	750MB		1GB		
inclusive multimedia services	push email & unlimited WiFi						
Swapable benefit	1			2			
free Answer Phone	-					yes	
Magic Numbers	yes						

Canary plans

15 September 2011 – 29 October 2013.

Canary 24 month package				
cost	£11.74	£17.34	£22.93	£29.10
minutes	100	200	300	500
texts	500	unlimited		
free Answer Phone	-			
Magic Numbers	yes			

The Works 24m plans

1 February 2013 - 7 May 2013.

24 month package						
cost	£29.28	£34.70	£40.10	£45.54	£50.95	£56.38
minutes	unlimited					
text	unlimited					
anytime Mobile Internet	250MB	500MB	1GB	3GB	5GB	8GB
Swappable benefits	1					

SIM only packages

10 April 2013 - 29 April 2013.

Canary 30 days SIM only package			
cost	£10.50	£15.50	£21.50
minutes	100	300	600
text	unlimited		
free Answer Phone	-		
Magic Numbers	-		

Canary 12 month SIM only package			
cost	£10.50	£15.50	£21.50
minutes	300	600	
text	unlimited		
free Answer Phone	-		
Magic Numbers	yes		

Racoon 30 days SIM only package			
cost	£15.50	£20.50	
minutes	200	500	
benefit	unlimited UK landline calls		
free Answer Phone	-		
Magic Numbers	-		

Racoon 12 month SIM only package		
cost	£10.50	£15.50
minutes	200	500
benefit	unlimited UK landline calls	
free Answer Phone	-	
Magic Numbers	yes	

Dolphin 30 days SIM only package					
cost	£10.50	£15.50	£20.50	£26.00	£31.00
minutes	50	200	500	800	1000
text	unlimited				
anytime Mobile Internet	100MB	100MB	250MB	250MB	250MB
free Answer Phone	-				
Magic Numbers	-				

Dolphin 12 month SIM Only package					
cost	£7.55	£10.50	£15.50	£20.50	£26.00
minutes	150	200	500	800	1000
text	500	unlimited			
anytime Mobile Internet	100MB	100MB	250MB	250MB	250MB
free Answer Phone	-				
Magic Numbers	yes				

Panther 30 days SIM only package					
cost	£15.50	£20.50	£26.00	£31.00	£36.00
minutes	100	300	60	900	1200
text	unlimited				
anytime Mobile Internet browsing & tethering	250MB	500MB	500MB	750MB	1GB
inclusive multimedia services	push email & unlimited WiFi				
free Answer Phone	-				
Magic Numbers	-				

Panther 12 month SIM Only package					
cost	£10.50	£15.50	£20.50	£26.00	£31.00
minutes	100	300	600	900	1200
text	unlimited				
anytime Mobile Internet	100MB	100MB	250MB	250MB	250MB
inclusive multimedia services	push email & unlimited WiFi				
free Answer Phone	-				
Magic Numbers	yes				

Camel 30 days SIM only package

cost	£20.50
minutes	400
text	unlimited
benefit	100 International minutes
Magic Numbers	-

iPhone 30 days SIM Only package

cost	£15.50	£20.50	£26.00	£31.00	£36.00
minutes	100	300	600	900	1200
text	500	unlimited			
anytime Mobile Internet	250MB	500MB	750MB	1GB	
WiFi	unlimited				
Magic Numbers	yes				
free Answer Phone	yes				
itemised paper billing	£1.54 per month				
tethering	from £1 per day				

iPhone 12 month SIM Only package

cost	£10.50	£15.50	£20.50	£26.00	£31.00
minutes	100	300	600	900	1200
text	500	unlimited			
anytime Mobile Internet	250MB	500MB	750MB	1GB	
WiFi	unlimited				
Magic Numbers	yes				
free Answer Phone	yes				
itemised paper billing	£1.54 per month				
tethering	from £1 per day				

Animal plans

4 October 2011 – 9 April 2013.

Canary 18 month package

cost	£16.01	£21.16	£26.84	£31.99
minutes	100	200	300	500
text	500	unlimited		
free Answer Phone	-			
Magic Numbers	yes			

Canary 12 month SIM Only package

cost	£10.85	£16.01
minutes	300	600
text	unlimited	
free Answer Phone	-	
Magic Numbers	yes	

Racoon 18 month package

cost	£21.16	£26.84	£31.99
minutes	50	200	400
text	unlimited UK landline calls		
free Answer Phone	-		
Magic Numbers	yes		

Racoon 12 month SIM Only package

cost	£10.85	£16.01
minutes	200	500
text	unlimited UK landline calls	
free Answer Phone	-	
Magic Numbers	yes	

Dolphin 18 month package							
cost	£16.01	£21.16	£26.84	£31.99	£37.16	£42.32	£47.47
minutes	30	100	200	400	600	900	1200
text	500	unlimited					
anytime Mobile Internet	100MB			250MB			
inclusive multimedia services	-	push email					
free Answer Phone	-						yes
Magic Numbers	yes						

Dolphin 12 month SIM Only package					
cost	£7.55	£10.85	£16.01	£21.17	£26.86
minutes	150	200	500	800	1000
text	500	unlimited			
anytime Mobile Internet	100MB	100MB	250MB	250MB	250MB
free Answer Phone	-				
Magic Numbers	yes				

Panther 18 month package								
cost	£21.16	£26.84	£31.99	£37.16	£42.32	£47.47	£52.64	£68.12
minutes	50	100	200	400	600	900	1200	3000
text	unlimited							
anytime Mobile Internet browsing & tethering	250MB	500MB	750MB		1GB		2GB	
inclusive multimedia services	push email & unlimited WiFi							
Swappable benefit	1		2					
free Answer Phone	-						yes	
Magic Numbers	yes							
additional benefit	-							dedicated Customer Service, itemised billing

Panther 12 month SIM Only package					
cost	£10.85	£16.01	£21.17	£26.86	£32.00
minutes	100	300	600	900	1200
text	unlimited				
anytime Mobile Internet browsing & tethering ¹	250MB	500MB	500MB	750MB	1GB
inclusive multimedia services	push email & unlimited WiFi				
free Answer Phone	-				
Magic Numbers	yes				

¹Mobile internet: UK mobile browsing only. Data allowance shared across mobile devices.

iPhone plans

From 18 October 2011 – 9 April 2013.

iPhone 18 month package				
cost	£33.17	£38.70	£44.22	£49.75
minutes	200	600	900	1200
text	250	500		
Mobile Internet	500MB		750MB	
WiFi	unlimited			
Magic Numbers	yes			
free Answer Phone	yes			
itemised paper billing	£1.54 per month			
tethering	from £1 per day			

iPhone extra 18 month package						
cost	£33.66	£38.70	£44.22	£49.75	£55.28	£64.15
minutes	100	300	600	900	1200	3000
text	500					
Mobile Internet browsing & tethering	1GB					2GB
WiFi	unlimited					
Magic Numbers	yes					
free Answer Phone	yes					
itemised paper billing	£1.54 per month					included
tethering	from £1 per day					

¹£62.96 package includes dedicated Customer Service.

6 month iPhone SIM Only package

cost	£25.81
minutes	900
text	unlimited
Mobile Internet	750MB
WiFi	unlimited
Magic Numbers	yes
Voicemail	yes
itemised paper billing	£1.54 per month
tethering	from £1 per day

12 month iPhone SIM Only package

cost	£10.85	£16.01	£21.17	£26.86	£32.00
minutes	100	300	600	900	1200
text	unlimited				
Mobile Internet browsing & tethering	250MB	500MB	750MB	1GB	
WiFi	unlimited				
Magic Numbers	yes				
Voicemail	yes				
itemised paper billing	£1.54 per month				
tethering	from £1 per day				

Connected plans

From 26 October 2012 – 9 April 2013.

Connected Tablet and Handset plan

cost	£47.50		£52.67		£57.83		£62.99		£68.15	
device	handset	tablet	handset	tablet	handset	tablet	handset	tablet	handset	tablet
minutes	100		300		600		unlimited			
text	unlimited									
Mobile Internet browsing & tethering ¹	1GB		2GB		5GB					
inclusive WiFi ^{1,2}	unlimited									

¹ WiFi: BT Openzone hotspots in the UK.

² Subject to fair usage policy of 3GB per month per device.

³ £2 per day out of bundle charge for data

Standard call charges for customers joining 24 month plans from 1 February 2013 to 30 October 2013 or SIM only plans from 30th April 2013 to 26 March 2014

All voice calls outside allowance will be subject to minimum call charge of 1 minute and then charged per minute. Calls are calculated per second in bundle. All calls will be subject to an Access Charge of 50p and a Service Charge of the provider you are calling. To see the list of all Service Charges please visit <http://ee.co.uk/help/add-ons-benefits-and-plans/price-plans-and-consts/orange-price-plans/orange-pay-monthly/orange-pay-monthly-plans>

zone	cost per minute
standard UK landline (01, 02, 03 numbers) (excluding Jersey, Guernsey and Isle of Man)	50p
calls to UK mobile operators' customers	50p
Answer Phone retrieval ¹	50p
Standard text Messaging	15p per message
Text Message delivery receipt	2p*
Photo Messaging	50p per message
Video Messaging	51.1p per message
Video Calling Orange to Orange calls to customers of other UK mobile operators including calls to T-Mobile customers	35p (min 0p) 51.1p (min 0p)

¹ Answer Phone retrieval is chargeable, unless stated otherwise. Voicemails are charged on a per minute basis.

*Not included within talk plan text message allowance.

Camel Connected Orange plan*

Up to 25 October 2012.

Camel Connected 24 month package

cost	£42.32	
device	phone	tablet
minutes	200	-
text	unlimited	-
Mobile Internet browsing & tethering	2GB	
WiFi ¹	unlimited ²	

*Selected devices only. ¹WiFi: BT Openzone hotspots in the UK. ²Subject to fair usage policy of 3GB per month per device.

iPad and iPhone Connected plan

22 November 2011 - 25th October 2012.

24 month package

cost	£51.47		£62.69		£73.86	
device	iPhone	iPad	iPhone	iPad	iPhone	iPad
minutes	200	-	400	-	600	-
text	unlimited	-	unlimited	-	unlimited	-
Mobile Internet browsing & tethering	2GB					
WiFi ¹	unlimited ²					

¹WiFi: BT Openzone hotspots in the UK. ²Subject to fair usage policy of 3GB per month per device.

Connected iPad and iPhone tethering bundles

tethering bundles					
cost	£5.10	£10.21	£15.32	£25.54	out of bundle cost per MB
bundle taken at contract sign/resign	500MB	1.5GB	3GB	10GB	2p/MB
bundle taken at any other occasion	-	-	3GB	10GB	5.1p/MB

combined tethering bundles				
cost	£6	£6	£12	£30
combined Mobile Internet and tethering allowance	500MB	500MB	1GB	3GB
duration	1 month	Monthly Rolling		

old Orange plans

From 15 May 2012 – 31 January 2013 (iPhone and iPhone extra 24M Plans)

Animal plans: 6 September 2011 - 31 January 2013.

iPhone plans 24 month package			
cost	£22.39	£27.97	£34.69
minutes	50	100	200
text	50	125	250
Mobile Internet	100MB	250MB	500MB
email	-		
WiFi	unlimited		
Magic Numbers	yes		
free Answer Phone	yes		
itemised paper billing	£1.54 per month		
tethering	from £1 per day		

iPhone extra plans 24 month package					
cost	£34.69	£40.28	£45.90	£51.47	£57.10
minutes	100	unlimited			
text	unlimited				
Mobile Internet browsing & tethering	1GB	1GB	2GB	3GB	unlimited
WiFi	unlimited				
email	-	-	unlimited		
Magic Numbers	Yes				
free Answer Phone	Yes				
itemised paper billing	£1.54 per month				
tethering	from £1 per day				

iPhone extra Connected 24 month package					
cost	£34.69	£40.28	£45.90	£51.47	£57.10
minutes	100	300	600	900	1200
text	unlimited				
Mobile Internet browsing & tethering	2GB				
WiFi	unlimited				
Magic Numbers	Yes				
free Answer Phone	-		Yes		

Panther extra (a) 24 month package			
cost	£29.10		£40.28
minutes	500		1000
text	unlimited		
anytime Mobile Internet	500MB		750MB
inclusive multimedia services	push email & unlimited WiFi		
Swapable benefit	-		
free Answer Phone	-		
Magic Numbers	yes		
optional benefit	free for the first 30 days for one of the service (New & upgrade customer only): sat nav with Orange Maps, 50 Photo messages, Sky News and Sports or Orange Game Zone charged £5 per month unless cancelled		

Panther extra (b) 24 month package*				
cost	£29.10	£34.69	£40.28	£45.90
minutes	500	750	unlimited	
text	unlimited			
Anytime Mobile Internet	500MB	750MB	1GB	2GB
inclusive multimedia services	email & unlimited WiFi			
Swapable benefit	1			
free Answer Phone	-		yes	
Magic Numbers	yes			
optional benefit	free for the first 30 days for one of the service (New & upgrade customer only): sat nav with Orange Maps, 50 Photo messages, Sky News and Sports or Orange Game Zone charged £5 per month unless cancelled			

*Tariffs are available to selected handsets only.

Racoon 24 month package			
cost	£17.34	£22.93	£29.10
minutes	50	200	400
benefit	unlimited UK landline calls		
free Answer Phone	-		
Magic Numbers	yes		

Dolphin 24 month package			
cost	£40.28	£45.90	
minutes	900	1200	
texts	unlimited		
anytime Mobile Internet	250MB		
inclusive multimedia services	push email		
free Answer Phone	-	yes	
Magic Numbers	yes		

Panther 24 month package			
cost	£68.27		
minutes	3000		
texts	unlimited		
anytime Mobile Internet browsing and tethering	2GB		
inclusive multimedia services	push email & unlimited WiFi		
Swapable benefit	2		
free Answer Phone	yes		
Magic Numbers	yes		
additional benefit	dedicated Customer Service, itemised billing		

Panther Connected 24 month package				
cost	£34.69	£40.28	£45.90	£51.47
minutes	400	600	900	1200
text	unlimited			
Mobile Internet browsing & tethering	1.5GB	2GB	2GB	2GB
inclusive multimedia services	push email & unlimited WiFi			
Swapable benefit	2	2	2	2
free Answer Phone	-	-	yes	
Magic Numbers	yes			

* WiFi: BT Openzone hotspots in the UK.

