

## EE – Smart Home - Twitter Prize Draw

1. There will be one prize draw – on the 23rd July 2018. Prize draw entries for the draw must be submitted between 8am on the 20<sup>th</sup> July 2018 and 5pm on the 22<sup>nd</sup> July 2018
2. The **Promoter** is EE Limited, 1 Trident Place, Mosquito Way, Hatfield, Hertfordshire, AL10 9BW.
3. Entrants must be UK residents aged 18 or over with a public Twitter profile. Entrants must be followers of the @EE Twitter account. Entrants do not need to be a customer of the Promoter. This promotion is not open to employees or agents of the Promoter's group of companies or related companies or any other person associated with this prize draw.
4. To enter:
  - a. You must correctly answer the competition posts, posted by @EE at 8AM on the 20th July
  - b. A correct answer constitutes your entry into the prize draw.
  - c. You may answer each @EE question more than once but only one valid entry will be entered into the prize draw.
5. No responsibility is accepted for entries lost, delayed, damaged, corrupted or mis-transmitted due to electronic errors, malfunctions or any other kind of technical error.
6. The Promoter reserves the right to verify the validity of entries (including an entrant's identity and place of residence) and to disqualify any entrant suspected of or found to be tampering with the entry process. Winner details must match those of the Twitter profile account holder. The Promoter reserves the right to reject entries from pseudonyms and/or to withdraw the prize where we reasonably suspect that the person claiming the prize is not the account holder. Anyone found to use multiple accounts to enter will be ineligible.
7. **The Prize:** There will be a Google Home, NEST Learning Thermostat (with installation), Logitech Circle 2 Wireless Camera, Ring Doorbell Video 2, Philips Hue White E27 Start Kit, TP Link HS100 WiFi Smart Plug available to win. Prize worth over £800.
8. The Nest Learning Thermostat includes installation. The winner will receive a leaflet with the device which explains how to book installation. Installation will be carried out by a third-party engineer, AXA. Installation by AXA is not available in the Isle of Man and Channel Islands. If the winner lives in the Isle of Man or Channel Islands a Nest Learning Thermostat with self-installation will be sent. Please note that device should always be installed by a professional engineer.
9. The winner will be selected at random from all valid entries.
10. The winner will be contacted by Direct Message after 5pm on the day of the prize draw. The winners must respond within 24 hours of receiving the Direct Message or an alternative winner will be selected from the eligible entries received before the closing date/time for the relevant prize draw. The winner will be asked to confirm if they have an existing wireless thermostat, if so they will also be given a NEST stand.
11. If the Promoter cannot contact a winner after 3 attempts, an alternative winner will be randomly selected. The Promoter will not leave a message when it attempts to contact potential winners.
12. The winner will be asked to supply, by Direct Message, their full name, date of birth and postal address (verified by proof of identity) in order for the Promoter to provide confirmation of winning the prize draw and further information related to the Prize.
13. The Prize is non-transferable. The Prize must be taken as stated and no compensation will be payable if the winner is unable to use the Prize. The Prize is not exchangeable or redeemable for cash or other goods or services. Any attempt to sell, transfer or exchange any part of the Prize will result in the Prize being withdrawn by the Promoter and the Prize will be declared null and void.
14. EE reserves the right (a) to substitute alternative prizes of equivalent or greater value and (b) in exceptional circumstances to vary, amend or withdraw this prize draw on reasonable notice.
15. The prize winners' name will be available on request by sending a SAE to the promoter's address and specifying which prize draw you are enquiring about.
16. Twitter does not promote, sponsor or endorse this promotion. Any questions, comments or complaints regarding this promotion must be directed to the Promoter, not Twitter.
17. By submitting your details in our prize draw, you agree for EE to process your data in accordance with its privacy policy. We may also send you marketing about EE products and services. If you do not wish to receive marketing from us, please let us know. You can find out more about the EE privacy policy by visiting [www.ee.co.uk/privacy-policy](http://www.ee.co.uk/privacy-policy).

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18. The winner agrees to take part in publicity in connection with this prize draw without further consent or payment.
19. Details of the winners will be publicly tweeted after they have been drawn.
20. Entry into this promotion is dependent on your acceptance of these terms and conditions and by entering you confirm your acceptance of these terms and conditions.
21. This promotion and these terms and conditions shall be governed by and construed in accordance with the laws of England and Wales.