



LEGACY PRICE GUIDE FOR BUSINESS

Our home for retired Service Plans

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IMPORTANT Service plans set out in this Price Guide are no longer available for sale, but Customers who remain subscribed to them continue to be subject to EE's or Orange's standard Network Terms (as applicable), to the terms set out in this Price Guide, and to the terms and conditions set out in the relevant current Price Guide that are applicable to all service plans.

EE and Orange are brands of EE Limited, with registered offices at Trident Place, Mosquito Way Hatfield, Hertfordshire AL10 9BW

bundled minutes cannot be changed during the Minimum Connection Period of the leader. Inclusive minutes are for calls to standard EE mobile numbers (other than those Users sharing the Service Plan) and calls to other standard UK mobiles.

Voice Service Plans

Custom and Corporate Group

Extra terms for Custom Group

Minimum Connection Period: as stated in your Agreement with EE. Minimum of 2 Connections on this Service Plan must be maintained up to a maximum of 750. No minimum call charge applies. No charge for EE to EE calls between Users sharing this Service Plan within the UK (subject to the unlimited* EE to EE calls fair usage policy set out in the current Price Guide).

Corporate Service Plan

Extra terms for Corporate Service Plan

Minimum Connection Period: as stated in your Agreement with EE. Leaders under this Service Plan must add a minimum number of sharers (up to a maximum number of sharers) as stated in your Agreement. If the minimum number of sharers is not maintained you will be charged for any shortfall. Size of



Other Customised Plans

Plan	Closed User Group	Orange to Orange	UK Landlines starting 01, 02, or 03	Other Networks	Answer Phone	Text
Custom Flat Rate	9p per minute					4p
Custom Plan	4p	4p	5p	14p	4p	5p
Custom Group	Inclusive	4p	6p	15p	Inclusive	4p
Corporate Group	3p	3.5p	3.5p	12.5p	Inclusive	4p



Corporate Flat Rate Tariff

	Corporate Rates	Corporate Rates and Colleague Calls
Line Rental	£2.00	£2.00
On-Net	2p	2.5p
VPN / CUG	2p	0p
Fixed	2p	2.5p
Orange to Other Networks	7.5p	8.5p
Texts to other Networks (including T-Mobile)	3p	3.5p
Texts to Orange Phones	3p	1.5p
Voicemail	0p	0p

Custom plans and Corporate tariffs are subject to the terms below:

Extra terms for other Customised Plans

Minimum Connection Period: as stated in your Agreement with EE.

4GEE Phone Plan

These tariffs are for the 4GEE Phone Plan before 30 October 2013. Out of Bundle rates are still contained in the EE Price Guide for Small Business, or the Non-Standard Price Guide for Small Business.

24 Month Plans		
UK Data	Limited UK minutes & SMS	Unlimited UK Minutes & SMS
1 GB	£25.00 (includes 500 minutes & SMS)	N/A
2 GB	£30.00 (Includes 1,000 minutes & SMS)	£35.00
8 GB	N/A	£40.00
16 GB	N/A	£45.00
32 GB	N/A	£50.00

4GEE Sharer Plan

Included with all Sharer Plans
Unlimited Wi-Fi through EE's chosen partner*, Tethering
Itemised Online Billing
Faulty Replacement service for phones*
Free Voicemail / Visual Voicemail (subject to OS compatibility)
UK Based Business Customer Service
2 for 1 cinema tickets every Wednesday
Clone Phone Lite*
£5 per month discount off your mobile bill if you take a 24 month contract and purchase Fibre Broadband
Conference calling
6 months free Box
45 days FREE GoToMeeting

*Separate terms apply

These tariffs apply to the 4GEE Sharer Plan before 30 October 2012.

Step 1 – Choose a sharer plan (NB all Users on an account must be on the same plan)

£15.00	Unlimited calls to Users on the same plan, Unlimited calls to UK landline numbers starting 01, 02, or 03, Unlimited Wi-Fi access
£25.00	All the benefits of the £15.00 plan plus 4GB data per User per month
£40.00	Unlimited calls & texts to UK mobiles (excluding some MVNO numbers) and to UK landlines starting 01 / 02 / 03 and 4GB of data per User per month

Step 2 – Add shared data, and shared Voice minutes / texts

Shared Data	Monthly subscription fee
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4GB	£20.00
8 GB	£40.00
16 GB	£80.00
24 GB	£120.00
32 GB	£160.00
48GB	£240.00
64GB	£320.00

Shared Voice minutes / texts	Monthly subscription fee
500 / 500	£10.00
1000 / 1000	£20.00
1500 / 1500	£30.00
2000 / 2000	£40.00
3000 / 3000	£60.00
5000 / 5000	£100.00
7000 / 7000	£140.00
10,000 / 10,000	£200.00

Business Sharer Plan

This Service Plan was withdrawn from sale on 3 September 2014

All service plans in this section are subject to a 24 month minimum term. Charges are per Connection / month. See the Terms and Conditions section for more information.

Step 1 – Choose a sharer plan. All Users on an account must be on the same plan.