¹ Mobile internet: UK mobile browsing only. Data allowance shared across mobile devices.

[^] Subject to 10GB per month fair usage policy.

Standard call charges (exclude Panther extra a)

You get loads of minutes and texts in your package, but if you use these up, the following charges apply. All voice calls outside allowance will be subject to minimum call charge of 0 minute and then charged per minute. All calls will be subject to an Access Charge of 50p and a Service Charge of the provider you are calling. To see the list of all Service Charges please visit <http://ee.co.uk/help/add-ons-benefits-and-plans/price-plans-and-consts/orange-price-plans/orange-pay-monthly/orange-pay-monthly-plans> Calls are calculated per second in bundle.

price per minute	cost per minute
standard UK landline (01, 02, 03 numbers)	50p
calls to UK mobile operators' customers	50p
Answer Phone retrieval ¹	50p
Standard text Messaging	15p per message
Text Message delivery receipt	1p*
Photo Messaging	50p per message
Video Messaging	51.1p per message
Video Calling Orange to Orange calls to customers of other UK mobile operators including calls to T-Mobile customers	35p 51.1p

¹ Answer Phone retrieval is chargeable, unless stated otherwise. Voicemails are charged on a per minute basis.

*Not included within talk plan text message allowance.

Standard call charges for Panther Extra plan (a)

All voice calls outside allowance will be subject to minimum call charge of 1 minute, then charged per minute. All calls will be subject to an Access Charge of 50p and a Service Charge of the provider you are calling. To see the list of all Service Charges please visit <http://ee.co.uk/help/add-ons/benefits-and-plans/price-plans-and-consts/orange-price-plans/orange-pay-monthly/orange-pay-monthly-plans>

zone	cost per minute
standard UK landline (01, 02, 03 numbers)	50p
calls to UK mobile operators' customers	50p
Answer Phone retrieval ¹	50p
Standard text Messaging	15p per message
Text Message delivery receipt	1p*
Photo Messaging	50p per message
Video Messaging	51.1p per message
Video Calling Orange to Orange calls to customers of other UK mobile operators including calls to T-Mobile customers	30.6p 51.1p

¹Answer Phone retrieval is chargeable, unless stated otherwise. Voicemails are charged on a per minute basis

*Not included within talk plan text message allowance

Mobile Internet: A daily flat rate of £1 per day applies for out of bundle data usage. This is subject to a daily fair usage allowance of 25MB, and a monthly download limit of 500MB. 25MB provides enough data for normal levels of email usage and browsing. However, for customers who are planning to download and stream data we would recommend that you take up one of our 500MB or 1GB data bundles. Please note, should you regularly exceed the 25MB daily fair usage allowance and as a result, you reach your 500MB limit before the end of the monthly period, network protection controls may be applied to your service. This may result in a reduced speed of transmission.

Tethering: A daily flat rate of £1 per day applies for out of bundle use. If you're on a plan that includes mobile internet and tethering, you'll pay £1 a day if you use tethering and £1 a day if you use mobile internet for out of bundle use. This is subject to a daily fair usage allowance of 25MB tethering. Please note, should you reach your 500MB limit before the end of the monthly period, network protection controls may be applied to your service. This may result in a reduced speed of transmission and/or disconnection. iPhone tethering bundles available on iPhone plans only.

old Orange plans

From 17 October 2011 - 14 May 2012

iPhone 24 month package		
cost	£45.90	£51.47
mins	900	1200
text	unlimited	
Mobile Internet	750MB	
WiFi	unlimited	
Magic Numbers	yes	
free Answer Phone	yes	
itemised paper billing	£1.54 per month	
tethering	from £1 per day	

From 14 February 2012 to 14 May 2012

iPhone extra plan 24 month package			
cost	£45.90	£51.47	£57.10
mins	600	900	unlimited
text	unlimited		
Mobile Internet browsing & tethering	1GB		2GB
WiFi	unlimited		
Magic Numbers	yes		
free Answer Phone	yes		
itemised paper billing	£1.54 per month		
tethering	from £1 per day		

4 October 2011 – 13 February 2012

iPhone extra plan 24 month package		
cost	£57.10	£68.27
minutes	100	300
text	unlimited	
Mobile Internet browsing & tethering ¹	1GB	2GB
WiFi*	unlimited ¹	
free Answer Phone	yes	
itemised paper billing	£1.54 per month	included
tethering	from £1 per day	

*WiFi: BT Openzone hotspots in the UK.

¹Mobile internet: UK mobile browsing only. Data allowance shared across mobile devices.

¹Subject to 10GB per month fair usage policy.

price per minute	cost per minute
standard UK landline (01, 02, 03 numbers)	50p
calls to UK mobile operators' customers	50p
Answer Phone retrieval ¹	50p
Standard text Messaging	15p per message
Text Message delivery receipt	1p*
Photo Messaging	50p per message
Video Messaging	51.1p per message
Video Calling Orange to Orange calls to customers of other UK mobile operators including calls to T-Mobile customers	35p (min 0p) 51.1p (min 0p)

¹Answer Phone retrieval is chargeable, unless stated otherwise. Voicemails are charged on a per minute basis.

*Not included within talk plan text message allowance

July 2011 – 21 November 2011

Connected iPad & iPhone 24 month package		
cost	£65	
device	iPhone	iPad
minutes	600	-
text	unlimited	-
anytime Mobile Internet ¹	2GB	
WiFi*	unlimited ¹ WiFi	

*WiFi: BT Openzone hotspots in the UK.

¹Mobile internet: UK mobile browsing only. 5.1p/MB charge will be applied when the data allowance is used up.

¹Subject to fair usage policy of 10GB per month per device.

administration and other charges

payment related charges		
non-direct debit payment	per mobile number	£3.58
payment failure – direct debit	per failure	£5.00
late payment – a charge for paying your bill late in any one month	per bill	£5.00

The cost of the telecommunications services remain the same irrespective of the payment method. Late payment charges are not subject to VAT on consumer price plans

calls to premium rate and other special numbers

From 28 May 2014, new call charges will be applied to 08 ranges, unless stated otherwise. For more information, please find details below.

number prefix	Call charges if using an Orange phone (per min)	Minimum call charge
Calls to other numbers starting 08 (except Freephone), 09 and 118	Access Charge of 50p per minute plus a Service Charge	
Calls to Freephone (080) & (116) ¹	Free	Free

¹ For details of free to call helpline service numbers, go to: ee.co.uk/help

All voice calls outside allowance will be subject to minimum call charge of 1 minute and then charged per minute. Calls are calculated per second in bundle. All calls will be subject to an Access Charge of 50p and a Service Charge of the provider you are calling. To see the list of all Service Charges please visit <http://ee.co.uk/help/add-ons/benefits-and-plans/price-plans-and-consts/orange-price-plans/orange-pay-monthly/orange-pay-monthly-plans>

1 April 2011 – 17 October 2011

Canary 30 days SIM only package

cost	£10	£15	£20	£25	£30
minutes	100	200	600	700	1200
texts	unlimited				
Mobile Internet					Anytime Mobile Internet (500MB)

Racoon 30 days SIM only package

cost	£15	£20	£25	£30	
minutes	300	600	700	1200	
text	100	100	100	500	
benefit	unlimited landline calls				
Mobile Internet				anytime Mobile Internet (500MB)	

Dolphin 30 days SIM only package

cost	£20	£25
minutes	500	600
text	unlimited	
inclusive multimedia services	anytime Mobile Internet 500MB	

Canary 12 month SIM Only package

cost	£10.32	£15.49
minutes	300	600
text	unlimited	unlimited
Magic Number	yes	

Camel 30 days SIM Only package

cost	£20
minutes	400
text	unlimited
additional benefit	100 International minutes

1 April - 17 October 2011 (Except iPhone 24M £21.53 & £26.90 Plans)

iPhone 24-month £21.53: 25 July - 17 October 2011

iPhone 24-month £26.90: 3 May - 17 October 2011

Standard iPhone plans 18 month package

cost	£35.02	£40.85	£46.67	£52.51
minutes	150	600	900	1200
text	250	500	500	500
Mobile Internet	500MB			750MB
WiFi	unlimited			
Magic Number	included			
Voice mail	included			

Standard iPhone plans 24 month package

cost	£23.35	£29.18	£35.02	£40.85	£46.67	£52.51
minutes	50	75	150	600	900	1200
text	50	125	250	unlimited	unlimited	unlimited
Mobile Internet	100MB	250MB	500MB	500MB		750MB
WiFi	unlimited					
Magic Number	included					
Voice mail	included					

iPhone extra 18 month package

cost	£40.85	£46.67	£52.51	£58.36	£87.55
minutes	400	700	1000	1200	3000
text	500	500	500	500	500
Mobile Internet	750MB		1GB		
WiFi	unlimited				
Magic Number	included				
Voice mail	included				
Inclusive multimedia service	50 photo messages & sat nav with Orange Maps				
itemised billing	£1.54 per month				included
Internet Everywhere - Tethering	from £5.10 per month				

iPhone extra 24 month package

cost	£40.85	£46.67	£52.51	£58.36	£87.55
minutes	400	700	1000	1200	unlimited
text	unlimited	unlimited	unlimited	unlimited	unlimited
Mobile Internet	750MB	750MB	1GB	1GB	1GB
WiFi*	unlimited				
Magic Number	included				
Voicemail	included				
Inclusive multimedia service	50 photo messages & sat nav with Orange Maps			50 photo messages & sat nav with Orange Maps 20MB roaming data * 100 roaming minutes*	
itemised paper billing	£1.54 per month			included	
Internet Everywhere – Tethering	from £5.10 per month			3GB	

*within Ireland, the Channel Islands and Orange Roaming Zone Europe

iPhone SIM only 30 days

cost	£25
minutes	600
text	unlimited
Mobile Internet	500MB
WiFi	unlimited
Magic Number	included
Voicemail	included
itemised paper billing	£1.54 per month
Internet Everywhere – Tethering	from £5.10 per month

1 April 2011 – 14 September 2011

Canary 24 month package

cost	£35.02
minutes	600
text	unlimited

1 April 2011 – 5 September 2011

Canary 18 month package

cost	£29.18	£35.02	£40.85	£46.67
minutes	200	400	600	900
text	unlimited			

Canary 24 month package

cost	£11.65	£17.48	£23.35	£29.18	£40.85
minutes	100	200	300	400	900
texts	500	unlimited			

Racoon 18 month package

cost	£29.18	£35.02	£40.85	£46.67
minutes	200	400	600	900
text	300			
benefit	unlimited landline minutes			

Racoon 24 month package

cost	£17.48	£23.35	£29.18	£35.02	£40.85
minutes	50	200	400	600	900
text	100	300			
benefit	unlimited landline minutes				

Dolphin 18 month package

cost	£29.18	£35.02	£40.85	£46.67	£52.51
minutes	100	300	500	700	1200
texts	unlimited				
anytime mobile internet	250MB	500MB			
inclusive multimedia services	push email				

Dolphin 24 month package

cost	£11.30	£16.97	£23.35	£29.18	£35.02	£40.28	£46.67
minutes	30	100	200	300	500	700	1200
text	unlimited						
anytime mobile internet	100MB	250MB	500MB				
inclusive multimedia services	-		push email				
optional benefit	push email		-				

Panther 18 month package

cost	£40.28	£46.67	£52.51	£58.36	£93.40
minutes	300	600	900	1200	3000
text	unlimited				
anytime mobile internet	750MB			1GB	
inclusive multimedia services	push email, unlimited WiFi and 50 photo messages				
additional benefit	-		free Answer Phone	dedicated Customer Service, itemised billing and free Answer Phone	

Panther 24 month package

cost	£35.02	£40.28	£46.67	£52.51	£87.55
minutes	300	600	900	1200	3000
text	unlimited				
anytime mobile internet	750MB			1GB	
inclusive multimedia services	push email, unlimited WiFi and 50 photo messages				
additional benefit	-		free Answer Phone	dedicated Customer Service, itemised billing and free Answer Phone	

Panther extra 24 month package

cost	£27.97	£35.02	£39.18	£70.04
minutes	500	600	1000	3000
text	unlimited			
anytime mobile internet	500MB	750MB		1GB
inclusive multimedia services	push email, unlimited WiFi			push email, unlimited WiFi, 250MB tethering data

Panther extra (a) 24 month package

cost	£27.97	£39.18
minutes	500	1000
text	unlimited	
anytime Mobile Internet	500MB	750MB
inclusive multimedia services	push email & unlimited WiFi	
Swapable benefit	-	
free Answer Phone	-	
Magic Numbers	yes	
optional benefit	free for the first 30 days for one of the service (New & upgrade customer only): sat nav with Orange Maps, 50 Photo messages, Sky News and Sports or Orange Game Zone charged £5 per month unless cancelled	

Panther extra (b) 24 month package*

cost	£28.25	£33.66	£38.17	£44.52
minutes	500	750	unlimited	
text	unlimited			
Anytime Mobile Internet	500MB	750MB	1GB	2GB
inclusive multimedia services	email & unlimited WiFi			
Swapable benefit	1			
free Answer Phone	-			yes
Magic Numbers	yes			
optional benefit	free for the first 30 days for one of the service (New & upgrade customer only): sat nav with Orange Maps, 50 Photo messages, Sky News and Sports or Orange Game Zone charged £5 per month unless cancelled			

Standard call charges

You get loads of minutes and texts in your package, but if you use these up, the following charges apply. From March 2011, for standard talk plans, all voice calls outside allowance will be subject to minimum call charge of 1 minute, then charged per minute. SIM only calls outside of your inclusive bundle will be rounded up to the next minute when they are charged. Calls are charged per second in bundle.

zone	cost per minute
standard UK landline (01, 02, 03 numbers)	50p
calls to UK mobile numbers	50p
Answer Phone retrieval ¹	50p
Standard text Messaging	15p per message
Text Message delivery receipt	1p*
Photo Messaging	50p per message
Video Messaging	51.1p per message
Video Calling Orange to Orange calls to customers of other UK mobile operators including calls to T-Mobile customers	30.6p (min 0p) 51.1p (min 0p)

¹ Answer Phone retrieval is chargeable, unless stated otherwise.

Not included within talk plan text message allowance.

