



MICROSOFT 365 PERSONAL

SMART BENEFIT TERMS

Version 1

Date 27 October 2021

1. Consumer customers taking a Smart Plan on a Tablet, Laptop or Data SIM on or after 18th August 2021 can choose Microsoft 365 Personal as a Smart Benefit (the "**Microsoft 365 Smart Benefit**") which provides a subscription to Microsoft 365 Personal.
2. Once you have requested the **Microsoft 365 Smart Benefit** you will need to activate the subscription by completing the activation process. You will receive instructions on how to activate the service via the Messaging App on your device.
3. If you have an existing Microsoft 365 Personal subscription, upon activation of the **Microsoft 365 Smart Benefit** your subscription payments will be ceased. Any remaining period of the existing subscription will be suspended. If you have an existing Microsoft 365 Family subscription, **Microsoft** will contact you to advise which benefits you will no longer receive.
4. If you remove the **Microsoft 365 Smart Benefit** you will receive confirmation from **Microsoft** to confirm when access to the service will cease (taking into account any period suspended from the previous subscription). Your Microsoft account will be disabled for 90 days before being deleted. Once deleted any stored data will be unrecoverable. To reactivate your subscription you will need to contact **Microsoft**
5. The Microsoft 365 Personal service is provided by Microsoft Ireland Operations Limited ("**Microsoft**"). EE is not responsible for examining or evaluating the content or accuracy of any third-party services and shall not be liable for any such third-party services. You must read and accept the Microsoft Terms of Use which can be found at <https://www.microsoft.com/en-gb/servicesagreement/>. You can view Microsoft's Privacy Statement on <https://privacy.microsoft.com/en-gb/privacystatement>
6. In order to provide this service we'll process this information in accordance with EE's privacy policy, details of which can be found here <http://ee.co.uk/privacy-policy>.
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