



BT SPORT WITH CASTING AND FREE DATA

Version 1

Date July 2018

BT Sport with Casting and Free Data – New Essential Customers

1. The offer (the “**offer**”) comprises:
 - a. three months’ free access (the “**free period**”) to the BT Sport app (the “**BT Sport app**”), which provides you with access to sport and other related content (the “**content**”); and
 - b. three months’ free use of the Additional Service which allows you to view the **content** on digital media players such as televisions and computers, including data on us when live streaming sports matches and events or watching them on catch up using the **BT Sport app** whilst in the UK (“**BT Sport casting**”).
2. The **offer** is available to new and existing Consumer and Small Business Customers on a Pay Monthly phone or SIM only phone plan customers who have not previously benefited from our free **BT Sport app** offer. Please note customers on our Business Connect plans are not eligible for this Offer.
3. If you have **BT Sport casting**, data used whilst streaming live sports matches and events or watching live sports matches and events on catch up in the **BT Sport app** whilst in the UK will not decrement from your EE Price Plan’s inclusive data allowance, save that if you do not have any data remaining of your Price Plan’s data allowance, you will be unable to view sports matches or events on the **BT Sport app** using mobile data. You may still be able to view sports matches or events on the **BT Sport app** using Wifi or by purchasing a data add-on. Note that activities using the **BT Sport app** other than live streaming or watching sports matches and events on catch up will decrement from your plan’s data allowance.
4. Availability is subject to credit status.
5. You will need a Google Chromecast or Apple TV in order to use **BT Sport casting** on a compatible television. Also remember that the device you’re using the BT Sport App on must be connected to the same wi-fi network as your Apple TV or Chromecast. EE will not supply you with a Google Chromecast or Apple TV as part of the **offer**. **BT Sport casting** will also enable you to use your BT ID to access BT Sport online via the BT web player.
6. If we accept your request to transfer your EE account to a new person, they will not be entitled to benefit from this **offer**.
6. Only available to customers using a compatible mobile phone using the iOS or Android operating systems.
7. This **offer** is not available to customers on a 4GEE WiFi Price Plan or customers with a device using any operating system other than iOS or Android.
8. The **offer** will start as soon as we accept your request for the **BT Sport app** and **BT Sport casting** and will run in three consecutive months and cannot be deferred, paused, transferred to another EE customer of any type or redeemed in stages. We therefore advise you create a BT ID and download the **BT Sport app** immediately if you have not already done so.
9. After three months, you will be charged £5 a month for access to the **BT Sport app** and £10 for **BT Sport casting** unless you choose to cancel. We’ll

apply the charge to your Account each month until you ask us to remove it. You can cancel the **BT Sport app** and/or **BT Sport casting** at any time but you'll need to tell us at least 48 hours before we issue your monthly bill. If you don't, a non-refundable charge for the **BT Sport app** and/or **BT Sport casting** will be applied to your Account and you'll continue to get the **BT Sport app** and/or **BT Sport casting** until your next bill is issued. As soon as the **BT Sport app** and/or **BT Sport casting** is removed from your account, you will no longer be able to access the **BT Sport app** and/or **BT Sport casting**.

10. If you cancel **BT Sport casting** any data used whilst using the **BT Sport app** will decrement from your Price Plan's data allowance.

11. You can cancel the **BT Sport app** and/or **BT Sport casting** at any time.

12. During the **free period**, the **BT Sport app** and **BT Sport casting** will appear on your EE bill as one free of charge item. After the **free period** you will be charged separately for each Additional Service as set out in paragraph 9 above.

13. If you choose to upgrade, move plans or enter into a new contract for mobile services, you'll be unable to benefit from this **offer** again or from any further free period of access to the **BT Sport app** or **BT Sport casting**.

14. The **BT Sport app** and **BT Sport casting** are provided to you as an Additional Service and do not form part of your Price Plan with us. These Additional Services can be added to each eligible line on your Account. We'll refer to them as add-ons in MyEE, on your bill, online and when you call or text customer services. You cannot have more than one add-on of this type per eligible line registered to your Account.

15. Before requesting an add-on for these Additional Services you must acknowledge and understand that any change to the cost of the **BT Sport app** or **BT Sport casting** or the Service, will only entitle you to cancel the Additional Services. Such changes do not entitle you to cancel your Agreement with us for mobile network services.

16. If you choose to cancel the **BT Sport app** or **BT Sport casting**, for whatever reason, or if we have to remove it from your account because you've failed to comply with these terms and conditions or the BT Sport Terms and Conditions applicable to your use of the **BT Sport app** and/or **BT Sport casting**, you'll forfeit the opportunity to add this add-on, or any standalone access to the **BT Sport app** and/or **BT Sport casting** to your Account again for a free period.

17. When entering into a contract for digital content you're entitled to a 14 day cooling off period, except where you enter in to a contract in store. Once you've entered into a contract for these Additional Services, you'll have 14 days to tell us you've changed your mind. However, once you've accessed the **BT Sport app** and/or **BT Sport casting** (e.g. by viewing the **content** in the case of the **BT Sport app** or viewing the **content** on a digital media player in the case of **BT Sport casting**) we'll assume that you've decided to waive this right to change your mind and you'll lose your right to cancel, except in accordance with the cancellation process described above.

