

# EE Pay Monthly Mobile Roaming

## Roaming data add-ons

To use mobile internet on your phone when you're roaming abroad, you'll need to buy one of our roaming data add-ons. When you try and use mobile internet either through your phone browser or via an app in your destination country you'll be offered a choice of roaming data add-ons relevant to the country you are in. You'll need a compatible phone.

Our roaming data add-ons last for either 24 hours or 7 days from when you buy it or until you have used up your data allowance, whichever comes first. For a pay monthly customer the cost of the roaming data add-on will be added to your monthly bill. Remember, we count the time period based on UK time. Once your roaming data add-on runs out, you'll have to buy another one to carry on using the mobile internet on your phone whilst roaming. You can use the roaming data add-on in any of the countries in the relevant zone for the period of time that the add-on is valid. Remember, if you go outside any of the countries in the zone to which your roaming data add-on applies, you won't be able to use the mobile internet data and you'll be prompted to buy a different roaming data add-on relevant to your new country and zone.

Remember, you can use mobile internet on your phone for peer to peer file sharing when you're roaming but your speed will be slower than usual as we monitor our network to protect it for all customers. Please see the network management policies on our website for more information. The country you're in may not have a compatible 4G network so you will have to use 3G (or whichever local network speed applies.)

You can opt out of the roaming data add-ons by calling +44 7953 966 250. Without one of our data add-ons, data will be charged in accordance with our non-standard charges price guide. Please see [ee.co.uk/price](http://ee.co.uk/price) guides.

## Our Roaming Zones.

EE Europe Roaming Zone countries are: Austria, Belgium, Bulgaria, Channel Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Gibraltar, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Reunion Islands, Romania, Slovakia, Slovenia, Spain, Sweden, Switzerland

EE Roaming Zone A countries are: USA, Armenia, Australia, Canada, China, Israel, Mexico, New Zealand, Peru, Russia, Singapore, Turkey, Ukraine.

EE Roaming Zone B countries are: Argentina, Bermuda, Colombia, Ecuador, Gabon, Hong Kong, India, Indonesia, Malaysia, Moldova, Mongolia, Nicaragua, Philippines, Qatar, Saudi Arabia, Sierra Leone, South Africa, Thailand, Uganda, United Arab Emirates, Isle of Man.

EE Roaming Zone C countries are: Afghanistan, Albania, Botswana, Brazil, Caribbean, Dominican Republic, Egypt, Faroe Islands, Guinea, Guyana, Iraq, Ivory Coast, Japan, Jordan, Macedonia, Madagascar, Mali, Montserrat, Montenegro, Netherland Antilles, Niger, Nigeria, Panama, Senegal, Serbia, South Korea, Sri Lanka, Tanzania, Vietnam, Zambia,

EE Roaming Zone D countries are: Algeria, Andorra, Angola, Azerbaijan, Bahrain, Bangladesh, Belarus, Benin, Bolivia, Bosnia and Herzegovina, Brunei Darussalam, Cambodia, Cameroon, Cape Verde, Chile, Congo, Cuba, El Salvador, Fiji, Georgia, Ghana, Greenland, Kazakhstan, Kenya, Kuwait, Lao, Lebanon, Lesotho, Macau, Maldives, Mauritius, Morocco, Mozambique, Namibia, Oman, Pakistan, Palestine, Paraguay, Rwanda, Seychelles, Sudan, Taiwan, Tajikistan, Tunisia, Uruguay, Venezuela, Yemen.

## FOR PHONE PLANS WITH ROAMING BENEFITS

### Roaming data add-ons

To use mobile internet on your phone when you're roaming in the countries listed below you'll need to buy one of our roaming data add-ons. You get special roaming data rates for the below listed countries because you have a plan with roaming benefits. If you roam in any other country you'll have to buy a roaming data add-on from our standard range. When you try and use mobile internet either through your phone browser or via an app in your destination country you'll be offered a choice of roaming data add-ons relevant to the country you are in. If you've purchased an add-on within a Europe Roaming Zone country and then travel to a Roaming Zone A country (and vice versa), you'll be prompted to buy another roaming data add-on relevant to the country and zone you've entered. You'll need a compatible phone.

A 2MB add-on for 50p lasts for exactly 24 hours from when you buy it or until you use the 2MB, whichever comes first. Or buy a 100MB add-on for £2 which lasts for exactly 24 hours from when you buy it, or until you reach 100MB, whichever comes first. Our 250MB add-on for £12.50 lasts for 7 days from when you buy it or until you reach 250MB, whichever comes first; and our 1GB add-on for £25 lasts for 30 days from when you buy it or until you reach 1GB. The cost of the add-on will be added to your monthly bill. Remember, we count the period the add-on is valid based on UK time. Once your roaming data add-on runs out, you'll have to buy another one to carry on using the mobile internet on your phone whilst roaming. You can use the roaming data add-on in any of the countries in that zone for the period of time that the add-on is valid. Remember, if you go outside any of the listed countries in that zone, you won't be able to use the mobile internet data and you'll be prompted to buy a different roaming data add-on relevant to your new country

Remember, you can use mobile internet on your phone for peer to peer file sharing when you're roaming but your speed will be slower than usual as we monitor our network to protect it for all customers. Please see the network management policies on our website for more information. The country you're in may not have a compatible 4G network so you will have to use 3G (or whichever local network speed applies).

You can opt out of the roaming data add-ons by calling +44 7953 966250. Without one of our data add-ons, data will be charged at in accordance with our non-standard charges price guide. Please see [ee.co.uk/price-guides](http://ee.co.uk/price-guides).

EE Europe Roaming Zone countries are: Austria, Belgium, Bulgaria, Channel Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Gibraltar, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Reunion Islands, Romania, Slovakia, Slovenia, Spain, Sweden, Switzerland.

EE Roaming Zone A countries are:

For customers with Pay Monthly (With Roaming) Plans joining between 30 October 2012 and 30 April 2013 : Armenia, Australia, China, Israel, Mexico, Peru, Russia, Turkey, USA.

For customers with Pay Monthly 4GEE Extra Plans joining between 30 October and 25 March 2014: Armenia, Australia, China, Israel, Turkey, USA.