

Precept pay monthly plans.

Available between 9 June 1998 and 7 September 2001

Each year in March, the price of your monthly plan will increase in line with the Retail Price Index (RPI) rate of inflation as published in January by the Office for National Statistics. To check your current monthly price plan charge just check your latest bill or My EE.

This is the Plan Price Guide referred to in your full pay monthly agreement with us. This Plan Price Guide forms part of your agreement with us.

Monthly line rental for first handset	Precept 200	Precept 400	Precept 750
Prices from March 2016	£26.36	£36.91	£52.72
Inclusive minutes (each month) Local and national calls and calls to other EE (UK) customers at any time	200	400	750
Rollover	Yes		
Call charges (per minute) for voice, fax and data calls			
At all times			
Local and national calls	50p		
Calls to other EE UK customers	50p		
Calls to other UK mobile operators' customers**	50p		
Voicemail message retrieval	50p		
Text message charges (per message)			
To other EE UK customers	15p		
Calls to other UK mobile operators' customers**	15p		

Prices correct as at 01st April 2020.

- Voice calls are inclusive on weekday daytimes and will be charged at 5p per minute during the evening and weekend. Data/fax calls to local and national destinations will be charged at 5p per minute at all times.
- Applies to voice calls only (subject to Fair Use Policy - see 'Points to note'), data/fax calls to local and national destinations will be charged at 5p per minute at all times and to other EE UK customers at 10p per minute at all times.
*Please go to the "Help & Support" section of our website, ee.co.uk, for details around "non-standard" service charging. This includes charges for numbers starting with 05, 070, 08 (including 0870), 09 and 118. Calls to these numbers are subject to a 1 minute minimum call charge unless otherwise stated. Remember that calls to these numbers are not included in your monthly allowance.
**Including Orange customers.
- The prices shown above include VAT at 20%.

Points to note.

- Your **inclusive minutes allowance** (shown on your bill as 'inclusive time' or 'allowance') is the number of inclusive minutes included in your monthly plan. Your allowance includes voice, fax and data calls (but excludes calls to the EE WAP service and calls made whilst abroad). Numbers prefixed with 08 are not included in your allowance.
- If a pay monthly plan has **rollover**, unused inclusive minutes from one monthly billing period are 'rolled over' for use during the next monthly billing period, up to the amount of inclusive minutes in your monthly allowance. Unused inclusive minutes are not refundable. Any inclusive minutes we may allow you are limited to the specific circumstances in which it was given. You cannot add it to any allowances you may already have from previous promotions.
- If you **move between any of these plans with rollover**, you can carry forward any unused allowance from your previous plan to your next plan except when moving to or from any plan with a shared allowance e.g. Precept Share.
- **If your inclusive minute allowance runs out during a call**, we will charge you for the remainder of that call.
- The allowance you have used is worked out when we print your bill. You can **get an estimate of the amount you have used** by calling the EE account enquiry service (dial 150) (not available on Precept Max). The estimate includes the inclusive minutes you have used up to the time of your enquiry in the current billing period. If there is a difference between the enquiry service estimates and the amounts shown on the bill, the latter takes precedence.
- **Fair Use Policy:** To ensure the provision of a quality service to all our customers and to ensure that the behaviour of some does not disadvantage the majority of our customers, we may request customers who make excessive use of inclusive calls to reduce their usage of these calls. If usage continues to be excessive, EE may move these users to another plan from a selected range, and they may lose the right to move back to that original plan. EE currently considers 'excessive' use to be more than 3000 minutes of inclusive calls per month. We reserve the right to vary this policy, but we will notify you if we do.
- As an EE UK customer on a pay monthly plan, **you will receive a regular bill**. All monthly charges and inclusive minute allowances you receive will be proportionate to part months used, except where this would conflict with our agreement with you.
- **Per second charging** applies to all types of chargeable calls (unless otherwise stated). Charging starts when a call is answered by a person or an answering device. The call is billed at the rate applicable at the start of the call. However, if the call exceeds two hours in length and crosses into a different part of the day (for example, from 'daytime' to 'evening'), the remainder of the call will be charged at the new rate.
- On the bill, the **charge for each call** is rounded to the nearest tenth of a penny. The total of each of the sub-categories of 'call charges' and 'other usage charges' will be rounded to the nearest penny on the bill, then added together before VAT is added to this final figure. All chargeable calls will be subject to a minimum charge per call of 2p unless otherwise stated.
- **Free voicemail retrieval** applies to the retrieval of messages when using the EE service in the UK.
- Calls between two EE phones on the same billing account and enabled with **Partners** will be charged at half the usual rates.
- Diverted calls are charged at the local or national fax/data call rate or, if appropriate, the relevant mobile or special number rate for fax/data calls. Diverted calls are not included in any inclusive time you may have.
- International option, fax messaging, voicemail extra and priority line are inclusive on Precept plans.
- Additional charges may apply whilst using your EE phone abroad.
- Additional charges (e.g. international call charges, premium rates etc) can be found on www.ee.co.uk or our 'Non standard charges' leaflet.
- EE reserves the **right to vary or withdraw** any individual or additional service with 30 days' notice.
- A text message consists of up to 160 characters. If you send a longer message, you will be charged for two or more text messages as appropriate.