18. We may suspend access to or terminate your contract for the Additional Services if you fail to pay a bill by the date set out on it or commit another

material breach of your Agreement for mobile network services (visit here to read the latest version of our terms and conditions).

19. In order to provide this add-on we will monitor your access to the **BT Sport app** and **BT Sport casting**. We'll process this information in accordance with EE's privacy policy, details of which can be found here <http://ee.co.uk/privacy-policy>.

THREE MONTHS' FREE ACCESS TO THE BT SPORT APP WITH CASTING AND DATA STREAMING –TERMS & CONDITIONS

Available to customers on consumer and small business plans requesting the **BT Sport app** for the first time. If you've previously benefited from our three or six months' free offer, you won't be eligible. The **BT Sport app** and **BT Sport Casting** are available for three consecutive months. The three months starts as soon as we receive your request for the **BT Sport app** or from the date you join or upgrade your price plan. You need a Google Chromecast or Apple TV to use **BT Sport casting** on a compatible television. EE will not provide a Google Chromecast or Apple TV as part of this offer. If the **BT Sport app** and/or **BT Sport casting** is removed from your account at any point during the three month period, you'll be unable to get either again free of charge. At the end of the free period, you'll be automatically charged for the **BT Sport app** and **BT Sport casting** but can cancel both or **BT Sport casting** only at any time. While you have **BT Sport casting**, data used whilst live streaming sports matches and events or watching them on catch up using the **BT Sport app** whilst in the UK will not decrement from your plan's inclusive data allowance. All other data used when you use the BT Sport app will decrement from your plan's data allowance. **You must have some of your plan's data allowance left else you will be unable to live stream sports matches or events or watch them on catch up on the BT Sport app.** If you cancel **BT Sport casting** data used live streaming sports matches or events or watching them on catch up will decrement from your plan allowance. The offer is non-transferable. To use the **BT Sport app** you'll need a TV licence for the household registered to your EE account. The **BT Sport app** and **BT Sport casting** are for your personal, non-commercial use in the UK. You must not attempt to share, edit or adapt the content made available to you. It's your responsibility to ensure that content accessed by under 18s is suitable for those viewing it. Content available via the **BT Sport app** may change from time to time.

THREE MONTHS' FREE ACCESS TO BT SPORT CASTING WITH DATA STREAMING –TERMS & CONDITIONS

Available to customers on Max Plans, existing customers who have the **BT Sport app** as a paid for Additional Service and eligible consumer and small business customers who have previously benefited from our three or six months' free **BT Sport app** offer. If you have previously had **BT Sport casting** free for three months, you won't be eligible. Eligible customer can get three months' free access to **BT Sport casting** only. If your Price Plan does not

include access to the **BT Sport app** you will need to pay £5/month for access to the **BT Sport app** to use **BT Sport casting**. While you have **BT Sport casting**, data used whilst live streaming sports matches and events or watching them on catch up using the **BT Sport app** whilst in the UK will not decrement from your plan's inclusive data allowance. All other data used when you use the BT Sport app will decrement from your plan's data allowance. **You must have some of your plan's data allowance left else you will be unable to live stream sports matches or events or watch them on catch up on the BT Sport app.** If you cancel **BT Sport casting** data used live streaming sports matches or events or watching them on catch up will decrement from your plan allowance. **BT Sport casting** is available for three consecutive months. The three months starts as soon as we receive your request for **BT Sport casting** or from the date you join or upgrade your price plan. You need a Google Chromecast or Apple TV to use **BT Sport casting** on a compatible television. EE will not provide a Google Chromecast or Apple TV as part of this offer. If **BT Sport Casting** is removed from your account at any point during the three month period, you'll be unable to get it again free of charge. At the end of the free period, you'll be automatically charged for **BT Sport casting** but can cancel it at any time. The offer is non-transferable. To use the **BT Sport app** you'll need a TV licence for the household registered to your EE account. The **BT Sport app** and **BT Sport casting** are for your personal, non-commercial use in the UK. You must not attempt to share, edit or adapt the content made available to you. It's your responsibility to ensure that content accessed by under 18s is suitable for those viewing it. Content available via the **BT Sport app** may change from time to time.

