



1. Subject Matter Of The Processing Of Personal Data

- 1.1 This GDPR Processing Annex sets out the details regarding how Customer Personal Data is Processed when providing the Service(s).

2. Duration Of The Processing Of Personal Data

- 2.1 EE or its Sub-Processor will Process the Customer Personal Data for the Services as set out in this GDPR Processing Annex for as long as EE provides the Services and for as long as EE may be required to Process the Customer Personal Data in accordance with Applicable Law.

3. The Nature And Purpose Of The Processing Of Personal Data

- 3.1 The Service provides the Customer with a mobile wireless communications Service.
- 3.2 EE Processes any information that is generated by the Customer's use (or the Customer's employees', agents' or subcontractors' use) of voice mail, voice recording, text messaging features and web browsing. Given that recordings can be made and stored, any type of Personal Data could be captured or provided inadvertently by the User. Any access to the content of such communications by EE is strictly in accordance with Applicable Law.

4. Types Of Personal Data and Categories of Data Subjects

- 4.1 The types of Customer Personal Data Processed by EE or its Sub-Processors or the Customer may be:

- a. name;
- b. gender;
- c. date of birth;
- d. email address;
- e. address;
- f. telephone number;
- g. associated persons;
- h. contact notes from calls;
- i. contact records;
- j. family and friends telephone numbers;
- k. Personal Data traffic and communications records; and
- l. recordings, including mobile voice and text message.

This list is not exhaustive as the Customer will specify what Customer Personal Data is Processed.

- 4.2 The Customer Personal Data may concern the following categories of Data Subjects:

- a. the Customers Users;
- b. third party participants in voice calls or text messages to and from the Customer's Users; and
- c. the Customer's employees, directors and contractors.

This list is not exhaustive as the Customer will specify what Customer Personal Data is Processed.