Voicemails are charged on a per second basis.

calls to premium rate and other special numbers

number prefix	Call charges if using an Orange phone (per min)	Minimum call charge
calls to charity helplines	Free. Visit ee.co.uk/priceguides for full details	
calls to 056	20.4p	20.4p
calls to call forwarding services*	20.4p	20.4p
Calls to 08 numbers (not including Freephone 080), 09 and 118**	Access Charge of 50p per minute plus a Service Charge	
Calls to Freephone (080) & (116)	Free	
calls to personal number services beginning with 070	76.6p	76.6p
satellite calls	£5.87	£5.87
076 paging number service	up to 51.1p	up to 51.1p
calls to 055	10.2p	10.2p

*Further detail for call forwarding number ranges can be found at orange.co.uk/pmcf

**All calls will be subject to an Access Charge of 50p and a Service Charge of the provider you are calling. To see the list of all Service Charges please visit <http://ee.co.uk/help/add-ons-benefits-and-plans/price-plans-and-consts/orange-price-plans/orange-pay-monthly/orange-pay-monthly-plans>

number prefix	call charges if using an Orange phone (per minute)
premium rate numbers (09)	For specific details on 09 call charges, please visit orange.co.uk/paymonthly guide and download the '09 Premium rate number' guide The call will be charged between £1.25 and £2.25 per minute or as a fixed charge. 09 numbers charged per minute are rounded for the first minute and billed per second thereafter (if applicable)
International premium rate numbers (calls to premium rate services operating on international prefixes)	£1.54

¹ A list of Department of Work and Pensions numbers will be free of charge to Pay monthly customers from 1st February 2011.
For details of free to call helpline service numbers, go to: ee.co.uk/priceguides

1 June 2011 – 31 July 2011

Orange 24M plans		
cost	£11.65	£17.48
minutes	50	100
text	50	500
anytime mobile internet	–	100MB
email	–	unlimited

Calls outside of your inclusive bundle will be rounded up to the next minute when they are charged.

1 June 2009 – 1 July 2009

36 month plan			
cost	£5.93	£11.92	£17.89
minutes	50	100	200
text	50	300	unlimited
benefit	free to call Orange customer service		
mobile internet	–		

Calls outside of your inclusive bundle will be rounded up to the next minute when they are charged.

1 July 2009 – 2 May 2011

36 month plan			
cost	£5.82	£11.65	£17.48
minutes	50	100	200
text	50	300	1000

Calls outside of your inclusive bundle will be rounded up to the next minute when they are charged.

Standard call charges

zone	cost per minute
standard UK landline (01, 02, 03 numbers)	50p
calls to UK mobile numbers	50p
Answer Phone retrieval ¹	50p
Standard text Messaging	15p per message
Text Message delivery receipt	1p*
Photo Messaging	50p per message
Video Messaging	51.1p per message
Video Calling Orange to Orange calls to customers of other UK mobile operators including calls to T-Mobile customers	30.6p (min 0p) 51.1p (min 0p)

Voice-mails are charged on a per second basis.

calls to premium rate and other special numbers

number prefix	Call charges if using an Orange phone (per min)	Minimum call charge
calls to charity helplines	Free. Visit ee.co.uk/priceguides for full details	
calls to 056	20.4p	20.4p
calls to call forwarding services*	20.4p	20.4p
Calls to 08, 09 & 118 numbers (not including Freephone 080)	Access Charge of 50p per minute plus a Service Charge	
Calls to Freephone (080) & (116)	Free	
calls to personal number services beginning with 070	76.6p	76.6p
satellite calls	£5.87	£5.87
076 paging number service	up to 51.1p	up to 51.1p
calls to 055	10.2p	10.2p

* Further detail for call forwarding number ranges can be found at orange.co.uk/pmcf.

number prefix	call charges if using an Orange phone (per minute)
premium rate numbers (09)	<p>For specific details on 09 call charges, please visit orange.co.uk/paymonthly guide and download the '09 Premium rate number' guide</p> <p>The call will be charged between £1.25 and £2.25 per minute or as a fixed charge.</p> <p>09 numbers charged per minute are rounded for the first minute and billed per second thereafter (if applicable)</p>
International premium rate numbers (calls to premium rate services operating on international prefixes)	£1.54

* A list of Department of Work and Pensions numbers will be free of charge to Pay monthly customers from 1st February 2011. For details of free to call helpline service numbers, go to ee.co.uk/priceguides

1 November 2010 – 31 March 2011

Panther 18 month package

cost	£41.72	£47.66	£53.66	£59.60	£95.39
minutes	300	600	900	1200	3000
text	unlimited				unlimited
anytime mobile internet	750MB			1GB	
inclusive multimedia services	push email, sat nav with Orange Maps & 50 photo messages				

Panther 24 month package

cost	£35.76	£41.72	£47.66	£53.66	£89.42
minutes	300	600	900	1200	3000
text	unlimited				
anytime mobile internet	750MB			1GB	
inclusive multimedia services	push email, sat nav with Orange Maps & 50 photo messages				

Free answer phone for 900 minutes or above packages.

Dedicated Customer service and itemised billing are available for 3000 minutes package.

12 month SIM only package

cost	£10.55	£15.83
minutes	500	600
text	unlimited	
benefit	Magic number	

April 2010 – 31 March 2011*

*Canary £10.21 30 days SIM only, Racoon 24 Month £16.94, Dolphin 24 month £16.94, £22.57 & £39.53, Dolphin 18 month £28.22 & £45.16 are available from 1 November 2010.

Canary 18 month package

cost	£29.80	£35.76	£41.72	£47.66
minutes	200	400	600	900
text	unlimited			

Canary 24 month package

cost	£17.89	£23.83	£29.80	£35.76	£41.72
minutes	100	200	400	600	900
text	unlimited				

Canary 30 days SIM only package

cost	£10.21	£15.32	£20.42	£25.54	£30.64
minutes	100	200	600	700	1200
text	unlimited				
anytime mobile internet	-				500MB

Racoon 18 month package

cost	£29.80	£35.76	£41.72	£47.66
minutes	200	400	600	900
text	300			
benefit	unlimited landline minutes			

Racoon 24 month package

cost	£17.89	£23.83	£29.80	£35.76	£41.72
minutes	50	200	400	600	900
text	100	300			
benefit	unlimited landline minutes				

Racoon 30 days SIM only package

cost	£15.32	£20.42	£25.54	£30.64
minutes	300	600	700	1200
text	100			500
anytime mobile internet	-			500MB
benefit	unlimited landline minutes			

Dolphin 18 month package

cost	£29.80	£35.76	£41.72	£47.66	£53.66
minutes	100	300	500	700	1200
text	unlimited				
anytime mobile internet	250MB	500MB			
benefit	push email				

Dolphin 24 month package

cost	£17.89	£23.83	£29.80	£35.76	£41.72	£47.66
minutes	50	100	300	500	700	1200
text	unlimited					
anytime mobile internet	250MB		500MB			
benefit	-	push email				

Dolphin 30 days SIM only package

cost	£20.42		£25.54			
minutes	500			600		
text	unlimited					
anytime mobile internet	500MB					

36 month package

cost	£5.93	£11.57	£17.36
minutes	50	100	200
text	50	300	1000

18 month SIM only package

cost	£10.55	£15.83	£21.08	£31.63
minutes	200	300	800	1600
text	unlimited			
anytime mobile internet	-			500MB

1 March 2011 – 31 March 2011

iPhone 18 month package

cost	£34.18	£39.53	£45.16	£50.82
minutes	150	600	900	1200
text	250	500		
anytime mobile internet	500MB			750MB
benefit	WiFi* and voicemail			

iPhone 24 month package

cost	£34.18	£39.53	£45.16	£50.82
minutes	150	600	900	1200
text	250	unlimited ²		
anytime mobile internet	500MB			750MB
benefit	WiFi* and voicemail			

¹Mobile internet: UK mobile browsing only. 61.3p daily data cap is applicable for out of bundle data usage.

²Unlimited offer is subjected to fair usage.

*WiFi: BT Openzone hotspots in the UK. Subject to 10GB per month fair usage policy.

iPhone Extra 18 month package

cost	£39.53	£45.16	£50.82	£56.46	£87.55
minutes	400	700	1000	1200	3000
text	500				
anytime mobile internet	750MB		1GB		
inclusive multimedia services	Sat nav with Orange Maps and 50 photo messages.				
benefit	WiFi* and voicemail				

iPhone Extra 24 month package

cost	£39.53	£45.16	£50.82	£56.46	£87.55
minutes	400	700	1000	1200	unlimited ²
text	unlimited ²				
anytime mobile internet	750MB		1GB		
inclusive multimedia services	Sat nav with Orange Maps and 50 photo messages.				Sat nav with Orange Maps, 50 photo messages, 20MB roaming data ³ and 100 roaming minutes ³
Internet Everywhere – Tethering	-				3GB
benefit	WiFi* and voicemail				

£84.70 package is entitled to Free itemised billing service.

¹Mobile internet: UK mobile browsing only. 61.3p daily data cap is applicable for out of bundle data usage.

²Unlimited offer is subjected to fair usage.

³Can be used in Ireland, Channel Islands and Europe 1 Zone.

*WiFi: BT Openzone hotspots in the UK. Subject to 10GB per month fair usage policy.

iPhone 30 Days SIM only package

cost	£25.54
minutes	600
text	unlimited ²
anytime mobile internet	500MB
benefit	WiFi* and voicemail

¹Mobile internet: UK mobile browsing only. 61.3p daily data cap is applicable for out of bundle data usage.

²Unlimited offer is subjected to fair usage.

*WiFi: BT Openzone hotspots in the UK. Subject to 10GB per month fair usage policy.

4 January 2011 – 31 March 2011

Animal plans, Nokia comes with music, SIM Only (exc. 30day) and iPhone

price per minute	cost per minute
standard UK landline (01, 02, 03 numbers)	50p
calls to UK mobile numbers	50p
Answer Phone retrieval ¹	12.3p
Standard text Messaging	15p per message
Text Message delivery receipt	1p
Photo Messaging	50p per message
Video Messaging	51.1p per message
Video Calling Orange to Orange calls to customers of other UK mobile operators including calls to T-Mobile customers	30.6p (min 0p) 51.1p (min 0p)

¹Voicecalls are charged on a per second basis.

Standard Call charge for 1 month SIM only plans.

price per minute	cost per minute
standard UK landline (01, 02, 03 numbers)	50p
calls to other Orange customers	50p
calls to other mobile operators including calls to T-Mobile customers	50p
Answer Phone retrieval ¹	50p
Standard text Messaging ¹	15.3p per message
Text Message delivery receipt	1p
Photo Messaging	50p per message
Video Messaging	51.1p per message
Video Calling Orange to Orange calls to customers of other UK mobile operators including calls to T-Mobile customers	30.6p (min 0p) 51.1p (min 0p)

¹Voicecalls are charged on a per second basis.

Animal plans, Nokia comes with music, SIM Only (exc. 30day) and iPhone calls to premium rate and special numbers

number prefix	cost per minute	Minimum call charge
calls to charity helplines	Free. Visit ee.co.uk/help for full details	
calls to 056	20.4p	20.4p
calls to call forwarding services*	20.4p	20.4p
calls to 08, 09 & 118 numbers (not including Freephone 080)	Access Charge of 50p per minute plus a Service Charge	
calls to Freephone (080) & (116)	Free	
calls to personal number services beginning with 070	76.6p	76.6p
satellite calls	£5.87	£5.87
076 paging number service	up to 51.1p	up to 51.1p
calls to 055	10.2p	10.2p

¹Answer Phone retrieval is chargeable, unless stated otherwise.

*Not included within talk plan text message allowance.

All calls will be subject to a minimum call charge of 1 minute of any call type, unless stated otherwise.

Customers are on iPhone, SIM Only and 36 month plans are subject to minimum call charge of 5.1p, when charge is applied.

Standard Call charge for 1 month SIM only plans

calls to premium rate and special numbers

number prefix	cost per minute	Minimum call charge
calls to charity helplines	Free. Visit ee.co.uk/help for full details	
calls to 056	20.4p	1p
calls to call forwarding services*	20.4p	5.1p
satellite calls	£5.87	£5.87
calls to Freephone (080) & (116)	Free	Free
calls to 08 & 09 numbers (not including Freephone 080)**	Access Charge of 50p per minute plus a Service Charge	
calls to personal number services beginning with 070	76.6p	76.6p
076 paging number service	up to 51.1p	up to 51.1p
calls to 055	10.2p	10.2p

¹Answer Phone retrieval is chargeable, unless stated otherwise.

*Not included within talk plan text message allowance.

**All calls will be subject to an Access Charge of 50p and a Service Charge of the provider you are calling. To see the list of all Service Charges please visit <http://ee.co.uk/help/add-ons-benefits-and-plans/price-plans-and-consts/orange-price-plans/orange-pay-monthly/orange-pay-monthly-plans>

All calls will be subject to a minimum call charge of 1 minute of any call type, unless stated otherwise.

Customers are on iPhone, SIM Only and 36 month plans are subject to minimum call charge of 5.1p, when charge is applied.

Voicecalls are charged on a per second basis.

1 April – 30 October 2010

Racoon 24 month package

cost	£16.94	
minutes	100	
text	300	
benefit	unlimited UK landline calls	

Dolphin 18/24 month packages

	18 month	24 month
cost	£45.16	£39.53
minutes	800	800
text	unlimited	
inclusive multimedia services	Anytime Mobile internet 500MB and push email ²	

² Compatible handsets only.

Panther 18 month package

cost	£39.53	£45.16	£50.82	£95.39
minutes	400	600	1200	3000
text	unlimited			
anytime mobile internet	unlimited			
inclusive multimedia services	push email, sat nav with Orange Maps and 50 photo messages.			
optional benefit	Sky news & Sports or Orange Games Zone.			
additional benefit	-	Free answer phone	Dedicated Customer Service itemised billing and free answer phone.	
inclusive Sat nav	Handset specific			

1 September 2010 – 28 February 2011

iPhone plans

18 month package				
cost	£34.18	£39.53	£45.16	£50.82
minutes	150	600	900	1200
text	250	500	500	500
Mobile Internet ¹	500MB		750MB	
WiFi*	3GB			
Magic Number	included			
voicemail	included			

24 month package				
cost	£34.18	£39.53	£45.16	£50.82
minutes	150	600	900	1200
text	250	unlimited ²	unlimited ²	unlimited ²
Mobile Internet ¹	500MB		750MB	
WiFi*	3GB			
Magic Number	included			
voicemail	included			

* WiFi: Unlimited use of BT Openzone hotspots in the UK.

