



# Giftng

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## Data Giftng – Terms and Conditions

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Where there are capitalised words and phrases in these terms (a “**Defined Term**”), this means they have a specific meaning. You’ll find an explanation for each Defined Term in in our Network Terms and Conditions, visit [www.ee.co.uk/terms-network](http://www.ee.co.uk/terms-network)

Gifting allows the You the account holder of a multiple subscription account to manage and move data between the all lines on the account.

- Only You will have the capability to ‘gift’ data between lines on the account
- Only lines on the same account can utilise the gifting function
- You are responsible for ensuring all lines wishing to benefit from the gifting feature are part of the same account
- Data is gifted in increments of 500MB. Any eligible line on the account can receive data, and any line on the account can have their data gifted by You
- Data not used by the bill date does not roll over, allowances refresh back to the plan allowances at the end of each bill cycle.

When data is gifted from one line to another, both lines will receive a text, one to inform the party that is having data deducted and the other receiving it. You will also be able to view the transaction in the My EE App.

In some circumstances, data may be gifted to a number that is unable to use the gift.

For example;

- a) Where the recipient is in EU/EEA, and has already exceeded their fair usage allowance (see Pay Monthly plan terms for fair usage breakdown).
- b) Where the recipient is abroad, and is in a country where data add-ons must be used rather than data allowances.

Where data is gifted to a recipient that cannot use the data, it will be up to You the account holder to redistribute the data.

The recipient can only use gifted data in accordance with their price plan. Some customers on an account may be on a 4GEE Max plan, which includes inclusive roaming access to the USA, Mexico, Australia, New Zealand and Canada. These customers will be able to use any gifted data in these countries, as they would their normal data allowance. 4GEE and 4GEE Essentials customers will not be able to use gifted data in these countries, as their normal allowances would not permit them to do so. Customers will still be able to gift data to 4GEE and 4GEE essentials customers whilst roaming, but they will not be able to use it unless they are in the EU/EEA. Customers should see our Pay Monthly terms for full details on roaming.

Where a customer purchases data as an add on, this data can also be gifted (subject to the 500MB minimum).

You will be able to log into My EE, where You will be able to view all data usage across the various lines, and make any necessary changes (adding/removing roaming) linked to gifting data.

You will be able to gift data from any Pay Monthly handset, tablet or 4GEE WiFi device to any other Pay Monthly handset, tablet or WiFi device that belongs to the same Pay Monthly account. You cannot gift data to any other mobile number, or any other device. 4GEE Home Devices are not eligible to receive or donate data.

Only lead sharers can receive gifted data, then it's 'sharers' may use this data as they normally would.

EE reserves the right to withdraw this service at any time.

You should make sure that your personal information is accurate and up to date, such as your email address and registered post address. We will need to send you and the all lines on the account some service messages and marketing messages if you've consented to receive marketing communications from us or one of our authorised third parties. By agreeing to utilise the gifting feature, you confirm you've obtained consent from all lines on the account to receive such messages.

### **Changes to your plan during the minimum term (including upgrades)**

You as the account holder can increase the data allowance of any of your lines at any time by calling customer services on 150. Remember you will need to commit to the increased data allowance and corresponding plan charge for the remainder of the minimum term. The increased data will be applied to the relevant line and will be available immediately for gifting. You can do this at any time and any increase in your monthly plan charge will be pro-rated on your next bill. You cannot move to a lower price plan unless we allow it.