

Solution Service Plan Terms for Tailored Set-Up Solution



1. Interpretation

1.1 The Tailored Set-Up Solution (referred to in these Solution Terms as Tailored Set-Up or the Solution) is provided in accordance with the Customer's Agreement with EE.

1.2	Solution Description	The 'Tailored Set Up Solution Description' forms part of these Solution Terms.
1.3	Statement of Requirements	A Statement of Requirements is not required for this Solution.

2. Tailored Set Up – the Solution

2.1	Eligibility for Tailored Set Up	Eligibility for Tailored Set-Up is detailed in the EE Price Guide for Large Business.
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3. Charges

3.1	The Charge for Tailored Set Up	This is a one off Charge levied on the Customer when this Solution is provided.
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4. Customer Obligations

4.1	Customer obligations	The Customer shall (and shall procure that its Users shall) meet the obligations set out in the Solution Description.
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5. Term and Termination

5.1	Term for Tailored Set Up	The Minimum Connection Period that applies is the period of time it takes to action all the appropriate features of the Solution.
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6. Confidentiality and Data Protection

6.1	Data Controller	The Customer acknowledges and agrees that it is a Data Controller solely in respect of any Personal Data processed pursuant to the Data Collection feature detailed in this Solution, that EE and/or its third party supplier(s) are authorised to process such Personal Data in order to meet EE's obligations arising under this or any other Solution which it has entered into, and that Customer has sufficient End User consent to enable them to process such Personal Data.
6.2	Confidentiality and Security	In providing the Solution, EE and/ or its third party supplier may have access to Customer's and/or Users' Personal Data for which the Customer is the Data Controller and EE will ensure that it and its third party supplier shall: a. observe the confidential nature of such information on terms that are no less onerous than those that apply to EE under the Agreement or Solution; b. process such Personal Data only for the purposes of providing the Solution to the Customer; c. apply appropriate technical and organisational measures to safeguard against any unauthorised access, loss, destruction of or damage to such Personal Data.