PLAN PRICE GUIDE

SIM Only Mobile Broadband

Available from 12 November 2014

Price Guide updated and all charges applicable from 19th August 2019

1 month plans					
	MBB			MBB Extra (double speed 4G)	
Monthly cost (inc. VAT)	£5.58	£11.18	£16.79	£22.43	£33.62
Inclusive UK minutes	No				
Inclusive UK texts	No				
Inclusive UK internet[1]	500MB	1GB	3GB	15GB	25GB
Inclusive roaming data[2]	–			100MB[3]	

12 month plans					
	MBB			MBB Extra (double speed 4G)	
Monthly cost (inc. VAT)	£5.58	£11.18	£16.79	£22.42	£33.62
Inclusive UK minutes	No				
Inclusive UK texts	No				
Inclusive UK internet[1]	500MB	1GB	3GB	15GB	25GB
Inclusive roaming data[2]	–			100MB[3]	

Service Type	Included in Allowance?	Cost of Calls Made Outside of Allowances (inc. VAT)[4]
Calls to UK mobile numbers	✗	65p per minute
Calls to landlines (numbers starting with 01, 02, or 03 excluding Jersey, Guernsey and Isle of Man)	✗	65p per minute
Calls to numbers starting with 08	✗	65p per minute[5]
Calls to retrieve voicemail	✗	65p per minute
Text messages to UK mobile numbers	✗	16p per message[6]
UK picture messages	✗	65p per message
Calls to Customer Services (During Normal Working Hours)	✗	Free[7]
Calls to Customer Services (During Extended Working Hours)	✗	50p per call[7]
Call divert	✗	Standard call rates apply

All services are for use whilst in the UK only

1. Data when using VoIP service, use will be deducted from your inclusive data allowances.
2. Data whilst roaming is not included in your plan. Add-on purchase will be required.
3. Inclusive data in certain countries whilst roaming. See below in 'Points to Note'.
4. A one minute minimum call charge applies. Thereafter, calls are charged on a per minute basis.
5. Calls to some charity helplines (e.g. Childline) are free to call. For a full list please visit the help section of our website, ee.co.uk
6. Applies to messages sent from your phone or via the EE website, ee.co.uk
7. Call charges vary depending on the time of your call as well as other optional selections that you may choose. You will be notified of call costs and have the option to end the call at that point without incurring any charge. Please see our 'Non-Standard Service' brochure for further details and for definitions of our "normal working hours" and "extended working hours".

Please go to the help section of our website, ee.co.uk for details around 'non-standard' service charging which can be found in our Non Standard Price Guide. This includes charges for numbers starting with 05, 070, 09 and 118. Calls to these numbers are subject to a 1 minute minimum call charge. Thereafter, calls are charged on a per minute basis. Remember that calls to these numbers are not included in your monthly allowance.

Points to note

Calls within the UK only are calls made or received in England, Wales, Scotland or Northern Ireland. As you'll know, the Channel Islands and the Isle of Man are not part of the UK. That means that, although customers of networks there will have a telephone number starting with 01, 02, 03 or 07, calls to those numbers from the UK will be classed as a call to an EE Roaming Zone. See our Non Standard Price Guide for more information.

Roaming Data

EE Extra plan only: on this plan, your inclusive allowances are for using data whilst travelling in any of the following countries: Austria, Belgium, Bulgaria, Channel Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Gibraltar, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Reunion Islands, Romania, Slovakia, Slovenia, Spain, Sweden and Switzerland.

Are all 07 numbers UK mobile numbers?

It is important to note that not all numbers beginning with 07 are mobile numbers. 070 numbers are used for 'follow me' services and are not mobile numbers. 076 numbers are used for paging services. Some 07 numbers are used for call forwarding services. Charges for calls to these numbers may vary. See our Non Standard Price Guide for more information.

Internet options & WiFi

You'll need 3G or 4G coverage to use mobile internet on your phone and a compatible device. You can only use mobile internet on our 4G network if you're within a 4G enabled area and in range of a 4G base station. Your 4G phone may not be compatible with any 4G network outside the UK. You can check your 3G and 4G coverage at ee.co.uk/coverage

BT WiFi access has a 3GB fair use policy.

If you go over your 3GB WiFi fair use policy, we may monitor your usage or withdraw the offer from your account.

For further information on terms and conditions please see 'Non Standard Price Guide'. Non Standard Price Guide also includes the prices and terms and conditions for all our other additional services, like using your phone abroad if you don't get an inclusive roaming allowance and calls to premium rate numbers.

General

- A text message consists of up to 160 characters. If you send a longer message, to a number excluded from your allowance, you will be charged for two or more text messages as appropriate.
- You can get an estimate of your out of allowance usage by calling 150 or by visiting MyEE. If there is a difference between the account services estimates and the amount shown on the bill, the latter takes precedence.
- Diverted calls are charged at the standard landline rate, or if appropriate, the relevant mobile or special number rate.
- Charging starts when a call is answered by a person or an answering device.
- On the bill, for pay monthly customers the charge for each call is rounded to the nearest tenth of a penny. The total of each of the sub-categories of 'call charges' and 'other usage charges' will be rounded to the nearest penny on the bill, then added together before VAT is added to this final figure. All chargeable calls will be subject to a one minute minimum charge unless otherwise stated.
- When you join an EE pay monthly plan, you should be sent your first bill within two weeks of becoming a customer. Your first month's charge will be proportionate to the number of days from your date of joining to the end date of your bill.
- Total amounts on your bill are rounded to two decimal places, so the value may be a penny higher or lower.

Information correct as at 19th August 2019
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