¹ Mobile Internet: UK mobile browsing only. 61.3p daily data cap is applicable for out of bundle data usage.

² Unlimited offer is subject to fair usage.

iPhone extra

18 month package					
cost	£39.53	£45.16	£50.82	£56.46	£89.42
minutes	400	700	1000	1200	3000
text	500				
Mobile Internet ¹	500MB		1GB		
WiFi*	3GB				
Magic Number	included				
voicemail	included				
inclusive multimedia service	50 photo messages & sat nav with Orange Maps				
intemised paper billing	£1.54 per month			included	
Internet Everywhere – Tethering	From £5.10 per month				

24 month package					
cost	£39.53	£45.16	£50.82	£56.46	£89.42
minutes	400	700	1000	1200	unlimited ¹
text	unlimited ²				
Mobile Internet ¹	750MB		1GB		
WiFi*	3GB				
Magic Number	included				
voicemail	included				
inclusive multimedia service	50 photo messages & sat nav with Orange Maps			50 photo messages & sat nav with Orange Maps, 20MB roaming data ² , 100 roaming minutes ²	
intemised paper billing	£1.54 per month				included
Internet Everywhere – Tethering	From £5.10 per month				

* WiFi: Unlimited use of BT Openzone hotspots in the UK subject to Fair Use Policy.

¹ Mobile Internet: UK mobile browsing only. 61.3p daily data cap is applicable for out of bundle data usage.

² Can be used in Ireland, Channel Islands and Europe 1 Zone to Make or received calls

³ Unlimited offer is subject to fair usage.

6 October 2010 – 28 February 2011

iPhone 30 days SIM only plan	
cost	£25.54
minutes	600
text	unlimited ²
Mobile Internet ¹	500MB
WiFi*	3GB
Magic Number	included
voicemail	included
intemised paper billing	£1.54 per month
Internet Everywhere – Tethering	From £5.10 per month

* WiFi: Unlimited use of BT Openzone hotspots in the UK subject to Fair Use Policy.

¹ Mobile Internet: UK mobile browsing only. 61.3p daily data cap is applicable for out of bundle data usage.

² Unlimited offer is subject to fair usage.

2 September – 5 October 2010

iPhone 30 days SIM only plan	
cost	£25.54
minutes	600
text	unlimited
Mobile Internet	unlimited ¹
WiFi*	3GB
Magic Number	included
Voice mail	included
itemised paper billing	£1.54 per month
Internet Everywhere – Tethering	from £5.10 per month

* Mobile Internet: Unlimited anytime mobile internet browsing in the UK per month subject to Fair Use Policy.

WiFi: Unlimited use of BT Openzone hotspots in the UK subject to Fair Use Policy.

¹ Fair usage of 750MB applies

3 August 2010 – 31 August 2010 iPhone plans

18 month package				
cost	£35.76	£41.72	£47.66	£53.66
minutes	150	600	900	1200
text	250	500	500	500
Mobile Internet	500MB			750MB
WiFi*	unlimited ²			
Magic Number	included			
Voice mail	included			
itemised paper billing	£1.54 per month			

24 month package				
cost	£35.76	£41.72	£47.66	£53.66
minutes	150	600	900	1200
text	250	unlimited ²		
Mobile Internet	500MB			750MB
WiFi*	unlimited ²			
Voice mail	included			
itemised paper billing	£1.54 per month			
Internet Everywhere – Tethering	from £5.10 per month			

iPhone Extra tariffs

18 month package					
cost	£41.72	£47.66	£53.66	£59.60	£86.39
minutes	400	700	1000	1200	3000
text	500				
Mobile Internet	750MB		1GB		
WiFi ¹	unlimited ¹				
Magic Number	included				
Voicecall	included				
Inclusive multimedia service	50 photo messages & sat nav with Orange Maps				
itemised paper billing	£1.54 per month				included
Internet Everywhere – Tethering	from £5.10 per month				

* WiFi: Unlimited use of BT Openzone hotspots in the UK subject to Fair Use Policy.

¹ Mobile Internet: 60p data daily cap is applicable for out of bundle data usage.

⁴ Unlimited offer is subject to fair usage.

24 month package

cost	£41.72	£47.66	£53.66	£59.60	£86.39
minutes	400	700	1000	1200	unlimited ¹
text	unlimited ¹				
Mobile Internet	750MB		1GB		
WiFi ¹	unlimited ²				
Magic Number	included				
Voicecall	included				
Inclusive multimedia service	50 photo messages & sat nav with Orange Maps			50 photo messages & sat nav with Orange Maps 20MB roaming data ² 100 roaming minutes ³	
itemised paper billing	£1.54 per month				included
Internet Everywhere – Tethering	from £5.10 per month				3GB

* WiFi: Unlimited use of BT Openzone hotspots in the UK subject to Fair Use Policy.

¹ Mobile Internet: 60p data daily cap is applicable for out of bundle data usage.

² Can be used in Ireland, Channel Islands and Europe 1 Zone to Make or received calls

³ Can be used in Ireland, Channel Islands and Europe 1 Zone.

⁴ Unlimited offer is subject to fair usage.

31 March 2010 – 2 August 2010 iPhone plans

18 month package						
cost	£34.18	£39.53	£45.16	£50.82	£67.74	£89.42
minutes	150	600	900	1200	1200	3000
text	250	500	500	500	500	500
European roaming minutes ²	–	–	–	–	–	–
European roaming mobile internet browsing ³	–	–	–	–	–	–
Mobile Internet & WiFi	unlimited ¹					
Magic Number	included					
Voicecall	included					
itemised paper billing	£1.54 per month		included			
Internet Everywhere – Tethering	from £5.10 per month					
Super fast home broadband ⁴	£17.36				Included	£17.36

* Mobile Internet: Unlimited anytime mobile internet browsing in the UK per month subject to Fair Use Policy.

WiFi: Unlimited use of BT Openzone hotspots in the UK subject to Fair Use Policy.

¹ Fair usage of 750MB applies

² Can be used in Ireland, Channel Islands and Europe 1 Zone to Make or received calls

³ Can be used in Ireland, Channel Islands and Europe 1 Zone.

⁴ Unlimited offer is subject to fair usage.

⁵ Superfast Home Broadband product is Home Max, £17.36/month within Orange network areas

24 month package

cost	£28.22	£34.18	£39.53	£45.16	£50.82	£67.74	£89.42
minutes	75	150	600	900	1200	1200	unlimited ⁴
text	125	250	unlimited ⁴	unlimited ⁴	unlimited ⁴	unlimited ⁴	unlimited ⁴
European roaming minutes ²	–	–	–	–	–	–	100
European roaming mobile internet browsing ³	–	–	–	–	–	–	20MB
Mobile Internet & WiFi	unlimited ¹						
Magic Number	included						
Voicecall	included						
itemised paper billing	£1.54 per month			included			
Internet Everywhere – Tethering	from £5.10 per month						3GB Included
Super fast home broadband ⁴	£17.36					included	£17.36

1 November 2009 – 2 August 2010 iPhone plans

18 month package				
cost	£50.82	£89.42	£39.53	£33.88
minutes	150	600	1200	3000
text	250	500	500	500
Mobile Internet & WiFi	unlimited ¹			
Magic Number	included			
itemised paper billing	£1.54 per month		included	
Internet Everywhere – Tethering	from £5.10 per month			

1 November 2009 – 8 March 2010 iPhone plans

24 month package				
cost	£34.18	£39.53	£50.82	£89.42
minutes	150	600	1200	3000
text	250	500	500	500
Mobile Internet & WiFi	unlimited ¹			
Magic Number	included			
itemised paper billing	£1.54 per month		included	
Internet Everywhere – Tethering	from £5.10 per month			

1 November 2009 – 30 March 2010 iPhone plans

18 month package		
cost	£89.42	£149.03
minutes	3000	unlimited
text	500	unlimited
European roaming minutes ²	–	100
European roaming mobile internet browsing ³	–	20MB
Mobile Internet & WiFi	unlimited ¹	
Magic Number	included	
itemised paper billing	£1.54 per month	included
Internet Everywhere – Tethering	from £5.10 per month	3GB

24 month package	
cost	£149.03
minutes	unlimited ¹
text	unlimited ¹
European roaming minutes ²	100
European roaming mobile internet browsing ³	20MB
Mobile Internet & WiFi	unlimited ¹
Magic Number	included
itemised paper billing	included
Internet Everywhere – Tethering	3GB included

19 January 2010 – 30 March 2010 iPhone plans

18 & 24 month packages		
	18 month	24 month
cost	£71.53	£71.53
minutes	1200	1200
text	500	unlimited
Mobile Internet & WiFi	unlimited ¹	
Magic Number	included	
itemised paper billing	included	
Internet Everywhere – Tethering	from £5.10 per month	from £5.10 per month
Super fast home broadband ²	included	

call charges for iPhone plans

All voice calls are subjected to a one minute minimum call charge, unless otherwise stated.

zone	cost per minute
standard UK landline (01, 02, 03 numbers)	50p
calls to UK mobile numbers	50p
Answer Phone retrieval ¹	50
Standard text Messaging	15p
Text Message delivery receipt	1p [*]
Photo Messaging	50p
Video Messaging	51.1p
Video Calling Orange to Orange calls to customers of other UK mobile operators including calls to T-Mobile customers	30.6p 51.1p

Voicecalls are charged on a per second basis.

number prefix	call charges if using an Orange phone (per minute)
calls to charity helplines	Free. Visit ee.co.uk/help for full details
calls to 056	20.4p
calls to call forwarding services beginning with 07	20.4p
Calls to 08, 09 & 118 numbers (not including Freephone 080) [*]	Access Charge of 50p per minute plus a Service Charge
Calls to Freephone (080) & (116)	Free
calls to personal number services beginning with 070 ¹	76.6p
satellite calls	£5.87
076 paging number service	up to 51.1p per minute
calls to 055	10.2p
premium rate numbers (09)	For specific details on 09 call charges, please visit orange.co.uk/paymonthlyguide and download the '09 Premium rate number' guide. The call will be charged between £1.25 and £2.25 per minute or as a fixed charge. 09 numbers charged per minute are rounded for the first minute and billed per second thereafter (if applicable)
International premium rate numbers (calls to premium rate services operating on international prefixes) ³	£1.54

^{*} All calls will be subject to an Access Charge of 50p and a Service Charge of the provider you are calling. To see the list of all Service Charges please visit <http://ee.co.uk/help/add-ons-benefits-and-plans/price-plans-and-consts/orange-price-plans/orange-pay-monthly/orange---pay-monthly-plans>

Dolphin 18 month package						
	25	30	35	40	45	75
cost	£28.22	£34.18	£39.53	£45.16	£50.82	£89.42
minutes	200	400	600	900	1200	3000
texts	unlimited					
Mobile Internet	free for the first 2 months evening & weekend browsing (new customers), charged at £5.10 per month thereafter			Anytime Mobile internet (500MB)		
inclusive sat nav	-	handset specific				
additional benefit	-			free Answer Phone and dedicated Customer Services		

Dolphin 24 month package							
	15	20	25	30	35	40	70
cost	£17.36	£22.76	£28.22	£34.18	£39.53	£45.16	£83.44
minutes	100	200	400	600	900	1200	3000
text	unlimited						
Mobile Internet	free for the first 2 months evening & weekend browsing (new customers), charged at £5.10 per month thereafter			Anytime Mobile internet (500MB)			
inclusive sat nav	-		handset specific				
additional benefit	-			free Answer Phone and dedicated Customer Services			

Dolphin SIM only package				
	£15.83	£21.08	£26.36	£31.63
cost	£15.83	£21.08	£26.36	£31.63
minutes	200	600	700	1200
benefit	unlimited texts			
Mobile Internet	-			Anytime Mobile Internet (500MB)

calls to premium rate and other special numbers

number prefix	call charges if using an Orange phone (per minute)
calls to charity helplines	Free. Visit ee.co.uk/help for full details
calls to 056	20.4p
calls to call forwarding services beginning with 07	20.4p
Calls to 08, 09 & 118 numbers (not including Freephone 080)	Access Charge of 50p per minute plus a Service Charge
Calls to Freephone (080) & (116)	Free
calls to personal number services beginning with 070 ¹	76.6p
satellite calls	£5.87 per minute at all times
076 paging number service	up to 51.1p per minute
Premium rate numbers (09)	For specific details on 09 call charges, please visit orange.co.uk/paymonthlyguide and download the '09 Premium rate number' guide. The call will be charged between £1.25 and £2.25 per minute or as a fixed charge. 09 numbers charged per minute are rounded for the first minute and billed per second thereafter (if applicable)
International premium rate numbers (calls to premium rate services operating on international prefixed) ²	£1.54

Nokia Comes With Music plans 6 June 2009 – 30 June 2010

All voice calls are subjected to 5.1p minimum call charge when become chargeable.

