

# All in One plan.

(no longer available in store)

	Incl. VAT
Monthly line rental	£117.79
Free minutes (each month)	
Local and national calls and calls to other T-Mobile UK customers during the evening and weekend from th UK	30
Rollover	Yes
Itemised bills	Free
<b>Call charges (per minute) for voice, fax and data calls from the UK</b>	
<b>At any time</b>	
Local and national calls	50p
Calls to other T-Mobile UK customers	50p
Calls to other UK mobile operators' customers, including Orange customers	50p
Voicemail message retrieval	50p
<b>Text message charges (per message) from the UK</b> <sup>1,2</sup>	
To other T-Mobile UK customers	10p
To other UK mobile operators' customers, including Orange customers	10p
To non-UK mobile operators customers	20p
<b>Email charges from the UK</b>	
Mobile Email from T-Mobile via text messaging (per sent/received message)	10p

Prices correct as at 30th March 2018.

1 Applies to messages sent from your phone or via the T-Mobile website [www.t-mobile.co.uk](http://www.t-mobile.co.uk)

2 You will be charged for messages sent to non GSM networks.

3 Includes error, confirmation, notification messages and commands. We will try to deliver messages for up to 72 hours. You'll be charged only once for any message we try to deliver to you.

\*Please go to the "help & Support" section of our website, [t-mobile.co.uk](http://t-mobile.co.uk), for details around "non-standard" service charging. This includes charges for numbers starting with 05, 070, 08 (including 0870), 09 and 118. Calls to these numbers are subject to a 1 minute minimum call charge unless otherwise stated. Remember that calls to these numbers are not included in your monthly allowance.

\*\*Including Orange customers.

# Points to note.

- **Your free minutes allowance** (shown on your bill as 'free time' or 'allowance') is the number of inclusive minutes included in your monthly plan. Your allowance includes voice, fax, data calls but excludes WAP (over GPRS) and calls made whilst abroad. Numbers prefixed with 08 are not included in your allowance.
- If a pay monthly plan has **rollover**, unused inclusive minutes from one monthly billing period are 'rolled over' for use during the next monthly billing period, up to the amount of inclusive minutes in your monthly allowance. Unused inclusive minutes are not refundable. Any inclusive minutes we may allow you are limited to specific circumstances in which it was given. You cannot add it to any allowances you may already have from previous promotions
- If you **move between any of these plans with rollover**, you can carry forward any unused allowance from your previous plan to your next plan except when moving to or from any plan with a shared allowance eg Anytime Share.
- **If your inclusive minute allowance runs out during a call**, we will charge you for the remainder of that call.
- The allowance you have used is worked out when we print your bill. You can **get an estimate of the amount you have used** by calling the T-Mobile account enquiry service (dial 150). The estimate includes the free minutes you have used up to the time of your enquiry in the current billing period. If there is a difference between the enquiry service estimates and the amounts shown on the bill, the latter takes precedence.
- As a T-Mobile (UK) customer on a pay monthly plan, **you will receive a regular bill**. All monthly charges and free minute allowances you receive will be proportionate to past months used, except where this would conflict with our agreement with you.
- **Per second charging** applies to all types of chargeable calls (unless otherwise stated). Charging starts when a call is answered by a person or an answering device.
- **A call ends when:**
  - a) you end the call on your device; or
  - b) 16 seconds after your calling device loses signal for any reason (note: we continue to maintain the call in case your device re-establishes a signal with our network within this period); or
  - c) you do not end the call on your device, up to 30 seconds after the last third party you were connected to has ended their call.

The call is billed at the rate applicable at the start of the call. However, if the call exceeds two hours in length and crosses into a different part of the day (for example from 'daytime' to 'evening') the remainder of the call will be charged at the new rate.



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