

Phone Fund

Phone Fund closed on 30th September 2013 and all outstanding balances had to be used by 30th November 2013. We contacted anyone with a Phone Fund balance prior to closure.

1. This Phone Fund promotion ('the Promotion') is available to all Orange pay as you go customer except where we say otherwise.
2. The Promotion will start on 12th February 2009
3. The Promotion is that every time you top up you will receive a credit worth 10% of you top up (eg, If you top up by £10, you'll get £1 credit).
4. Each credit that you accumulate will go into your Phone Fund. The maximum credit you can build up in your phone fund is £200
5. Subject to clause 9 below , and credit added to your Phone Fund and not used within 12 months will expire. If you do not use your phone or register a top up for a period of 6 months, any credit added to your Phone Fund will expire.
6. Your Phone Fund can be used as a discount off the price of any new PAYG handset en you transfer your number wen purchased in an Orange shop, or by calling 450. When using the Phone Fund, the oldest accumulated credit will be used first. Any remaining credit will be subject to the normal 12 month expiry rules.
7. Your Phone Fund can also be redeemed as an airtime credit when you join Orange PAYM and transfer your number. Available when you join Orange PAYM (excluding SIM only) in an Orange shop or by calling 0800 079 2000.
8. The Promotion is not available when any other offer and /or promotion unless stated otherwise specified or redeemable as a cash or credit.
9. Orange reserves the right to amend, vary or cancel these terms and conditions or to withdraw this Promotion upon 30 days notice.
10. If this Promotion is withdrawn, any credit in your Phone Fund must be used within 2 months from the date of withdrawal. Any credit not used during this period will expire.
11. Service is subject to the Terms and Conditions for the Supply of Orange pay as you go services, a copy of which can be found at the back of your Orange phone User Guide or SIM pack. Where there is any inconsistency between these Terms and Conditions, and the Standard Terms and Conditions the latter will prevail.
12. The promoter is Everything Everywhere Limited, Hatfield Business Park, Hatfield, Hertfordshire, AL10 9BW

Double Phone Fund 1 September 2011

1. Orange pay as you go customers joining a pay monthly plan with a phone in our stores, online or over the phone before 30 September 2012 will get double their last Phone Fund balance as a credit on their bill, up to a maximum of £200. You must transfer your phone number to your new pay monthly account, credit is then applied within 14 days. Online customers must claim their credit by calling us on 150 from their new handset by 14 October 2012

Double Your Phone Fund 2010 Promotion

1. This Double Your Phone Fund promotion ("the Promotion") is only available to selected Orange pay as you go customers at the invitation of Orange.
2. To subscribe to the Promotion you must join Orange pay monthly by calling 0800 079 0298 before 14/07/2010. This offer excludes SIM only contracts and is not available through any other channels.
3. The offer is that, if you take out an Orange pay monthly account between 0/06/2010 and 14/07/2010 Orange will double the amount of month in your pay as you go phone fund account, up to a maximum of £400, and will apply this to your Orange pay monthly account by way of an account credit
4. The promotional Double Phone Fund reward ("the Reward") will be applied to your account as an airtime credit within 7 days

5. The Promotion is not available with any other offer and/or promotion unless otherwise specified.
6. Orange reserves the right to amend, vary or cancel these terms and conditions or to withdraw this Promotion at any time upon reasonable notice.
7. Service is subject to the Terms and Conditions for the Supply of Orange pay as you go services, a copy of which can be found at the back of your Orange phone user Guide or SIM pack. Where there is any inconsistency between these Terms and Conditions and the Standard Terms and Conditions, the latter will prevail.
8. The promoter is Orange Personal Communications Services Limited of St James Count, Great Park Road, Almondsbury Park, Bradley Stoke, Bristol, BS32 4QJ