



# TRAVEL DATA PASS

Terms and Conditions

Version 4.3

Updated February 2022

The monthly price for add-ons and all out of bundle charges will increase on or after 31st March every year by the Consumer Price Index rate of inflation published in January that year, plus 3.9%. See [ee.co.uk/increase](http://ee.co.uk/increase) for details. Please note the cost of other services you take from us may increase or decrease while you're an EE customer.

## Travel Data Pass

Travel Data Pass – provides you with a daily data allowance while you're abroad for a fixed price. Your daily data allowance and fixed price changes with the zone in which you access your data:

- **500MB for £5.48 a day** Countries included: Canada and the USA.
- **500MB for £6.85 a day** Countries included: Australia, China, India, Mexico, New Zealand, South Africa, Thailand, Turkey and UAE.
- **150MB for £6.85 a day** Countries included: Albania, Andorra, Argentina, Armenia, Bangladesh, Belize, Bermuda, Brazil, Brunei, Cambodia, Chile, Colombia, Costa Rica, Ecuador, Georgia, Ghana, Hong Kong, Indonesia, Israel, Jamaica, Japan, Kenya, South Korea, Kuwait, Macedonia, Malaysia, Moldova, Montenegro, Myanmar, Nicaragua, Nigeria, Oman, Pakistan, Peru, Philippines, Qatar, Russia, Saudi Arabia, Serbia, Singapore, Sri Lanka, Taiwan, Ukraine, Uruguay, Venezuela.

## Who Can Get Travel Data Pass?

Available to all EE Pay Monthly consumer customers. Travel Data Pass is not currently available to customers on mobile broadband/Mobile Wi-Fi plans.

Max plan customers who upgraded or joined after 10th May 2017 may already be able to take their UK allowances to some of the above destinations: data usage in these countries will not trigger a Travel Data Pass daily charge. See [ee.co.uk/roaming](http://ee.co.uk/roaming) for countries currently included. Travel Data Pass is available to Max plan customers in the remaining countries not already included in their plan.

## How it works

Opt in to Travel Data Pass by texting TRAVEL to 150 or calling 150 from your EE phone. You'll then be charged the daily fee each day you use mobile data when

you're abroad in an included country. The included countries are subject to change from time to time and details are available at [ee.co.uk/roaming](http://ee.co.uk/roaming).

Your data allowance will be available for you to use until midnight, UK time, each day. If you use your allowance of data before the end of a day and still want more data, you can buy another pass. It may take up to 24 hours to be applied to your account from the moment you opt in and you'll receive a text message to confirm when it has been added.

## **Charges**

The daily charge and the data allowance are applied for a UK day – midnight to midnight UK time.

The Travel Data Pass daily charge will automatically trigger each and every day that you're abroad in an included country and use mobile data. Note that your phone will use data if you have apps on it that automatically update in the background and this will trigger the daily charge. You can turn data roaming off in your phone's settings if you don't want this to happen.

The daily charge and the data allowance are applied for a UK day – midnight to midnight, UK time. If you prefer to be charged our standard roaming rates, you can opt out of Travel Data Pass at any time by texting STOP TRAVEL to 150. It may take up to 24 hours for Travel Data Pass to be removed from your account and you may continue to be charged the daily fee until the day (from midnight to midnight UK time) that it is removed.

Travel Data Pass is for your personal, non-commercial use. If you're using it for commercial purposes, or contrary to your terms of service, in our reasonable opinion, we can take it away from you, restrict your use and/or charge you our applicable standard rates at our sole discretion.

We may vary or amend these terms at any time. We will try to give you notice of significant changes if we can. We may remove or discontinue this pass at any time. This pass is for UK-based customers only and your phone must be used in the UK at least once every 30 days to make calls.

### **This add-on includes:**

- a data allowance of 500MB (in Australia, Canada, China, India, Mexico, New Zealand, South Africa, Thailand, Turkey, UAE and USA) or 150MB (in all other eligible countries – see above) with access to 4G where it is available.

Travel Data Pass will stay on your account until you choose to remove it. You can opt out of Travel Data Pass at any time. If you do, you'll be able to buy our

standard roaming data add-ons or can choose to pay our standard roaming rates for data when you travel abroad.