24 month package						
	£22.76	£28.22	£34.18	£39.53	£45.16	£50.82
cost	£22.76	£28.22	£34.18	£39.53	£45.16	£50.82
minutes	200	400	600	900	1200	3000
text	unlimited ¹					
benefit	Unlimited music download from the Nokia Music store with Nokia 5800 to phone & PC for the entire contract life.					
Mobile Internet	-	-	-	500MB		
additional benefit	-	-	-	-	-	free Answer Phone

¹ Unlimited offers are subject to fair usage

1 July 2009 – 31 March 2010 plans

Dolphin 12 month package

	30	35	40	45
cost	£34.18	£39.53	£45.16	£50.82
minutes	200	400	600	900
text	300	300	500	500
benefit	200 extra texts			
Mobile Internet	free for the first 2 months evening & weekend browsing (new customers), charged at £5.10 per month thereafter			

Racoon 12 month package

	30	35	40	45
cost	£34.18	£39.53	£45.16	£50.82
minutes	200	400	600	900
text	300	300	500	500
benefit	200 landline minutes			
Mobile Internet	free for the first 2 months evening & weekend browsing (new customers), charged at £5.10 per month thereafter			

Racoon 18 month package

	25	30	35	40	45	75
cost	£28.22	£34.18	£39.53	£45.16	£50.82	£89.42
minutes	200	400	600	900	1200	3000
text	300	300	500	500	500	500
benefit	unlimited UK landline calls					
Mobile Internet	free for the first 2 months evening & weekend browsing (new customers), charged at £5.10 per month thereafter			Anytime Mobile internet (500MB)		
inclusive sat nav	-		handset specific			
additional benefit	-			free Answer Phone and Dedicated Customer Services		

Racoon 24 month package

	20	25	30	35	40	70
cost	£22.76	£28.22	£34.18	£39.53	£45.16	£83.44
minutes	200	400	600	900	1200	3000
text	300	300	500	500	500	500
benefit	unlimited UK landline calls					
Mobile Internet	free for the first 2 months evening & weekend browsing (new customers), charged at £5.10 per month thereafter			Anytime Mobile internet (500MB)		
inclusive sat nav	-		handset specific			
additional benefit	-				free Answer Phone and Dedicated Customer Services	

Racoon SIM only package

	15	20	25	30
cost	£15.83	£21.08	£26.36	£31.63
minutes	300	600	700	1200
text	100	100	100	500
benefit	unlimited landline calls			
Mobile Internet	-			Anytime Mobile internet (500MB)

Panther 18 month package

	30	35	40	45	75
cost	£34.18	£39.53	£45.16	£50.82	£89.42
minutes	400	600	900	1200	3000
text	300	500	500	500	500
benefit	unlimited email sent direct to phone*				
Mobile Internet	-		unlimited ¹		
Inclusive sat nav	-		handset specific		
additional benefit	-			dedicated Customer Service, itemised billing and Answer Phone	

¹ unlimited offers are subject to fair usage

Panther 24 month package					
	25	30	35	40	70
cost	£28.22	£33.88	£39.53	£45.16	£83.44
minutes	400	600	900	1200	3000
text	300	500	500	500	500
benefit	unlimited email sent direct to phone*				
Mobile Internet	–	unlimited ¹			
inclusive sat nav	–	handset specific			
additional benefit	–		dedicated Customer Service, itemised billing and Answer Phone		

*compatible handsets only

Standard call charges for animal plans, Nokia Comes With Music plans, iPhone plans, 18 Month SIM Only, 36 month and iPhone SIM Only plans (exc. 30 day)

All voice calls are subjected to a one minute minimum call charge when become chargeable.

zone	cost per minute
standard UK landline (01, 02, 03 numbers)	50p
calls to UK mobile numbers	50p
Answer Phone retrieval ¹	50p
Standard text Messaging	15p
Text Message delivery receipt	1p*
Photo Messaging	50p
Video Messaging	51.1p
Video Calling Orange to Orange calls to customers of other UK mobile operators including calls to T-Mobile customers	30.6p 51.1p

Voicecalls are charged on a per second basis.

Standard Call charge for 1 month SIM Only plans.

zone	cost per minute
standard UK landline	50p
calls to other Orange customers	50p
calls to customers of other UK mobile operators including calls to T-Mobile customers	50p
Answer Phone retrieval	50p
Standard text Messaging	15.3p
Text Message delivery receipt	1p*
Photo Messaging	50p
Video Messaging	51.1p
Video Calling Orange to Orange calls to customers of other UK mobile operators including calls to T-Mobile customers	30.6p 51.1p

¹ Answer Phone retrieval is chargeable, unless stated otherwise. Voicecalls are charged on a per second basis.

*Not included within talk plan text message allowance. Calls are charged per second for in bundle. SIM Only Calls outside of your inclusive bundle will be rounded up to the next whole minute when they are charged. 36 month plan: Calls outside your inclusive bundle are subject to a 25.5p minimum call charge

calls to premium rate and other special numbers

number prefix	call charges if using an Orange phone (per minute)
calls to charity helplines	Free. Visit ee.co.uk/help for full details
calls to 056	20.4p
calls to call forwarding services beginning with 07	20.4p
Calls to 08, 09 & 118 numbers (not including Freephone 080)	Access Charge of 50p per minute plus a Service Charge
Calls to Freephone (080) & (116)	Free
calls to personal number services beginning with 070 ¹	76.6p
satellite calls	£5.87 per minute at all times
076 paging number service	up to 51.1p per minute
Premium rate numbers (09)	For specific details on 09 call charges, please visit orange.co.uk/paymonthlyguide and download the '09 Premium rate number' guide. The call will be charged between £1.25 and £2.25 per minute or as a fixed charge. 09 numbers charged per minute are rounded for the first minute and billed per second thereafter (if applicable)
International premium rate numbers (calls to premium rate services operating on international prefixed) ³	£1.54

For more information on premium rate services and network translation services (08 numbers) please see our codes of practice at orange.co.uk/codesofpractice

¹ Phone calls to numbers beginning with 070 will be charged at 76.6p/minute and also subject to a minimum call charge of 76.6p per call. For more information just go to orange.co.uk/guidetopaymonthly.

² A list of Department of Work and Pensions numbers will be free of charge to Pay monthly customers from 18 January 2010. For details of free to call helpline service numbers, go to: ee.co.uk/help

All calls will be subject to a minimum call charge of 1 minute of any call type, unless stated otherwise.

Voicecalls are charged on a per second basis.

2 April 2009 – 25 December 2009 plans

Dolphin 18/24 month packages						
	18 month			24 month		
cost	any network minutes	any network texts	extra benefit: off peak browsing	any network minutes	any network texts	extra benefit: off peak web browsing
£17.89	–	–	–	100	Unlimited	–
£23.83	–	–	–	200	Unlimited	–
£29.80	200	Unlimited	–	400	Unlimited	–
£35.76	400	Unlimited	–	600	Unlimited	–
£41.72	600	Unlimited	–	750	Unlimited	Unlimited
£47.66	900	Unlimited	–	1200	Unlimited	Any time mobile internet (500MB)
£53.66	1200	Unlimited	Any time mobile internet (500MB)	–	–	–
£83.44	–	–	–	3000	Unlimited	Any time mobile internet (500MB)
£89.42	3000	Unlimited	Any time mobile internet (500MB)	–	–	–

Racoon 18/24 month packages						
cost	18 month			24 month		
	any network minutes	any network texts	extra benefit: off peak browsing	any network minutes	any network texts	extra benefit: off peak web browsing
£22.76	–	–	–	200	300	Unlimited Landline minutes
£28.22	200	300	Unlimited Landline minutes	400	300	
£34.18	400	300		600	500	
£39.53	600	500		900	500	
£45.16	900	500		–	–	
£50.82	1200	500		–	1200	500
£50.82	1200	Unlimited	Unlimited Landline minutes and 500 MB anytime mobile internet	–	–	–
£83.44	–	–	–	3000	500	Unlimited Landline minutes and 500 MB anytime mobile internet
£89.42	3000	500	Unlimited Landline minutes and 500 MB anytime mobile internet	–	–	–

Panther 18/24 month packages						
cost	18 month			24 month		
	any network minutes	any network texts	extra benefit: off peak browsing	any network minutes	any network texts	extra benefit: off peak web browsing
£34.18	–	–	–	600	300	Unlimited email sent direct to phone *, unlimited mobile internet
£39.53	600	500	Unlimited email sent direct to phone *, unlimited mobile internet	900	300	
£45.16	900	500	–	–	–	–
£50.82	1200	500	Unlimited email sent direct to phone *, unlimited mobile internet and free answer phone	1200	500	Unlimited email sent direct to phone *, unlimited mobile internet and free answer phone
£83.44	–	–	–	3000	500	
£89.42	3000	500	Unlimited email sent direct to phone *, unlimited mobile internet and free answer phone	–	–	–

Unlimited offers are subject to fair usage.
* compatible handsets only.

1 July 2009 – 12 November 2009

Nokia Comes With Music				
cost	minutes	text	mobile internet	additional benefit
£28.22	200	300	unlimited music download from the Nokia Music Store to phone and PC for the entire contract life.	–
£34.18	400	300		–
£39.53	600	unlimited		–
£45.16	900	unlimited		–
£50.82	1200	unlimited		free Answer Phone and dedicated Customer Services

Unlimited offers are subject to fair usage.

February 2006 – 10 November 2009

message bundle	
text bundle	cost per month
250	£13.60
500	£22.46
1000	£30.64

1 June 2009 – 30 June 2009 plan

36 month package			
cost	minutes	text	mobile internet
£17.89	200	unlimited	-

Calls are charged per second, however, calls outside of your inclusive bundle are subject to a minimum call charge of 25p. Try Off peak data will not included in the tariffs.

30 June 2008 – 2 April 2009 plans

Dolphin 12/18/24 month packages								
cost	12 month			18 month			24 month	
	any network minutes	texts	extra benefit: off peak browsing	any network minutes	any network texts	extra benefit: off peak web browsing	any network minutes	any network texts
£17.89	-	-	-	100	Unlimited	-	-	-
£23.83	-	-	-	200	Unlimited	-	-	-
£28.22	75	150	-	400	Unlimited	-	-	-
£34.18	100	300	-	600	Unlimited	-	-	-
£39.53	100	500	-	750	Unlimited	Unlimited	-	-
£45.16	600	500	Unlimited	-	-	-	-	-

Dolphin SIM only package			
cost	any network, any time		extra benefits
	minutes	text	
£15.83	200	unlimited	-
£21.08	200	unlimited	-
£21.08	600	unlimited	-
£26.36	700	unlimited	-
£31.63	850	unlimited	unlimited off-peak web browsing

Racoon 12/18/24 month packages									
cost	12 month			18 month			24 month		
	any network minutes	texts	extra benefit: landline minutes	any network texts	texts	extra benefit: landline minutes	any network texts	texts	extra benefit: landline minutes
£22.76	-	-	-	-	-	-	300	100	unlimited
£28.22	-	-	-	300	100	unlimited	500	100	unlimited
£34.18	225	100	-	500	100	unlimited	700	100	unlimited
£39.53	400	100	-	700	100	unlimited	-	-	-
£45.16	700	100	200	-	-	-	-	-	-

Racoon SIM only package			
cost	any network, any time		extra benefits
	minutes	text	
£15.83	300	100	unlimited anytime calls to landlines
£26.36	500	100	-
£31.63	800	100	unlimited anytime calls to landlines

Canary 12/18/24 month packages									
cost	12 month			18 month			24 month		
	any network minutes	texts	extra benefit: Orange to Orange minutes	any network texts	texts	extra benefit: Orange to Orange minutes	any network texts	texts	extra benefit: Orange to Orange minutes
£29.80	-	-	-	-	-	-	400	500	unlimited
£34.18	-	-	-	400	500	unlimited	-	-	-
£41.72	350	250	-	-	-	-	850	500	unlimited
£45.16	-	-	-	850	500	unlimited	-	-	-
£50.82	850	450	200	-	-	-	-	-	-

Canary SIM only package			
cost	any network, any time		extra benefits
	minutes	text	
£21.08	450	250	-
£31.63	950	400	unlimited anytime Orange to Orange calls

Panther 12/18/24 month packages

cost	12 month			18 month			24 month		
	any network minutes	texts	extra benefit ¹	any network texts	texts	extra benefit ²	any network texts	texts	extra benefit ²
£47.66	–	–	–	–	–	–	1200	500	unlimited
£53.66	–	–	–	1200	500	unlimited	–	–	–
£59.60	900	400	200	–	–	–	1800	500	unlimited
£65.57	–	–	–	1800	500	unlimited	–	–	–
£71.53	1200	500	200	–	–	–	–	–	–
£83.44	–	–	–	–	–	–	3000	500	unlimited
£89.42	–	–	–	3000	500	unlimited	–	–	–
£95.39	1800	500	200	–	–	–	–	–	–

All Panther packages and 18 month Racoon include free calls to Answer Phone.

¹ choice of texts or landline or Orange minutes plus unlimited 2 months of unlimited off-peak web browsing

² choice of texts, landlines minutes, Orange to Orange minutes or 250MB anytime web browsing plus 2 months of unlimited off-peak web browsing

Panther SIM only package

cost	any network, any time		Answer Phone	extra benefits
	minutes	text		
£30.64	1200	unlimited	free	500MB web browsing
£35.75	1300	500	free	choice of unlimited texts, unlimited landlines, unlimited extra Orange to Orange minutes or 250MB anytime web browsing*

* If 250 MB anytime web browsing is chosen as the extra benefit, then the 2 months of unlimited off peak browsing does not apply.

Standard call charges

	cost per minute
standard UK landline (01, 02, 03 numbers)	50p
calls to UK mobile numbers	50p
Answer Phone retrieval	50p
Standard text Messaging	15p
Text Message delivery receipt	1p*
Photo Messaging	50p
Video Messaging	51.1p
Video Calling Orange to Orange calls to other UK networks	30.6p 51.1p

* Not included within talk plan text message allowance.

Voicemails are charged on a per second basis.

calls to premium rate and other special numbers

number prefix	call charges if using an Orange phone (per minute)
calls to charity helplines	Free. Visit ee.co.uk/help for full details
calls to 056	20.4p
calls to call forwarding services beginning with 07	20.4p
all other call forwarding services	Charged at relevant standard call charge rate
Calls to 08 , 09 & 118 numbers (not including Freephone 080)	Access Charge of 50p per minute plus a Service Charge
Calls to Freephone (080) & (116)	Free
calls to personal number services beginning with 070 ¹	56.2p
satellite calls	£5.87 per minute at all times
Premium rate numbers (09)	For specific details on 09 call charges, please visit orange.co.uk/paymonthlyguide and download the '09 Premium rate number' guide. The call will be charged between £1.25 and £2.25 per minute or as a fixed charge. 09 numbers charged per minute are rounded for the first minute and billed per second thereafter (if applicable).

¹subject to a minimum charge of 56.2p.

For more information on 09 number call charges, please visit ee.co.uk/priceguides and download the '09 Premium Rate number guide'.