BT Sport casting and Free Data – Max Plan Customers/Customers who have previously benefitted from the free BT Sport Offer

1. The offer (the “**offer**”) comprises three months’ use of (the “**free period**”) the Additional Service which allows you to view sport and other related content (the “**content**”) accessed using the BT Sport app (the “**BT Sport app**”) on digital media players such as televisions and computers including data on us when live streaming sports matches and events or watching them on catch up using the **BT Sport app** whilst in the UK (“**BT Sport casting**”).
2. The **offer** is available to Max Plan customers and existing Consumer and Small Business Customers on a Pay Monthly phone or SIM only phone plan customers who have previously benefitted from our free **BT Sport app** offer. Please note customers on our Business Connect plans are not eligible for this Offer.
3. Customers who do not have inclusive access to the **BT Sport app** as part of a Max Plan will need to pay £5 a month to access the **BT Sport app** and benefit from the **offer**.
4. If you have **BT Sport casting**, data used whilst streaming live sports matches and events or watching live sports matches and events on catch up in the **BT Sport app** whilst in the UK will not decrement from your EE Price Plan’s inclusive data allowance, save that if you do not have any data remaining of your Price Plan’s data allowance, you will be unable to view sports matches or events on the **BT Sport app** using mobile data. You may still be able to view sports matches or events on the **BT Sport app** using Wifi or by purchasing a data add-on. Note that activities using the **BT Sport app** other than live streaming or watching sports matches and events on catch up will decrement from your plan’s data allowance.
5. You will need a Google Chromecast or Apple TV in order to use **BT Sport casting** on a compatible television. Also remember that the device you’re using the BT Sport App on must be connected to the same wi-fi network as your Apple TV or Chromecast. EE will not supply you with a Google Chromecast or Apple TV as part of the **offer**. **BT Sport casting** will also enable you to use your BT ID to access BT Sport online via the BT web player.
6. Availability is subject to credit status.
7. If we accept your request to transfer your EE account to a new person, they will not be entitled to benefit from this **offer**.
8. Only available to customers using a compatible mobile phone using the iOS or Android operating systems.
9. This **offer** is not available to customers on a 4GEE WiFi Price Plan or customers with a device using any operating system other than iOS or Android.
10. The **offer** will start as soon as we accept your request for **BT Sport casting** and will run in three consecutive months and cannot be deferred, paused, transferred to another EE customer of any type or redeemed in stages. We therefore advise you create a BT ID and download the **BT Sport app** immediately if you have not already done so.

11. After three months, you will be charged £10 per month for **BT Sport casting** unless you choose to cancel. Customers who are not Max Plan customers will also continue to pay £5 a month for access to the **BT Sport app**. We'll apply the charge(s) to your Account each month until you ask us to remove one or both of them (as applicable). You can cancel the **BT Sport app** and/or **BT Sport casting** at any time but you'll need to tell us at least 48 hours before we issue your monthly bill. If you don't, a non-refundable charge for the **BT Sport app** and/or **BT Sport casting** will be applied to your Account and you'll continue to get the **BT Sport app** and/or **BT Sport casting** until your next bill is issued. As soon as the **BT Sport app** or **BT Sport casting** is removed from your account, you will no longer be able to access the **BT Sport app** and/or **BT Sport casting** (as applicable).
12. If you cancel **BT Sport casting** any data used whilst using the **BT Sport app** will decrement from your Price Plan's data allowance.
13. You can cancel the **BT Sport app** or **BT Sport casting** at any time.
14. During the **free period**, **BT Sport casting** will appear on your EE bill as a free of charge item. After the **free period** you will be charged for **BT Sport casting** as set out in paragraph 11.
15. If you choose to upgrade, move plans or enter into a new contract for mobile services, you'll be unable to benefit from this **offer** again or from any further free period of access to **BT Sport casting**.
16. **BT Sport casting**, and access to the **BT Sport app** if you are not a Max Plan customer, are provided to you as Additional Services and do not form part of your Price Plan with us. These Additional Services can be added to each eligible line on your Account. We'll refer to them as an add-on in MyEE, on your bill, online and when you call or text customer services. You cannot have more than one add-on of each type per eligible line registered to your Account.
17. Before requesting add-ons for these Additional Services you must acknowledge and understand that any change to the cost of the **BT Sport app**, **BT Sport casting** or the Service, will only entitle you to cancel the Additional Services. Such changes do not entitle you to cancel your Agreement with us for mobile network services.
18. If you choose to cancel **BT Sport casting**, and/or **BT Sport app** if you are not a Max Plan customer, for whatever reason, or if we have to remove it/them from your account because you've failed to comply with these terms and conditions or the BT Sport Terms and Conditions applicable to your use of the **BT Sport app** and **BT Sport casting**, you'll forfeit the opportunity to add **BT Sport casting** to your Account again for a free period.
19. When entering into a contract for digital content you're entitled to a 14 day cooling off period, except where you enter in to a contract in store. Once you've entered into a contract for these Additional Services, you'll have 14 days to tell us you've changed your mind. However, once you've accessed the **BT Sport app** and/or **BT Sport casting** (e.g. by viewing the **content** in the case of the **BT Sport app** or viewing the **content** on a digital media player in the case of **BT Sport casting**) we'll assume that you've decided to waive this right to change your mind and you'll lose your right to cancel, except in accordance with the cancellation process described above.

20. We may suspend access to or terminate your contract for the Additional Services if you fail to pay a bill by the date set out on it or commit another material breach of your Agreement for mobile network services (visit here to read the latest version of our terms and conditions).

21. In order to provide this add-on we will monitor your access to the **BT Sport app** and **BT Sport casting**. We'll process this information in accordance with EE's privacy policy, details of which can be found here <http://ee.co.uk/privacy-policy>.