



Insurance & Protection Services

Small Business customers only

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Insurance & Protection Services

Choose from two Insurance & Protection products: Damage Cover for Business or Full Cover for Business. Both products include insurance (provided by Allianz plc) full terms for which can be found here ee.co.uk/business/terms. Where there is any conflict between these terms and the terms of your insurance policy, the latter shall apply to the insurance element.

You can add these products to your account when you take out your plan with EE. If you are already a customer and want to add either a Damage Cover for Business or Full Cover for Business to your account you'll need to call customer services.

You'll be charged for your product each month and the cost will be added to your bill. If you add one of our Insurance & Protection products part way through a month the cost will be pro-rata'd. You'll need to call customer services to remove it. If you leave EE then your Insurance & Protection product will be cancelled automatically.

With the exception of the terms and conditions of insurance, we can change the terms, change the charges or withdraw the products at any time. We will try to give you notice of such changes.

Discounts on Early Upgrade & Swap (Full Cover for Business only)

When you have had Full Cover for Business for a continuous period of 6 months or more, and are up to 18 months in to your airtime plan, you can get a minimum of 25% off your Early Upgrade Fee if you want to upgrade early. This offer is only available if you upgrade to a plan on EE (not for upgrades on Orange or T-Mobile plans). It is not available for customers with a tablet device and some plans may be excluded. Once you've used your early upgrade benefit you'll have to wait at least 6 months before being able to get another early upgrade benefit. Additional terms apply to upgrading early, see ee.co.uk/business/terms. We may change or withdraw this benefit at any time without notice.

An early upgrade fee is payable when you upgrade before the end of your current pay monthly plan to a new 24 month plan with phone and is calculated based on the total monthly line rental due for the remainder of your minimum term. You must be more than 18 months into your plan with more than 45 days to go before the end of your minimum term. Full Cover for Business will give you a minimum of 25% discount on this fee only and can only be used when upgrading to an EE plan, not when upgrading to a plan on Orange or T-Mobile. The cost of any new plan or device you choose will not be discounted.

Lookout Premium (Full Cover for Business only)

Available for Android users only. Download the Lookout Premium app and follow the steps to activate. Lookout terms and conditions apply, see lookout.com for details.