For more information on premium rate services and network translations services (08 numbers) please see our codes of practice at orange.co.uk/codesofpractice

25 December 2008 – 2 April 2009 plans

Panther 18 month package						
cost	any network, any time		Answer Phone	extra benefits	multimedia*	Magic Numbers
	minutes	text				
£53.66	1200	500	free	Choose either unlimited texts, unlimited landlines minutes, unlimited Orange to Orange minutes and 500MB anytime web browsing	2 months of unlimited off-peak web browsing	1
£65.57	1800					
£89.42	3000					

1 March 2008 – 30 June 2008 plans

Dolphin 12/18/24 month package								
	12 month		18 month			24 month		
cost	any network minutes	texts	any network minutes	texts	unlimited benefit	any network minutes	texts	unlimited benefit
£23.83	–	–	–	–	–	100	300	–
£29.80	75	150	100	300	–	100	unlimited	–
£35.76	100	300	100	unlimited	–	600	unlimited	–
£41.72	100	500	600	unlimited	–	750	unlimited	unlimited off peak browsing
£47.66	600	500	750	unlimited	unlimited off peak browsing	–	–	–

Canary 12/18/24 month package									
	12 month			18 month			24 month		
cost	any network minutes	texts	extra orange to orange minutes each month	any network minutes	texts	extra orange to orange minutes each month	any network minutes	texts	extra orange to orange minutes each month
£29.80	–	–	–	–	–	–	350	250	unlimited
£35.76	–	–	–	350	250	unlimited	–	–	–
£41.72	350	250	–	–	–	–	850	400	unlimited
£47.66	–	–	–	850	400	unlimited	–	–	–
£53.66	850	400	200	–	–	–	–	–	–

Panther 12/18/24 month package									
	12 month			18 month			24 month		
cost	any network minutes	texts	extra benefits each month	any network minutes	texts	extra benefits each month ⁵	any network minutes	texts	extra benefits each month ⁵
£47.66	–	–	–	–	–	–	900	400	unlimited
£53.66	–	–	–	900	400	unlimited	–	–	–
£59.60	900	400	200	–	–	–	1200	500	unlimited
£65.57	–	–	–	1200	500	unlimited	–	–	–
£71.53	1200	500	200	–	–	–	–	–	–
£83.44	–	–	–	–	–	–	1800	500	unlimited
£89.42	–	–	–	1800	500	unlimited	–	–	–
£95.39	1800	500	200	–	–	–	–	–	–

⁴ choice of texts, landline minutes or Orange to Orange minutes

⁵ choice of text, landline minutes, Orange to Orange minutes or 250MB anytime web browsing

standard call charges

zone	cost per minute
standard UK landline (01, 02, 03 numbers)	50p
calls to UK mobile numbers	50p
Answer Phone retrieval	50p
Standard text Messaging	15p
Text Message delivery receipt	1p*
Photo Messaging	50p
Video Messaging	51.1p
Video Calling Orange to Orange calls to other UK networks	30.6p 51.1p

* Not included within talk plan text message allowance.

Voicecalls are charged on a per second basis.

number prefix	call charges if using an Orange phone (per minute)
calls to charity helplines	Free. Visit ee.co.uk/help for full details
calls to 056	20.4p
calls to call forwarding services beginning with 07	20.4p
all other call forwarding services	Charged at relevant standard call charge rate
Calls to 08, 09 & 118 numbers (not including Freephone 080)	Access Charge of 50p per minute plus a Service Charge
Calls to Freephone (080) & (116)	Free
calls to personal number services beginning with 070 ¹	56.2p
satellite calls	£5.87 per minute at all times
Premium rate numbers (09)	Details on 09 call charges, please visit orange.co.uk/paymonthlyguide and download the '09 Premium rate number' guide. The call will be charged between £1.25 and £2.25 per minute or as a fixed charge. 09 numbers charged per minute are rounded for the first minute and billed per second thereafter (if applicable).

¹subject to a minimum charge of 56.2p.

all calls are subject to a one minute minimum call charge unless stated otherwise.

For more information on premium rate services and network translations services (08 numbers) please see our codes of practice at orange.co.uk/codesofpractice

1 March 2008 – 31 August 2008 plans

Dolphin SIM only			
cost ¹	any network minutes	texts	unlimited benefit
£15.83	150	300	unlimited ² off peak texts

Racoon SIM only			
cost ¹	any network minutes	texts	unlimited benefit
£15.83	225	100	unlimited ^{2,3} off-peak calls to landlines

Panther SIM only			
cost ¹	any network minutes	texts	choice of texts, landline minutes, orange to orange minutes or 250MB anytime web browsing
£35.75	1000	400	unlimited ^{2,3}

All Panther packages and 18 month Racoon include free calls to Answer Phone.

¹ Subject to payment by Direct Debit and non-itemised billing, except for Panther plans where itemised billing is inclusive.

² All unlimited offers are subject to fair usage and additional terms. See orange.co.uk for details.

³ Unlimited landline minutes are to standard UK landlines beginning with 01, 02 or 03 only.

* Calls to 08 numbers, 09 numbers and call forwarding services are not included in the inclusive minutes bundle and may be charged up to a maximum of 56.2p/min, £2.25/min and 40p/min or standard call charge rates respectively.

Voicecalls are charged on a per second basis.

1 March 2007 – 29 February 2008 plans

Dolphin 12/18/24 month package									
	12 month			18 month			24 month		
cost ¹	any network minutes	texts	extra minutes each month	any network minutes	texts	extra minutes each month	any network minutes	texts	extra minutes each month
£29.80	75	200	0	100	300	0	150	450	0
£41.72	200	500	0	500	unitd ²	0	750	unitd ²	0

Racoon 12/18/24 month package									
	12 month			18 month			24 month		
cost ¹	any network minutes	texts	extra landline minutes each month	any network minutes	texts	extra landline minutes each month	any network minutes	texts	extra landline minutes each month
£29.80	150	50	0	225	100	0	350	150	0
£35.76	300	50	0	400	100	0	600	150	0
£41.72	400	50	200	700	100	unitd ^{2,3}	1200	150	unitd ^{2,3}

Canary 12/18/24 month package									
	12 month			18 month			24 month		
cost ¹	any network minutes	texts	extra Orange to Orange minutes each month	any network minutes	texts	extra Orange to Orange minutes each month	any network minutes	texts	extra Orange to Orange minutes each month
£35.76	250	150	0	350	200	0	550	300	0
£47.66	450	200	200	850	300	unitd ²	1250	450	unitd ²

Panther 12/18 month package						
	12 month			18 month		
cost ¹	any network minutes	texts	choice of texts, landline minutes or Orange to Orange minutes	any network minutes	texts	choice of texts, landline minutes or Orange to Orange minutes
£53.66	600	200	200	900	300	unlimited ²
£65.57	800	200	200	1200	300	unlimited ²
£89.42	1000	200	200	1500	300	unlimited ²

1 March 2007 – 28 February 2008 SIM only plans

Dolphin SIM only package			
cost ¹	any network, any time		extra benefits
	minutes	text	
£15.83	150	300	unlimited ² Off-peak text
£21.08	300	400	unlimited ² Off-peak text
£26.36	600	unlimited	-

Racoon SIM only package			
cost ¹	any network, any time		extra benefits
	minutes	text	
£15.83	225	100	unlimited ^{2,3} off peak landline calls
£21.08	400	100	unlimited ^{2,3} off peak landline calls
£26.36	800	100	unlimited ^{2,3} landline calls

Panther SIM only package			
cost ¹	any network, any time		extra benefits
	minutes	text	
£35.75	1000	300	choice of one of the unlimited ² Orange to Orange calls, unlimited ² texts, unlimited ^{2,3} landlines calls.

¹ Subject to payment by Direct Debit and non-itemised billing, except for Panther plans where itemised billing is inclusive.

² All unlimited offers are subject to fair usage and additional terms. See orange.co.uk for details.

³ Unlimited landline minutes are to standard UK landlines beginning with 01,02,03 only.

Voicecalls are charged on a per second basis.

1 August 2006 – 28 February 2007 plans

Dolphin 12/18 month package				
cost ¹	12 month		18 month	
	any network minutes	texts	any network minutes	texts
£22.63	50	25	75	75
£29.80	75	200	150	200
£41.72	250	250	500	unlimited ²

Racoon 12/18 month package						
cost ¹	12 month			18 month		
	any network minutes	texts	extra landline minutes each month	any network minutes	texts	extra landline minutes each month
£29.80	100	50	50	175	75	100
£35.76	200	50	100	325	75	150
£41.72	250	50	125	500	200	unlimited ²

Canary 12/18 month package						
cost ¹	12 month			18 month		
	any network minutes	texts	extra Orange to Orange minutes each month	any network minutes	texts	extra Orange to Orange minutes each month
£35.76	200	75	50	325	150	100
£47.66	300	100	75	600	400	unlimited ²

Panther 12/18 month package				
cost ¹	12 month		18 month	
	any network minutes	texts	any network minutes	texts
£53.66	400	100	800	200
£65.57	600	100	1200	250
£89.42	900	100	1500	unlimited ²

All Panther packages and 18 month Racoon include free calls to Answer Phone. 18 month Racoon packages include free calls to Answer Phone

¹ Subject to payment by Direct Debit and non-itemised billing.

² All unlimited offers are subject to fair usage and additional terms. See orange.co.uk for details.

³ Unlimited landline minutes are to standard UK landlines beginning with 01, 02 or 03 only.

* Calls to 08 numbers, 09 numbers and call forwarding services are not included in the inclusive minutes bundle and may be charged up to a maximum of 56.2p/min, £2.25/min and 40p/min or standard call charge rates respectively.

1 April 2006 – 31 July 2006 plans

Dolphin 12/18/24 month package				
cost ¹	12 month		18 month	
	any network minutes	texts	any network minutes	texts
£22.63	50	25	50	25
£29.80	0	500	0	500
£35.76	75	125	75	125
£41.72	100	200	100	200

Racoon 12/18 month package						
cost ¹	12 month			18 month		
	any network minutes	texts	extra landline minutes each month	any network minutes	texts	extra landline minutes each month
£29.80	100	0	50	100	0	50
£35.76	200	0	100	200	0	100
£41.72	240	0	120	240	0	120

Canary 12/18 month package

cost ¹	12 month			18 month		
	any network minutes	texts	extra Orange to Orange minutes each month	any network minutes	texts	extra Orange to Orange minutes each month
£35.76	200	75	50	200	75	50
£46.67	300	100	75	300	100	75

Panther 12/18 month package

cost ¹	12 month		18 month	
	any network minutes	texts	any network minutes	texts
£53.66	400	100	400	100
£65.57	600	100	600	100
£89.42	900	100	900	100

18 month Racocon packages include free calls to Answer Phone

¹ Calls to 08 numbers, 09 numbers and call forwarding services are not included in the inclusive minutes bundle and may be charged up to a maximum of 56.2p/min, £2.25/min and 40p/min or standard call charge rates respectively.

Panther 12/18 month package

cost ¹	12 month		18 month	
	any network minutes	texts	any network minutes	texts
£53.66	500	100	600	100
£65.57	750	100	900	100
£89.42	1125	100	1350	100

All Panther packages and 18 month Racocon include free calls to Answer Phone.

¹ Subject to payment by Direct Debit and non-itemised billing, except for Panther plans where itemised billing is inclusive.

² Calls to 08 numbers, 09 numbers and call forwarding services are not included in the inclusive minutes bundle and may be charged up to a maximum of 40p/min, £2.25/min and 40p/min or standard call charge rates respectively.

standard call charges

	cost (per minute)
standard UK landline (01, 02, 03 numbers)	50p
calls to UK mobile numbers	50p
Answer Phone retrieval	50p
Text Messaging	15p
Text Message delivery receipt	1p*
Photo Messaging	50p
Video Messaging	51.1p
Video Calling Orange to Orange	30.6p
calls to other UK networks	51.1p

All charges per minute and include VAT. Calls are billed per minute. Voicemails are charged on a per second basis.

* Not included within talk plan text message allowance.

for all Animal Plans Launched in 2006 and 2007

number prefix	cost (per minute)
calls to charity helplines	Free. Visit ee.co.uk/help for full details
calls to 08 Numbers (not including Freephone 080)	50p
calls to call forwarding services beginning with 07	20.4p
all other call forwarding services	Charged at relevant standard call charge rate
Calls to Freephone (080) & (116)	Free
calls to personal number services beginning with 070	56.2p
satellite calls	£5.87 per minute at all times. This is applicable to Orange Service Plan customers
premium rate numbers (09)	For specific details on 09 call charges, please visit orange.co.uk/paymonthlyguide and download the '09 Premium rate number' guide The call will be charged between £1.25 and £2.25 per minute or as a fixed charge. 09 numbers charged per minute are rounded for the first minute and billed per second thereafter (if applicable)

Voicemails are charged on a per second basis.

Your Plan

You can use your minutes to call all Orange phones, Orange Answer Phone, any UK network and fixed lines. All prices below include VAT.

Talk – any network anytime	cost per month
30	£17.36
400	£57.82
700	£83.44
1000	£113.26
2000	£212.22

calls to any network anytime	cost per month
60 minutes	£21.96
120 minutes	£28.88
200 minutes	£34.69
300 minutes	£46.24
*600 minutes	£63.60
*900 minutes	£84.70

*Orange Premier plans

services and call types	cost per month
calls to UK landlines	50p
calls to Answer Phone	50p
calls to UK mobile numbers	50p
calls to call forwarding services beginning with 07	20.4p
all other call forwarding services	Charged at relevant standard call charge rate
Calls to 08, 09 & 118 numbers (not including Freephone 080)	Access Charge of 50p per minute plus a Service Charge
calls to personal number services beginning with 070	56.2p
Calls to Freephone (080) & (116)	Free
text message	15p
photo message	40p
video message	51.1p
video calling Orange to Orange	30.6p
to other UK mobile networks	51.1p

Voice-mails are charged on a per second basis.

Orange to Orange Anytime

- if you opt to only include calls to other Orange phones, Orange Answer Phone and landlines (not other mobile networks), you will get 50% more inclusive minutes every month
- for example, for £33.88 you'll get 300 minutes each month

minutes per month (excluding calls to other networks)	cost per month
45	£17.36
90	£21.96
180	£28.88
300	£34.69

minutes per month (excluding calls to other networks)	cost per month
600	£57.82
1050	£79.03
1500	£107.28
3000	£201.00

All prices listed include VAT

Family from Orange

This is a package that makes it a little easier to manage your family's mobile spend.

- one itemised bill for the whole family, pay monthly and pay as you go
- 50% extra free minutes every month for pay monthly customers
- 50 free texts each month for pay as you go customers
- Reserve Tank for pay as you go customers
- convenient weekly or monthly top ups from a minimum of £2.50 per week or £10 per month

Terms and conditions apply. For further details visit orange.co.uk/family.

