



BRITBOX

ADD-ON & SMART BENEFIT TERMS

Version 2
Date 07 July 2021

The Add-on & Eligibility

1. The BritBox Add-on (the "**BritBox Add-on**") provides you with access to a selection of popular on demand British content (the "**content**") for a monthly charge (currently £5.99 a month).
2. The **BritBox Add-on** is available to new and existing consumer customers on a pay monthly phone, 12 month SIM only plan or with a tablet on a 4GEE WiFi price plan who are UK residents, or as a Smart Benefit for Smart Plan customers who took out a plan before 07 July 2021. If you change or upgrade your plan, the **Britbox Smart Benefit** will no longer be available. Please note customers on our Smart Watch and Small Business Business Connect plans are not eligible for the **BritBox Add-on**.
3. If you have an existing **BritBox** account you can take the **BritBox Add-on** by cancelling your existing **BritBox** subscription. When you sign up with EE for the **BritBox Add-on**, **BritBox** will switch the billing of your existing subscription over to an EE billed account (unless you subscribed via iTunes in which case you will need to cancel your own subscription). Note you will lose any existing prepaid access and current discounts. We therefore recommend you take the **BritBox Add-on** with EE (or select it as a **Smart Benefit**) towards the end of your current **BritBox** billing period and any **BritBox** offer period. Alternatively, you could take the **BritBox Add-on** as an additional **BritBox** subscription (in which case you must register using a secondary email address and your existing **BritBox** account will continue and will be charged until you cancel it).
4. Data used whilst streaming the **content** and all other activities such as downloading the app and viewing advertising or will decrement from your EE Price Plan's inclusive data allowance. You can otherwise watch the **content** on your EE device using Wifi or by purchasing a data add-on.
5. Availability is subject to credit status.
6. The **BritBox Add-on** is only available to customers using a compatible mobile phone or tablet using the iOS or Android operating systems. See britbox.co.uk for compatible devices.
7. This **BritBox Add-on** is not available to customers on a 4GEE WiFi Price Plan with a device other than a tablet, or customers with a device using any operating system other than iOS or Android.
8. The **BritBox Add-on** will start as soon as we accept your request. We therefore advise you complete activation of your **BritBox** account immediately if you have not already done so.
9. We'll apply the charge to your EE Account each month until you ask us to remove it (unless you have the **BritBox Add-on** as a **Smart Benefit**). You can cancel the **BritBox Add-on** at any time. The service will be removed at your next renewal date, which is on the monthly anniversary of the **Britbox Add-on** being added. If at the time of cancellation you have not already been billed for that period it will be charged in full on your next bill. As soon as the **BritBox Add-on** is removed from your account, you will no longer be able to access **BritBox**.
10. You may also access your **BritBox** account via other compatible equipment. See britbox.co.uk for compatible equipment, which may change from time to time. If you are using **BritBox** on a non-EE mobile device, data charges from your mobile provider may apply.
11. **BritBox** is provided to you as a **Smart Benefit** as part of a Smart Plan or as an Additional Service and does not form part of your Price Plan with us. This Additional Service can be added to each eligible line on your Account. We may refer to the Additional Service as an

'add-on' in MyEE, on your bill, online and when you call or text customer services. You cannot have more than one **BritBox Add-on** per eligible line registered to your Account.

12. Any change to the cost of the Additional Service, to the Content provided, or to the terms and conditions shall, if applicable, only entitle you to cancel the Additional Service. Such changes shall not entitle you to cancel your Agreement with us for mobile network services.
13. When entering into a contract for digital content you're entitled to a 14 day cooling off period, except where you enter in to a contract in store. Once you've entered into a contract for these Additional Services, you'll have 14 days to tell us you've changed your mind. However, once you've accessed **BritBox** (e.g. by viewing the **content**) we'll assume that you've decided to waive this right to change your mind and you'll lose your right to cancel, except in accordance with the cancellation process described above.
14. We may suspend access to or terminate your contract for the Additional Services if you fail to pay a bill by the date set out on it or commit another material breach of your Agreement for mobile network services (visit [here](#) to read the latest version of our terms and conditions).
15. In order to provide this **BritBox Add-on** we will monitor your access to **BritBox**. We'll process this information in accordance with EE's privacy policy, details of which can be found here <http://ee.co.uk/privacy-policy>.
16. **BritBox** is for personal and non-commercial use only. It's your responsibility to ensure that **content** accessed by under 18s is suitable for those viewing it. **Content** available via **BritBox** may change from time to time.
17. You must set up your **BritBox** account on a mobile device containing an EE SIM. The **BritBox** service is provided by BritBox SVOD Limited (company registration number 11801341). You agree to use **BritBox** at your sole risk. EE is not responsible for examining or evaluating the **content** or accuracy of any third-party services, and shall not be liable for any such third party services. Data displayed by **BritBox** is for general informational purposes only and is not guaranteed by EE. You must read and accept the **BritBox** Terms and Conditions. Full terms can be found at <https://www.britbox.co.uk/terms>.
18. Access to **content** outside of the UK, the ability to watch **content** on a compatible television or to watch on other devices are subject to the terms and conditions of **BritBox**. For details see <https://www.britbox.co.uk/terms>.
19. We will share information about you with **BritBox** and vice versa. This will happen in circumstances that relate to the administration of your **BritBox** service and to prevent and detect fraudulent or unlawful activity. We'll process this information in accordance with EE's privacy policy, details of which can be found here <http://ee.co.uk/privacy-policy>.