

Summary of changes to Full Cover and Damage Cover insurance terms and conditions effective from 30 April 2020

Under your new Chubb policy, whilst there are no changes to your level of cover, price or excess, there are some administrative changes to the terms and conditions. The sections of the Insurance terms and conditions affected by these changes are set out below.

Some words in the sections of this document headed "What is the change?" have the same special meaning used in the full terms and conditions. These words appear with a capital letter.

For full details please see your Full Cover and Damage Terms and Conditions enclosed.

General: Changes to the administration of your policy

How does this change affect you?	What is the change?
This change is an update of your insurance provider.	From the effective date, Chubb European Group SE becomes the sole insurer and administrator of your insurance policy.

General: Changes to contact details

How does this change affect you?	What is the change?
This change is to update the contact details within your policy terms and conditions.	Postal address for cancellations and complaints is changed to: EE Insurance Team PO Box 5568 MANCHESTER M61 0TG
Which sections of the Agreement does this apply to? How to make a complaint Cancelling this insurance	

Changes to the Regulatory Status section

How does this change affect you?	What is the change?
This change provides the regulatory status of Chubb European Group SE.	The paragraph is replaced with: Chubb European Group SE (CEG) is an undertaking governed by the provisions of the French insurance code with registration number 450 327 374 RCS Nanterre. Registered office: La Tour Carpe Diem, 31 Place des Corolles, Esplanade Nord, 92400 Courbevoie, France. CEG has fully paid share capital of €896,176,662. UK business address: 100 Leadenhall Street, London EC3A 3BP. Authorised and supervised by the French Prudential Supervision and Resolution Authority (4, Place de Budapest, CS 92459, 75436 PARIS CEDEX 09) and authorised and subject to limited regulation by the Financial Conduct Authority (FS Register number 820988). Details about the extent of our regulation by the Financial Conduct Authority are available from us on request.

Changes to the What words mean section

How does this change affect you?	What is the change?
This change is to give you the changes to the what words mean section.	The following definitions have been replaced by: EE: EE Limited The Insurer and Administrator: Chubb European Group SE We, Us, Our: The Insurer

Changes to the Data Protection section

How does this change affect you?	What is the change?
This change tells you how your data is used by Chubb and who to contact for our privacy policy.	The following paragraph is added: Chubb use personal information which you supply to us for underwriting, policy administration, claims management and other insurance purposes, as further described in our Master Privacy Policy, available at: https://www2.chubb.com/uk . You can ask us for a paper copy of the Privacy Policy at any time, by contacting us at dataprotectionoffice.europe@chubb.com .

Changes to the How to make a complaint section

How does this change affect you?	What is the change?
This change is to remove the email address of the previous administrator.	The following sentence is deleted: Please quote our email address: CustomerResolutionTeam@eeca-reservices.co.uk