

What it costs

PersonalCall plan.

Available between 1 September 1993 and 30 September 1995

Monthly line rental		
Prices from 28th May 2014	£24.64	
Inclusive minutes (each month)	Inclusive calls Local and national calls during the evening and weekend	
Rollover	n/a	
Service Type	Included in Allowance? ^{1,2}	Cost of Calls Made Outside of Allowances (inc. VAT) ³
Calls to other UK mobile numbers (including Orange and EE customers)	X	50p per minute
Calls to Landlines numbers starting with 01, 02 or 03 (excluding Jersey, Guernsey and Isle of Man)	✓	50p per minute
Calls to 08, 09 & 118 numbers (not including Freephone 080) ⁷	X	Access Charge of 50p per minute plus a Service Charge
Calls to Freephone (080) & (116)	X	Free ⁴
Calls to retrieve voicemail	X	Free
Text Messages to UK mobile numbers	X	15p per message ⁵
Picture Messages	X	50p per message
Calls to Customer Services (During Normal Working Hours)	X	Free ⁶
Calls to Customer Services (During Extended Working Hours)	X	50p per call ⁶
Call Divert	X	Standard Call Rates Apply

Prices correct as at 30th March 2018.

- 1 Your inclusive minutes are from the UK to numbers beginning 01, 02 and 03 (excluding Jersey, Guernsey and Isle of Man).
- 2 Calls made within your allowance are charged on a per second basis.
- 3 Unless otherwise stated a one minute minimum call charge applies. Thereafter, calls are charged on a per minute basis.
- 4 Calls to some charity helplines (e.g. Childline) are free to call. For a full list please visit the "Help & Support" section of our website, ee.co.uk
- 5 Applies to messages sent from your phone or via the T-Mobile website www.t-mobile.co.uk
- 6 Call charges vary depending on the time of your call as well as other optional selections that you may choose. You will be notified of call costs and have the option to end the call at that point without incurring any charge. Please see our 'Non-Standard Service' brochure for further details and for definitions of our "normal working hours" and "extended working hours".
- 7 Please see ee.co.uk/ukcalling for a list of Service Charges.

*Please go to the "Help & Support" section of our website, t-mobile.co.uk for details around "non-standard" service charging. This includes charges for numbers starting with 05, 070, 08 (including 0870), 09 and 118. Calls to these numbers are subject to a 1 minute minimum call charge unless otherwise stated. Remember that calls to these numbers are not included in your monthly allowance.

Life's for Sharing



Points to note.

- As a T-Mobile customer on a pay monthly plan, **you will receive a regular bill**. All monthly charges and inclusive minute allowances you receive will be proportionate to part months used, except where this would conflict with our agreement with you.
- **Per minute charging** applies to all types of chargeable calls (unless otherwise stated). Charging starts when a call is answered by a person or an answering device. The call is billed at the rate applicable at the start of the call.
- On the bill, the **charge for each call** is rounded to the nearest tenth of a penny. The total of each of the sub-categories of 'call charges' and 'other usage charges' will be rounded to the nearest penny on the bill, then added together before VAT is added to this final figure.
- **Free voicemail retrieval** applies to the retrieval of messages when using the T-Mobile service in the UK.
- Calls between two T-Mobile (UK) phones on the same billing account and enabled with **Partners** will be charged at half the usual rates.
- Diverted calls are charged at the local or national fax/data call rate or, if appropriate, the relevant mobile or special number rate for fax/data calls. Diverted calls are not included in any inclusive time you may have.
- Additional charges may apply whilst using your T-Mobile phone abroad.
- Additional charges (e.g. international call charges, premium rates etc) can be found on www.t-mobile.co.uk/whatitcosts or our 'Non standard charges' leaflet.
- T-Mobile reserves the **right to vary or withdraw** any individual or additional service with 30 days' notice.
- A text message consists of up to 160 characters. If you send a longer message, you will be charged for two or more text messages as appropriate.



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