## All in One plan.

(no longer available in store)

	Incl. VAT
Monthly line rental	£117.79
Free minutes (each month)	
Local and national calls and calls to other T-Mobile	30
UK customers during the evening and weekend from th UK	
Rollover	Yes
Itemised bills	Free
Call charges (per minute) for voice, fax and data calls from the UK	
At any time	
Local and national calls	50p
Calls to other T-Mobile UK customers	50p
Calls to other UK mobile operators' customers, including Orange customers	50p
Voicemail message retrieval	50p
Text message charges (per message) from the UK 1,2	
To other T-Mobile UK customers	15p
To other UK mobile operators' customers, including Orange customers	15p

## Prices correct as at September 2018.

- 1 Applies to messages sent from your phone or via the T-Mobile website www.t-mobile.co.uk
- 2 You will be charged for messages sent to non GSM networks.
- 3 Includes error, confirmation, notification messages and commands. We will try to deliver messages for up to 72 hours. You'll be charged only once for any message we try to deliver to you.

\*Please go to the "help & Support" section of our website, t-mobile.co.uk, for details around "non-standard" service charging. This includes charges for numbers starting with 05, 070, 08 (including 0870), 09 and 118. Calls to these numbers are subject to a 1 minute minimum call charge unless otherwise stated. Remember that calls to these numbers are not included in your monthly allowance.

\*\*Including Orange customers.

## Points to note.

- Your free minutes allowance (shown on your bill as 'free time' or 'allowance') is the number of inclusive minutes included in your monthly plan. Your allowance includes voice, fax, data calls but excludes WAP (over GPRS) and calls made whilst abroad. Numbers prefixed with 08 are not included in your allowance.
- If a pay monthly plan has rollover, unused inclusive minutes from one monthly billing period are 'rolled over' for use during the next monthly billing period, up to the amount of inclusive minutes in your monthly allowance. Unused inclusive minutes are not refundable. Any inclusive minutes we may allow you are limited to specific circumstances in which it was given. You cannot add it to any allowances you may already have from previous promotions
- If you move between any of these plans with rollover, you can carry forward any unused allowance from your previous plan to your next plan except when moving to or from any plan with a shared allowance eg Anytime Share.
- If your inclusive minute allowance runs out during a call, we will charge you for the remainder of that call.
- The allowance you have used is worked out when we print your bill. You can get an estimate of the amount you have used by calling the T-Mobile account enquiry service (dial 150). The estimate includes the free minutes you have used up to the time of your enquiry in the current billing period. If there is a difference between the enquiry service estimates and the amounts shown on the bill, the latter takes precedence.
- As a T-Mobile (UK) customer on a pay monthly plan, you will receive a regular bill. All monthly charges and free minute allowances you receive will be proportionate to past months used, except where this would conflict with our agreement with you.
- Per second charging applies to all types of chargeable calls (unless otherwise stated). Charging starts when a call is answered by a person or an answering device.
- A call ends when:
  - a) you end the call on your device; or
  - b) 16 seconds after your calling device loses signal for any reason (note: we continue to maintain the call in case your device re-establishes a signal with our network within this period); or
  - c) you do not end the call on your device, up to 30 seconds after the last third party you were connected to has ended their call.

The call is billed at the rate apllicable at the start of the call. However, if the call exceeds two hours in length and crosses into a different part of the day (for example from 'daytime' to 'evening') the remainder of the call will be charged at the new rate.

- On the bill, the charge for each call is rounded to the nearest tenth of a penny. The total of each of the sub-categories of call charges' and 'other usage charges' will be rounded to the nearest penny on the bill, then added together before VAT is added to this final figure. For Mix it customers VAT will be charged per individual call. All chargeable calls will be subject to a minimum charge per call of 2p unless otherwise stated
- Free voicemail retrieval applies to the retrieval of messages when using the T-Mobile service in the IIK
- The WAP acces charges in this booklet apply only for use of the T-Mobile WAP service using circuit switched data (CSD).
- Calls between two T-Mobile phones on the same billing account and enabled with Partners will be charged at half the usual rates.
- Diverted calls are charged at the local or national call rate or, if appropriate, the relevant mobile or special number rate. Diverted calls are not included in any inclusive minutes you may have.
- Additional charges may apply whilst using your T-Mobile phone abroad.
- Additional charges (e.g. international call charges, premium rates etc) can be found on www.t-mobile.co.uk/whatitcosts or our 'Non standard charges' leaflet.
- T-Mobile reserves the right to vary or withdraw any individual or additional service with 30 days notice.
- A text message consists of up to 160 characters. If you send a longer message, you will be charged for two or more text messages as appropriate.





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