

# Web'n'walk Max plan.

Each year in March, the price of your monthly plan will increase in line with the Retail Price Index (RPI) rate of inflation as published in January by the Office for National Statistics. To check your current monthly price plan charge just check your latest bill or My EE.

This is the Plan Price Guide referred to in your full pay monthly agreement with us. This Plan Price Guide forms part of your agreement with us.

		Exc VAT
Monthly line rental <sup>1</sup>	12, 18, 24 months	£37.45
EE internet access on the UK <sup>2</sup>		Flat Rate
Maximum number of users		1
Rollover		No
<b>Call charges (per minute) for voice, fax and data calls from the UK</b>		
Local and national calls		52p
Calls to other EE (UK) customers		52p
Calls to other (UK) mobile operators' customers		52p
Voicemail message retrieval		52p
<b>Text message charges (per message)</b>		
To other EE (UK) customers <sup>3,4</sup>		15p
To other UK mobile operators' customers <sup>3,4</sup>		15p

\* Cost of Calls or Services Made Outside of Allowances (Inc. VAT) can be seen under the standard and non-standard price guide [here](#).

There is an extra monthly charge of £3 with any payment method other than direct debit (except for registered business customers).

Prices correct as at 31st March 2022.

- 1 Charges for a PC card are exclusive of the monthly line rental quoted for this price plan.
- 2 Compatible laptop required. Subject to coverage. Mobile broadband subject to HSDPA service availability. To ensure a high quality of service for all our customers a fair use policy applies. EE defines fair use as a total UK data (both sent and received) of up to 10GB per month, EE may contact customers who exceed 10GB of data and ask them to reduce their usage. If data is usage is not reduced, notice may be given, after which network protection controls may be applied which will result in a reduced speed of transmission.
- 3 Applies to messages sent from your mobile phone or via the EE website [www.ee.co.uk](http://www.ee.co.uk)
- 4 You will be charged for messages sent to non GSM networks.

\*Please go to the "help & Support" section of our website, [ee.co.uk](http://ee.co.uk), for details around "non-standard" service charging. This includes charges for numbers starting with 05, 070, 08 (including 0870), 09 and 118. Calls to these numbers are subject to a 1 minute minimum call charge unless otherwise stated. Remember that calls to these numbers are not included in your monthly allowance.

\*\*Including Orange customers.

# Points to note.

- When you join a EE pay monthly plan, you should be sent your first bill within 2 weeks of becoming a customer.
- Per second charging applies to all types of chargeable calls (unless otherwise stated). Charging starts when a call is answered by a person or an answering device.
- A call ends when:
  - a) you end the call on your device; or
  - b) 16 seconds after your calling device loses signal for any reason (note: we continue to maintain the call in case your device re-establishes a signal with our network within this period); or
  - c) you do not end the call on your device, up to 30 seconds after the last third party you were connected to has ended their call.
- On the bill, for pay monthly customers the charge for each call is rounded to the nearest tenth of a penny. The total of each of the sub-categories of 'call charges' and 'other usage charges' will be rounded to the nearest penny on the bill, then added together before VAT is added to this final figure. All chargeable calls will be subject to a 1 minute minimum charge unless otherwise stated.
- Diverted calls are charged at the local or national call rate or, if appropriate, the relevant mobile or special number rate. Diverted calls are not included in any inclusive minutes you may have.
- Additional charges may apply whilst using your EE one abroad.
- Additional charges (e.g. international call charges, premium rates etc) can be found on [www.ee.co.uk](http://www.ee.co.uk) or our 'Non standard charges' leaflet.
- EE reserves the right to vary or withdraw any individual or additional service with 30 days notice.
- A text message consists of up to 160 characters. If you send a longer message, you will be charged for two or more text messages as appropriate.



LOW CHLORINE  
P A P E R



SUSTAINABLE  
F O R E S T S