

3G Data Card plan

			Exc VAT			
		Starter	Medium	High	Power	
Monthly line rental ¹	12 months	£11	£22	£44	£77	
	18 months	£10	£20	£40	£70	
	24 months	£9	£18	£36	£63	
Inclusive internet MB bundle		7	100	500	1000	
Mobile internet (using GPRS/3G, per MB sent/received) ²		£2.55	85p	64p	64p	
Call charges (per minute) for voice, fax and data calls (GPRS/3G)						
Local and national calls		41.66p	41.66p	41.66p	41.66p	
Calls to other T-Mobile UK customers		41.66p	41.66p	41.66p	41.66p	
Calls to other UK mobile operators' customers		41.66p	41.66p	41.66p	41.66p	
Voicemail message retrieval		41.66p	41.66p	41.66p	41.66p	
Text message charges (per message)						
To other T-Mobile UK customers ^{3,4}		12.5p	12.5p	12.5p	12.5p	
To other UK mobile operators' customers ^{3,4}		12.5p	12.5p	12.5p	12.5p	

Prices correct as at 31st March 2019. The monthly line rental shown above includes VAT at 20%.

The legal stuff you need to know:

- 1 You'll have to promise to stay with us for 18 months and pass our standard credit check. Your monthly payment is for your inclusive minutes and texts from the UK to the customers of UK mobile networks and numbers starting with 01, 02 & 03 at any time. This doesn't cover Jersey, Guernsey and the Isle of Man.
- 2 You will be charged for messages sent to non GSM networks.

*Please go to the "help & Support" section of our website, t-mobile.co.uk, for details around "non-standard" service charging. This includes charges for numbers starting with 05, 070, 08 (including 0870), 09 and 118. Calls to these numbers are subject to a 1 minute minimum call charge unless otherwise stated. Remember that calls to these numbers are not included in your monthly allowance.

**Including Orange customers.

- Subject to new connection to 3G Internet Starter, 3G Internet Medium, 3G Internet High or 3G Internet Power.
- Minimum term contract and credit check applies.
- Laptop with Microsoft Windows XP operating system required.
- Subject to coverage.
- During your minimum term you can only migrate to a 3G Internet plan with the same minimum term as your existing plan.
You can only migrate to a 3G Internet plan with a lower monthly charge after the first 11 months of your contract.
- For details of roaming mobile internet charges please refer to our 'Non standard charges' leaflet.

Points to note.

- When you join a T-Mobile pay monthly plan, you should be sent your first bill within 2 weeks of becoming a customer.
- Per second charging applies to all types of chargeable calls (unless otherwise stated). Charging starts when a call is answered by a person or an answering device. The call is billed at the rate applicable at the start of the call. However for pay monthly customers, if the call exceeds two hours in length and crosses into a different part of the day (for example, from 'daytime' to 'evening'), the remainder of the call will be charged at the new rate.
- A call ends when:
 - a) you end the call on your device; or
 - b) 16 seconds after your calling device loses signal for any reason (note: we continue to maintain the call in case your device re-establishes a signal with our network within this period); or
 - c) you do not end the call on your device, up to 30 seconds after the last third party you were connected to has ended their call.
- On the bill, the charge for each call is rounded to the nearest tenth of a penny. The total of each of the sub-categories of 'call charges' and 'other usage charges' will be rounded to the nearest penny on the bill, then added together before VAT is added to this final figure.
- Free voicemail retrieval applies to the retrieval of messages when using the T-Mobile service in the UK.
- Diverted calls are charged at the local or national call rate or, if appropriate, the relevant mobile or special number rate. Diverted calls are not included in any inclusive minutes you may have.
- Additional charges may apply whilst using your T-Mobile phone abroad.
- Additional charges (e.g. international call charges, premium rates etc) can be found on www.t-mobile.co.uk/whatitcosts or our 'Non standard charges' leaflet.
- A text message consists of up to 160 characters. If you send a longer message, you will be charged for two or more text messages as appropriate.



LOW CHLORINE
P A P E R



SUSTAINABLE
F O R E S T S

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Information correct as at
March 2019.