



TRAVEL DATA PASS

Terms and Conditions

Version 1.0

Date 23rd November 2016

Travel Data Pass

Available from 23rd November 2016

Travel Data Pass – 500MB of data per day while you're abroad for a fixed price of:

- £3 a day in our Europe Zone
- £4 a day in the USA and Canada
- £5 a day in 9 other countries: Turkey, Australia, UAE, India, Thailand, Mexico, South Africa, China and New Zealand

Who can get Travel Data Pass?

Available to customers on selected EE Pay Monthly Regular, Extra, Essential and Sharer consumer plans. Travel Data Pass is not currently available to customers on 4GEE plans and Max Plans or mobile broadband/Mobile Wi-Fi plans.

How it works

You opt-in to Travel Data Pass and then pay the daily fee (inclusive of VAT where applicable) each day you use mobile data when you're abroad in an included country. The included countries are subject to change from time to time and details are available at ee.co.uk/roaming.

If you use up 500MB of data during a day and still want more data, you can buy another pass. You opt-in to Travel Data Pass by texting TRAVEL to 150 or by calling 150 on your phone. It may take up to 24 hours to be applied to your account from the moment you opt-in and you'll receive a text message to confirm when it has been added.

By choosing Travel Data Pass, you are opting out of our standard EU roaming rates.

Charges

The Travel Data Pass daily charge will automatically trigger each and every day that you're abroad in an included country and use mobile data. Note that your phone will use data if you have apps on it that automatically update in the background and this will trigger the daily charge. You can turn data roaming off in your phone's settings if you don't want this to happen.

The daily charge and the 500MB allowance are applied for a UK day – midnight to midnight UK time. If you prefer to be charged our standard roaming rates, you can opt out of Travel Data Pass at any time by texting STOP TRAVEL to 150. It may take up to 24 hours for Travel Data Pass to be removed from

your account and you may continue to be charged the daily fee until the day (from midnight to midnight UK time) that it is removed.

Travel Data Pass is for your personal, non-commercial use. If you're using it for commercial purposes, or contrary to your terms of service, in our reasonable opinion, we can take it away from you, restrict your use and/or charge you our applicable standard rates at our sole discretion.

We may vary or amend these terms at any time. We will try to give you notice of significant changes if we can. We may remove or discontinue this pass at any time. This pass is for UK based customers only and your phone must be used in the UK at least once every 30 days to make calls.

Our Europe Zone:

Austria, Azores, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Canary Islands, Denmark, Estonia, Finland, France, French Guyana, Germany, Gibraltar, Greece, Guadeloupe, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Liechtenstein, Lithuania, Luxembourg, Madeira, Malta, Martinique, Monaco, Netherlands, Norway, Poland, Portugal, Reunion Islands, Romania, Saint Martin, Saint Barthelemy, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland and Vatican City (Italy).

This add-on includes:

- 500MB data with access to 4G where it is available.
- VAT where applicable.

By selecting Travel Data Pass, you'll be automatically opted out of our regulated roaming rates (our standard rates) and Travel Data Pass will stay on your account until you choose to remove it. You can opt out of Travel Data Pass at any time. If you do, you'll be able to buy our standard roaming data add-ons or can choose to pay our standard roaming rates for data when you travel abroad.