

What it costs

# Mobile Broadband Lite plan.

Each year in March, the price of your monthly plan will increase in line with the Retail Price Index (RPI) rate of inflation as published in January by the Office for National Statistics. To check your current monthly price plan charge just check your latest bill or My EE. This is the Plan Price Guide referred to in your full pay monthly agreement with us. This Plan Price Guide forms part of your agreement with us.

	¹ Mobile Broadband Lite 18 months	
	Inc VAT	Exc VAT
Monthly line rental for contract length	£10.49	£8.74
EE internet in the UK	Unlimited	
Fair use policy amount per month	1Gb	
Maximum number of users	1	
Rollover	No	
<b>Call charges (per minute)</b>		
Calls to customers of any UK mobile operator and numbers starting 01,02 and 03 (not including Jersey, Guernsey and the Isle of Man) from the UK at any time	50p	41.66p
Checking voicemail in the UK	50p	41.66p
<b>Text message charges (per message)</b>		
To customers of any UK mobile operator <sup>2,3</sup>	15p	12.5p

Prices correct as at 01st April 2020. The monthly line rental shown above includes VAT at 20%.

## The legal stuff you need to know:

- 1 Our Mobile Broadband Lite plan is only for customers moving from our Mobile Broadband Plus 24 month plan once the £5.10 off promotion ends. You can ask to be moved to this plan, but it's up to us to decide whether or not to let you move. Mobile Broadband Lite is £10.21 a month for use in the UK only. You'll still need a compatible laptop, an enabled device like a USB modem and mobile broadband coverage. You can check your coverage at ee.co.uk. This plan just gives you internet browsing at speeds up to 2 MBps in the UK. \*This plan comes with a fair use policy of 1GB a month. We'll monitor how much you send and receive each calendar month so that we can protect our network for all our Mobile Broadband customers. If you use more than your fair use policy amount, we won't charge you any more, but we may restrict how you can use your plan, depending on how often you go over your amount and by how much.
- 2 Applies to messages sent direct from your SIM card or via the EE website; www.ee.co.uk  
\*Please go to the "help & Support" section of our website, ee.co.uk, for details around "non-standard" service charging. This includes charges for numbers starting with 05, 070, 08 (including 0870), 09 and 118. Calls to these numbers are subject to a 1 minute minimum call charge unless otherwise stated. Remember that calls to these numbers are not included in your monthly allowance.

# Points to note.

- When you join a EE pay monthly plan, **you should be sent your first bill within 2 weeks of becoming a customer.**
- **Per second charging** applies to all types of chargeable calls (unless otherwise stated). Charging starts when a call is answered by a person or an answering device.
- **A call ends when:**
  - a) you end the call on your device; or
  - b) 16 seconds after your calling device loses signal for any reason (note: we continue to maintain the call in case your device re-establishes a signal with our network within this period); or
  - c) you do not end the call on your device, up to 30 seconds after the last third party you were connected to has ended their call.
- On the bill, for pay monthly customers the **charge for each call** is rounded to the nearest tenth of a penny. The total of each of the sub-categories of 'call charges' and 'other usage charges' will be rounded to the nearest penny on the bill, then added together before VAT is added to this final figure. All chargeable calls will be subject to a 1 minute minimum charge unless otherwise stated.
- Diverted calls are charged at the local or national call rate or, if appropriate, the relevant mobile or special number rate. Diverted calls are not included in any inclusive minutes you may have.
- For details of the charges for using your Mobile Broadband SIM card whilst you are outside the UK, please refer to our 'Non Standard What it Costs' leaflet.
- Additional charges (e.g. international call charges, premium rates etc) can be found on [www.ee.co.uk](http://www.ee.co.uk) or our 'Non standard charges' leaflet.
- A text message consists of up to 160 characters. If you send a longer message, you will be charged for two or more text messages as appropriate.
- This Mobile Broadband Lite plan is only available via Customer Services.



LOW CHLORINE  
P A P E R



SUSTAINABLE  
F O R E S T S