

## What it costs

# Mobile Broadband Extra.

Each year in March, the price of your monthly plan will increase in line with the Retail Price Index (RPI) rate of inflation as published in January by the Office for National Statistics. To check your current monthly price plan charge just check your latest bill or My EE.

This is the Plan Price Guide referred to in your full pay monthly agreement with us. This Plan Price Guide forms part of your agreement with us.

	Mobile Broadband Extra		Mobile Broadband Extra Tx0		Mobile Broadband Extra Tx1	
	Inc VAT	Exc VAT	Inc VAT	Exc VAT	Inc VAT	Exc VAT
Monthly line rental for contract length 24 months	£31.45	£26.21	£36.70	£30.58	£41.93	£34.94
Texts from the UK to 01, 02 or 03 (excluding Jersey, Guernsey and the Isle of Man) and customers of UK mobile networks	None <sup>1,3</sup>		Unlimited weekend <sup>2,3</sup>		Unlimited <sup>3,3</sup>	
EE internet in the UK	Unlimited		Unlimited		Unlimited	
Fair use policy amount per month	5Gb		5Gb		5Gb	
Maximum number of users	1		1		1	
Rollover	No		No		No	

\* Cost of Calls or Services Made Outside of Allowances (Inc. VAT) can be seen under the standard and non-standard price guide [here](#).

Prices correct as at 31<sup>st</sup> March 2022. The prices shown above include VAT at 20%.

The legal stuff you need to know:

- 1 Mobile Broadband Extra is £30.64 a month and for use in the UK only. You'll need to promise to stay with us for 24 months and pass our standard credit check.
- 2 Mobile Broadband Extra plus Unlimited Weekend Texts is £35.75 a month and for use in the UK only. You'll need to promise to stay with us for 24 months and pass our standard credit check. Your plan includes unlimited texts from one minute in the morning on Saturday until midnight on Sunday each week. Your unlimited texts are for texts from the UK to customers of other UK mobile networks and numbers starting with 01, 02 or 03 (excluding Jersey, Guernsey and Isle of Man). Just use your texts from your connection manager software.
- 3 Applies to messages sent direct from your SIM card or via the EE website; [www.ee.co.uk](http://www.ee.co.uk)
- 4 You will be charged for messages sent to non GSM networks.

\*Please go to the "help & Support" section of our website, [ee.co.uk](http://ee.co.uk), for details around "non-standard" service charging. This includes charges for numbers starting with 05, 070, 08 (including 0870), 09 and 118. Calls to these numbers are subject to a 1 minute minimum call charge unless otherwise stated. Remember that calls to these numbers are not included in your monthly allowance.

# Points to note.

- When you join a EE pay monthly plan, you should be sent your first bill within 2 weeks of becoming a customer.
- Per second charging applies to all types of chargeable calls (unless otherwise stated). Charging starts when a call is answered by a person or an answering device.
- A call ends when:
  - a) you end the call on your device; or
  - b) 16 seconds after your calling device loses signal for any reason (note: we continue to maintain the call in case your device re-establishes a signal with our network within this period); or
  - c) you do not end the call on your device, up to 30 seconds after the last third party you were connected to has ended their call.
- On the bill, for pay monthly customers the charge for each call is rounded to the nearest tenth of a penny. The total of each of the sub-categories of 'call charges' and 'other usage charges' will be rounded to the nearest penny on the bill, then added together before VAT is added to this final figure. All chargeable calls will be subject to a 1 minute minimum charge unless otherwise stated.
- Diverted calls are charged at the local or national call rate or, if appropriate, the relevant mobile or special number rate. Diverted calls are not included in any inclusive minutes you may have.
- For details of the charges for using your Mobile Broadband SIM card whilst you are outside the UK, please refer to our 'Non Standard What it Costs' leaflet.
- Additional charges (e.g. international call charges, premium rates etc) can be found on [www.ee.uk](http://www.ee.uk) or our 'Non standard charges' leaflet.
- A text message consists of up to 160 characters. If you send a longer message, you will be charged for two or more text messages as appropriate.



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