



# WORLD SELECT TALK & TEXT

Terms and Conditions

Version 2.2

Updated March 2021

The monthly price for add-ons and all out of bundle charges will increase on or after 31st March every year by the Consumer Price Index rate of inflation published in January that year, plus 3.9%. See [ee.co.uk/increase](http://ee.co.uk/increase) for details. Please note the cost of other services you take from us may increase or decrease while you're an EE customer.

## **World Select Talk & Text**

World Select Talk & Text - £6.27 a day for Unlimited Minutes and Texts while you're abroad in our World Select countries.

### **Who can get World Talk & Text Unlimited?**

Available to customers on EE pay monthly consumer plans only.

### **How it works**

Opt-in to World Select Talk & Text and then pay each day you use your phone in any of our World Select countries. You'll get unlimited calls and texts to standard UK (and other World Select countries) mobile and landline numbers when you are travelling in our World Select Countries. The countries included in our World Select Talk & Text are subject to change from time to time and details are available at [ee.co.uk/roaming](http://ee.co.uk/roaming).

A day is from 00:00:01 until 23:59:59 local time (local time zone to the country you are in).

To opt-in to World Select Talk & Text, text WORLD to 150 or call 150 from your EE phone. It may take up to 24 hours to be applied to your account from the moment you opt-in and you'll receive a text message to confirm it has been added.

### **Charges**

The World Select Talk & Text daily charge will automatically trigger each and every day that you're abroad in our World Select countries when you make a call, receive a call or send a text from your phone. Receiving a call when you are in our World Select countries will also trigger the charge, even if you only receive a single call on a particular day but do not make any calls or send text message(s).

If you prefer to be charged our standard roaming rates, you can opt out of World Select Talk & Text anytime by texting STOP WORLD to 150. It may take up to 24 hours for it to be removed from your account.

World Select Talk & Text is for your personal, non-commercial use. If you're using it for commercial purposes, or contrary to your terms of service, in our reasonable opinion, we can take it away from you, restrict your use and/or charge you our applicable standard rate for minutes and texts at our sole discretion.

We may vary or amend these terms at any time. We will try to give you notice of significant changes if we can. We may remove or discontinue this pass at any time. World Talk & Text is for UK based customers only and your phone must be used in the UK at least once every 30 days to make calls. The maximum call duration per call with World Select Talk & Text is 120 minutes after which time, you must redial to continue the call.

**World Select Countries:**

USA, Canada, Turkey, Australia, United Arab Emirates.

**World Select Talk & Text includes the following while in a World Select Country:**

- Calls you make and texts you send to standard UK landline and mobile numbers.
- Calls you make and texts you send to standard landline and mobile numbers in World Select countries
- Receiving all calls or texts.

**World Select Talk & Text does not include:**

- Calls or texts from the UK to any other country (e.g. calls you make to a Canadian mobile number when you're in the UK).
- Calls or texts to numbers other than standard landline or mobile numbers while in the World Select Country, for example to premium rate or non-geographic numbers. These may vary from time to time.
- Calls or texts to countries outside of our World Select Countries (e.g. calls you make when you're in USA to a French number).
- Picture Messages.