

**T-Mobile PAYG Smart Packs April 2013**  
**The legal stuff you need to know**

Our range of Smart Packs is only available to customers on our pay as you go Everyday plan. To move to Everyday text EVERYDAY to 146 or call 146 from your T-Mobile phone.

To buy a Smart Pack, check you have enough credit then text the short code of the pack you want to 441. Your Smart Pack will be ready as soon as you've bought it, but we'll send you a text to confirm your purchase and to let you know you can start using it. Your Smart Pack will last for 30 days, or until all the allowances in it are used up, whichever happens first.

At the end of the 30 days, your Smart Pack will automatically recur for another 30 days, unless you tell us you don't want it any more beforehand. You'll need to make sure you have enough credit on your account for us to take payment for it (which we'll do automatically the day before it's due to re-start). If you don't have enough credit, the Smart Pack won't recur. If you don't want the Smart Pack to recur, text STOP plus the name of the pack to 441 before Day 29 of your current pack. If you want to change your pack, first text STOP plus the name of the pack to 441, then wait for your current pack to expire (we'll tell you that happens). You can then buy a different Smart Pack in the normal way.

We'll let you know when each allowance in the pack runs out, when all allowances run out and when the 30 days are up. We'll also remind you that the Smart Pack will recur, that we're about to take payment for it from your credit and confirm when we've done that. If you didn't have enough credit we'll also let you know that the Smart Pack won't recur.

If you move to another price plan while a Smart Pack is active, you will lose any remaining minutes, texts or data you haven't yet used.

Each Smart Pack has an allowance of minutes, texts and data to use in the UK.

<b>Smart Pack</b>	<b>Cost</b>	<b>How to buy</b>	<b>Mins</b>	<b>Texts</b>	<b>Data</b>
Smart Pack 10	£10	Text SMART10 to 441	100	400	1GB
Smart Pack 15	£15	Text SMART15 to 441	200	600	2GB
Smart Pack 20	£20	Text SMART25 to 441	500	Unlimited	3GB
BB 10	£10	Text BBPACK10 to 441	100	400	1GB including Blackberry mail and BBM
BB 15	£15	Text BBPACK15 to 441	200	600	2GB including Blackberry mail and BBM
BB 20	£20	Text BBPACK25 to 441	500	Unlimited	3GB including Blackberry mail and BBM

Once you have used up your allowances, or if you want to do anything else outside your Smart Pack allowance, you'll need to top up and pay using your credit. You can find details

of our range of boosters, and of the Everyday plan charges at [www.t-mobile.co.uk/payg](http://www.t-mobile.co.uk/payg). When you buy the Blackberry Smart Pack, you'll get BlackBerry email and BBM.

Unless otherwise stated, all calls and texts are from the UK to UK mobile networks and numbers starting with 01, 02 and 03 (excluding Jersey, Guernsey and Isle of Man). You can also use your inclusive minutes to check your voicemail when you're in the UK. Remember that there is always a one minute minimum call charge and all calls are charged per minute. Numbers starting with 08 (including 0870) or 070 are excluded from allowances. Calls to 0800 numbers cost up to 40p/min, calls to 0845 and 0870 cost 40p/min and 070 numbers cost up to 77p/min. See [www.t-mobile.co.uk/08-09](http://www.t-mobile.co.uk/08-09) for further information.

To use internet on your phone, you'll need a compatible phone and internet coverage, check it at [t-mobile.co.uk/streetcheck](http://t-mobile.co.uk/streetcheck). Remember, you can only use internet on your phone in the UK. You can't use your phone as a modem or use internet on your phone for peer to peer file sharing, instant messaging or making internet phone calls. If you try to use data when your Smart Pack inclusive allowance has run out, you can either buy an internet booster or you'll be charged a maximum of £1 a day .

If you're already a T-Mobile pay as you go customer on one of Talk, Text, Blackberry or International, and you try to buy a Smart Pack, you'll be told you need to move to the Everyday Plan. If you do that, you'll lose any reward you have earned or are currently enjoying.

We'd also like to remind you that your terms and conditions say that you mustn't use our services to do anything unlawful or to send nuisance communications. At the moment, we'll decide that you're breaking this condition if you text more than 300 different numbers over the course of the month with your unlimited texts. Remember, we're free to decide that other types of use may also be breaking this condition. If you do break this condition, we'll disconnect your SIM card from our network without giving you any advance warning.

If you use, whether directly or through a third party, any device to route or re-route voice, text messages or other services on, from or to the network or you sell or attempt to sell or otherwise provide commercial services using our network to any third party, we'll remove your Smart Pack from you and/or disconnect your SIM card from our network without giving you any advance warning.

### **Short Legals:**

Pack recurs automatically after 30 days unless you opt-out. Services are for use in the UK only. Minutes and texts are to UK numbers starting 01, 02 and 03 (except Jersey, Guernsey and the Isle of Man), checking voicemail in the UK. One minute minimum call charge and all calls are charged per minute. Numbers starting 08 or 070 are excluded from allowances. Calls to 0800, 0845 and 0870 numbers cost up to 40p/min and 070 numbers cost up to 77p/min. See [www.t-mobile.co.uk/08-09](http://www.t-mobile.co.uk/08-09). You can't use your phone as a modem or use internet on your phone for peer to peer file sharing, instant messaging or making internet phone calls. When your data allowance runs out, buy an internet booster or you'll be charged a maximum of £1 a day. Already a T-Mobile pay as you go customer then move to our Everyday plan to buy a pack. See [t-mobile.co.uk/payg](http://t-mobile.co.uk/payg) for details.