Everyday 50

services and call types	cost per month
subscription for single phone	55p per day
number of phones allowed	1
standard talk time included (minutes per day)	50 minutes off-peak
calls to Orange customers	peak 35.8p/off-peak 5.1p
calls to UK landlines	peak 35.8p/off-peak 1p
calls to Answer Phone	10.2p
calls to customers of other UK mobile operators including calls to T-Mobile customers	peak 40.9p/off-peak 25.5p
calls to call forwarding services beginning with 07	20.4p
calls to Freephone (080) & (116)	Free
calls to 08 & 09 numbers (not including Freephone 080)**	Access Charge of 50p per minute plus a Service Charge
calls to personal number services beginning with 070	56.2p
all other call forwarding services	Charged at relevant standard call charge rate
CSD access to Orange World*	5.1p weekdays/2p weekends
text message	10.2p
photo message	50p
Line 2 subscription**	£9.49 per month
itemised billing	£1.02

All rates above are pence per minute (ppm), but calls are billed per second and include VAT. Not available to customers after 1 October 2002.

*These charges apply to accessing services from Orange World via a CSD connection. If you change your setting to call other WAP services, you will be charged at your standard rate. ** Line 1 must be of greater value than Line 2.

** All calls will be subject to an Access Charge of 50p and a Service Charge of the provider you are calling. To see the list of all Service Charges please visit <http://ee.co.uk/help/add-ons-benefits-and-plans/price-plans-and-consts/orange-price-plans/orange-pay-monthly/orange-pay-monthly-plans>

Voicecalls are charged on a per second basis.

Off-Peak Service Plans

services and call types	Orange to Orange off-peak	Orange Combination	Any Network off-peak
monthly subscription for single phone	£23.83	£29.80	£29.80
standard talk time included (minutes per month)	1000 off-peak minutes to Orange phones, Answer Phone and standard UK landlines	200 off-peak minutes to other UK mobile networks and 800 off-peak minutes to Orange phones, Answer Phone and standard UK landlines	1000 off-peak minutes to any standard UK network or landline
calls to Orange customers	peak 35.8p off-peak 5.1p	35.8p	5.1p
calls to Orange landlines	peak 35.8p off-peak 5.1p	35.8p	5.1p
calls to Orange Answer Phone	peak 35.8p off-peak 5.1p	35.8p	5.1p
calls to customers of other UK mobile operators including calls to T-Mobile customers	peak 35.8p off-peak 5.1p	35.8p	5.1p
calls to call forwarding services beginning with 07	20.4p	20.4p	20.4p
calls to Freephone (080) & (116)	Free	Free	Free
calls to 08 & 09 numbers (not including Freephone 080)**	Access Charge of 50p per minute plus a Service Charge	Access Charge of 50p per minute plus a Service Charge	Access Charge of 50p per minute plus a Service Charge
all other call forwarding services	Charged at relevant standard call charge rate	Charged at relevant standard call charge rate	Charged at relevant standard call charge rate
calls to personal number services beginning with 070	56.2p	56.2p	56.2p
text message	10.2p	10.2p	10.2p

All rates above are pence per minute (ppm), but calls are billed per second and include VAT.

These plans are not available to new connections.

Voicecalls are charged on a per second basis.

Orange Everytime

services and call types	Orange Everytime	Orange Everytime 20	Orange Everytime 200	Orange Everytime 400	Orange Everytime 1000
monthly subscription for single phone	£15.47	£19.06	£35.76	£59.60	£140.10
monthly subscription per additional phone	n/a	n/a	£15	£15	£15
number of phones allowed	1	1	1 to 2	1 to 5	1 to 15
standard talk time included – minutes per month	20	20	200	400	1000
calls to Orange customers and UK landlines	10p				
calls to Answer Phone	10p	10p	free	free	free
calls to customers of other UK mobile operators including calls to T-Mobile customers	35p	35p	35p	35p	35p
calls to 0845	peak 12.3p off-peak 6p				
calls to 0870	peak 10.2p off-peak 10.2p				
calls to 0844	10.2p				
calls to 0844 numbers followed by (428/462/566/093/444)	up to 30.6p				
calls to call forwarding services beginning with 07	20.4p				
all other call forwarding services	Charged at relevant standard call charge rate				
calls to 0871, 0872, 0873	up to 30.6p				
calls to personal number services beginning with 070	56.2p				
calls to 0800/0500	10.2p				
photo message	25.5p				
access to Orange World*	10.2p	10.2p weekdays/2p weekends	5.1p	5.1p	5.1p
Line 2 subscription**	£7.26	n/a	n/a	n/a	n/a

All rates above are pence per minute (ppm), but calls are billed per second and include VAT. Not available to customers after 1 October 2002.

* These charges apply to accessing services from Orange World. If you change your setting to call other WAP services, you will be charged at your standard rate. ** Line 1 must be of greater value than Line 2.

Voicecalls are charged on a per second basis.

Orange Talk Plans

services and call types	Talk 60	Talk 150	Talk 200	Talk 500	Talk 1800	Talk 5000	Talk 10000
monthly subscription for single phone	£20.87	£28.85	£29.77	£70.04	£210.13	£480.00	£960.00
monthly subscription per additional phone	n/a	£15	n/a	£15	£15	£15	£15
number of phones allowed	1	1 to 2	1	1 to 5	1 to 15	1 to 35	1 to 100
standard talk time included – minutes per month	60	150	200	500	1800	5000	10000
Orange to landlines	15.3p 5.1p	10.2p 5.1p	10.2p 5.1p	9.2p 5.1p	9.2p 5.1p	7.1p 5.1p	7.1p 5.1p
calls to other Orange customers	15.3p 5.1p	15.3p 5.1p	15.3p 5.1p	13.3p 5.1p	13.3p 5.1p	12.3p 5.1p	12.3p 5.1p
calls to Answer Phone	9.2p	9.2p	9.2p	free	free	free	free
calls to customers of other UK mobile operators including calls to T-Mobile customers				peak 30.6p off-peak 12.3p			
calls to 0845				peak 12.3p off-peak 6.1p			
calls to 0870				peak 10.2p off-peak 10.2p			
calls to 0844				10.2p			
calls to 0844 numbers followed by (428/462/566/093/444)				up to 30.6p			
calls to call forwarding services beginning with 07				20.4p			
calls to call forwarding services				Charged at relevant standard call charge rate			
calls to 0871, 0872, 0873				up to 30.6p			
calls to personal number services beginning with 070				56.2p			
calls to 0800/0500				10.2p			
text message	10.2p	10.2p	10.2p	10.2p	5.1p	4.1p	4.1p
photo message				25.5p			
access to Orange World*				weekdays 5.1p weekends 2p			
Line 2 subscription**	£11.8	n/a	n/a	n/a	£174.00	£474.00	£963.19

All rates above are pence per minute (ppm), but calls are billed per second and include VAT. Not available to customers after 1 October 2002.

* These charges apply to accessing services from Orange World. If you change your setting to call other WAP services, you will be charged at your standard rate.

** Line 1 must be of greater value than Line 2.

Voicecalls are charged on a per second basis.

Talkshare Plus

Talkshare Plus enables up to four sharers who are on one of the Service Plans that are no longer available to benefit from cheaper calls and texts and share inclusive minutes.

- sharers can call each other for a flat rate of 5.1p per minute and 5.1p per text message, all day every day after the inclusive minutes have been used up
- each sharer pays £15 per month

Talkshare

- buy 120 minutes or more with the standard Your Plan, and you can share your minutes and costs with up to 19 other pay monthly customers
- each additional sharer will be charged £15.94 per month, and after the inclusive minutes have been used, calls between sharers cost 5.1p per minute, and text messages just 5.1p each

Orange in Front

It is no longer possible to add Orange in Front to your Service Plan.

- a new phone upgrade every 12 months up to the value of £81.70
- 30 inclusive text messages every month
- £1 a month credit towards international calls (unused credit will roll over each month, up to a maximum of £6.13)
- Orange in Front costs £5.10 per month

multimedia services

1 April 2010 – 6 September 2011

chargeable options						
	mobile internet	push email	Orange Maps	photo messages	Sky News and Sports*	Orange Games Zone
£5	500MB	push email	basic Orange Maps	50 photo messages	Sky News and Sports	access to a catalogue of games
£7.50	—	—	professional Orange Maps	100 photo messages	—	—

Orange Games Zone — 2 inclusive games every month and 10% off all other content whilst a member. Available on compatible devices only.

Sky News and Sports — available on compatible devices. Other terms apply — see 1orange.co.uk/entertainment/tv/termsSkyTV.php

*£5 when taken at point of connection or upgrade. £5 when adding it to an existing plan.

discontinued data bundles

2 April 2009 – 1 August 2010 Pay as you use without a data bundle

If you do not want to buy an internet bundle you can pay as you use for £3.06/MB. The Daily Cap is automatically available to new customers, however, existing customers will need to request the service, Daily Cap will ensure that you will never spend more than £1.54 per day when browsing. You can buy a daily bundle for £1.02.

Mobile internet browsing bundles				
Mobile internet	cost	Information	out of bundle cost per day	Availability
Evening and weekends Monthly Browsing Bundle	£5.10 per month	Evening and weekends mobile internet is inclusive	£3.06/MB	All PAY monthly customers
Evening and weekends Monthly Browsing Bundle taken at the point of contract sign/resign	£5.10 per month	500MB anytime allowance per month	£1.02/MB	New and upgrading customers
Anytime Monthly Browsing Bundle (500MB)	£7.66 per month	500MB anytime allowance per month	£1.02/MB	Existing customers
Anytime Monthly Browsing Bundle (250MB)	£5.10 per month	250MB anytime allowance per month	£1.02/MB	Existing customers
Unlimited ² Monthly Browsing	£5.10 per month	Unlimited mobile internet access ³	—	PAY monthly customers who have 500MB data bundle included in the talk plan.
Unlimited ² Monthly Browsing	£10.21 per month	Unlimited mobile internet access ³	—	PAY monthly customers who do not have any data bundle included in the talk plan.
TRY Evening and Weekends Monthly Browsing Bundle ¹	Free ¹	First two Months Evening and Weekend Monthly Browsing Bundle for free when taken as part of TRY	£3.06/MB	New customers

The unlimited evening and weekend pack includes 7pm-7am Monday-Friday and 7pm Friday to 7am Monday.

¹ After 2 months there will be a £5.10 monthly subscription charge which will apply automatically unless you opt out.

² Unlimited offers are subject to 1GB fair usage.

³ Should not be used for Internet Tethering (e.g. using your handset as a modem)

Mobile internet	cost	Information	out of bundle cost per MB
Anytime Monthly Browsing Bundle	£7.66	250MB anytime allowance	96p per MB

Product name	Size	cost (inc VAT)	out of bundle (inc VAT)
Orange World Access 1	1MB	£2.04	£2.04
Orange World Access 3	3MB + 10 texts + 20 MMS	£4.08	£3.06
Orange World Access 4	4MB	£4.08	£1.02
Orange World Access 10	10MB	£8.17	£1.7p
Orange World Access 25	25MB	£16.34	71.5p
Orange World Access 80	80MB	£42	66.4p
Orange World Access 400	400MB	£54	60.3p
Orange World Access Max	Fair Use – 1000MB	£90	N/A – Fair Use
£8.17 Monthly anytime access to the internet	30MB usage limit	£8.17	Pay as You Consume rates

discontinued BlackBerry Bundles – May 08 – November 08

Product name	contract duration		email and browsing
	24 Month	18 month	
Talk	£7.66	£7.66	unlimited
Email	£10.93	£12.46	unlimited

discontinued BlackBerry bundles – August 07 – April 08

Product name	cost	inclusive data allowance	out of bundle – cost per MB
Internet for BlackBerry (data only)	£16.94 £12.11 £9.60	6MB (BlackBerry APN only)	£2.04 per MB 12.3p per text Voice not possible
Internet Talk for BlackBerry (voice and data)	£11.75 £7.05 £5.88	6MB (BlackBerry APN only)	£2.04 per MB 12.3p per text Voice charged at call plan rate

discontinued BlackBerry bundles – December 2006 – August 2007

Product name	cost	inclusive data allowance	text message	out of bundle – cost per MB
Internet for BlackBerry	£17.36	6MB	25	£2.04 per MB
Internet Talk for BlackBerry (Dolphin, Raccoon & Canary)	£14.29	6MB	25	£2.04 per MB
Internet talk extra for BlackBerry Panther	£10.21	6MB	25	£2.04 per MB

From 1 March 2010 to 1 August 2010

We introduced a daily flat rate of 60p per day in replacement of the daily cap (see table below). This will apply automatically to new customers from 31 March 2010 for out of bundle data usage. Upgrading customers moving to a new talk plan will also get the new 61.3p per day flat rate automatically from April 30 2010. Existing customers will receive a SMS notifying them of when the new daily flat rate will apply to them.

Mobile internet browsing bundles

Mobile internet	cost	Information	out of bundle cost per day	Availability
Evening and weekends Monthly Browsing Bundle	£5.10 per month	Evening and weekends mobile internet is inclusive	61.3p	All PAY monthly customers
Anytime Monthly Browsing Bundle (500MB)	£7.66 per month	500MB anytime allowance per month	61.3p	Existing customers
Anytime Monthly Browsing Bundle (250MB)	£5.10 per month	250MB anytime allowance per month	61.3p	Existing customers
Unlimited ² Monthly Browsing	£5.10 per month	Unlimited mobile internet access ³	–	PAY monthly customers who have 500MB data bundle included in the talk plan.
Unlimited ² Monthly Browsing	£10.21 per month	Unlimited mobile internet access ³	–	PAY monthly customers who do not have any data bundle included in the talk plan.
TRY Evening and Weekends Monthly Browsing Bundle ¹	Free ¹	First two Months Evening and Weekend Monthly Browsing Bundle for free when taken as part of TRY	61.3p	New customers

¹ Unlimited offers are subject to 1GB fair usage.

² Should not be used for Internet Tethering (e.g. using your handset as a modem)

Existing customers can opt-out from the 61.3p rate by contacting customer services and go back to the £1.02 cap. New customers from March 31 2010 or upgrading ones going onto new talk plans from April 30th will get the 60p daily rate as default and not be entitled to opt out.