	£15	£30
Inclusive Benefits	Double Speed 4GEE	Double Speed 4GEE
	Unlimited Colleague Calls	Unlimited UK calls and texts

	Unlimited calls to UK Landlines starting 01/02/03	180 Individual IDD Minutes to Europe, USA and Canada*
		1GB Individual Data

*IDD Zones 1, 2, and 3

Step 2 – Add shared data, and shared Voice minutes / texts

Shared Data	Monthly subscription fee
4GB	£32
8 GB	£64
16 GB	£128
24 GB	£192
32 GB	£256
48GB	£384
64GB	£512

Shared minutes and texts can be used for calls to UK mobiles, landlines, and for IDD calls to Europe, USA, and Canada (Zones 1, 2, and 3), Note that some MVNO numbers are not included in this allowance and will be charged at our Out-of-Bundle rate.

Shared Voice minutes / texts	Monthly subscription fee
500 / 500	£10
1000 / 1000	£20
1500 / 1500	£30
2000 / 2000	£40
3000 / 3000	£60
5000 / 5000	£100
7000 / 7000	£140
10,000 / 10,000	£200

Included with all Business Sharer Plans
Tethering
Itemised Online Billing

Faulty Replacement service for phones*
Free Voicemail / Visual Voicemail (subject to OS compatibility)
UK Based Business Customer Service
2 for 1 cinema tickets every Wednesday
Clone Phone Lite*
£5 per month discount off your mobile bill if you take a 24 month contract and purchase Fibre Broadband
Conference calling
My Account controls

*Separate terms apply

Data Service Plans

Mobile Broadband for Large Business

Data Allowance	3G	4GEE	4GEE + Dongle	4GEE + Mobile Wi-Fi	Out of Bundle	Out-of-Bundle Spend Cap
1GB	£8.00	£11.00	£14.00	£16.00	2.5p per MB	£50
4GB	£12.50	£15.50	£18.50	£20.50		
8GB	£17.00	£20.00	£23.00	£25.00		
16GB	£30.00				1p per MB	£200
32GB	£40.00					
64GB	£80.00					
128GB	£160.00					

1GB to 32GB Data Bundles can be shared across up to 2 Devices for £3.00 per month for each additional Device over your primary Device. Devices will be Data only, and will not be able to make voice calls. Data Bundles cannot be shared across Devices subject to a 4GEE Data Only Agreement.

Mobile Broadband for Small Business

PLANS AVAILABLE FOR SALE BETWEEN 30 OCTOBER 2012 AND 30 OCTOBER 2013.

Duration	1GB	3GB	5GB	8GB
30 days with Device	N/A	£13.33	£17.49	£21.66
30 Days SIM Only	N/A	£13.33	£17.49	£21.66
18 months	N/A	£13.33	£17.49	£21.66
24 months	£10.83	£13.33	£17.49	£21.66
24 months (Tablet Plans)	N/A	£21.66	£25.83	£29.99

PLANS AVAILABLE FOR SALE FROM 30 OCTOBER 2013 TO 27 MAY 2014

All Mobile Broadband plans include access to BT WiFi, WiFi on the Tube & EE Film. Note: If MBB SIM is used in a handset, voice out of bundle charges will apply.

4GEE Mobile Broadband Plans

Our 4GEE Plans will give you access to our 4GEE Network, with average download speeds of 12-15Mbps.

	1GB	3GB
30 Day	N/A	£13.33
24 Month Mobile WiFi / Dongle	£10.83	£13.33
24 Month with Tablet	N/A	£21.66

4GEE Extra Mobile Broadband Plans

Our 4GEE Extra Plans give you access to our 4GEE Network and, where we've rolled it out, you will also benefit from Double Speed 4GEE with average download speeds of 24-30Mbps.



	5GB	8GB	20GB	50GB
30 Day	£17.49	£21.66		N/A
24 Month with Mobile WiFi or Dongle	£17.49	£21.66	£30.00	£41.67
24 Month with Tablet	£25.83	£29.99		N/A

30 day bundles are SIM Only and do not include any Device.

Additional UK data add-ons can be purchased at £5.00 for 500MB, £12.50 for 2GB, or £16.50 for 4GB. Data add-ons can either be bought on a one off basis, or recurring.

All data roaming add-ons are valid for 30 days from the date of purchase, or until the purchased allowance is used up (whichever is sooner).

Data Roaming Add-Ons	Zone 1	Zone 2A	Zone 2B	Zone 2C	Zone 2D
10MB	£2.08	£5.00	£10.00	£20.00	£50.00
50MB	£8.33	£15.00	£40.00	£80.00	£195.00
100MB	£15.00	£27.00	£75.00	£140.00	N/A
200MB	£29.17	£50.00	£140.00	N/A	N/A
500MB	£58.33	£100.00	£280.00	N/A	N/A

Office 4GEE

A Minimum Term of 24 months applies to all Office 4GEE Connections. You must live in a qualifying post-code area to be able to purchase Office 4GEE. Qualifying areas currently include postcodes in Newcastle, Manchester, Hull, and Cumbria.

Upfront Cost	Inclusive Data	Monthly Charge
£24.99	20GB / month	Enquire in-store or by phone to find out how much Office 4GEE costs in your area.

