



# NHS UNLIMITED DATA OFFER

Available from 09 April 2020

Version 2

Date January 2021

## The Offer

1. EE Pay Monthly phone customers who are current NHS staff are entitled to a boost of their existing plan data allowance to unlimited until June 2021.

## Eligibility

2. This offer is available to customers on an EE Consumer Pay Monthly phone plan who are current NHS staff with a valid NHS email address.
3. Customers on Business Plans, Sharer Plans, Pay As You Go, Mobile Broadband, 4GEE Home or Tablet plans are not eligible for this offer.
4. The offer is not transferrable and can only be applied to an account in the name of the NHS staff member.
5. The offer can only be claimed once per person.
6. After applying for the offer, an email will be sent to your NHS email address in order to validate the application.
7. If you are on an unlimited plan, you are not eligible for a discount or credit instead of this offer.

## The Data

8. Once your application has been accepted, it may take up to 7 days for the unlimited data boost to be applied to your account.
9. Once applied to your account, the boost will renew each month until June 2021 or until removed. We will notify you in June 2021 to confirm the exact date the boost will end
10. If you want to remove the data boost before June 2021, text STOP NHS DATA to 150.
11. If you upgrade your plan, the boost will still remain on your account until June 2021. If you move to an unlimited plan you will not be eligible for a discount or credit in lieu of the offer.
12. Data can be used in the UK and EU/EEA in accordance with your plan terms. A 50GB fair use policy applies outside UK.
13. Data is for personal, non-commercial use only. If you regularly tether 12 or more devices, we will consider this non-personal use and have the right to move you to a more suitable plan. We will consider usage above 600GB/month to be non-personal use and have the right to apply traffic management controls to deprioritise your mobile traffic during busy periods, or to move you to a business plan.
14. Data Gifting allowance remains as per your plan allowance.
15. The unlimited data boost does not form part of your plan and any change to the boost does not entitle you to cancel your Agreement with us for mobile network services.
16. Our standard Network Terms and Pay Monthly Plan terms apply.