Travel in Counties in Ireland & Channel Islands and Europe 1 Zones

Bundle cost	Bundle elements	Bundle duration	Out of bundle charges per MB
£5.10	4MB	30 Days	up to 19.8p
£12.26	10MB	30 Days	up to 19.8p
£40.05	50MB	30 Days	up to 19.8p
£91.92	200MB	30 Days	up to 19.8p
£5.10	4MB	Monthly	up to 19.8p
£12.26	10MB	Monthly	up to 19.8p
£40.85	50MB	Monthly	up to 19.8p
£60.00	100MB	Monthly	up to 19.8p

*Once you opt in, the bundle begins automatically, as soon as you start using data in Ireland and Channel Islands zone or Europe 1 zone. You will be charged the bundle fee each day for any data you use up until the allowance has been used. If you use more than the bundle allowance, costs revert to up to 19.8p per MB. The bundle will last until midnight of that same day (local time).

From 1 March 2010 to 1 August 2010

Bundle cost	£5.10	£7.66	£17.48	£48.30	£34.99	£17.87	£34.99	£90.00
Inclusive elements	3MB	5MB	5MB	50MB	10MB	10MB	10MB	50MB
Bundle duration	30 days	monthly	monthly	monthly	30 days	monthly	monthly	monthly
Zones covered	Travel in Counties in Ireland & Channel Islands and Europe 1 zones				all around the world			
Out of bundle charges (per MB)	up to 19.8p	up to 19.8p	up to 19.8p	up to 19.8p	£8.00	£8.00	£8.00	£8.00

using your phone abroad: set up and costs

Using your phone abroad is as simple as using it at home. 24 hours before you travel, call 150 to enable international calling. To set up your Answer Phone PIN call 123 from your Orange phone (this will enable you to retrieve messages from your Answer Phone whilst abroad).

If you need to know how much a call is going to be whilst you're away, you can text "FROM [COUNTRY]" to 159 and we'll let you know the cost. Don't forget this is FREE from the UK.

	Ireland & Isle of Man ¹ Inc VAT	Guernsey ² / Jersey Inc VAT	Europe 1 Inc VAT	Andorra & Moldova Inc VAT	Rest of the World 1 ¹ Inc VAT	Rest of the World 2 ² Inc VAT	Rest of the World 3 ³ Inc VAT
calling the UK, Ireland, Channel Islands or Europe 1	50p	50p	50p	4p	£1.44	£1.80	£3.00
calling any other zone	£1.20	£1.44	£1.44	£1.44	£1.44	£1.80	£3.00
receiving calls	free	free	free	1p	£1.44	£1.80	£3.00
sending texts	15p	15p	15p	to EU 1p ROW 60p	60p		
listening to answer phone	50p	50p	50p		£1.44	£1.80	£3.00
mobile data per MB	£1.99	£1.99	£1.99	4p	£9.60		

All calls made whilst in Ireland, Channel Islands and Europe1 will be charged per second with a 30 second minimum call charge

zone	Ireland & Isle of Man Inc. VAT	Guernsey ² / Jersey Inc. VAT	Europe 1 Inc. VAT	Andorra & Moldova Inc. VAT	Rest of the World 1 Inc. VAT	Rest of the World 2 Inc. VAT	Rest of the World 3 Inc. VAT
Photo messages < 50KB	50p	50p	50p	4p	£1.80	£1.80	£1.80
Photo messages > 50KB	50p	50p	50p	4p	£1.80	£1.80	£1.80

Europe Traveller

Europe Traveller	30 day – holiday bundle	Monthly – frequent traveller
cost	£5.10	£10.22
allowance	200 Mins @ discounted rate to make calls 200 Mins to receive calls for free in all countries in Europe	1000 Mins @ discounted rate to make calls 1000 Mins to receive calls for free in all countries in Europe

World Traveller

For £5.10 a month get unlimited discounts on all your calls and texts when travelling in top international destinations such as the USA & Canada, Australia, Turkey, Egypt and many more.

calling from zone*	making calls abroad: % discount on standard roaming rates	receiving calls abroad: % discount on standard roaming rates	sending texts abroad: % discount on standard roaming rates
Ireland & Channel Islands	10%	14%	10%
Europe 1 (inc. France, Spain)	10%	14%	10%
Europe 2 (inc. Turkey)	30%	30%	30%
Australia	30%	30%	30%
USA & Canada	30%	30%	30%
Rest of World 1	20%	20%	20%
Rest of World 2	20%	20%	20%

* See "Roaming Zones before 1 July 2014" for list of zones and included countries

- prices apply to all networks in all countries and zones
- where a discount rate is not applicable (some zones, products), standard charges will apply
 - a one minute minimum call charge applies to all calls; thereafter, calls are charged on a per minute basis
 - all calls received whilst abroad will be charged in per minute
 - in countries where VAT is applicable, VAT is included in the above rates

mobile data bundles available before 1 July 2014

travel all around the world*			
bundle cost	bundle elements	bundle duration	out of bundle charges per MB
£8.17	4MB	30 days	EU up to 19.8p / The rest of world £8**
£15.32	10MB	30 days	EU up to 19.8p / The rest of world £8**
£61.28	50MB	30 days	EU up to 19.8p / The rest of world £8**
£137.87	200MB	30 days	EU up to 19.8p / The rest of world £8**
£8.17	4MB	monthly	EU up to 19.8p / The rest of world £8**
£15.32	10MB	monthly	EU up to 19.8p / The rest of world £8**
£61.28	50MB	monthly	EU up to 19.8p / The rest of world £8**

* Bundles are available in Ireland & Channel Islands, Europe 1 (include France and Spain), Europe 2 (include Turkey), Australia, USA & Canada, Rest of the World 1 and Rest of World 2 zones.

**To find out relevant region country list(s), please go to orange.co.uk/abroad for further information.

travel in USA or Canada			
bundle cost	bundle elements	bundle duration	out of bundle charges per MB
£5.10	4MB	30 days	£1.99
£12.25	10MB	30 days	£1.99
£61.27	50MB	30 days	£1.99
£5.10	4MB	monthly	£1.99
£12.25	10MB	monthly	£1.99
£61.27	50MB	monthly	£1.99

standard roaming zones from 15 July 2014

Ireland and Isle of Man	Ireland (Republic of), Isle of Man
Jersey & Guernsey	Jersey, Guernsey
Europe 1 (Vatable)	Aaland Islands, Austria, Azores, Balearic Islands, Belgium, Bulgaria, Canary Islands, Croatia, Cueta, Cyprus (excluding North Cyprus), Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Germany, Greece, Hungary, Italy, Latvia, Lithuania, Luxembourg, Madeira, Malta, Monaco, Netherlands, Poland, Portugal, Romania, Slovak Republic, Slovenia, Spain, Sweden, Saint Barthelemy, Saint Martin
Andorra & Moldova	Andorra, Moldova
Rest of the World 1	Australia, Canada, China, Israel, Palestine, Thailand, Turkey, USA
Rest of the World 2	Argentina, Bosnia and Herzegovina, Brazil, Columbia, Dominican Republic, Ecuador, Egypt, Hong Kong, India, Ivory Coast, Kenya, Macedonia, Madagascar, Malaysia, Mexico, Montserrat, Montenegro, Morocco, Myanmar, New Zealand, Nicaragua, Nigeria, Pakistan, Panama, Peru, Saudi Arabia, Senegal, Serbia, Singapore, South Africa, South Korea, Sri Lanka, Tajikistan, Tanzania, Uganda, Uruguay, Venezuela
Rest of the World 3	Afghanistan, Aircraft, Albania, Algeria, Angola, Anguilla, Antigua & Barbuda, Armenia, Azerbaijan, Bahamas, Bahrain, Bangladesh, Barbados, Belarus, Belize, Benin, Bermuda, Bhutan, Bolivia, Botswana, British Virgin Islands, Brunei, Burkina Faso, Burundi, Cambodia, Cameroon, Cape Verde, Cayman Islands, Central African Republic, Chad, Chile, Congo, Cook Islands, Costa Rica, Cuba, Digicel Caribbean Network, Djibouti, Dominica, El Salvador, Equatorial Guinea, Ethiopia, Falkland Islands, Faroe Islands, Fiji, French Polynesia, Gabon, Gambia, Georgia, Ghana, Greenland, Grenada, Guatemala, Guinea, Guinea-Bissau, Guyana, Haiti, Honduras, Indonesia, Iran, Iraq, Jamaica, Japan, Jordan, Kazakhstan, Kuwait, Kyrgyz Republic, Laos, Lebanon, Lesotho, Liberia, Libya, Macau, Malawi, Maldives, Mali, Maritime, Mauritius, Mongolia, Mozambique, Namibia, Nepal, Netherlands Antilles, Niger, Oman, Other International Operators, Palau, Papua New Guinea, Paraguay, Philippines, Qatar, Russia, Rwanda, Saint Kitts & Nevis, Saint Lucia, Sa t Vincent & the Grenadines, Satellite, Seychelles, Sierra Leone, Sudan, Suriname, Swaziland, Syria, Taiwan, Togo, Trinidad & Tobago, Tunisia, Turkmenistan, Turks & Caicos Islands, Ukraine, United Arab Emirates, Uzbekistan, Vanuatu, Vietnam, Yemen, Zambia, Zimbabwe

standard roaming zones before 15 July 2014 (and MMS after this date)

Ireland & Isle of Man	Ireland (Republic of), Isle of Man
Jersey and Guernsey	Jersey, Guernsey
Europe 1 (EU/EEA Vatable)	Aaland Islands, Austria, Azores, Balearic Islands, Belgium, Bulgaria, Canary Islands, Croatia, Cueta, Cyprus (excluding North Cyprus), Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Germany, Greece, Hungary, Italy, Latvia, Lithuania, Luxembourg, Madeira, Malta, Monaco, Netherlands, Poland, Portugal, Romania, Slovak Republic, Slovenia, Spain, Sweden, Saint Barthelemy, Saint Martin
Europe 1 (EU/EEA non-VAT)	Andorra, Gibraltar, Greenland, Guadeloupe, Iceland, Liechtenstein, Martinique, Mayotte, Moldova, Norway, Réunion Island, San Marino, Switzerland, Vatican City
Europe 2	Albania, Belarus, Bosnia Herzegovina, Faroe Islands, Georgia, Israel (inc. Palestine), Macedonia, Montenegro, Serbia, Turkey, Ukraine
Australia	Australia
USA & Canada	Canada, USA
Rest Of World 1	Algeria, Bahrain, Bangladesh, China, Ghana, Hong Kong, Japan, Jordan, Korea (North), Korea (South), Lebanon, Macau, Malaysia, Maldives, Morocco, Oman, Pakistan, Paraguay, Peru, Qatar, Saudi Arabia, Singapore, South Africa, Taiwan, Thailand, Tunisia, United Arab Emirates, Vietnam
Rest Of World 2	Afghanistan, American Samoa, Angola, Anguilla, Antigua & Barbuda, Argentina, Armenia, Aruba, Ascension, Azerbaijan, Bahamas, Barbados, Barbuda, Belize, Benin, Bermuda, Bhutan, Bolivia, Botswana, Brazil, British Virgin Islands, Brunei, Burkina Faso, Burundi, Cambodia, Cameroon, Cape Verde Islands, Caribbean islands, Cayman Islands, Central African Republic, Chad, Chile, Columbia, Comoros, Congo, Congo (Dem Rep of), Cook Islands, Costa Rica, Cuba, Diego Garcia, Djibouti, Dominica, Dominican Republic, East Timor, Ecuador, Egypt, El Salvador, Equatorial Guinea, Eritrea, Ethiopia, Falkland Islands, Fiji, French Polynesia, Gabon, Gambia, Grenada, Guam, Guatemala, Guinea, Guinea-Bissau, Guyana, Haiti, Honduras, India, Indonesia, Iran, Iraq, Ivory Coast, Jamaica, Kazakhstan, Kenya, Kiribati, Kuwait, Kyrgyzstan, Laos, Lesotho, Liberia, Libya, Madagascar, Malawi, Mali, Marshall Islands, Mauritania, Mauritius, Mexico, Mongolia, Montserrat, Mozambique, Myanmar, Namibia, Nepal, Netherlands Antilles, New Caledonia, New Zealand, Nicaragua, Niger, Nigeria, Norfolk Island, Panama, Papua New Guinea, Philippines, Puerto Rico, Russia, Rwanda, Samoa, Saipan (Northern Marianas), Sao Tome & Principe, Senegal, Seychelles, Sierra Leone, Solomon Islands, Somalia, Sri Lanka, St Helena, St. Kitts & Nevis, St. Lucia, St. Pierre & Miquelon, St. Vincent & the Grenadines, Sudan, Suriname, Swaziland, Syria, Tajikistan, Tanzania, Togolese Republic, Tonga, Trinidad & Tobago, Turkmenistan, Turks & Caicos Islands, Tuvalu, Uganda, Uruguay, US Virgin Islands, Uzbekistan, Vanuatu, Venezuela, Western Samoa, Yemen, Zambia, Zimbabwe
Maritime / Aircraft	Air and Maritime, Aircraft

international calling

Valid until 28 February 2011

Call abroad Subscription.

Get our Call Abroad Subscription for £2.56 a month and benefit from discounts to all our international calling zones.

International calling						
	Calling abroad from the UK		Texting abroad from UK	Photo Message abroad from UK – under/over 50KB	Making an int'l video call	Receiving an int'l video call
	Standard	Discounted Voice call charge per min				
Orange	£1	18.4p	25p	standard rate as per your price plan	51.1p	free
Europe 1	£1	20.4p				
Europe 2	£1	25.5p				
Australia	£1	28.6p				
USA	£1	12.3p				
ROW 1	£1	76.6p				
ROW 2	£1	81.7p				

Calls to Isle of Man, Jersey and Guernsey will be charged as per off-net rates.

ORG1GB22NB24DIRSEP13
ORG5GB27NB24DIRSEP13
ORG25012NB24DIRSEP13
ORG50017NB24DIRSEP13
ORG1GB27NB24DIRSEP13
ORG5GB32NB24DIRSEP13
ORG25017NB24DIRSEP13
ORG50022NB24DIRSEP13
ORG1GB32NB24DIRSEP13
ORG5GB37NB24DIRSEP13
ORG25022NB24DIRSEP13
ORG50027NB24DIRSEP13
ORG1GB37NB24DIRSEP13
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Information correct as at 16th of November 2017

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