If you use your allowance up, you will need to purchase a Data Pass to keep accessing the internet until your next bill date.

Office 4GEE Data Passes	
Allowance	Charge
2GB	£6.25
4GB	£8.33
10GB	£12.50

Mobile Broadband Abroad

24 Month plans

Tenure	3GB UK data 200MB roaming data		10GB UK data, 200MB roaming data	
	Europe	Worldwide	Europe	Worldwide
24 month	£57.50	£82.50	£70.00	£95.00

Out of Bundle Charge

The following out of bundle charges are specific to Mobile Broadband Service Plans. All other out of bundle usage will be charged at standard rates:

Out of Bundle Charges	Price
UK data	4p per MB
Roaming data – Europe (zones 1-2)	£0.58 per MB
Roaming data – Worldwide (zones 3-7)	£5.50 per MB

Extra terms and conditions for Mobile Broadband Abroad

Minimum Connection Period: 30 days or as stated in the Customer's Agreement with EE. Sharers cannot be added.

Small Business Fiber / ADSL Broadband

Speed*	Inclusive Data	Monthly Charge	Connection Fee	Discount off Monthly Mobile Bill
On-net ADSL	Unlimited	£12.00	N/A	N/A
Off-net ADSL	Unlimited	£20.00	N/A	N/A
5 x faster Fibre Broadband*	Unlimited	£22.00	£60.00	£5.00
10 x faster Fibre Broadband*	Unlimited	£26.50	£60.00	£5.00

*5x and 10x faster based on a nationwide DSL average download speed of 5.9Mb per second (source: latest Ofcom broadband speed survey)



Voice Service Plan Add-Ons

Single Number

Single Number was available to Orange customers until April 2014.

Single Number charges

Single Number is not available to leaders or sharers on Business Sense or any other shared service plan.

set up fee per Single Number Group	£30.00 one-off fee
monthly access fee for Secondary Device	£3.00 monthly fee per User
SIM Cards supplied as part of Single Number	no charge

Existing Service Plans for the Primary and Secondary Devices are charged according to the matrix below:

Secondary Device Primary Device	Voice Service Plan	Data Service Plan	Solution Tariff
Voice Service Plan	1 Higher charged	2 Both charged	2 Both charged
Data Service Plan	2 Both charged	1 Higher charged	2 Both charged
Solution Tariff	2 Both charged	2 Both charged	1 Higher charged, if same Solution. 2 Both charged, if not same Solution

Calls, texts and other services will be charged as per your original Service Plans.

How to order

Completion of a Single Number Service Request Form (SN SRF). The Single Number Service shall be provided to the Users stated in each SN SRF accepted by Orange subject to these terms and conditions. You must provide SIM/IMEI/MSISDN numbers to Orange.

what's included	Connection of any two wireless Devices with a single number, single voice mailbox and single invoice in respect of airtime Charges
Minimum Term	30 days
user requirements	Two Devices (a Primary Device and a Secondary Device, at least one of which being Orange branded and already Connected to the Orange network) which are registered to the same account and joined together in a 'SN Group'.

Extra terms and conditions for Single Number

The general specification for Single Number (which forms part of these terms and conditions) is at www.orange.co.uk/singlenumber. Devices are not included but Orange will provide a SIM Card free of charge on request where you have a second Device and need an Orange SIM Card. Such a Connection is not eligible for any Future New Connection Credit or any other Credit which may apply to your other Pay Monthly Connections.

SN Group

A SN Group is only created when the Primary Device and Secondary Device are under a single account in your name. 'Primary Device' means the Orange Device comprising part of the SN Group, or where both Devices are Orange, the Device chosen by you as the primary Device. 'Secondary Device' means the non-Orange Device, or where both Devices are Orange the Device chosen by you as the secondary device.

SN Tariff

Each SN Group is subject to a SN Tariff, which is normally applied to the Device hosting the SN Group. Line 1 may only be grouped to Line 1 and Line 2 may only be grouped to Line 2. Where Devices are subject to different Service Plans, the SN Tariff will be the Service Plan Orange deems most expensive, usually determined as being: the higher of the existing monthly line rental charges, or (where line rental is zero in both cases) the higher of the existing Service Plans



judged by reference to the User's usage patterns. Unless otherwise specified, the Service Plan for each Device forming a SN Group is suspended whilst in the SN Group, and replaced by the SN Tariff. If Device is not used for a period of 2 months or more, Orange may, in respect of the period under assessment charge: *(sum of the normal Service Plans for both Devices) less (sum of the SN Tariff and the Monthly Subscription)*. Pricing is based on the assumption that use patterns of Devices prior to being grouped should remain generally consistent after grouping, and Orange therefore reserves the right to terminate a SN Group without liability where usage of either Device decreases to a material extent (as a guide, usage falling below 50% of the prior average for a Device would be a material decrease). You will continue to be liable for any Charges you are already committed to under your Agreement during the use of Single Number. Any allowances under the existing Service Plans can be shared across both Devices in the SN Group, unless otherwise stated, and you will receive a single invoice in respect of airtime Charges across both Devices. Non-airtime Charges will be invoiced separately. A Solution-Specific Tariff here means a Service Plan designated by Orange from time to time as a tariff for use exclusively with specific Solutions, including without limitation, BlackBerry® for Business, Office Freedom, Sales Service Accelerator, Fleetlink,

Business Everywhere.

