

Hello

We're sorry to hear that you've recently bought something from us that wasn't right for you.

If you're a mobile customer

You can simply call us on 0800 079 0103 or email channel.returns@ee.co.uk.

If you're a broadband customer

You don't have to complete this form to cancel, instead you can simply call us on 150 from your EE phone. Alternatively, call us on **0844 873 8586** or **0800 079 8586**.

If you would like to use this form to process your cancellation please post it to us at:

EE Broadband Customer Care, PO Box 486, Rotherham, S63 5ZX

Yours sincerely

Mark Carberry,

Director of Consumer and Small Business Operations,

EE Customer Services

Home phone, broadband & fibre customers	
Reference number (beginning DKI)	
EE landline number	
Name	
Address	
Alternative contact number	
Reason for cancellation	
Signed:	Date: