



BT SPORT WITH CASTING AND FREE DATA

ADD-ON TERMS

Version 2

Date 4 October 2018

1. The offer (the "offer") comprises: a. three months' free access (the "free period") to the BT Sport app (the "BT Sport app"), which provides you with access to sport and other related content (the "content"); and b. three months' free use of the Additional Service which allows you to view the content on digital media players such as televisions and computers, including data on us when live streaming sports matches and events or watching them on catch up using the BT Sport app whilst in the UK or Europe ("BT Sport casting").
2. The offer is available to new and existing Consumer and Small Business Customers on a 4GEE Pay Monthly phone or SIM only phone plan customers who have not previously benefited from our free BT Sport app offer. Please note customers on our Business Connect plans are not eligible for this Offer.
3. If you have BT Sport casting, data used whilst streaming live sports matches and events or watching live sports matches and events on catch up in the BT Sport app whilst in the UK or Europe will not decrement from your plan's inclusive data allowance. All other data used when you use the BT Sport app will decrement from your EE Price Plan's data allowance, save that if you do not have any data remaining of your Price Plan's data allowance, you will be unable to view sports matches or events on the BT Sport app using mobile data. You may still be able to view sports matches or events on the BT Sport app using Wifi or by purchasing a data add-on. Note that activities using the BT Sport app other than live streaming or watching sports matches and events on catch up will decrement from your plan's data allowance.
4. Availability is subject to credit status.
5. You will need a Google Chromecast or Apple TV in order to use BT Sport casting on a compatible television. Also remember that the device you're using the BT Sport App on must be connected to the same wi-fi network as your Apple TV or Chromecast. EE will not supply you with a Google Chromecast or Apple TV as part of the offer. BT Sport casting will also enable you to use your BT ID to access BT Sport online via the BT web player.

6. If we accept your request to transfer your EE account to a new person, they will not be entitled to benefit from this offer.

7. Only available to customers using a compatible mobile phone using the iOS or Android operating systems.

8. This offer is not available to customers on a 4GEE WiFi Price Plan or customers with a device using any operating system other than iOS or Android.

9. The offer will start as soon as we accept your request for the BT Sport app and BT Sport casting and will run in three consecutive months and cannot be deferred, paused, transferred to another EE customer of any type or redeemed in stages. We therefore advise you create a BT ID and download the BT Sport app immediately if you have not already done so.

10. After three months, you will be charged £5 a month for access to the BT Sport app and £10 for BT Sport casting unless you choose to cancel. We'll apply the charge to your Account each month until you ask us to remove it. You can cancel the BT Sport app and/or BT Sport casting at any time but you'll need to tell us at least 48 hours before we issue your monthly bill. If you don't, a non-refundable charge for the BT Sport app and/or BT Sport casting will be applied to your Account and you'll continue to get the BT Sport app and/or BT Sport casting until your next bill is issued. As soon as the BT Sport app and/or BT Sport casting is removed from your account, you will no longer be able to access the BT Sport app and/or BT Sport casting.

11. If you cancel BT Sport casting any data used whilst using the BT Sport app will decrement from your Price Plan's data allowance.

12. You can cancel the BT Sport app and/or BT Sport casting at any time.

13. During the free period, the BT Sport app and BT Sport casting will appear on your EE bill as one free of charge item. After the free period you will be charged separately for each Additional Service as set out in paragraph 9 above.

14. If you choose to upgrade, move plans or enter into a new contract for mobile services, you'll be unable to benefit from this offer again or from any further free period of access to the BT Sport app or BT Sport casting.

15. The BT Sport app and BT Sport casting are provided to you as an Additional Service and do not form part of your Price Plan with us. These Additional Services can be added to each eligible line on your Account. We'll refer to them as add-ons in MyEE, on your bill, online and when you call or text customer services. You cannot have more than one add-on of this type per eligible line registered to your Account.

16. Before requesting an add-on for these Additional Services you must acknowledge and understand that any change to the cost of the BT Sport app or BT Sport casting or the Service, will only entitle you to cancel the Additional Services. Such changes do not entitle you to cancel your Agreement with us for mobile network services.

17. If you choose to cancel the BT Sport app or BT Sport casting, for whatever reason, or if we have to remove it from your account because you've failed to comply with these terms and conditions or the BT Sport Terms and Conditions applicable to your use of the BT Sport app and/or BT Sport casting, you'll forfeit the opportunity to add this add-on, or any standalone access to the BT Sport app and/or BT Sport casting to your Account again for a free period.

18. When entering into a contract for digital content you're entitled to a 14 day cooling off period, except where you enter in to a contract in store. Once you've entered into a contract for these Additional Services, you'll have 14 days to tell us you've changed your mind. However, once you've accessed the BT Sport app and/or BT Sport casting (e.g. by viewing the content in the case of the BT Sport app or viewing the content on a digital media player in the case of BT Sport casting) we'll assume that you've decided to waive this right to change your mind and you'll lose your right to cancel, except in accordance with the cancellation process described above.

19. We may suspend access to or terminate your contract for the Additional Services if you fail to pay a bill by the date set out on it or commit another material breach of your Agreement for mobile network services (visit [here](#) to read the latest version of our terms and conditions).

19. In order to provide this add-on we will monitor your access to the BT Sport app and BT Sport casting. We'll process this information in accordance with EE's privacy policy, details of which can be found here <http://ee.co.uk/privacypolicy>. The Offer & Eligibility

THREE MONTHS' FREE ACCESS TO THE BT SPORT APP WITH CASTING AND DATA STREAMING –TERMS & CONDITIONS

Available to customers on consumer and small business plans requesting the BT Sport app for the first time. If you've previously benefited from our three or six months' free offer, you won't be eligible. The BT Sport app and BT Sport Casting are available for three consecutive months. The three months starts as soon as we receive your request for the BT Sport app or from the date you join or upgrade your price plan. You need a Google Chromecast or Apple TV to use BT Sport casting on a compatible television. EE will not provide a Google Chromecast or Apple TV as part of this offer. If the BT Sport app and/or BT Sport casting is removed from your account at any point during the three month period, you'll be unable to get either again free of charge. At the end of the free period, you'll be automatically charged for the BT Sport app and BT Sport casting but can cancel both or BT Sport casting only at any time. While you have BT Sport casting, data used whilst live streaming sports matches and events or watching them on catch up using the BT Sport app whilst in the UK or Europe will not decrement from your plan's inclusive data allowance. All other data used when you use the BT Sport app will decrement from your plan's data allowance. You must have some of your plan's data allowance left else you will be unable to live stream sports matches or events or watch them on catch up on the BT Sport app. If you cancel BT Sport casting data used live streaming sports matches or events or watching them on catch up will decrement from your plan allowance. The offer is non-transferable. To use the BT Sport app you'll need a TV licence for the household registered to your EE account. The BT Sport app and BT Sport casting are for your personal, non-commercial use in the UK. You must not attempt to share, edit or adapt the content made available to you. It's your responsibility to ensure that content accessed by under 18s is suitable for those viewing it. Content available via the BT Sport app may change from time to time.

THREE MONTHS' FREE ACCESS TO BT SPORT CASTING WITH DATA STREAMING –TERMS & CONDITIONS

Available to customers on Max Plans, existing customers who have the BT Sport app as a paid for Additional Service and eligible consumer and small business customers who have previously benefited from our three or six months' free BT Sport app offer. If you have previously had BT Sport

casting free for three months, you won't be eligible. Eligible customer can get three months' free access to BT Sport casting only. If your Price Plan does not include access to the BT Sport app you will need to pay £5/month for access to the BT Sport app to use BT Sport casting. While you have BT Sport casting, data used whilst live streaming sports matches and events or watching them on catch up using the BT Sport app whilst in the UK or Europe will not decrement from your plan's inclusive data allowance. All other data used when you use the BT Sport app will decrement from your plan's data allowance. You must have some of your plan's data allowance left else you will be unable to live stream sports matches or events or watch them on catch up on the BT Sport app. If you cancel BT Sport casting data used live streaming sports matches or events or watching them on catch up will decrement from your plan allowance. BT Sport casting is available for three consecutive months. The three months starts as soon as we receive your request for BT Sport casting or from the date you join or upgrade your price plan. You need a Google Chromecast or Apple TV to use BT Sport casting on a compatible television. EE will not provide a Google Chromecast or Apple TV as part of this offer. If BT Sport Casting is removed from your account at any point during the three month period, you'll be unable to get it again free of charge. At the end of the free period, you'll be automatically charged for BT Sport casting but can cancel it at any time. The offer is non-transferable. To use the BT Sport app you'll need a TV licence for the household registered to your EE account. The BT Sport app and BT Sport casting are for your personal, non-commercial use in the UK. You must not attempt to share, edit or adapt the content made available to you. It's your responsibility to ensure that content accessed by under 18s is suitable for those viewing it. Content available via the BT Sport app may change from time to time.