Termination

Upon termination of a SN Group both Devices will revert to the terms applying prior to the SN Group being formed. Orange shall endeavour to return the original telephone numbers but it is acknowledged that Orange cannot guarantee such return. Where Orange has provided a SIM Card for the Secondary Device, this Connection will be Disconnected if not otherwise subject to a Service Plan other than Single Number.

Restrictions

Not available with OVP, Talkshare, Animal Packages, Talk Now, Liberate or Friends and Family accounts, Talk Now or shared Service Plans. Will not work with the 3G Mobile Office Card or if a bar is placed on one of the subscriptions. Orange reserves the right to reject any application to form an SN Group in its absolute discretion.

Orange shall not be responsible for any loss, howsoever caused, from delays in barring lost or stolen Devices or the barring of the incorrect Device where you provide incorrect SIM /IMEI/telephone number information to Orange or swap SIMS during the course of the Single Number Service without informing Orange.

EE Pocket Landline

Pocket Office	5GB Mobile Broadband Bundle and Pocket Landline One to One	£25
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Pocket Office

Pocket Landline & Mobile Broadband Terms and conditions apply. See the current EE Price Guide for Small Business for details.



Data Service Plan Add-Ons

iPad Service Plan

This plan was available to Orange customers until June 2014.

Pay as you use iPad plan

tenure	charges
30 days	No data included. Data is charged at 4.25p per MB up to a maximum of £33.14 per month (subject to fair usage under the Orange Bill Promise).

iPad Add-On Bundles

The below iPad Add-On Bundles can be added to the Pay as you use iPad plan. More details on these bundles can be seen in Part 5 – Data Service Plan Add-Ons, of this document.

tenure	3GB + unlimited* WiFi	10GB + unlimited* WiFi
30 days	£12.50 per month	£20.83 per month

Extra terms and conditions for Pay as you use iPad plan

Minimum Term: 30 days. Sharers cannot be added. SIM provided is for data usage from iPad only and if removed or used for any other purpose you will be charged Orange's standard rates for services. No itemised billing available. iPad can be activated for data roaming on request subject to credit check. You may use your mobile broadband connection for VOIP services. If you use your mobile broadband connections for peer to peer file sharing services, we may restrict your access speed to ensure that our network is protected for all our customers.

Handset Data Bundles

Data	3G	4G	4GEE + Dongle	4GEE + Mobile Wi-Fi	Out of Bundle	Out-of-Bundle Spend Cap	Wi-Fi
250M B	£5	N/A			£5 for 250MB x 4 then 2.5 p per MB	N/A	N/A
1GB	£8	£11.00	£14.00	£16.00	2.5p per MB	£50	Yes
4GB	£12	£15.50	£18.50	£20.50			
8GB	£17	£20.00	£23.00	£25.00			
16GB	£30.00				1p per MB	£200	
32GB	£40.00						

1GB to 32GB Data Bundles can be shared across up to 2 additional data only Devices for £3.00 per month for each additional Device over your primary Device when taken in conjunction with certain talk plans.

Orange World for Business

Orange World for Business - Single User Data Bundles

Price plan (for single users)	Inclusive MB	Monthly charge	Out of bundle price per MB
Orange World for Business 4	4	£2.50	£0.80
Orange World for Business 500	500	£4.25	£0.80
Orange World for Business 1024	1024	£17.02	£0.80
Orange World for Business 2048	2048	£21.28	£0.80

Orange World for Business - Shared Data Bundles

Price plan (for multiple / shared users)	Inclusive data	Monthly charge	Out of bundle price per MB	Max sharers
Orange World for Business Shared 50	50MB	£40.00	£0.80	10
Orange World for Business Shared 125	125MB	£70.00	£0.80	15
Orange World for Business Shared 250	250MB	£130.00	£0.80	50
Orange World for Business Shared 500	500MB	£250.00	£0.80	100
Orange World for Business Shared 750	750MB	£350.00	£0.80	200
Orange World for Business Shared 1GB	1GB	£450.00	£0.80	200
Orange World for Business Shared 2GB	2GB	£900.00	£0.80	200

What's included	GPRS, EDGE, 3G and 3G+ browsing of the internet up to the monthly data limit ordered. No Roaming or WiFi is included.
Minimum Connection Period	30 days or as stated in your Business Agreement with Orange.
Extra terms and conditions for Orange World for Business	
All prices are for data usage in the UK only. Single user bundles cannot be shared but can be added to individuals on a shared account. The bundles (except the Orange World for Business 500 single user bundle) may be shared across a group (i.e. applied to a group leader with all users decrementing the bundle) unless stated otherwise. Maximum number of sharers is stated above. No rollover is included on the 2048 MB data bundle (1 month rollover on all other bundles). Orange World for Business bundles cannot be used with BlackBerry® Internet Service.	

Mobile Mail with Orange

Mobile Mail was added as a flexible extra to certain Service Plans or as a chargeable add-on.

