

T-MOBILE PAY AS YOU GO TALK PLAN

Price Guide updated and all charges applicable from December 2018



Top up £10 each month on Talk plan and, on top of your credit, the following month we'll give you 100 free minutes to call anyone in the UK at any time. Top up by just £5 more and we'll give you free internet as well.

Also, yes there's more, on your first £10 top up, we'll give you 25 free UK minutes to use straight away.

To join Talk plan you can do one of the following:

- Text TALK to 146 for free
- Log in to My T-Mobile
- Call 146 for free

Want to get even more from your Talk plan? Get extra minutes, internet or other services by choosing one or more of our great value Boosters.

| Talk plan costs | |
|-------------------------|---------------------------------|
| UK calls* | 25p/minute |
| UK texts* | 12p |
| Picture messaging | 30p |
| Voicemail | 25p/minute |
| Customer services calls | Free (25p to speak to an agent) |
| Internet on your phone | £1/day maximum |

*To UK mobiles and landlines, and numbers starting 01, 02, or 03, excluding Jersey, Guernsey and the Isle of Man. For full details of this plan, see our price plan brochures page.

When you top up

When you top up, you'll get your free minutes on the first day of the next month. Don't worry though, to get you started we'll give you 25 extra free minutes to use straight away. Hopefully this'll tide you over until the following month when you'll get your 100 free minutes.

We'll send you a free text to let you know you've topped up enough to get your free minutes. Also, towards the end of the month, if you haven't topped up enough to get them, we'll send you a free reminder text to let you know that you still have time to top up.

Using your free minutes

Your free minutes can be used to call UK mobiles and landlines at any time. Any unused minutes will expire at midnight on the last day of the month - they won't roll over.

But don't worry, as long as you've topped up £10 again in that month, you'll get another 100 free minutes.

Switching to talk plan

If you're an existing pay as you go customer you can switch to this plan, but you should remember that:

- You won't be able to go back to your current plan after you've changed
- You'll lose any top up reward you're currently entitled to and won't be able to get it back
- You'll lose any UK talk or text Boosters currently on your account and won't be able to get them back

Switching from Text plan

If you switch from Talk plan to BlackBerry, Text or International plans you'll lose your free texts, but if you've already topped up £10 you'll get the free stuff from your new plan the following month.