

Terms and conditions

Film Card (your 'card') Terms and Conditions

1. Offer available by invitation only. One card per eligible customer.
2. You must collect your card from an EE store by the date stated on your SMS.
3. You must register your card in store with an EE advisor upon collection
4. You'll receive an email confirmation to confirm successful activation within 24 hours, this email will also provide the card's expiry date.
5. You must write your name on the back of the card in block capitals prior to usage.
6. This card gives you 33% discount on up to two standard cinema tickets and selected concessions at any Vue location, except for Scene screenings at Vue Westfield – Shepherds Bush.
7. For cinema tickets, your card will get you a 33% discount once a day on up to two standard 2D, 3D, VIP, Recliner, Gold Class, IMAX and Xtreme Screen tickets at any Vue cinema.
8. You can't use your card to buy tickets to any of the following screening types; Special, Alternative, Event Cinema, Over 18s special screenings and Premiere events. To find out more about the types of tickets and screenings available from Vue please visit www.myvue.com
9. For concessions, your card will give you an unlimited 33% discount on fountain soft drinks, bottled water, popcorn, nachos and hot dogs. This includes both combo deals and the products purchased individually in both regular and large sizes. Branded/bagged concession items including pick and mix and ice cream are excluded from the offer.
10. You must be using one of the tickets you are buying and you must show your Film Card at the box office when you buy your discounted cinema tickets and concessions to prove your eligibility. You can't give or sell the card to someone else and only a friend or a family member can use the other ticket.
11. You can't use your card to reserve cinema tickets by phone or online.
12. You can't use your card along with any other ticket or concessions offer, or exchange the discount offer for cash or merchandise.
13. You can only use your card once a day to receive the discount on tickets. Concession purchases are unlimited.
14. Your card does not entitle you to preferential treatment over other Vue customers.
15. Film classification rules apply, and you may be asked for valid ID to prove your age and identity
16. The cinema manager's decision is final.
17. Vue's standard terms and conditions of entry apply (see myvue.com/legal).
18. Vue reserves the right to cancel a members card if deemed to be in breach of any of these Terms and Conditions of use
19. For any queries relating to your card please contact the customer services team at 0344 381 5055 or film@eecard.co.uk
20. Your card will be valid for 90 days following activation. If you make a qualifying purchase within 28 days of activating the card, the validity period will be extended to 365 days. To check how long you have left on your card please refer to your activation or extension confirmation email.
21. A qualifying purchase consists of an additional mobile contract, 12 months or longer (Sim only, Mobile Broadband or mobile phone) or an upgrade of the telephone number receiving the text.
22. If you lose your card or the card is stolen please contact customer services at 0344 381 5055 or film@eecard.co.uk and they will arrange for a replacement to be issued to you within 7

days. Please note if your card expires within the next 14 days, a replacement will not be issued to you.