What's included	750MB of data and unlimited* WiFi in the UK
Minimum Connection Period	30 days or as stated in your Business Agreement.
Price	£6.50 per month
Extra terms and conditions for Mobile Mail with Orange	
Included as standard with Business Solo and Business SIM Only Service Plans. Mobile Mail does not include BlackBerry® Internet Service. A list of compatible Devices can be found at www.orange.co.uk Mobile Email supports most internet based email providers but set up cannot be guaranteed. You may access Mobile Email from your Device where the software application that facilitates Mobile Email (referred to as the "Client") is pre-installed. If not pre-installed, you may download and install it by going to http://orangeworld.co.uk/r/mobilemail/ from your Orange phone.	

Microsoft® Mail from Orange

Single user tariff	Monthly charge	Tenure	Inclusive data	Out of bundle cost per mb
Microsoft Mail from Orange – 500MB voice add-on bundle	£4.25	minimum 12 months	500MB	£0.80
Microsoft Mail Data only Talk plan	£16.38	minimum 12 months	300MB	£0.80
Microsoft Mail Data & SIM only Talk plan	£10.00	minimum 12 months	300MB	£0.80
Data allowance used for all email, internet and other data usage				

What's included	Data access for a push email service from your device
Minimum Connection Period	12 months or as stated in your Business Agreement
Extra terms and conditions for Microsoft Mail from Orange	
Single users only. Available on selected Devices only (with compatible software installed). For a current list of devices supported by this offer visit www.orange.co.uk/business/msmail You must have a compatible Microsoft email server. Voice Service Plan should have at least 12 months to run at time of Connection of Microsoft Mail. Mobile device must not be used as a modem.	

Tethering Bundles

30-day plans

Tenure	Monthly charge		
	1GB	3GB	10GB
30 day	£12.50	£22.50	£35.00

Annual bundles

Tenure	Monthly charge		
	1GB	3GB	10GB
One year	£20.00	£40.00	£80.00

12 and 24 month plans

Tenure	Monthly charge		
	1GB	3GB	10GB
12 month	£10.00	£17.50	£30.00
24 month	£7.50	£12.50	£25.00

Out of bundle charges

The following out of bundle charges are specific to Tethering Bundles. All other out of bundle usage will be charged at standard rates.

Out of bundle charges	Price
UK data	4p per MB
Roaming data – Europe (zones 1-2)	£2.55 per MB
Roaming data – Worldwide (zones 3-7)	£5.50 per MB
Texts	10p per text message

Terms and conditions

Extra terms and conditions for Tethering Bundles

Minimum Connection Period: 30 days or as stated in your Business Agreement with Orange. Data allowances to be used whilst Device is connected to a computer for the purposes of providing an internet connection within the UK. BlackBerrys® must be used only in conjunction with the consumer broadband Access Point Name (“APN”) or private customer APN specified by Orange otherwise additional charges may be incurred.

BT Wi-fi

If you have selected a data tariff with mobile internet access on your phones, you

may also get access to EE's preferred Wi-fi partner's Wi-fi network. Presently this is the BT network as operated by BT Wi-fi. The BT terms, including those about acceptable use, will also apply to you, and your Users. You must comply with those terms which are available at <http://www.btwifi.co.uk/terms-and-conditions/index.jsp>. As we are not the provider of the Wi-fi service, we are not responsible for the location and availability of Wi-fi services or for the quality of that service. We may swap your Wi-fi service to another preferred partner in the future, provided that you get an equivalent experience. Use of the BT Wi-fi service is subject to a fair use policy of 3GB / month per User. If you exceed this fair use policy, access to the service may be restricted by BT.

30 day iPad Plan

Pay as you use iPad plan

Tenure	Charges
30 days	No data included. Data is charged at 4.25p per MB up to a maximum of £33.14 per month (subject to fair usage).

The below iPad Add-On Bundles can be added to the Pay as you use iPad plan. More details on these bundles can be seen in Part 5 – Data Service Plan Add-Ons, of this document.

30 day iPad Plan Add-On Bundles

Tenure	3gb + unlimited* wifi	10gb + unlimited* wifi
30 days	£12.50 per month	£20.83 per month

Extra terms and conditions for Pay as you use iPad plan

Minimum Connection Period: 30 days. Sharers cannot be added. SIM provided is for data usage from iPad only and if removed or used for any other purpose you will be charged EE's standard rates for services. You are eligible for £10 free credit once Service Plan activated, for plan usage and/or optional iPad Service Plan Add-On bundles. No itemised billing available. Technology Fund may only be used to purchase a tablet/netbook in conjunction with this Service Plans where over 6 months remains in your Minimum Agreement Term. iPad can be activated for data roaming on request subject to credit check.



