

What it costs

Free Time 750 plan.

Available between 18 April 2002 and 30 June 2004

This price plan is available as a Mix It price plan and as the price plan for the Mix It Boxed and Ready promotion⁸.

Monthly line rental (12 months)		
Prices from March 2018		£17.23
Inclusive minutes (each month) from the UK to numbers starting with 01, 02 or 03 (not including Jersey, Guernsey and the Isle of Man) and other T-Mobile UK customers		750
Inclusive text messages (each month) to other T-Mobile customers		50
Rollover		No
Service Type	Included in Allowance ^{1,2}	Cost of Calls Made Outside of Allowances (inc. VAT) ³
Calls to other UK mobile numbers (including Orange and EE customers)	X	50p per minute ⁴
Calls to T-Mobile numbers	✓	50p per minute
Calls to Landlines (numbers starting with 01, 02 or 03 excluding Jersey, Guernsey and Isle of Man)	✓	50p per minute
Calls to 08, 09 & 118 numbers (not including Freephone 080)	X	Access Charge of 50p per minute plus a Service Charge
Calls to Freephone (080) & (116)	X	Free
Calls to retrieve voicemail	X	Free
Text Messages to other UK mobile numbers (including Orange and EE customers)	X	15p per message ^{4,6}
Text Messages to T-Mobile numbers	✓	15p per message
Picture Messages	X	50p per message
Calls to Customer Services (During Normal Working Hours)	X	Free ⁷
Calls to Customer Services (During Extended Working Hours)	X	50p per call ⁷
Call Divert	X	Standard Call Rates Apply

Prices correct as at September 2018.

The prices shown above include VAT at 20%.

The legal stuff you need to know:

- 1 Your inclusive minutes are from the UK to UK mobile customers and numbers beginning 01, 02 and 03 (excluding Jersey, Guernsey and Isle of Man).
- 2 Calls made within your allowance are charged on a per second basis.
- 3 A one minute minimum call charge applies. Thereafter, calls are charged on a per minute basis.
- 4 Calls & text message to certain MVNO ranges and call forwarding services are not included in your allowance. A pre call announcement may be heard prior to call connection. See 'points to note' for more information.
- 5 Calls to some charity helplines (e.g. Childline) are free to call. For a full list please visit the "Help & Support" section of our website, ee.co.uk
- 6 Applies to messages sent from your phone or via the T-Mobile website www.t-mobile.co.uk
- 7 Call charges vary depending on the time of your call as well as other optional selections that you may choose. You will be notified of call costs and have the option to end the call at that point without incurring any charge. Please see our 'Non-Standard Service' brochure for further details and for definitions of our "normal working hours" and "extended working hours".
- 8 For Mix It Boxed and Ready no charge will be made for line rental each month.

*Please go to the "Help & Support" section of our website, t-mobile.co.uk, for details around "non-standard" service charging. This includes charges for numbers starting with 05, 070, 08 (including 0870), 09 and 118. Calls to these numbers are subject to a 1 minute minimum call charge unless otherwise stated. Remember that calls to these numbers are not included in your monthly allowance.

Life's for Sharing

T-Mobile

- Your **inclusive minutes and text allowance** (shown on your bill as 'inclusive minutes' or 'allowance') is the number of inclusive minutes and text messages included in your monthly plan. Your inclusive minutes allowance includes voice, fax, data calls but excludes WAP (over GPRS) and calls made whilst abroad. Your text message allowance includes text messages sent to any UK mobile operators' customers, including via Group Text, but excludes all other text message options and text messages sent whilst abroad. Numbers prefixed with 08 are not included in your allowance.
- **If your inclusive minute allowance runs out during a call**, we will charge you for the remainder of that call.
- The allowance you have used is worked out when we print your bill. You can **get an estimate of the amount you have used** by calling the T-Mobile account enquiry service (dial 150). The estimate includes the free minutes you have used up to the time of your enquiry in the current billing period. If there is a difference between the enquiry service estimates and the amounts shown on the bill, the latter takes precedence.
- When you join a T-Mobile pay monthly plan, **you should be sent your first bill within 2 weeks of becoming a customer**. Your first month's charge and inclusive minutes allowance will be proportionate to the number of days from your date of joining to the date of the bill. All monthly charges and inclusive minute allowances will be proportionate to part months used, except where this would conflict with any other clause of the agreement.
- **Per minute charging** applies to all types of chargeable calls (unless otherwise stated). Charging starts when a call is answered by a person or an answering device. The call is billed at the rate applicable at the start of the call.
- On the bill, for pay monthly customers the **charge for each call** is rounded to the nearest tenth of a penny. The total of each of the sub-categories of 'call charges' and 'other usage charges' will be rounded to the nearest penny on the bill, then added together before VAT is added to this final figure. For Mix It customers VAT will be charged per individual call.
- **Free voicemail retrieval** applies to the retrieval of messages when using the T-Mobile service in the UK.
- Diverted calls are charged at the local or national call rate or, if appropriate, the relevant mobile or special number rate. Diverted calls are not included in any inclusive minutes you may have.
- T-Mobile reserves the **right to vary or withdraw** any individual or additional service with 30 days' notice.
- A text message consists of up to 160 characters. If you send a longer message, you will be charged for two or more text messages as appropriate.

The Plan Price Guide and Non-Standard Price Guide PDF documents set out the costs of our services. Where a price given elsewhere (for example an article on our Help pages) is different to the price stated in the Price Guide or Non-Standard Price Guide PDFs, the price in the PDF guides shall take precedence.

