# T-MOBILE PAY AS YOU GO TEXT PLAN

Price Guide updated and all charges applicable from December 2018



Top up by £10 each month on Text plan and, on top of your credit, we'll give you unlimited free UK texts to use the following month. Top up by just £5 more and we'll give you free internet as well.

Oh, and on your first £10 top up, we'll give you 100 free texts to use straight away too.

## To join Text plan you can do one of the following:

- Text TEXT to 146 for free
- Log in to My T-Mobile
- Call 146 for free

Text plan costs	
UK calls*	35p/minute
UK texts*	15р
Picture messaging	30р
Voicemail	35p/minute
Customer services calls	Free (25p to speak to an agent)
Internet on your phone	£1/day maximum

\*To UK mobiles and landlines, and numbers starting 01, 02 and 03, excluding Jersey, Guernsey and the Isle of Man. For full details of this plan, see our price plan brochures page.

## When you top up

When you top up, you'll get your free texts on the first day of the next month. Don't worry though, to get you started we'll give you an extra 100 free texts to use straight away.

We'll send you a free text to let you know you've topped up enough to get your free texts. Also, towards the end of the month, if you haven't topped up enough to get them, we'll send you a free reminder text to let you know that you still have time to top up.

#### Using your texts

You can text from the UK to customers on UK mobile networks at any time. You can send as many texts as you like to 200 unique mobile numbers in any given month.

## Switching to Text plan

If you're an existing pay as you go customer you can switch to this plan, but you should remember that:

- You won't be able to go back to your current plan after you've changed;
- You'll lose any top up reward you're currently entitled to and won't be able to get it back;
- You'll lose any UK talk or text Boosters currently on your account and won't be able to get them back.

## Switching from Text plan

If you switch from Text plan to <u>BlackBerry</u>, <u>Talk</u> or <u>International</u> plans you'll lose your free texts, but if you've already topped up £10 you'll get the free stuff from your new plan the following month.