

Content chargeable add-ons

All add-ons

Customers with any pay monthly plan can buy selected add-ons via the EE mobile destination. This (m.ee.co.uk) links off to add-ons, where you can decide what you want and buy them. You can also use these links to cancel your subscriptions at any time.

You'll always be able to get to add-ons on your phone by using the EE Mobile destination (m.ee.co.uk) links, or by going to <http://addons.ee.co.uk>. You can choose, change or cancel add-ons at any time. You can only change your add-on to another one if there is an add-on compatible with your device. You'll be re-directed to an app store to download your selected service or if the service is not an app, then you'll be linked directly through to the mobile service (data usage will decrement your data allowance). They will be activated after you buy them and the cost will then be added to your bill every month until you ask us to remove it. We can't provide a pro-rata refund when a multimedia product is cancelled or removed, but you will be able to continue to access the product until the end of the 30-day subscription period that you have paid for.

You'll need a compatible device and an internet connection (where applicable). Please see the list of add-ons and which devices they are compatible with by going to the add-ons section of our Help pages. Remember, you may need to browse the internet to download or use the add-ons, so usage will decrement your data allowance. Use is also subject to coverage, our network management policies and the fair use policies for WiFi set out in your pay monthly price plan terms and conditions. Third parties provide these multimedia products and we can't promise they will always be available or that they will work perfectly. Remember these third parties own the content of these products and we are not responsible for what you see. You may be asked to accept software updates at any time, and you must download these updates to keep getting the most up to-date functionality. Multimedia products are for UK use only. Any data use outside the UK will decrement any roaming data allowance you have.

Games There is a monthly cost for the games which you can find at m.ee.co.uk. You'll get 2 games each month to keep from the games add-on catalogue. You'll be notified when there are game updates available to download (data usage will decrement from your data allowance).

Music (Deezer Premium+) There is a monthly cost of the music which you can find at m.ee.co.uk. You have access to 18 million music tracks to stream or listen to offline through the Deezer app on your phone or to your computer (data usage will decrement your data allowance). Before you start you'll need to create a Deezer account. Just remember, you can't transfer or copy any tracks (whether from your mobile or computer) to a different device or recording media and if you remove this service, any tracks stored to your mobile or computer will be deleted. Deezer's music catalogue may be subject to change for reasons beyond its control and Deezer may use cookies to deliver their music streaming services to you. For more information on this and the other terms that apply, see www.deezer.com.

Mobile TV There is a monthly cost for the Mobile TV which you can find at m.ee.co.uk. You can watch selected TV channels live on the go via your mobile phone. You cannot pause, stop, rewind or fast forward the TV and content from the TV cannot be stored on any device. All usage will decrement the data allowance from your pay monthly plan. You must be covered by a current valid colour TV Licence in order to access all channels comprised within the mobile TV add-on.