

What it costs

# Flex+ + web 'n' walk Plus for the T-Mobile G1.

Available between 1 June 2008 and 31 March 2009

Total monthly charge for contract length <sup>1</sup> 18 months	Flex+ 30 + web'n'walk Plus	Flex+ 35 + web'n'walk Plus	Flex+ 40 + web'n'walk Plus	Flex+ 50 + web'n'walk Plus	Flex+ 75 + web'n'walk Plus
Prices from March 2016.	£39.28	£44.89	£50.50	£61.73	£89.77
<b>Inclusive allowance</b>					
Inclusive monthly allowance to spend on calls and texts to UK mobile networks and numbers starting with 01, 02 and 03 (not including Jersey, Guernsey and the Isle of Man) from the UK at any time and picture messages to customers of UK mobile networks.	£140	£200	£250	£350	£650
Maximum number of users	1				
Inclusive web'n'walk plus (each month) to browse the mobile internet	Unlimited <sup>1</sup>				
Rollover	No				

Service Type	Included in Allowance?	Cost of Calls Made Outside of Allowances (inc. VAT)
Calls to UK mobile numbers	✓	50p per minute
Calls to Landlines numbers starting with 01, 02 or 03 (excluding Jersey, Guernsey and Isle of Man)	✓	50p per minute
Calls to 08, 09 & 118 numbers (not including Freephone 080)	✗	Access Charge of 50p per minute plus a Service Charge
Calls to Freephone (080) & (116)	✗	Free
Calls to retrieve voicemail	✗	50p per minute
Text Messages to UK mobile numbers	✓	15p per message
Picture Messages	✗	50p per message
Calls to Customer Services (During Normal Working Hours)	✗	Free
Calls to Customer Services (During Extended Working Hours)	✗	50p per call
Call Divert	✗	Standard Call Rates Apply

Prices correct as at September 2018.

The prices shown above include VAT at 20%.

**The legal stuff you need to know:**

- You'll need to promise to stay with T-Mobile for 18 months and pass a standard credit check. Inclusive minutes and texts are from the UK to all UK mobiles and numbers starting with 01, 02 or 03 (excluding Jersey, Guernsey and Isle of Man) at any time. Picture messages are for messages to any UK mobile. Join T-Mobile on any Flex+ plan with a T-Mobile G1 and add web'n'walk Plus. The price you pay for your plan includes £5 extra each month for web'n'walk Plus and you'll need to promise to pay that extra £5 each month for the length of your Flex+ plan. If you cancel your plan and your web'n'walk Plus during your 18 months you'll have to pay a cancellation charge equal to the total monthly charges for the remainder of that time. If you just cancel your web'n'walk Plus during that time you'll have to pay a cancellation charge equal to the total monthly charges for the remainder of those 18 months. At the end of your 18 months, unless you renew or upgrade, you'll automatically go on to a monthly rolling contract for your plan including web'n'walk Plus. As your T-Mobile G1 is always connected to the internet, if you remove your web'n'walk Plus Booster from your account you'll automatically be charged up to £1 every day. That £1 a day rate has its own fair use policy and other legal stuff, which you can see here: [ee.co.uk/terms](http://ee.co.uk/terms). You'll need internet coverage, check it at [t-mobile.co.uk/streetcheck](http://t-mobile.co.uk/streetcheck). Remember that you can only use your web'n'walk Plus Booster in the UK and you can't use your phone as a modem or use web'n'walk Plus for peer to peer file sharing, or making internet phone calls. Remember that if you want to use Android Market, you will have to accept separate legal stuff to do so. Also remember that T-Mobile isn't responsible for the content of the Android Market or for anything that you view or download there. \*Web'n'walk Plus comes with a fair use policy of 3GB a month. We'll monitor how much you send and receive each calendar month so that we can protect our network for all our web'n'walk customers. If you use more than your fair use policy amount, we won't charge you any more, but we may restrict how you can use your plan, depending on how often you go over your amount and by how much.
- Applies to messages sent from your mobile phone or via the T-Mobile website; [www.t-mobile.co.uk](http://www.t-mobile.co.uk)
- You will be charged for messages sent to non GSM networks. \*Please go to the "Help & Support" section of our website, [t-mobile.co.uk](http://t-mobile.co.uk) for details around "non-standard" service charging. This includes charges for numbers starting with 05, 070, 08 (including 0870), 09 and 118. Calls to these numbers are subject to a 1 minute minimum call charge unless otherwise stated. Remember that calls to these numbers are not included in your monthly allowance.
- Call charges vary depending on the time of your call as well as other optional selections that you may choose. You will be notified of call costs and have the option to end the call at that point without incurring any charge. Please see our 'Non-Standard Service' brochure for further details and for definitions of our "normal working hours" and "extended working hours".

Life's for Sharing



- Your **inclusive allowance** (shown on your bill as 'allowance') is the amount that you have to spend on selected T-Mobile services each month. You can use your allowance for voice calls (excluding calls to the T-Mobile WAP service and calls made whilst abroad), text and picture messages to the customers of other UK mobile networks and voicemail retrieval in the UK. Numbers prefixed with 08 are not included in your allowance.
- **If your inclusive allowance runs out during a call**, we will charge you for the remainder of that call.
- The allowance you have used is worked out when we print your bill. You can **get an estimate of the amount you have used** by calling the T-Mobile account enquiry service (dial 150). The estimate includes the inclusive allowance you have used up to the time of your enquiry in the current billing period. If there is a difference between the enquiry service estimates and the amounts shown on the bill, the latter takes precedence.
- When you join a T-Mobile pay monthly plan, **you should be sent your first bill within 2 weeks of becoming a customer**. Your first month's charge and inclusive allowance will be proportionate to the number of days from your date of joining to the date of the bill. All monthly charges and inclusive minute allowances will be proportionate to part months used, except where this would conflict with any other clause of the agreement.
- **Per second charging** applies to all types of chargeable calls (unless otherwise stated). Charging starts when a call is answered by a person or an answering device. The call is billed at the rate applicable at the start of the call. However for pay monthly customers, if the call exceeds two hours in length and crosses into a different part of the day (for example, from 'daytime' to 'evening'), the remainder of the call will be charged at the new rate.
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- **A call ends when:**
  - a) you end the call on your device; or
  - b) 16 seconds after your calling device loses signal for any reason (note: we continue to maintain the call in case your device re-establishes a signal with our network within this period); or
  - c) you do not end the call on your device, up to 30 seconds after the last third party you were connected to has ended their call.
- On the bill, for pay monthly customers the charge for each call is rounded to the nearest tenth of a penny. The total of each of the sub-categories of 'call charges' and 'other usage charges' will be rounded to the nearest penny on the bill, then added together before VAT is added to this final figure.
- Diverted calls are charged at the local or national call rate or, if appropriate, the relevant mobile or special number rate. Diverted calls are not included in any inclusive allowance you may have.
- Additional charges may apply whilst using your T-Mobile phone abroad.
- Additional charges (e.g. international call charges, premium rates etc) can be found on [www.t-mobile.co.uk/whatitcosts](http://www.t-mobile.co.uk/whatitcosts) or our 'Non standard charges' leaflet.
- T-Mobile reserves the **right to vary or withdraw** any individual or additional service with 30 days' notice.
- A text message consists of up to 160 characters. If you send a longer message, you will be charged for two or more text messages as appropriate.



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P A P E R



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