International Service Plan Add-Ons

Travel Data Bundles

Europe Packages – Zones 1 and 2

	Tenure	Monthly charge	UK data	Roaming data	Out of bundle whilst in UK	Out of bundle whilst roaming
Email & Internet UK & Europe	12 month+	£22.00	500MB	20MB Europe data	standard out of bundle rates apply	
iPhone Europe	12 month+	£25.00	n/a	50MB Europe data	standard out of bundle rates apply	
Business Everywhere Europe	30 days	£90.00	n/a	200MB Europe data	standard out of bundle rates apply	

World Packages – All zones

	Tenure	Monthly charge	UK data	Roaming data	Out of bundle whilst in UK	Out of bundle whilst roaming
Email & Internet World	30 days	£50.00	n/a	20MB World data.	standard out of bundle rates apply	

Email & Internet UK & World	12 month+	£30.00	500MB	20MB World data	standard out of bundle rates apply
BlackBerry® World	12 month+	£20.00	n/a	20MB World data	standard out of bundle rates apply
iPhone World	12 month+	£40.00	n/a	50MB World data	standard out of bundle rates apply
iPhone World	30 days	£75.00	n/a	50MB World data	standard out of bundle rates apply
Business Everywhere World	30 days	£135.00	n/a	200MB World data	standard out of bundle rates apply

All out of bundle usage will be charged at standard rates.

What's Included	GPRS, EDGE, 3G and 3G+ data services (subject to availability) using the User's Device, up to the monthly data limit ordered.
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Minimum Connection Period Bundles on a rolling 30 day contract: 30 days
Bundles on a 12 month contract: 12 months

Extra terms and conditions for Travel Data Bundles

If your Service Plan is inclusive of data charges then the allowance under the Travel Data Bundle will be used first. Service applies at individual subscription level not account level and if applied to a leader or sharer, only that individuals' usage will receive the discount. Cannot be shared. Only one Travel Bundle may be active per Connection at any one time. Text and Wi-Fi usage is not included. Once you opt in, the bundle begins automatically, as soon as you start using data in Zones 1 and 2.

Europe Packages

Only applies whilst Roaming in Zones 1 and 2. Please see www.ee.co.uk/businessroaming for zone information.

World packages.

May be used whilst Roaming in any country of the world in which a network supporting internet browsing is available to EE customers.

BlackBerry® and iPhone

BlackBerry® Europe and BlackBerry® World bundles are only available if you are on a BlackBerry® Internet Service or BlackBerry® Enterprise Server service plan. iPhone Europe and iPhone World bundles are only available if you are on an iPhone service plan. Unless specified otherwise, only one Travel Bundle may be active per Connection at any one time.

In-Building Coverage Solutions

Signal Booster

3G Repeater will pick up any existing signal from the 3G network (even if it's very weak) and transmit that signal to a second box in the middle of your building providing enhanced coverage over a 20 metre range for up to 10 calls. Simple self-install by just plugging into a power source.

Signal Box

Signal Box is a simple self-installed unit that is capable of carrying 4 simultaneous calls, and can provide 3G voice and data coverage up to 15 metres. Broadband connection and spare Ethernet port on your router required.

General Terms & Conditions

All the terms and conditions that apply to these service plans not set out below are still in the current version of the EE Price Guide for Large Business, the EE Price Guide for Small Business, or the Orange Price Guide for Small Business as appropriate. Take a look there to find them.

In-Plan

The description of certain legacy tariffs and bundles has recently changed from 'Orange' or 'Orange to Orange' to 'In-Plan'. For details, please see the Terms and Conditions sections of the EE Price Guide for Large Business or the Orange Price Guide for Small Business as appropriate.

Standard Support Service for Large Business

What's included

The support services detailed in 'EE's Standard Support Service for Large Business Customers' Solution Description published at www.ee.co.uk/business/terms

Who's eligible

Any Customer that fulfils all of the following criteria:

- o is contracted with EE under an Orange Business Services Customer Agreement (OBSCA) or an Orange Business Services Master Agreement (OBSMA) or an Orange Business Agreement (OBA) or a Business Agreement (BA) or an EE Business Agreement (EEBA); and
- o has 50 (fifty) or more employees at the commencement of its agreement with EE; and
- o orders more than 10 Devices and/or SIM Only Connections in the Initial Order; and

- o can provide the following:
 - for Limited companies; the company registration number and the VAT number;
 - for Charities; the charity number;
 - for all other businesses: a copy of a business chequebook, plus an invoice on company headed paper or a business utility bill.

Monthly Charge

An inclusive Service Plan for the term of the Customer's Agreement.

Extra terms and conditions

No Statement of Requirements applies to this Solution.

Tailored Service

What's included

The support services detailed in 'Tailored Service (including Standard Support Service Add-Ons)' Solution Description which is available on request from EE.

Who's eligible

Any Customer that meets the criteria to qualify for the Standard Support Service and who also has 200 (two hundred) or more Users at the commencement of their agreement with EE. Certain options have additional eligibility requirements.

Monthly Charge

Pricing available on request from EE

Extra terms and conditions

'Solution Service Plan Terms for Tailored Service Solution *and* Standard Support Add-Ons' shall apply.

Standard Support Add-Ons

What's included

The Standard Support Add-Ons options detailed in 'Tailored Service (including Standard Support Service Add-Ons)' which is available on request from EE. The Customer will have a number of options that it may elect to take.

Who's eligible

Any Customer that meets the criteria to qualify for the Standard Support Service. Certain options have additional eligibility requirements which are detailed in the Solution Service Plan Terms.

