



BT SPORT ON EE

Version 2

Date 22 November 2021

BT Sport on EE

1. BT Sport is available to EE Pay Monthly Customers to watch in a range of ways dependent on your plan and device compatibility.
2. The Content provided via the App is intended to cover a wide range of sporting interests. BT may choose to add or remove Content from time to time and it cannot guarantee the availability of any particular programmes, sporting events or channels
3. BT Sport on EE is for your personal, non-commercial use in the UK. You must not attempt to share, edit, or adapt the content made available to you. It's your responsibility to ensure that content accessed by under 18s is suitable for those viewing it.
4. From time to time EE may run promotional offers for access to BT Sport on EE in addition to those set out in the 'How to get BT Sport on EE' section below. The terms below in relation to the Content and Ways to Watch BT Sport on EE and the terms on how the add-ons are charged, apply to those offers unless we tell you otherwise.

The Content and Ways to Watch BT Sport on EE

BT Sport App

5. The BT Sport app (the "**App**") provides you with access to sport and other related content (the "**Content**").
6. You must download and use the App on a mobile device that uses the latest IOS or Android operating systems. At present, these are: IOS 12 or Android 4.4. Operating system compatibility is subject to change.
7. The App allows you to stream on up to two compatible devices concurrently, per BT ID (described below). See our website for more information.
8. Before using the App, you must ensure that you or your household has a TV licence. Unless you have Large Screen access as set out below, you must not attempt to view, whether directly or indirectly, the Content on digital media players. For example, televisions, computers, or any other portable equipment capable of receiving or transmitting television broadcasts.
9. Before downloading the App, you must visit www.bt.com/eesport to register for a unique BT ID that will enable you to access the App and its Content. When registering, you must provide BT with some personal information, such as Your EE customer telephone number and email address. The information you supply when creating a BT Sport account will be processed in accordance with BT's privacy policy. Visit www.bt.com/privacy for more information.

BT Sport Large Screen

10. The **BT Sport Large Screen** add-on provides you with access to view BT Sport on large screens in addition to compatible mobile devices.
11. BT Sport Large Screen is available on the following devices (subject to change):
 - Google Chromecast,
 - Samsung Smart TV 2015 and above,
 - Apple TV (4th generation and above),
 - PlayStation 4,
 - Android TV,
 - Amazon Fire TV,
 - Now TV,
 - Roku, and
 - Xbox One, One X and One S.
12. You will also be able to use your BT ID to access BT Sport online via the BT web player.

BT Sport Ultimate

13. You must have access to the App on EE as a minimum in order to take BT Sport Ultimate,
14. BT Sport Ultimate allows you to view selected content in 4K and HDR (dependent on compatibility of device)
15. You must have a compatible device.
16. If you also have BT Sport Large Screen in addition to the BT Sport Ultimate add-on, you will be able to access BT Sport Ultimate on your compatible large screen device.
17. Match Day Experience features are available on selected content for customers with devices running require iOS 13 or later. Match Day Live only available on iPhone 6s or later models

How to get BT Sport on EE

BT Sport Monthly Pass

18. The Monthly Pass includes access to the BT Sport App, BT Sport Large Screen and BT Sport Ultimate.
19. Availability is subject to credit status.
20. Only available to pay monthly customers using a compatible device as set out above.
21. The Monthly Pass will start as soon as we accept your request for it, we therefore advise you to create a BT ID and download the App immediately if you have not already done so.

-
22. We'll apply the charge for the Monthly Pass to your Account each month until you ask us to remove it. You can cancel the Monthly Pass at any time, but you'll need to tell us at least 48 hours before we issue your monthly bill. If you don't, a non-refundable charge for the Monthly Pass on will be applied to your Account and you'll continue to get on the Monthly Pass until your next bill is issued. As soon as the Monthly Pass is removed from your account, you will no longer be able to access the Content.
 23. The Monthly Pass is provided to you as an Additional Service and do not form part of your Price Plan with us. These Additional Services can be added to each eligible line on your Account. We'll refer to them as add-ons in MyEE, on your bill, online and when you call or text customer services.
 24. Before requesting an Add-on for these Additional Services, you must acknowledge and understand that any change to the cost of the Monthly Pass or change to the Service, will only entitle you to cancel the Additional Services. Such changes do not entitle you to cancel your Agreement with us for mobile network services.
 25. If you choose to cancel the Monthly Pass, for whatever reason, or if we have to remove it from your account because you've failed to comply with these terms and conditions or the BT Sport Terms and Conditions applicable to your use of the App and/or BT Sport Large Screen, you'll forfeit the opportunity to add this add-on, or any standalone access to the App and/or BT Sport Large Screen to your Account again for a free period.
 26. When entering into a contract for digital content you're entitled to a 14-day cooling off period, except where you enter into a contract in store. Once you've entered into a contract for these Additional Services, you'll have 14 days to tell us you've changed your mind. However, once you've accessed the App, BT Sport Large Screen and or BT Sport Ultimate (e.g. by viewing the Content in the case of the App or viewing the content on a digital media player in the case of BT Sport Large Screen) we'll assume that you've decided to waive this right to change your mind and you'll lose your right to cancel, except in accordance with the cancellation process described above.
 27. We may suspend access to or terminate your contract for the Additional Services if you fail to pay a bill by the date set out on it or commit another material breach of your Agreement for mobile network services (visit [here](#) to read the latest version of our terms and conditions).
 28. In order to provide this Add-on we will monitor your access to the App, BT Sport Large Screen and BT Sport Ultimate. We'll process this information in accordance with EE's privacy policy, details of which can be found here <http://ee.co.uk/privacypolicy>.

Season Pass & Half Season Pass

29. Offer only available at selected times as set out in relevant marketing communications or in these terms.
30. Available to Pay Monthly customers including 12-month SIM Only customers. Excludes Max plan and 30-day SIM Only customers.

31. The Season Pass includes 10 months' access to the BT Sport App, BT Sport Large Screen and BT Sport Ultimate. The Half Season Pass includes 5 months' access.
32. Access will be available within 24hrs of our accepting your request for the Season Pass/Half Season Pass and the Pass period starts from date of request for access.
33. If you cancel your Pay Monthly EE contract you will lose access to the BT Sport App, BT Sport Large Screen and BT Sport Ultimate upon cancellation.
34. If you cancel during Pass period, you will be liable for an early termination charge of the remaining months.
35. At the end of the Pass period, you'll be automatically charged for the Add-On at the discounted price but can cancel at any time.

Inclusive Extra

36. BT Sport is available to customers on as an Inclusive Extra on Smart Plans and Full Works Plans as set out below. Further terms apply to Inclusive Extras, see ee.co.uk/terms

Plan	BT Sport App	BT Sport Ultimate
4G Smart Plans /SIM up to 60GB data allowance purchased between 01/05/2019 - 26/05/2020	✓	Available as an Add-on for an additional charge
4G Smart Plans /SIM 100GB or Unlimited data allowance purchased between 01/05/2019 - 26/05/2020	✓	Available as an Add-on for an additional charge
5G Smart Plans / SIM up to 60GB data allowance purchased between 28/08/2019 - 26/05/2020		✓
5G Smart Plans / SIM 120GB and Unlimited data allowance purchased between 28/08/2019 - 26/05/2020		✓
Smart Plans /SIM all data allowances purchased from 27/05/2020		✓
Smart iPhone Plans all data allowances purchased from 02/09/2020		✓
The Full Works plan all data allowances purchased from 02/09/2020		✓