

U-Fix + web 'n' walk

Available between 1 December 2006 and 31 October 2007

Each year in March, the price of your monthly plan will increase in line with the Retail Price Index (RPI) rate of inflation as published in January by the Office for National Statistics. To check your current monthly price plan charge just check your latest bill or My EE. This is the Plan Price Guide referred to in your full pay monthly agreement with us. This Plan Price Guide forms part of your agreement with us.

	U-Fix £35.18	U-Fix Off peak £35.18
	Inc VAT	Inc VAT
Monthly line rental 12 months	£35.18	£35.18
Inclusive minutes (each month) Local, national and voicemail calls and calls to any UK mobile operators' customers during the evening and weekend	150 ¹	750 ²
Inclusive text message (each month) to any UK mobile operators' customers at any time	75	75
Inclusive MMS allowance ³	1	1
Inclusive t-zones and browsing allowance (MB) ⁴	1	1
Unlimited browsing in the UK ⁵	1	1
Rollover	No	No
Service Type	Included in Allowance? ^{6,7}	Cost of Calls Made Outside of Allowances (inc. VAT) ⁸
Calls to UK mobile numbers	✓	50p per minute ⁹
Calls to Landlines numbers starting with 01, 02 or 03 (excluding Jersey, Guernsey and Isle of Man)	✓	50p per minute
Calls to 08 Numbers (not including Freephone 080)	✗	50p per minute
Calls to Freephone (080)	✗	Free ¹⁰
Calls to retrieve voicemail	✓	50p per minute
Text Messages to UK mobile numbers	✓	15p per message ¹¹
Picture Messages	✗	50p per message
Calls to Customer Services (During Normal Working Hours)	✗	Free ¹²
Calls to Customer Services (During Extended Working Hours)	✗	50p per call ¹²
Call Divert	✗	Standard Call Rates Apply

Prices correct as at 01st April 2020.

The prices shown above include VAT at 20%.

- 1 At any time.
- 2 During the evening and weekend only.
- 3 Valid for 30 days from date of connection. A MMS compatible phone is required.
- 4 Valid for 30 days from date of connection subject to GPRS connection.
- 5 Provides unlimited browsing on mobile phones in the UK. Compatible device required. Not applicable to connection via CSD. Subject to coverage. To ensure a high quality of service for all our customers a fair use policy applies. EE defines fair use as total UK data (both sent and received) of up to 1GB per month. EE may contact customers who exceed 1GB of data and ask them to reduce their usage. If data usage is not reduced, notice may be given, after which network protection controls may be applied. Not to be used for other activities (including but not limited to): modem access for computers, internet based video/audio streaming services, peer to peer file sharing, internet based video downloads, internet phone calls and instant messaging. If such use is detected, notice may be given.
- 6 Your inclusive minutes are from the UK to UK mobile customers, voicemail and numbers beginning 01, 02 and 03 (excluding Jersey, Guernsey and Isle of Man) at anytime for UFix and during the evening and weekend for UFix Off Peak.
- 7 Calls made within your allowance are charged on a per second basis.
- 8 A one minute minimum call charge applies. Thereafter, calls are charged on a per minute basis.
- 9 Calls & text message to certain MVNO ranges and call forwarding services are not included in your allowance. A pre call announcement may be heard prior to call connection. See 'points to note' for more information.
- 10 Calls to some charity helplines (e.g. Childline) are free to call. For a full list please visit the "Help & Support" section of our website, ee.co.uk
- 11 Applies to messages sent from your phone or via the EE website www.ee.co.uk
- 12 Call charges vary depending on the time of your call as well as other optional selections that you may choose. You will be notified of call costs and have the option to end the call at that point without incurring any charge. Please see our 'Non-Standard Service' brochure for further details and for definitions of our "normal working hours" and "extended working hours".

*Please go to the "Help & Support" section of our website, ee.co.uk for details around "non-standard" service charging. This includes charges for numbers starting with 05, 070, 08 (including 0870), 09 and 118. Calls to these numbers are subject to a 1 minute minimum call charge unless otherwise stated. Remember that calls to these numbers are not included in your monthly allowance.

Points to note.

- Your **inclusive minutes allowance** (shown on your bill as 'inclusive time' or 'allowance') is the number of inclusive minutes included in your monthly plan. Your allowance includes voice, fax and data calls (but excludes calls to the EE WAP service and calls made whilst abroad). Numbers prefixed with 08 are not included in your allowance.
- **If your inclusive minute allowance runs out during a call**, we will charge you for the remainder of that call.
- The allowance you have used is worked out when we print your bill. You can **get an estimate of the amount you have used** by calling the EE account enquiry service (dial 150). The estimate includes the inclusive minutes you have used up to the time of your enquiry in the current billing period. If there is a difference between the enquiry service estimates and the amounts shown on the bill, the latter takes precedence.
- When you join a EE pay monthly plan, **you should be sent your first bill within 2 weeks of becoming a customer**. Your first month's charge and inclusive minutes allowance will be proportionate to the number of days from your date of joining to the date of the bill. All monthly charges and inclusive minute allowances will be proportionate to part months used, except where this would conflict with any other clause of the agreement.
- **Per minute charging** applies to all types of chargeable calls (unless otherwise stated). Charging starts when a call is answered by a person or an answering device. The call is billed at the rate applicable at the start of the call.
- **A call ends when:**
 - a) you end the call on your device; or
 - b) 16 seconds after your calling device loses signal for any reason (note: we continue to maintain the call in case your device re-establishes a signal with our network within this period); or
 - c) you do not end the call on your device, up to 30 seconds after the last third party you were connected to has ended their call.
- On the bill, for pay monthly customers a call within the allowance will be rounded to the nearest second. Customers who top up and use that top up to make calls, those calls will be rounded to the nearest penny and VAT will be charged on each individual call. All chargeable calls will be subject to a minimum charge per call of 5p unless otherwise stated.
- Certain charges will appear on your bill rather than being deducted from your top up credit. These services are; text allowances, MMS bundles, Caller tunes subscription charge, charges for processing payment where you do not pay by direct debit and EE Browsing Bundles.
- Diverted calls are charged at the local or national call rate or, if appropriate, the relevant mobile or special number rate. Diverted calls are not included in any inclusive minutes you may have.
- Additional charges may apply whilst using your EE phone abroad.
- Additional charges (e.g. international call charges, premium rates etc) can be found on www.ee.co.uk or our 'Non standard charges' leaflet.
- A text message consists of up to 160 characters. If you send a longer message, you will be charged for two or more text messages as appropriate.
- For U-Fix customers all calls made whilst roaming will be billed per second after the first minute.
- For U-Fix customers all GPRS session charges will be rounded to the nearest half kb.
- For U-Fix customers any business registered customers on these price



LOW CHLORINE
P A P E R



SUSTAINABLE
F O R E S T S