Monthly Charge

Pricing available on request from EE.

Extra terms and conditions

'Solution Service Plan Terms for Tailored Service Solution and Standard Support Add-Ons' shall apply.

Content Add-Ons

All Add-Ons

On 24 Month Business Plans that include inclusive Add-ons, you will receive a text message inviting you to click on a link within 24 hours of joining. This link will take you through to a mobile page where you can select the inclusive add-on you want. You'll be re-directed to an app store to download your selected service or if the service is not an app, then you'll be linked directly through to the mobile service (data usage will decrement from your data allowance). After you've had the add-on for 30 days you can change it for one of the other add-ons on offer. You can do this all through the EE mobile homepage.

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If you're not entitled to a free add-on, or want more than one, you can also buy access to them through the EE mobile homepage. You'll always be able to get to add-ons by using the EE Mobile destination links, or by going to <http://addons.ee.co.uk>. You can choose, change or cancel add-ons at any time. They will be activated after you buy them and the cost will then be added to your bill every month until you ask us to remove it. We can't provide a pro-rata refund when a multimedia product is cancelled or removed, but you will be able to continue to access the product until the end of the 30-day subscription period that you have paid for.

You'll need a compatible device and an internet connection (where applicable). Remember, you may need to browse the internet to download or use the add-ons, so usage will decrement your data allowance. Use is also subject to coverage, our network management policies and the fair use policies for Wi-Fi set out in your Pay Monthly price plan terms and conditions. Third parties provide these multimedia products and we can't promise they will always be available or that they will work perfectly. Remember these third parties own the content of these products and we are not responsible for what you see. You may be asked to accept software updates at any time, and you must download these updates to keep getting the most up to-date functionality. Multimedia products are for UK use only. Any data use outside the UK will decrement any roaming data allowance you have.

Games You'll get 2 games each month to keep from the full Gameloft catalogue of games. You'll be notified when there are game updates available for download (data usage will decrement from your data allowance). Not available on any Apple® Devices.

Music (Deezer Mobile) You have access to 18 million music tracks to stream or listen to offline through the Deezer app on your phone (data usage will decrement your data allowance). Before you start you'll need to create a Deezer account. Just remember, you can't transfer or copy any tracks from your mobile to a different device or recording media and if you remove this service, any tracks stored to your mobile will be deleted. Deezer's music catalogue may be subject to change for reasons beyond its control and Deezer may use cookies to deliver their music streaming services to you. For more information on this and the other terms that apply, see www.deezer.com.

Mobile TV You can watch selected TV channels live on the go via your mobile phone. You cannot pause, stop, rewind or fast forward the TV, and content from the TV cannot be stored on any device. All usage will decrement the data allowance from your Pay Monthly plan. You must be covered by a current valid colour TV Licence in order to access all channels comprised within the Mobile TV add-on.

Clone Phone

Clone Phone was available from EE until 31 July 2014

Clone Phone Fully Loaded covers Mobile Phones, USB Modems and Dongles, and Tablets supplied by EE that are lost, stolen, damaged or suffer a mechanical or electrical breakdown. Insurance is provided for up to 60 months and your warranty is extended to 36 months on new Devices. See www.ee.co.uk/business/terms for full terms and conditions.

All insurance products are subject to a Minimum Term of 3 months.

Product Range		Clone Storage	Find My Phone Lock & Wipe	Insurance	Price per user per month	Excess Fees
Clone Phone Lite		500MB	x	x	Inclusive in eligible plans	N/A
Clone Phone Loaded		16GB	✓	x	£3.33	N/A
Clone Phone Fully Loaded	Tier 1	16GB	✓	✓	£6.00	£15.00
	Tier 2	16GB	✓	✓	£8.00	£25.00
	Tier 3	16GB	✓	✓	£10.00	£25.00
	Tier 4	16GB	✓	✓	£14.00	£50.00
Additional storage bundles		10GB			£1.25	
		20GB			£2.08	
		50GB			£4.58	
Tablet Insurance	N/A	N/A	✓	£15.00	£15.00	£50.00

The Tier of Clone Phone Fully Loaded that your Device is eligible for is dependent on a number of factors including (but not limited to) replacement cost of the Device, and the number of claims received for the model.

Clone Phone App Service

If you're downloading or using the Clone Phone app, the following legal stuff will automatically apply to you.



If you're an EE, Orange or T-Mobile pay monthly customer and want to add one of our Clone Phone packages to your mobile phone account, sign up in store or online when you join us; or call 150 for free at any time from your Orange, T-Mobile or EE phone. If you're a consumer customer, you'll only be able to buy the Clone Phone Fully Loaded package directly from EE, Orange or T-Mobile; it won't be available from our indirect partners.

The cost will be added to your next bill and then every bill each month. Clone Phone Lite and Clone Phone Loaded will remain on your account and can be cancelled at any time by calling 150 but if you buy Clone Phone Fully Loaded you'll need to promise to buy the product for at least three months. Clone Phone Lite is included for EE customers on selected EE mobile plans. Remember, when you cancel any Clone Phone products you'll have seven days to download any content back on to a PC before we delete it from our online storage and you won't be able to download content onto your phone after that.

