

Fair use amount

If your domestic data allowance is greater than 15GB, you will be subject to a fair usage policy of 15GB whilst you are roaming in our Europe Zone: this means you can use a maximum of 15GB from your data allowance while roaming.

When the FUP applies to you, once you have used up 15GB when roaming, we will notify you and you'll have to buy a data add-on if you want to keep using data when roaming.

Whether you have a FUP or not, if you use up all of your domestic data allowance when you are outside the UK, you'll need to buy a new data add-on to continue using data. Details of our data add-ons can be found <http://ee.co.uk/content/dam/ee-help/Help-PDFs/ee-pay-monthly-sim-nonstd-march-2017.pdf>

So, for example, if your data allowance is 25GB you can use a maximum of 15GB when roaming:

Scenario 1	Scenario 2	Scenario 3
You've used 8GB in UK before going abroad	You've used 8GB in UK before going abroad	You've used 15GB in UK before going abroad
You use the maximum 15GB outside the UK	You use 5GB while roaming	You'll have 10GB maximum to use outside the UK
You'll have to buy an add-on to keep using data outside the UK after 15GB	You don't need to buy a data add-on for roaming data	You'll need to buy a data add-on if you want to use more than 10GB outside the UK
You'll have 2GB left to use in UK when you come back	You'll have 12GB left to use in UK when you come back	When you come back to the UK you'll need to get a data add-on for the rest of the month if you want to keep using data at home