You'll need to download the Clone Phone app which is offered to consumers for their personal use in the UK and to Small Businesses for their personal and business use in the UK. You'll need a compatible Android or iPhone to download the app - see ee.co.uk to check if your phone is compatible. The app is free to download but data charges may apply when you visit the app store and download the app or if we send the app software updates.

Clone Phone products give you an allowance of online storage for the content on your phone. Remember, these services are for content that you have created or generated yourself and EE does not authorise you to upload any content that belongs to a third party. The content is yours and we will only process it for storage and retrieval purposes. You are not allowed to use the Clone Phone app for transmitting or receiving information or data which is illegal or which breaches confidentiality undertakings or is in breach of intellectual property rights. We reserve the right to remove or disable access to content that infringes third party rights and/or that is illegal from our online storage. We may access and/or disclose to third parties information about your account and/or information transmitted to us via the Clone Phone app if legally required to do so or if necessary to enforce and/or investigate any non-compliance with these Clone Phone app terms or other terms and conditions which apply to the use of the Clone

Phone products; or enforce our rights, or protect our property, or the safety of our employees or agents, our customers or the public. EE may, in its sole discretion, suspend and/or terminate Clone Phone accounts of users that are in breach of these Clone Phone app terms.

You'll need mobile internet coverage to clone your contacts and calendar data, and WiFi coverage to clone your music, video and pictures. Remember, you can clone content that is stored on your handset and/or a memory card (but not content solely saved on your SIM card). *If you're outside of the UK your content will still back up if you have data roaming enabled. This could result in higher-than-expected charges.* Follow the instructions in the app to clone the content on your phone and set up any automatic or manual back-up settings. You can upload any digital content from your contacts, calendar, photos, video and music folders except music files from iPhones or any content protected by third party digital rights management, for example, music files from iTunes, Spotify and Deezer and movie files from EE Film Store.

You are responsible for taking all appropriate measures to protect your own device and or other equipment, data and/or software from infection by any viruses or third party intrusion. You will need to set up an account to be able to log in to the Clone Phone app and you will need these log-in details to view the content from your other devices. You are entirely responsible for maintaining the confidentiality of this information (including your password) and for any activity that occurs under your account if you fail to keep this information secure and confidential. You agree to notify us immediately of any unauthorised use of your account or password, or any other breach of security. If you are not yourself a subscriber to Clone Phone products, you confirm that you are acting with the direct authority of the subscriber when processing any data or using the Clone Phone app.

Download content onto a replacement phone by texting "clone" to 778899. You will be asked to confirm your phone number and the password you gave us when you downloaded the app. If your package includes our Find-My-Phone service, you'll be able to locate your phone, lock it remotely, sound an alarm, wipe the content and return it to its factory settings if you lose the phone by logging into Clone Phone here www.ee.co.uk/clonephonelogin and follow the instructions. If you have an iPhone you won't be able to use the lock, alarm or wipe services.

Remember, you'll need to set up Find-My-Phone in the app before you can use it, so follow the instructions after you download the app. To use this feature, you will need to enable GPS on your phone. You can always decide to switch GPS off and stop using this feature.

If you take our Clone Phone Fully Loaded package, you'll need to have a phone and pay monthly mobile plan from EE, Orange or T-Mobile and these additional terms with our insurance provider, Allianz, will apply www.ee.co.uk/business/terms. Please take time to read the insurance and warranty terms. Remember, to get a replacement phone within 24 hours you'll need to call and your claim to be accepted before 7.30pm. 24 hour offer excludes customers living in Northern Ireland, Isle of Lewis, Inverness, Isle of Arran, Orkney Isles, Hebrides, Perthshire, Isles of Scilly, Shetland Isles and Isle of Wight.

If you need more online storage in addition to the allowance in your Clone Phone package, you'll need to buy a Clone Phone add-on – check out the terms in www.ee.co.uk/terms.

We may ask you to accept updates of the app and/or these terms at any time, and you must download these updates in order to continue receiving the most up to-date functionality of the application. If you do not follow this reasonable advice, we are not responsible for any loss or damage that you suffer as a result of continuing to use the outdated version of the application.

We'll do our best to keep the app up to date and keep your content safe, but can't promise that it will always be available or that it will work perfectly. You acknowledge and agree that Internet transmissions are never completely secure. We shall use reasonable skill and care in providing the Clone Phone app but we do not guarantee that any content you store or access through the Clone Phone products will not be subject to accidental damage, corruption or loss. We shall not be liable to you or any business connected with you, either in contract, tort (including negligence) or otherwise for any losses which are related to you or your business and are not reasonably foreseeable by us, including, without limitation:

- loss of data
- loss of profits; or

- loss of revenue or business interruption.

1. If you use this App to provide content to, or access content provided by an app store or our content partners remember that they own that content and we are not responsible for what you see.
2. You're not allowed to copy the app or to send it on to anyone else. You aren't allowed to modify the app, any part of the app, or our Everything Everywhere or EE trade marks in any way.

The Clone Phone app is provided by EE Limited, trading as EE.

